

Following are notes that Cynthia Fairchild from University of Iowa took during the conference and is gracious enough to share with all of you:

Can possibly use this for student billing to send to UBill for semester billing, could even do this monthly

The screenshot displays a software interface with a sidebar on the left containing menu items: 'count', 'ckets', 'ermits', 'ehicles', 'ot/Tows', and 'rents'. The 'ermits' menu item is highlighted in blue. The main window is divided into several sections. At the top, there are input fields for 'Amount: \$125.00' and 'Event #:' with dropdown arrows. Below these is a navigation bar with tabs: 'Contacts', 'Tracker', 'Invoicing', 'Attributes', 'Delivery', 'Comments', 'Attachments', and 'Categories'. The 'Invoicing' tab is active, showing an 'Invoices' table. The table has columns: 'Invoice Date', 'Account', 'Invoice Schedule', 'Due Date', 'Amount', 'Tax', and 'Balance'. A single row is visible with the following data: '1/1/2015', '1002', 'Once', '∞', '\$125.00', '\$0.00', and '\$125.00'. Below the table is the 'Invoicing Schedule Setup' form. It includes fields for 'Bill Account #:' (1002) with a 'Set Account' button, a 'Tax Exempt' checkbox, 'Invoicing Schedule:' (Monthly), 'Recurring Amount:' (Use Permit Type Default), 'Recurring From:' (1/1/2015), 'To:' (∞), and 'Automatic Payment:' (Payroll Deduction). At the bottom right of the form are buttons for 'Save', 'Cancel', 'Clear', and 'Next'.

Invoice Date	Account	Invoice Schedule	Due Date	Amount	Tax	Balance
1/1/2015	1002	Once	∞	\$125.00	\$0.00	\$125.00

Invoicing Schedule Setup

Bill Account #: 1002 ☐ Tax Exempt

Invoicing Schedule: Monthly Recurring Amount: Use Permit Type Default

Recurring From: 1/1/2015 To: ∞ Automatic Payment: Payroll Deduction

Can now reassign vehicles when attaching to the permit itself it displays a message asking if you want to reassign the vehicle now

Status: Active Active Date: 10/29/2014 00:00 Exp. Date: 8/31/2015 23:59 Amount: \$100.00 Event #: Vehicle 1 of 1

Reg. Exp: 10/29/2014 00:00 Reg. Num: Primary

Warning: This vehicle (aaa111-NY) currently is assigned to another account (#1001) George Costanza, who owes \$425.00. Would you like to re-assign vehicle responsibility?

Yes No

Last Name: Fisher

Home Local Work

Street 1: 13 Dwight Park Dr. Street 2: Street 3: Zip: 13209 City: SYRACUSE State: NY

ID Fields Custom Fields

Type	ID Number
Driver License	
Employee ID	123456
Student ID	

Email Addresses

Type	Email
Email	utility@aimsparking.com

Phone Numbers

Type	Phone Number
Cell	(315) 727-3683

Account: Tickets Permits Vehicles Boot/Tows

Balance Owning: Payment Date: 10/29 Amount Paid: Paid Via: Count Paid By: Cash Pay Descriptor: Receipt #:

Ticket adjudications

Adjudication

Select an Account: Account Number: 100001 Find By Ticket #:

Appeal Status: ☒ Pending ☐ Denied ☐ Partial

☐ Alternate Letter

Last Decision: Docket Date:

Responsible Party: Sam Cusick 70 Wakelin Terrace, St. Catharines, ON, L2M 4K9 sam@aimsparking.com

Account Detail Edit

Delivery Options: ☒ Email ☐ Mail ☐ None ☐ Phone

Send Email

Message Header

From: utility@aimsparking.com To: sam@aimsparking.com Cc: Bcc: Subject: APPEAL PENDING

Attachments: APPEAL PENDINGs.pdf

Message Body: You have received an email from EDC Corporation

Send Cancel

Selected	Ticket #	Level	Balance	Status	Detail
<input type="checkbox"/>	1-1000025	0	\$35.00	Issued	Detail

General Info

System Options

Agencies

Connected Clients

Handheld Setup

AIMS Mobile Licenses

Comment Types

Paid Via Types

Payment Types

Payment Descriptors

Report Templates

States / Provinces

Taxes

Client API IP#'s

Category: ACCOUNTS

Category: EVENTS

Category: FINANCIAL

Category: FINANCIAL (END_OF_DAY)

Category: LETTER

Category: OTHER

Category: PERMITS

Category: QUICKLETTER (ACCOUNT)

Category: QUICKLETTER (ACCOUNT_BILLING)

Category: QUICKLETTER (ADJUDICATION)

☒ All Agencies Adjudication Quickletter Default Adjudication Quickletter

☒ All Agencies APPEAL APPROVAL Appeal Approved Letter

☒ All Agencies APPEAL DENIAL Appeal Denial

☒ All Agencies APPEAL PENDING Appeal Pending

☒ All Agencies PARTIAL APPEAL Partial Appeal Letter

☒ All Agencies PARTIAL APPEAL LETTER Partial Appeal Letter

Category: QUICKLETTER (BILLING)

Category: QUICKLETTER (BILLING_ACCT)

Category: QUICKLETTER (EVENT)

Category: QUICKLETTER (EVENT_BILLING)

Help

Save

Cancel

Username: KEVIN Agency: Main

8.0.71

AIMS Admin

General

General Info

System Options

Agencies

Connected Clients

Handheld Setup

AIMS Mobile Licenses

Comment Types

Paid Via Types

Payment Types

Payment Descriptors

Report Templates

States / Provinces

Taxes

Client API IP#'s

Category: ACCOUNTS

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☒ All Agencies Adjudication Quickletter Default Adjudication Quickletter

☒ All Agencies APPEAL APPROVAL Appeal Approved Letter

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☒ All Agencies APPEAL PENDING Appeal Pending

☒ All Agencies PARTIAL APPEAL Partial Appeal Letter

☒ All Agencies PARTIAL APPEAL LETTER Partial Appeal Letter

Category: QUICKLETTER (BILLING)

Category: QUICKLETTER (BILLING_ACCT)

Category: QUICKLETTER (EVENT)

Category: QUICKLETTER (EVENT_BILLING)

OK

Cancel

Help

Save

Cancel

Username: KEVIN Agency: Main

8.0.71.28

Payment plan tab

Account #SAM001(Sam Cusick)

Account Number: SAM001 Account Type: Individual Account

Sam Cusick

Last Name: Cusick First Name: Sam

Home Local Work

Street 1: 70 Wakelin Terrace

Street 2:

Street 3:

Zip: L2M 4K9 City: St. Catharines

Email Addresses

Type	Email
Email	sam@samparking.com

Payment Plans

# Tickets	Amount Due	Due By	Status
3	22.50	10/30/2014	Active

Payment Plan Details

Letters

Ticket on Plan

Ticket #	Balance Owning
1450001	\$35.00
14M0053	\$65.00
1450019	\$35.00

Payment Schedule

Due Date	Payment Amount
10/30/2014 12:00 AM	\$22.50
11/6/2014 12:00 AM	\$22.50
11/13/2014 12:00 AM	\$22.50
11/20/2014 12:00 AM	\$22.50
11/27/2014 12:00 AM	\$22.50
12/4/2014 12:00 AM	\$22.50

