

**From:** Chad Bandy <cbandy@ashevillenc.gov>  
**Sent:** 3/25/2018 10:31:53 PM  
**To:** Dana Frankel <dfrankel@ashevillenc.gov>  
**Cc:** Greg Shuler <GShuler@ashevillenc.gov>, Jessica Foster <jesfoster@ashevillenc.gov>, Robert Heinis <rheinis@ashevillenc.gov>, Stacy Merten <smerten@ashevillenc.gov>  
**Subject:** Re: Langren Alley Follow Up

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This probably doesn't rise to the level of sharing with the entire group, but I spoke with Tony Chapman Thursday and he is going to schedule to have the camera in the pipes soon so that we can tell what we are working with to make any improvements moving forward

Sent from my iPad

On Mar 23, 2018, at 3:07 PM, Dana Frankel <[dfrankel@ashevillenc.gov](mailto:dfrankel@ashevillenc.gov)> wrote:

Team -

Thank you for the time and efforts to this point on Langren Alley. I'm working on a follow up email to the group, and I've broken it up into 3 sections which you'll see below. It's not complete, but I wanted to go ahead and pass it along. I hope to get additions/changes/input from you by end of day on Monday if at all possible. I'd like to get a follow up out while it's still fresh in everyone's minds!

I did talk with Jessica Silver from Buncombe Co. Environmental Health today and they are committed to supporting these efforts. I scheduled a meeting to sit down with her the first week in April (and forwarded that to you, Jes) so that we can further understand respective City/County roles and improve coordination.

Thank you again. Hopefully next time it will be warmer.

Happy weekends!  
Dana

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Thanks to all of you who attended the on-site meeting last week! I think it was a productive discussion with some good next steps.

**Major Issues/Themes Discussed:**

- Overall concerns about trash storage, litter, building conditions conducive to rodents.
- Discussion of trash/compost/recycling pick-up times (city vs. private services, frequency)
- Stormwater management / water pooling
- Smoking and fire hazards

**Action Items/Next Steps:**

- To pursue better or shared trash storage options (Jes Foster, City Sanitation Division to identify options and

report back to the group)

- ...Until those options are identified and pursued, trash cans should be labeled with the following: (Jes, please let me know everything you'd like to list, and also include max # of bins each business should have, how they register for pick-up service if they are not, etc.)
- City street sweeping services available pending coordination to move trash bins
- City-funded Rivertop pressure washing service to be coordinated after litter clean-up; supplemental private services to be considered/coordinated (Charlie from Sovereign to lead)
- Concrete repair or repaving to be considered pending budget planning
- Organized group clean-up to take place on April 18 as part of a larger downtown clean-up effort being organized by the Asheville Downtown Association. More information is here: <https://www.eventbrite.com/e/2018-downtown-clean-up-day-tickets-44484561521>.
- 17 N. Market has new ownership - to work on resolving the building's rat issues.
- Erika from The Windsor will look into NextDoor account (or another platform) for group communication and coordination
- Buncombe County Environmental Health to review conditions, any previously recorded complaints and consider public health hazards

#### General Information:

- Jes - this is an opportunity to build on anything mentioned above. Maybe a link back to relevant ordinance sections and/or further instruction on how best to report issues...
- Future rodent complaints can be reported to Buncombe County Health & Human Services, Environmental Health Section by calling 828-250-5016 or by email at [ehrequest@buncombecounty.org](mailto:ehrequest@buncombecounty.org).
- Diana Starr - Poison Free Asheville (to include a link, contact info)

What do you think about going ahead and scheduling a follow up visit?

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