

**From:** Dana Frankel <dfrankel@ashevillenc.gov>  
**Sent:** 3/27/2018 10:13:39 AM  
**To:** Greg Shuler <GShuler@ashevillenc.gov>, Jessica Foster <jesfoster@ashevillenc.gov>, Chad Bandy <cbandy@ashevillenc.gov>, Robert Heinis <rheinis@ashevillenc.gov>  
**Cc:**  
**Subject:** Re: Langren Alley Follow Up

---

Hi Jes, can you add any follow up from Sanitation that's appropriate to include (see notes in red)? I am hoping to be able to send a note by end of day today.Â

Thank you,  
Dana

On Fri, Mar 23, 2018 at 3:07 PM, Dana Frankel <[dfrankel@ashevillenc.gov](mailto:dfrankel@ashevillenc.gov)> wrote:  
Team -Â

Thank you for the time and efforts to this point on Langren Alley. I'm working on a follow up email to the group, and I've broken it up into 3 sections which you'll see below. It's not complete, but I wanted to go ahead and pass it along. I hope to get additions/changes/input from you by end of day on Monday if at all possible. I'd like to get a follow up out while it's still fresh in everyone's minds!

I did talk with Jessica Silver from Buncombe Co. Environmental Health today and they are committed to supporting these efforts. I scheduled a meeting to sit down with her the first week in April (and forwarded that to you, Jes) so that we can further understand respective City/County roles and improve coordination.Â

Thank you again. Hopefully next time it will be warmer.Â

Happy weekends!  
Dana

-----

Thanks to all of you who attended the on-site meeting last week! I think it was a productive discussion with some good next steps.Â

**Major Issues/Themes Discussed:**

- Overall concerns about trash storage, litter, building conditions conducive to rodents.
- Discussion of trash/compost/recycling pick-up times (city vs. private services, frequency)
- Stormwater management / water pooling
- Smoking and fire hazardsÂ

**Action Items/Next Steps:Â**

- To pursue better or shared trash storage options (Jes Foster, City Sanitation Division to identify options and report back to the group)

- ...Until those options are identified and pursued, trashcans should be labeled with the following: (Jes, please let me know everything you'd like to list, and also include max # of bins each business should have, how they register for pick-up service if they are not, etc.)
- City street sweeping services available pending coordination to move trash bins
- City-funded Rivertop pressure washing service to be coordinated after litter clean-up; supplemental private services to be considered/coordinated (Charlie from Sovereign to lead)
- Concrete repair or repaving to be considered pending budget planning
- Organized group clean-up to take place on April 18 as part of a larger downtown clean-up effort being organized by the Asheville Downtown Association. More information is here: <https://www.eventbrite.com/e/2018-downtown-clean-up-day-tickets-44484561521>.
- 17 N. Market has new ownership - to work on resolving the building's rat issues.
- Erika from The Windsor will look into NextDoor account (or another platform) for group communication and coordination
- Buncombe County Environmental Health to review conditions, any previously recorded complaints and consider public health hazards

#### General Information:

- Jes - this is an opportunity to build on anything mentioned above. Maybe a link back to relevant ordinance sections and/or further instruction on how best to report issues...
- Future rodent complaints can be reported to Buncombe County Health & Human Services, Environmental Health Section by calling [828-250-5016](tel:828-250-5016) or by email at [ehrequest@buncombecounty.org](mailto:ehrequest@buncombecounty.org).
- Diana Starr - Poison Free Asheville (to include a link, contact info)

What do you think about going ahead and scheduling a follow up visit?

--

Dana Frankel  
 Downtown Development Specialist  
 City of Asheville | Community & Economic Development  
[828.251.4051](tel:828.251.4051) office  
[828.273.5248](tel:828.273.5248) cell  
[828-250-8928](tel:828-250-8928) fax  
[dfrankel@ashevillenc.gov](mailto:dfrankel@ashevillenc.gov)  
[www.ashevillenc.gov](http://www.ashevillenc.gov)

--

Dana Frankel  
 Downtown Development Specialist  
 City of Asheville | Community & Economic Development  
 828.251.4051 office  
 828.273.5248 cell  
 828-250-8928 fax  
[dfrankel@ashevillenc.gov](mailto:dfrankel@ashevillenc.gov)  
[www.ashevillenc.gov](http://www.ashevillenc.gov)