Ok Cancel Pay Plan Make Payment Print Schedule

Payment Plans Fees Wait List Ticket Finances Account Bills Book/Tows Events

Tickets Permits Vehicles Overpayments Categories Attachments Comments

Save Cancel Clear Next Search

Account activity displays payment plan info

Sam Cusick

Account Number: SAM001 Account Type:

Sam Cusick

Last Name: Cusick First Name: Sam

Home Local

Street 1: 70 Wa

Street 2:

Street 3:

Zip: L2M 4K9

Email Addresses

Type	Email
Email	sam@samparking.com

Payment Plans

# Tickets	Amount
3	

Create New Payment Plan

Tickets On Plan

- ☐ Ticket #14M0025 (\$35.00)
- ☐ Ticket #1450028 (\$35.00)
- ☒ Ticket #1450035 (\$30.00)
- ☒ Ticket #1450030 (\$20.00)
- ☒ Ticket #1450040 (\$100.00)

Select All Select None Total Amount: \$150.00

Payment Options

Single Payment On: 10/29/2014 12:00 AM

Multiple Payments Starting On: 10/29/2014 12:00 AM

Fixed Number Of Payments: 15 Threshold Amount: \$1.00

Fixed Payment Amount:

Due Date Options:

Daily

Weekly Recur every 1 week(s) on:

Monthly

Sunday Monday Tuesday Wednesday Thursday Friday Saturday

Save Cancel

Payment Schedule

Due Date	Payment Amount
10/29/2014 12:00 AM	\$10.00
10/30/2014 12:00 AM	\$10.00
10/31/2014 12:00 AM	\$10.00
11/3/2014 12:00 AM	\$10.00
11/4/2014 12:00 AM	\$10.00
11/5/2014 12:00 AM	\$10.00
11/6/2014 12:00 AM	\$10.00
11/7/2014 12:00 AM	\$10.00
11/10/2014 12:00 AM	\$10.00
11/11/2014 12:00 AM	\$10.00
11/12/2014 12:00 AM	\$10.00
11/13/2014 12:00 AM	\$10.00
11/14/2014 12:00 AM	\$10.00
11/17/2014 12:00 AM	\$10.00
11/18/2014 12:00 AM	\$10.00

Save Cancel Clear Next Search

AIMS Menu Imports & Exports Window Help			
Main Menu			
Skeletal Payments			
New Skeletal Payment		Existing Skeletal Payments	
Ticket Number	Payment Date	Balance	Contact
145002	10/26/2014 7:39 PM	\$35.00	
145005	10/26/2014 7:40 PM	\$35.00	
145030	10/29/2014 10:25 AM	\$20.00	

AIMS Menu Imports & Exports Window Help			
Main Menu			
Skeletal Payments			
New Skeletal Payment		Existing Skeletal Payments	
Ticket Number	Payment Date	Balance	Contact
145002	10/26/2014 7:39 PM	\$35.00	
145005	10/26/2014 7:40 PM	\$35.00	
145030	10/29/2014 10:25 AM	\$20.00	

Skeletal Ticket Number Correction

Current Ticket Number: 145030

New Ticket Number: 145030

Reason:

Save Cancel

Account #SAM001(Sam Cusick)								
Account	Transaction	Posting Date	Credit	Debit	User	Payment Type	Paid Via	Receipt #
Account Overview	Add Attachment	10/27/2014 4:29 ...	\$0.00	\$0.00	SCOTT			
Account Activity	Add To Wait List	10/27/2014 12:2 ...	\$0.00	\$0.00	AIMS_WEB			
Account Financials	Delete Attachment	10/27/2014 10:5 ...	\$0.00	\$0.00	SAM			
	Delete Attachment	10/27/2014 10:5 ...	\$0.00	\$0.00	SAM			
	Add Attachment	10/27/2014 10:5 ...	\$0.00	\$0.00	SAM			
	Issue Surcharge	10/27/2014 10:4 ...	\$0.00	\$10.00	SAM			
	Edit Ticket Info	10/27/2014 10:4 ...	\$0.00	\$0.00	SAM			
	Add Vehicle Warn...	10/27/2014 5:00 ...	\$0.00	\$0.00	AIMS_CMD			
	Edit Permit Info	10/26/2014 8:48 ...	\$0.00	\$0.00	SAM			
	Vehicle Added to ...	10/26/2014 8:48 ...	\$0.00	\$0.00	SAM			
	Create Permit	10/26/2014 8:47 ...	\$0.00	\$0.00	SAM			
	Invoice Payment	10/26/2014 8:47 ...	\$150.00	\$0.00	SAM	Cash	Counter	142997488500
	Add Attachment	10/26/2014 7:57 ...	\$0.00	\$0.00	SAM			
	Add Attachment	10/26/2014 7:57 ...	\$0.00	\$0.00	SAM			
	Add Attachment	10/26/2014 7:57 ...	\$0.00	\$0.00	SAM			
	Add Attachment	10/26/2014 7:56 ...	\$0.00	\$0.00	SAM			
	Change Ticket St...	10/26/2014 7:31 ...	\$0.00	\$0.00	SAM			
	Change Ticket St...	10/26/2014 7:31 ...	\$0.00	\$0.00	SAM			
	Change Ticket St...	10/26/2014 7:31 ...	\$0.00	\$0.00	SAM			
	Account Payplan ...	10/26/2014 7:31 ...	\$0.00	\$0.00	SAM			
	Account Number ...	10/26/2014 7:22 ...	\$0.00	\$0.00	SAM			
	Issue Uplift	10/26/2014 7:20 ...	\$0.00	\$15.00	SAM			
Account	Issue Uplift	10/26/2014 7:19 ...	\$0.00	\$15.00	SAM			
Tickets	Issue Uplift	10/26/2014 7:19 ...	\$0.00	\$15.00	SAM			
Permits	Issue Uplift	10/26/2014 7:12 ...	\$0.00	\$15.00	SAM			
Vehicles	Vehicle Added to ...	10/26/2014 7:12 ...	\$0.00	\$0.00	SAM			
Boot/Tows	Account Created	10/26/2014 7:12 ...	\$0.00	\$0.00	SAM			
Events	Vehicle Created	10/26/2014 7:12 ...	\$0.00	\$0.00	SAM			
	Issue Invoice	10/26/2014 12:0 ...	\$0.00	\$150.00	SAM			

Username: KEVIN Agency: Main

Account #SAM001(Sam Cusick) (Ticket #1450019)

Tickets

- Issue New Ticket
- (3) Promise To Pay
 - 1450019
 - 1450001
 - 1450053
- (2) Adjudication Pen...
 - 1450028
 - 1450025
- (1) Issued
 - 1450035

