

From: Jessica Foster <jesfoster@ashevillenc.gov>
Sent: 3/28/2018 12:54:07 PM
To: Dana Frankel <dfrankel@ashevillenc.gov>
Cc: Greg Shuler <GShuler@ashevillenc.gov>, Chad Bandy <cbandy@ashevillenc.gov>, Robert Heinis <rheinis@ashevillenc.gov>
Subject: Re: Langren Alley Follow Up

Sorry for the delay. Comments below in green -- let me know if you have questions/concerns:

Thanks to all of you who attended the on-site meeting last week! I think it was a productive discussion with some good next steps.

Major Issues/Themes Discussed:

- Overall concerns about trash storage, litter, building conditions conducive to rodents.
- Discussion of trash/compost/recycling pick-up times (city vs. private services, frequency)
- Stormwater management / water pooling
- Smoking and fire hazards

Action Items/Next Steps:

- To pursue better or shared trash storage options (Jes Foster, City Sanitation Division to identify options and report back to the group)
 - ...Until those options are identified and pursued, trash cans should be labeled with the following: (Jes, please let me know everything you'd like to list, and also include max # of bins each business should have, how they register for pick-up service if they are not, etc.) Until those options are identified, we ask that Langren Alley users follow these waste storage guidelines:
1. All trash, recycling, and compost **must be stored in a container with a secure lid.** We recommend a roll-cart with a hinged lid, as detachable lids tend to fall off, become lost, and do not secure well. Local stores carry a variety of options ([example](#)). Please remove any open-style cans from the alley.
 2. All containers must be free of cracks/holes. If you are utilizing a recycling service that provides carts (ie - Curbside Management), contact them for a replacement container.
 3. All waste must fit within the containers so that the lid can be closed - no overflowing waste containers.
 4. All trash must be in tied bags before being placed in containers.
 5. Containers must identify the address they belong to (preferably with the name of the business).
 6. **Please email Jes Foster directly if you are utilizing City trash collection services. We collect once/week. As a pilot project, we will provide City trash carts and identify them with addresses if suitable. The City will only collect waste from City carts on Wednesdays. jesfoster@ashevillenc.gov** Those needing more frequent service should contract with a private hauler.
 7. Businesses should have no more than 3 trash & 3 recycling containers in the alley (65 or 96 gallon carts). If you have service 1 x week and need more carts than that, then frequency of collection should be increased.
 8. Any establishment with an ABC license must have a contracted recycling collection service by state law.
- - City street sweeping services available pending coordination to move trash bins
 - City-funded Rivertop pressure washing service to be coordinated after litter clean-up; supplemental private services to be considered/coordinated (Charlie from Sovereign to lead)
 - Concrete repair or repaving to be considered pending budget planning
 - Organized group clean-up to take place on April 18 as part of a larger downtown clean-up effort being organized by the Asheville Downtown Association. More information is here: <https://www.eventbrite.com/e/2018-downtown-clean-up-day-tickets-44484561521>.
 - 17 N. Market has new ownership - to work on resolving the building's rat issues.
 - Erika from The Windsor will look into NextDoor account (or another platform) for group communication and coordination
 - Buncombe County Environmental Health to review conditions, any previously recorded complaints and consider public health hazards

General Information:

- Questions or recommendations regarding waste storage and collection can be directed to Jes Foster at jesfoster@ashevillenc.gov. The City Sanitation Division will continue to monitor the alley in order to make further recommendations or to ensure compliance. **Â Â Â**
- Future rodent complaints can be reported to Buncombe County Health & Human Services, Environmental Health Section by calling **Â 828-250-5016Â** or by email at **Â ehrequest@buncombecounty.orgÂ** **Â Â**
- Diana Starr - Poison Free Asheville **Â (to include a link, contact info)**

What do you think about going ahead and scheduling a follow up visit?

I'd like to set a goal for when people could get on board with the recommendations. I will say that the ordinance is unhelpful and potentially harmful to point to as a guideline except for where overflowing/unsecured trash might be the issue. My hope is that people will follow the above 'guidelines' voluntarily. I'd like to have follow up visit after most people have been able to adjust their trash storage/collection. I'd also like to meet with Jessica Silver in the meantime.

Thanks

Jes Foster
Solid Waste Manager | Public Works | City of Asheville
828-259-5863 | jesfoster@ashevillenc.gov | www.ashevillenc.gov

On Tue, Mar 27, 2018 at 10:13 AM, Dana Frankel <dfrankel@ashevillenc.gov> wrote:

Hi Jes, can you add any follow up from Sanitation that's appropriate to include (see notes in red)? I am hoping to be able to send a note by end of day today.Â

Thank you,
Dana

On Fri, Mar 23, 2018 at 3:07 PM, Dana Frankel <dfrankel@ashevillenc.gov> wrote:
Team -Â

Thank you for the time and efforts to this point on Langren Alley. I'm working on a follow up email to the group, and I've broken it up into 3 sections which you'll see below. It's not complete, but I wanted to go ahead and pass it along. I hope to get additions/changes/input from you by end of day on Monday if at all possible. I'd like to get a follow up out while it's still fresh in everyone's minds!

I did talk with Jessica Silver from Buncombe Co. Environmental Health today and they are committed to supporting these efforts. I scheduled a meeting to sit down with her the first week in April (and forwarded that to you, Jes) so that we can further understand respective City/County roles and improve coordination.Â

Thank you again. Hopefully next time it will be warmer.Â

Happy weekends!
Dana

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General Information:

- Jes - this is an opportunity to build on anything mentioned above. Maybe a link back to relevant ordinance sections and/or further instruction on how best to report issues...
- Future rodent complaints can be reported to Buncombe County Health & Human Services, Environmental Health Section by calling [828-250-5016](tel:828-250-5016) or by email at ehrequest@buncombecounty.org.
- Diana Starr - Poison Free Asheville (to include a link, contact info)

What do you think about going ahead and scheduling a follow up visit?

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 Dana Frankel
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