
[Public Records Request] Re: News 13 WLOS 911 data

1 message

Christina Hallingse <challengse@ashevillenc.gov>
To: "Jennifer M. Emert" <jmemert@sbgvtv.com>
Cc: Public Records Request Inbox <opengov@ashevillenc.gov>

Mon, Jul 2, 2018 at 9:48 AM

Jennifer,

Good morning. Attached please find an excel spreadsheet detailing all the calls for service for 2015, 2016 and 2017 with the call natures you requested. You have the ability to sort the spreadsheet by any of the columns. The time difference between the columns labeled "FirstDispatchTime" and "FirstArrive" is the response time (please note, these are in military time).

In addition, I have attached an excerpt from the FY 16-17 UNC School of Government benchmarking project's report on city services as a reference. Asheville, and several municipalities across the state, participate in this project. The attached compares Asheville Police Department call times compared to 12 municipalities across the state.

Thank you,
Christina

On Fri, Jun 22, 2018 at 10:27 AM Jennifer Emert <jmemert@sbgvtv.com> wrote:
Christina,

So I've included the second email I sent Jerry after having a conversation with him yesterday. My original request to him was response times for Priority-one calls for 2018, 2017, 2016. He called me back to tell me that's not how they broke it down, they don't reference things as priority-one and asked me for specific types of calls I wanted, which is why I thought the request should just go to him...so when I sent him the below email this morning that's when he said he sent APD my request and I realized I needed to get you in the loop...

Hope this helps,

Jenn

Sent from my iPhone

Begin forwarded message:

From: Jennifer Emert <jmemert@sbgvtv.com>
Date: June 22, 2018 at 9:20:10 AM EDT
To: Jerry Vahaun <Marshall.Vehaun@buncombecounty.org>
Subject: News 13 WLOS 911 data

Jerry,

I don't know whether you have all of this, but can we pull monthly average response times for the following:

EMS

Cardiac arrest

Overdose/poisoning

Unresponsive/Unconscious

Shooting

Seizure

Pregnancy

Fall/injury

-

Asheville Police

Shots reported

Drug overdose

Suicide

Domestic violence assault

Residential burglary

Missing child

Jennifer Emert

WLOS Investigative/Consumer Reporter

828-458-5047

110 Technology Drive

Asheville, NC 28803

 News 13

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Thank you,

Christina Hallingse
Asheville Police Department
Public Information Officer
(O): 828-259-5881
(C): 828-230-4471

3 attachments



image002.png
13K



ResponseTimes.pdf
193K



WLOS_ResponseTimes_2015to2017.xlsx