Payment Plan Information

3 Tickets, Next Payment: \$22.50 by 10/30/2014

Ticket Information

Ticket Number: 1450019 Agency: Main

Issue Date / Time: 10/16/2014 10:52 Unit ID: 5

Issuing Badge: 123 (Sam Cusick) CPI:

Ticket Status: Promise To Pay

Public Comments:

Private Comments:

Location Information

Meter: Block: Dir: Prec.: MAIN

Loc.: SOUTH STREET

Vehicle Information

Plate: ABC123 State: ON Type:

VIN: Permit #:

Year: Make: BMW Model: 318

VIN#: Color: Black Body:

Reg. Exp.: Reg. #:

Violations

Code	Description	Amount
01	No Parking Anytime	\$20.00

Surcharges & Uplifts

Code	Description	Amount
FIRST	Fine Uplift	\$15.00

Transaction

Transaction	Credit	Debit	Posting Date	Violation	Discount
Change Ticket St...	\$0.00	\$0.00	10/26/2014 7:31 PM		
Issue Uplift	\$0.00	\$15.00	10/26/2014 7:20 PM		
Issue Violation	\$0.00	\$20.00	10/16/2014 10:52 AM	01 No Parking Anytime	
Issue Ticket	\$0.00	\$0.00	10/16/2014 10:52 AM		

Financial Summary

Description	Balance
01 No Parking Anytime	\$20.00
Fine Uplift	\$15.00

Account Balance \$35.00

Balance Owing: \$35.00

Payment Date: 10/29/2014 10:08 AM

Amount Paid: \$0.00

Paid Via: Counter

Paid By: Cash

Pay Descriptor:

Receipt #:

AIMS Menu Account Ticket Payments Quickletters Imports & Exports Window Help

Account #SAM001(Sam Cusick) (Ticket #1450019)

Tickets

- Issue New Ticket
- (3) Promise To Pay
 - 1450019
 - 1450001
 - 14M0053
- (2) Adjudication Pen...
 - 1450028
 - 14M0025
- (1) Issued
 - 1450035

Payment Plan Information

3 Tickets, Next Payment: \$22.50 by 10/30/2014

Details Cancel

Ticket Information

Ticket Number: **1450019** Agency: Main

Issue Date / Time: 10/16/2014 10:52 Unit ID: 5

Issuing Badge: 123 (Sam Cusick) CPI:

Ticket Status: **Promise To Pay**

Public Comments:

Private Comments:

Location Information

Meter: Block: Dir: Prec.: MAIN

Loc.: SOUTH STREET

Vehicle Information

Plate: ABC123 State: ON Type:

VIN: Permit #:

Year: Make: BMW Model: 318

VIN#: Color: Black Body:

Reg. Exp.: Reg. #:

Violations

Code	Description	Amount
01	No Parking Anytime	\$20.00

Surcharges & Uplifts

Code	Description	Amount
FIRST	Fine Uplift	\$5.00

Transaction

Transaction	Credit	Debit	Posting Date	Violation	Discount
Change Ticket St...	\$0.00	\$0.00	10/26/2014 7:21 PM		
Issue Uplift	\$0.00	\$15.00	10/26/2014 7:20 PM		
Issue Violation	\$0.00	\$20.00	10/16/2014 10:52 AM	01 No Parking Anytime	
Issue Ticket	\$0.00	\$0.00	10/16/2014 10:52 AM		

Financial Summary

Description	Balance
01 No Parking Anytime	\$20.00
Fine Uplift	\$15.00

Account Balance \$35.00

Balance Owing: **\$35.00**

Payment Date: 10/29/2014 10:08 AM

Amount Paid: \$0.00

Paid Via: Counter

Paid By: Cash

Pay Descriptor:

Receipt #:

Admin quickletter templates-bar at top has all customizable display fields

Must used advanced payment or pay plan screens to apply payments from payment plan be linked correctly, aims defaults to oldest otherwise

Payment plan details from the above area

Agency: M

5

U

C

Pr

Type:

Permit #:

Model

Body:

Code

Description

Payment Plan Details

Letters

Ticket on Plan

Ticket #	Balance Owing
14S0001	\$35.00
14M0053	\$65.00
14S0019	\$0.00

Payment Schedule

Due Date	Payment Amount
11/6/2014 12:00 AM	\$10.00
11/13/2014 12:00 AM	\$22.50
11/20/2014 12:00 AM	\$22.50
11/27/2014 12:00 AM	\$22.50
12/4/2014 12:00 AM	\$22.50

Ok

Cancel Pay Plan

Make Payment

Print Schedule

Payment plan-how to establish

Sam Cusick

Account Number: SAM001 Account Type:

Sam Cusick

Last Name: Cusick

Home Local

Street 1: 70 Wa

Street 2:

Street 3:

Zip: L2M 4H

Email Addresses

Type

Email

Payment Plans

Tickets Am

3

Payment Plans

Tickets Permits Vehicles Overpayments Categories Attachments Comments

Save Cancel Clear No Search Advan

Create New Payment Plan

Tickets On Plan

- ☐ Ticket #14M0025 (\$35.00)
- ☐ Ticket #14S0028 (\$35.00)
- ☒ Ticket #14S0035 (\$30.00)
- ☒ Ticket #14S0030 (\$20.00)
- ☒ Ticket #14S0040 (\$100.00)

Total Amount: \$150.00

Payment Options

☐ Single Payment On: 10/29/2014 12:00 AM

☒ Multiple Payments Starting On: 10/29/2014 12:00 AM

☒ Fixed Number Of Payments: 15 Threshold Amount: \$1.00

☐ Fixed Payment Amount:

Due Date Options:

☐ Daily

☒ Weekly Recur every 1 week(s) on:

☐ Sunday ☒ Monday ☒ Tuesday ☒ Wednesday

☐ Monthly ☒ Thursday ☒ Friday ☐ Saturday

Payment Schedule

Due Date	Payment Amount
10/29/2014 12:00 AM	\$10.00
10/30/2014 12:00 AM	\$10.00
10/31/2014 12:00 AM	\$10.00
11/3/2014 12:00 AM	\$10.00
11/4/2014 12:00 AM	\$10.00
11/5/2014 12:00 AM	\$10.00
11/6/2014 12:00 AM	\$10.00
11/7/2014 12:00 AM	\$10.00
11/10/2014 12:00 AM	\$10.00
11/11/2014 12:00 AM	\$10.00
11/12/2014 12:00 AM	\$10.00
11/13/2014 12:00 AM	\$10.00
11/14/2014 12:00 AM	\$10.00
11/17/2014 12:00 AM	\$10.00
11/18/2014 12:00 AM	\$10.00

Save Cancel

Skeletal payments can be corrected

AIMS Menu Imports & Exports Window Help

Skeletal Payments

New Skeletal Payment Existing Skeletal Payments

Ticket Number	Payment Date	Balance	Contact
145002	10/26/2014 7:39 PM	\$35.00	
145005	10/26/2014 7:40 PM	\$35.00	
145030	10/29/2014 10:25 AM	\$20.00	

Skeletal Ticket Number Correction

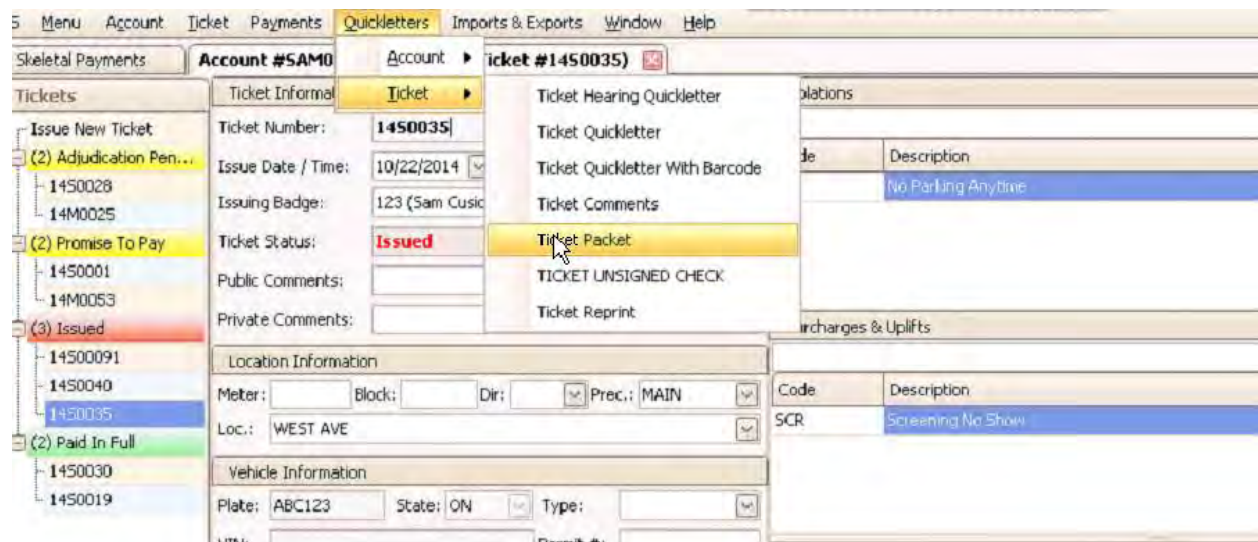
Current Ticket Number: 145002

New Ticket Number: 145030

Reason:

Save Cancel

Ticket quickletter



Ticket packet now shows as an attachment also shows pictures



Query builder

Home					
<div> <div>New Query</div> <div>Save as .CSV</div> <div>File</div> </div>					
QueryEditor		Results			
Number	Status Desc	Plate Number	Location Desc	Balance	
14L00001	Issued	V1000	ADAMS STREET	35.00	
1004	Issued	V1000	DELAWARE STREET	65.00	
14H00119	Issued	CTB7487	ADAMS STREET	35.00	
14N500001	Issued	HLV8347	DELAWARE STREET	65.00	
14N500002	Issued	FHDF	DELAWARE STREET	65.00	
14S0028	Adjudicatio...	ABC123	WEST AVE	35.00	
14CG90013	Issued	1ABC123	3500 S. LAS VEGAS BLVD	115.00	
14CG90014	Issued	ABC123	ADAMS STREET	30.00	
14CG90015	Issued	870NNJ	ADAMS STREET	30.00	
14CG90016	Issued	5XYX288	ADAMS STREET	30.00	
14CG90017	Issued	5XYX288	ADAMS STREET	115.00	
K10012	Issued	QAZ123	BRYANT AVE	35.00	
14CG90018	Issued	5YY6RR	BLUE LOT	20.00	
14CG90019	Issued	1ABC123	BLUE LOT	100.00	
14CG90020	Issued	5FDW23	ADAMS STREET	15.00	
14CG90021	Issued	ABC123	ADAMS STREET	20.00	
14S0035	Issued	ABC123	WEST AVE	30.00	
14CG90022	Issued	ABC123	ADAMS STREET	20.00	
K10026	Adjudicatio...	QAZ123	BLUE LOT	20.00	
14CG90023	Issued	5XYX288	ADAMS STREET	20.00	
14CG90024	Issued	5XYX288	ADAMS STREET	15.00	
14H00120	Issued	ABC123	ADAMS STREET	15.00	
14W00001	Issued	ABC123	COLLEGE PARK AVENUE	20.00	

Home

New Query

Add Field

Remove Field(s)

Add Condition

Remove Condition(s)

Run

View SQL

File

Fields

Conditions

Run

QueryEditor

Results

Tables

VT_Tickets

Fields

Field	Alias	Sort	Description
[VT_Tickets].[Number]	Number		Number of ticket
[VT_Tickets].[IssueDate]	IssueDate		Issue date of ticket
[VT_Tickets].[PlateNumber]	PlateNumber		Plate number on ticket
[VT_Tickets].[LocationDesc]	LocationDesc		Description of location
[VT_Tickets].[StatusDesc]	StatusDesc		Description of status
[VT_Tickets].[Balance]	Balance		The total balance of this ticket (violations + uplifts + surcharges)

All report criteria now have a description

Issued Tickets Report Criteria	
Limit to Agency Results will only list tickets written in the agency specified <input checked="" type="checkbox"/> Main <input type="checkbox"/> [Empty] <input type="button" value="Check All"/> <input type="button" value="Uncheck All"/>	Limit to Location Results will only list tickets written in the location selected <input type="checkbox"/> [Empty] <input type="button" value="Check All"/> <input type="button" value="Uncheck All"/>
Issued Date Only counts tickets issued in the entered date range Start Date: 10/29/2014 12:00 AM End Date: 10/29/2014 11:59 PM <input type="button" value="Day"/> <input type="button" value="Week"/> <input type="button" value="Month"/> <input type="button" value="Quarter"/> <input type="button" value="Year"/>	Limit to Status Results will include tickets with the selected status(es) <input type="checkbox"/> Adjudication Approved <input type="checkbox"/> Adjudication Denied <input type="checkbox"/> Adjudication Denied <input type="checkbox"/> Adjudication Partial <input type="button" value="Check All"/> <input type="button" value="Uncheck All"/>
Plate # Only displays tickets which match the given plate # <input type="checkbox"/> [Empty]	Limit to Plate State Results will only list tickets with the selected plate state <input type="checkbox"/> NY <input type="checkbox"/> CT <input type="checkbox"/> NJ <input type="checkbox"/> ON <input type="button" value="Check All"/> <input type="button" value="Uncheck All"/>
VIN Only displays tickets which match the given VIN <input type="checkbox"/> [Empty]	Block # (wildcard) Only displays tickets which match the given block <input type="checkbox"/> [Empty]
Limit to Badge # Results will only list tickets written by the badge selected <input type="checkbox"/> [Empty]	Location (wildcard) Only displays tickets which match the given location <input type="checkbox"/> [Empty]
Limit to Violation Results will only list tickets with the selected violations <input type="checkbox"/> Double Parked <input type="checkbox"/> Expired Meter <input type="checkbox"/> Failure to Display Handicap Placard <input type="checkbox"/> Failure to Display Permit <input type="checkbox"/> Failure to Obey Traffic Device <input type="button" value="Check All"/> <input type="button" value="Uncheck All"/>	Limit to Bylaw Results will only list tickets with the selected bylaw(s) <input type="checkbox"/> Citation <input type="checkbox"/> Warning <input type="button" value="Check All"/> <input type="button" value="Uncheck All"/>
Sorted By The order in which the data on the report is sorted First: [Empty] Second: [Empty] Third: [Empty]	
Name: KEVIN Agency: Main <input type="button" value="OK"/> <input type="button" value="Cancel"/>	

Searching for reports with control F highlights reports with key words entered

IMS

S Menu Imports & Exports Window Help

Skeletal Payments Account #SAM001(Sam Cusick) (Ticket #1450035) Report Selection

Find Clear

Name	Description
Category: ACCOUNTS	
Category: EVENTS	
Category: FINANCIAL	
Category: OTHER	
Category: PERMITS	
Category: TICKETS	
Adjudication	Lists adjudications in the selected criteria

Excessive tickets report now has an amount threshold that can be added (tow list

Window Help

5AM001(Sam Cusick) (Ticket)

Excessive Tickets Report Criteria

Limit to Agency
Results will only list tickets written in the agency specified

☒ Main

Check All Uncheck All

Issued Date
Only counts tickets issued in the entered date range

Start Date: 1/1/2014 12:00 AM

End Date: 10/29/2014 11:21 AM

Day Week Month Quarter Year

Limit to Precinct
Results will only list tickets written by the precinct(s) selected

☐ MAIN

Check All Uncheck All

of Tickets
Only displays vehicles with more than the specified number of tickets

3

Plate #
Only displays vehicles which match the given plate #

☐

VIN
Only displays vehicles which match the given VIN

☐

Ticket Balance Greater Than Or Equal To
Displays tickets with balance greater than or equal to specified balance

☒ 100.00

Sorted By
The order in which the data on the report is sorted

☐ First:

Second:

Third:

OK Cancel

12 Permit

New report-accounts overpayments with tickets

Skeletal Payments Account #SAM001(Sam Cusick) (Ticket #14S0035) Report Selection

Name	Description
Category: ACCOUNTS	
Account Balance Owing	Account Balance Owing
Account Balance Owing Detail	Account Balance Owing Detail
Account Overpayments	Account Overpayments
Account Ticket Balance Owing	Account Ticket Balance Owing (ticket issue date)
Account Ticket Balances	Account Ticket Balances (balance in the date range)
Bad Addresses	Bad Addresses
Fees Issued	Fees Issued
Fees Not Refunded	Fees Not Refunded
Account Permit Balances	Lists accounts and outstanding permits in the selected date range
Accounts On Hold	Lists accounts currently on hold
Comment Types	Lists all accounts with selected comment types
Overdue Payment Plans	Lists payment plans that are past due but which have not been voided
Account Holds History	Lists the history of account holds
Account Bills	Lists unreversed Account Bills in AIMS
Overpayments with Tickets	Overpayments with Tickets
Payment Plans Detail	Payment Plans Detail
Category: EVENTS	
Category: FINANCIAL	
Category: OTHER	
Category: PERMITS	
Category: TICKETS	

Overpayments with Tickets Report Criteria

Posting Date

List overpayments posted in the date range

Start Date: 1/1/2014 12:00 AM

End Date: 10/29/2014 11:26 AM

Day Week Month Quarter Year

Account Ticket Balance Greater Than Or Equal To

Displays overpayments whose account has a ticket balance >=

0.01

Sorted By

The order in which the data on the report is sorted

First: Second: Third:

OK Cancel

New ticket report-voided reason summary

Help

01(Sam Cusick) (Ticket #14

Description

Groups: all tickets marked
Lists all tickets marked as

Voided Tickets By Reason Summary Report Criteria

Limit to Agency

Results will only list tickets written in the agency specified

☒ Main

Check All Uncheck All

Issued Date

Only counts tickets issued in the entered date range

☐ Start Date: [mm/dd/yyyy] [v] [calendar icon]

End Date: [mm/dd/yyyy] [v] [calendar icon]

[Day] [Week] [Month] [Quarter] [Year]

Voided Date

Only counts tickets voided in the entered date range

☐ Start Date: [mm/dd/yyyy] [v] [calendar icon]

End Date: [mm/dd/yyyy] [v] [calendar icon]

[Day] [Week] [Month] [Quarter] [Year]

Limit to Badge #

Results will only list tickets written by the badge selected

☐ [dropdown menu]

Limit to Reason Comment Type

Results will include voids with the selected reason(s)

☐ Meter Malfunction
☐ Had Valid Permit
☐ Had Valid Receipt
☐ Duplicate Ticket

Check All Uncheck All

Limit to Void Type

Results will include voids with the selected type(s)

☐ Void Approved
☐ Void Denied
☐ Void Pending


Check All Uncheck All

OK Cancel

12 Permits F

This (above) shows balances by the ticket status

Adjudication comment report



Report Selection 



Adjudication Comments Report Criteria

Limit to Agency
Results will only list tickets written in the agency specified



☒ Main

Decision Date
Get tickets in Adjudications with a Decision Date in the selected range

Start Date:  

End Date:  

Limit to Adjudication Type
Results will only list adjudications with the selected type(s)

☐ ☐ Adjudication Pending 
☐ Adjudication Approved
☐ Adjudication Denied
☐ Adjudication Partially Approved 

Account #
Only displays adjudications on a specific Account #

☐

Also has adjudication decisions report

Adjudication Report

Printed On: 10/29/2014 11:34 AM

Run date from ∞ to ∞



Agencies: Main

Decision:	Count:
Invalid excuse. It would be very difficult for a dog to remove a properly affixed decal from the windshield. You must pay your fine within the next 10 days to avoid the addition of late fees.	1
Please refer to posted signs.	1

Account #SAM001(Sam Cusick) (Ticket #1450035) Report Selection Adjudications / Decision (10/29/2014 11:34 AM)

Quick Print Print Zoom Zoom Out Zoom Zoom In Export To E-Mail As Export

Agencies: Main

Decision:	Count:
Invalid excuse. It would be very difficult for a dog to remove a properly affixed decal from the windshield. You must pay your fine within the next 10 days to avoid the addition of late fees.	1
Please refer to posted signs.	1
While this is not a valid excuse, we are reducing the fine for this violation. This will be a one time reduction and any future tickets will be due in their full amount. This reduced fine must be paid.	1
You appeal has been granted, due to lack of appropriate signage. Note that this has since been corrected and any future parking in this area will result in a violation.	1
Count Adjudications:	4

ADAMS STREET									
Ticket Number	Issue Date	Item Type	Cash	Check	Credit Card	Payroll	Bill Acct	Other	Total
1450030	10/29/2014	VIOLATION	\$20.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$20.00
K10002	09/15/2014	VIOLATION	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$15.00
K10002	09/15/2014	UPLIFT	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$15.00
			\$50.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$50.00
BLUE LOT									
Ticket Number	Issue Date	Item Type	Cash	Check	Credit Card	Payroll	Bill Acct	Other	Total
K10007	10/03/2014	VIOLATION	\$0.00	\$0.00	\$20.00	\$0.00	\$0.00	\$0.00	\$20.00
K10007	10/03/2014	UPLIFT	\$0.00	\$0.00	\$15.00	\$0.00	\$0.00	\$0.00	\$15.00
K10014	10/13/2014	VIOLATION	\$20.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$20.00
K10014	10/13/2014	UPLIFT	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$15.00
K10015	09/16/2014	VIOLATION	\$0.00	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$15.00
K10015	09/16/2014	UPLIFT	\$0.00	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$15.00
			\$35.00	\$30.00	\$35.00	\$0.00	\$0.00	\$0.00	\$100.00
BRYANT AVE									
Ticket Number	Issue Date	Item Type	Cash	Check	Credit Card	Payroll	Bill Acct	Other	Total

Permit quickletter to review the comments associated with that record,

The screenshot shows the AIMS software interface. The top menu bar includes Menu, Account, Permit, Payments, Quickletters, Imports & Exports, Window, and Help. The main window is titled 'Permit #F1001' and displays account information for Account #GN361. The 'Permit' dropdown menu is open, showing options like 'Permit Quickletter', 'Permit Refund Quickletter', 'Permit Quickletter With Vehicles', 'Permit Comments', and 'PERMIT COMMENTS TEST'. The 'Permit Comments' option is highlighted. Below the menu, the contact information for George Wilson is displayed, including Last Name, First Name, Middle Name, Address, City, State, Zip, and Phone. The 'Comments' tab is selected, showing a list of comments with columns for Type, Created By, Creation Date, Edited By, and Edit Date.

Dear George Wilson,

This is a sample AIMS Quick Letter template file. This template was designed as a starting point for the creation of Quick Letters for use on the **Permit** screen of AIMS.

You can add fields as desired by using the notation [<fieldname>], where <fieldname> is the name of the field you wish to use. For instance, as you'll see above George will give you the account's first name.

Once your quick letter is created, you will be able to access it from the Permits screen of AIMS. When you bring up the quick letter from in AIMS, the fields will be populated with the information of the current account on screen. You will then be able to modify the letter to your choosing or print the letter. The letter will then be saved as an attachment on the account, where you can then reload/edit the letter to your choosing.

Comments:

	Type:	Created By:	Creation Date:	Edited By:	Edit Date:
Refer customer to supervisor	REFER	KEVIN	10/22/2014 12:01:10 PM		

Can generate the quickletter to not email (produce PDF file) and do not email.

AIMS Web Admin

The screenshot shows the AIMS Web Admin interface. The top navigation bar includes links for Home, Staff, Admin, Diagnostics, and Logs. The user is logged in. The main menu on the left includes User Authentication, Tickets, Permits, Accounts (highlighted), Tows, Payments, Branding, and Templates. The main content area is titled "General Account Settings" and contains several checkboxes and descriptive text:

- ☒ Enable Account Module
- ☒ Publish Fee Type Costs
Show a listing of the fees and their costs based upon what you have in AIMS Admin.
- ☐ Enable "Common Functions" panel when logged in
When enabled, a control will display "Order a Permit", "Pay Account Balance" and "Pay All Tickets" buttons on top of the Account Page.
- ☒ Enable "Account Summary" panel when logged in
When enabled, a control will display for logged in users that shows the account number, account balance and a button to "Pay Balance".
- ☒ Enable "Pay Balance" button to allow payment of all account items at once.
When enabled, a button will display that allows the user to pay their entire account balance.
- ☒ Enable "Account Vehicles" panel when logged in
When enabled, a control will display for logged in users that shows the vehicles associated with a users account.
- ☒ Enable "Proxy Login" function
When enabled, a control will display for users with specified category to allow them to login on others' users behalf.

Below these settings are dropdown menus for "Proxy User", "Proxy Account Category", and "Department". There is also a "Proxy Contact Discretionary Field" and a checkbox for "Enable 'Parking Activity' function" with a descriptive note.

The screenshot shows the "Payment Types" page in the AIMS Web Admin interface. It features a grid of payment method buttons:

- Row 1: "0" Payments (highlighted), Authorize.Net, Beanstream, Bill Account, CASHNet, Caledon, Caledon Hosted Pay, Cybersource
- Row 2: Elavon, Govolution, HostedCheckout, Journal Voucher (highlighted), Moneris - Direct, Moneris Hosted Pay (CA)
- Row 3: Moneris Hosted Pay (US), Nelnet Quickpay, Official Payments, Pay in Person, PayPal Payflow Link, PayPal Payflow Pro
- Row 4: Paymentech, Payroll Deduction, Test External Server, Test Server, TouchNet Marketplace, TransAction Express
- Row 5: TransFirst

Below the grid, there is a section with a checked "Enabled" checkbox and a "Require an account category" section with several unchecked checkboxes: Department, Faculty, Proxy User, Student, and Parking Coordinator.

AIMS Web

Home Tickets Permits Boot/Tows Staff Admin Diagnostics Logs Logged in as Sam Cusick Logout

Account #SAM001

Current Balance: \$295.00

[Pay Balance](#)

Contact Information

Sam Cusick
 Home
 70 Wakelin Terrace
 St. Catharines, ON L2M 4K9
 Email(s)
 sam@aimsparking.com (Email)

[View All Contacts](#) [Edit Contact](#)

Tickets

Outstanding Tickets

Ticket #	Violation	Details	Balance
14S0001	No Parking Anytime		\$35.00
14M0053	Obstructing Fire Route		\$65.00
14S0028	No Parking Anytime		\$35.00
14S0035	No Parking Anytime		\$30.00
14S0040	Failure To Display Handicap Placard		\$100.00
14S00091	Failure To Display Permit		\$30.00

[Pay Now](#)

[Search For A Ticket](#) [View All Account Tickets](#)

Account Parking Activity

Recent Activity

Time-In	Time-Out	Location	Charge
10/29/2014	10/29/2014	East Garage Entrance	\$4.39
10/28/2014	10/28/2014	East Garage Entrance	\$7.19
10/27/2014	10/27/2014	East Garage Entrance	\$1.57
10/26/2014	10/26/2014	East Garage Entrance	\$1.91

Permits

Current Permits

Permit #	Type	Expires	Renew	Balance
Z001	Zoned Permit	04/30/2015		\$0.00

[Pay Now](#)

[Order A Permit](#) [Order An Event Permit](#) [View All Account Permits](#)

NW??

Zone permit online-do this for daily temp permit sales

AIMS Web

Home Tickets Permits Boot/Tows Staff Admin Diagnostics Logs Logged in as Sam Cusick Logout

Permit Type Quantity **Location** Vehicles Dates Delivery Option Finish

Selected Location*

[Back](#) [Next](#)

[Zoom In](#) [Zoom Out](#) [Reset](#)

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AIMS Web

Home Tickets Permits Boot/Tows Staff Admin Diagnostics Logs [Click here to login](#)

Authentication

Account #*

Last Name*

*= required field

Login

Authentication

parking

Account #*

Password*

*= required field

[I forgot my password](#)

Login

Authentication

Email Address*

Password*

*= required field

[I forgot my password](#)

Login

Authentication

Account #*

Password*

*= required field

Login

[Terms of Use](#) | [Privacy Policy](#) | [Delivery Policy](#) | [Refunds Policy](#) | [Appeals Policy](#) | [Mobile Version](#)

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AIMS Web

Home Tickets Permits Boot/Tows Staff Admin Diagnostics Logs Logged in as Parking Services Logout

Permit Type Quantity Location Vehicles **Dates** Delivery Option Finish

Please select a start date for your permit:

Start Date*

Your permit will expire 1 days later

Upon check out it creates a unique permit number



Payment Information:

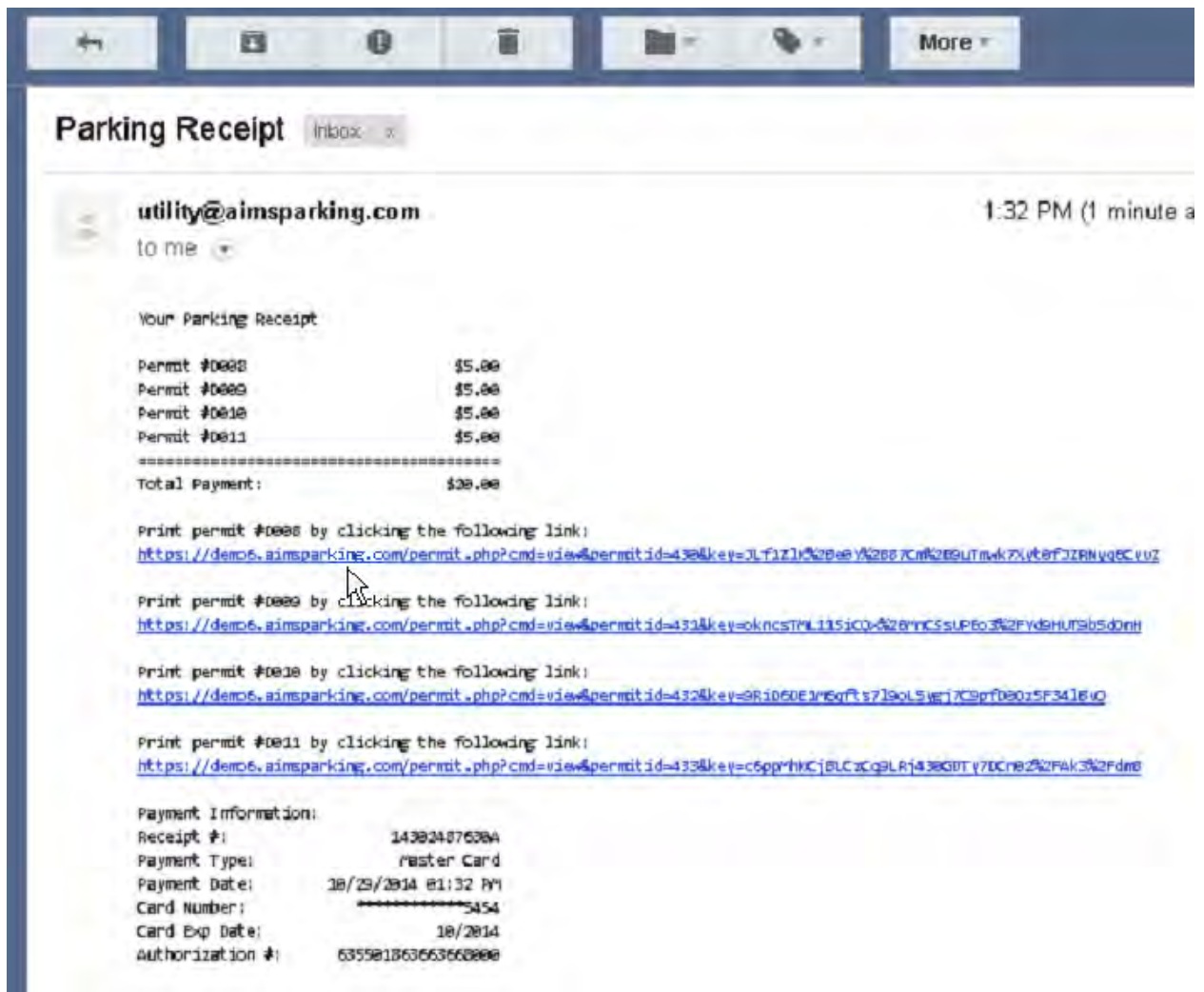
Payment Type: **Master Card**
Payment Date: 10/29/2014 01:32 PM
Card Number: *****5454
Card Exp Date: 10/2014
Authorization #: 635501863663668000
Receipt Number: 14302487630A

A copy of this receipt was sent to sam@aimsparking.com

Receipt Items:

Item	Payment
Permit #D008	\$5.00
Permit #D009	\$5.00
Permit #D010	\$5.00
Permit #D011	\$5.00
Total Payment:	\$20.00

[Print permit #D008](#)[Print permit #D009](#)[Print permit #D010](#)[Print permit #D011](#)



You can forward the above link to the permit holder then they can print it until it expires. The permit holder can print it themselves – similar like mychart permit for dash?

Screen shot below on what the permit looks like on the permit.

[Home](#) [Tickets](#) [Permits](#) [Boat/Tows](#) [Staff](#) [Admin](#) [Diagnostics](#) [Logs](#) Logged in as Parking Services [Logout](#)

Permit #D008

Permit Information

Status: Issued
Permit Type: Guest Permit
Active Date: 11/05/2014
Expiration Date: 11/06/2014

Balance Owing: \$0.00

[Print this permit](#)

[Change Permit Type](#) [Change Permit Location](#) [Request Permit Expiration](#) [Vehicle Change Requests](#)

Request a New Permit Type

You can use this form to request a change to this permit's type. Please select the new permit type you would like as well as a comment explaining why. Availability is contingent upon current capacity, time of year, special events and construction/maintenance.

Permit Type:*

☐ Commuter (\$100.00)
☐ Employee (\$100.00)
☐ Extended Stay Lot (\$5.00)
☐ Faculty14 (\$100.00)

Here is the permit example:

Parking Garage
SYRACUSE, NY 13209

Control's boundaries are too small for
the barcode

D008

Below you will find your temporary parking permit which is valid for the dates printed on the permit.
Please detach the permit and display this face-up on your dash.

Your visitor permit is valid in the following location:
Your visitor permit is valid on the following license plate:

Failure to properly display this visitor permit will result in your vehicle being ticketed and/or towed.
Displaying this permit on a vehicle other than the plate provided will result in your vehicle being ticketed
and/or towed and may be deemed as fraudulent activity.

For more information regarding parking, refer to our website at <www.ourwebsite.com>



Temporary Parking Permit

D008



valid location

valid from

November 05, 2014 November 06, 2014

valid on license plate

General Payment Settings

☒ Enable Payment Testing Mode

When enabled, this option will cause all payment types to go into 'testing' mode. The behavior of this mode varies by payment type (not for most payment types) it means the card used will not actually be billed, and you can use special test card numbers.

☐ Collect A Convenience Fee On Credit Card Transactions

To configure, go to AIMS Admin -> Accounts -> Payment Auto Fees and setup an automatic fee on the "Credit" payment type.

☐ Limit cart to a single item

Only allows one item in the cart at once, this is required for some payment gateways or for certain availability rule combinations.

☐ Limit cart to just a single item type

Only allows one type of item in the cart at once (tickets/permits/etc), this is required for some payment gateways or for certain availability rule combinations.

☐ Limit cart to just one loop through the permit request wizard

Allows the customer to go through the permit request loop once, then blocks them until they complete their transaction or visit their van.

Payment Types

"\$0" Payments

Authorize.Net	Beanstream	Bill Account	CASHNet	Caledon	Caledon Hosted Pay	Cybersource
Elavon	Govolution	HostedCheckout	Journal Voucher	Moneris - Direct	Moneris Hosted Pay (CA)	
Moneris Hosted Pay (US)	Nelnet Quickpay	Official Payments	Pay in Person	PayPal Payflow Link	PayPal Payflow Pro	
Paymentech	Payroll Deduction	Test External Server	Test Server	TouchNet Marketplace	TransAction Express	
TransFirst						

☒ Enabled

General	Agency	Name	Description	Cloned From	Email Subject	Email
General Info	Category: QUICKLETTER (TOW)					
System Options	Category: QUICKLETTER (VEHICLE)					
Agencies	Category: QUICKLETTER (WAITLIST)					
Connected Clients	Category: SUMMARY (ACCOUNT)					
Handheld Setup	Category: SUMMARY (ADJUDICATION)					
AIMS Mobile Licenses	Category: SUMMARY (CHANGE_REQUEST)					
Comment Types	Category: SUMMARY (MORE_INFO)					
Paid Via Types	Category: SUMMARY (PAYMENT_PLAN)					
Payment Types	Category: SUMMARY (PRINT_FORMAT)					
Payment Descriptors	<input checked="" type="checkbox"/> All Agencies Adhesive Decal Adhesive Decal Suitable for P...					
Report Templates	<input checked="" type="checkbox"/> All Agencies CONFERENCE PERMIT Conference Permit (Sam) Permit Print Format					
States / Provinces	<input checked="" type="checkbox"/> All Agencies DAILY PERMIT Daily Permit (Sam) CONFERENCE PERMIT					
Taxes	<input checked="" type="checkbox"/> All Agencies EVENT Event FOOTBALL GAME					
Client API IP#'s	<input checked="" type="checkbox"/> All Agencies EVENT PERMIT Event Permit (Sam) CONFERENCE PERMIT					
General	<input checked="" type="checkbox"/> Main FOOTBALL GAME Football Game Permit Print Format					
Users and Groups	<input checked="" type="checkbox"/> All Agencies Large Sample Print Format Large Sample Print Format					
Scheduler	<input checked="" type="checkbox"/> All Agencies Permit Print Format Permit Print Format					
Accounts	<input checked="" type="checkbox"/> All Agencies Permit Print Summary Permit Print Summary					
Tickets	<input checked="" type="checkbox"/> All Agencies Small Sample Print Format Small Sample Print Format					
Vehicles	Category: TICKETS					
Permits						
System						

of these username / password combinations:
100/100
200/200

Resident
\$100.00
09/31/2015

Scroll down for more information

Lookup A Ticket!
View, pay and appeal parking tickets

View My Parking Account
Click here to login and view your parking account

Visitor or Temporary Permits
Purchase temporary, daily or single use permits

Employee or Student Permits
Purchase term permits for employees or students

AIMS Web

Home Tickets Permits Boot/Tows Staff Admin Diagnostics Logs Logged in as Business Department Logout

Account #BUSINESS

Current Balance: \$0.00

Pay Balance

Proxy Login

Account Number

Login

Contact Information

Business Department

Home
910 Tower Crescent
Syracuse, NY 13209
Email(s)
business@aimsparking.com (Email)

View All Contacts Edit Contact

Tickets

Your account has no open tickets

Search For A Ticket View All Account Tickets

Permits

Current Permits

Permit #	Type	Expires	Renew	Balance
D001	Guest Permit	10/31/2014		\$0.00
D002	Guest Permit	10/31/2014		\$0.00
D003	Guest Permit	10/31/2014		\$0.00

Pay Now

Order A Permit Order An Event Permit View All Account Permits

Fees

Your account has no open fees

View All Account Fees

Logs them in as the user then

AIMS Web

Home Tickets Permits Boot/Tows Staff Admin Diagnostics Logs Logged in as Jane Roper Logout

Account #SAM002

Current Balance: \$0.00

Pay Balance

Contact Information

Jane Roper

Home
200 Main Blvd
Syracuse, NY 13209

View All Contacts Edit Contact

Account Parking Activity

Recent Activity

Time-In	Time-Out	Location	Charge
10/29/2014	10/29/2014	East Garage Entrance	\$7.11
10/28/2014	10/28/2014	East Garage Entrance	\$2.16
10/27/2014	10/27/2014	East Garage Entrance	\$9.75
10/26/2014	10/26/2014	East Garage Entrance	\$3.92

Tickets

Your account has no open tickets

Search For A Ticket View All Account Tickets

Permits

No permits found on file.

Order A Permit Order An Event Permit View All Account Permits

Fees

Your account has no open fees

View All Account Fees

Unpaid Events

Your account has no unpaid events

Wait Lists

File Menu Account Payments QuickAccess Imports & Exports Window Help

Account #SAM002(Jane Roper) Account #BUSINESS(Business Department)

Account Overview Account Activity Account Financials Account Affiliates

Account Number: BUSINESS Account Type: Department Account

Business Department

Group Name: Business Department Contact Type: Staff

Home Local Work

Street 1: 910 Tower Crescent Street 2: Street 3: Zip: 13209 City: SYRACUSE State: NY

ID Fields Custom Fields

Type	Value
Building #	
Department	business
Insurance #	

Email Addresses

Type	Email
Email	business@ramsparking.com

Phone Numbers

Type	Phone Number
------	--------------

Category

Balance Owning: Payment Date: 10/2 Amount Paid: Paid Via: Cour Paid By: Cash Pay Descriptor: Receipt #:

Account Proxy User

Tickets Permits Vehicles Overpayments Categories Attachments Comments

Payment Plans Fees Wait List Ticket Finances Account Bills Boot/Tows Events

Account #SAM002(Jane Roper) Account #BUSINESS(Business Department)

Account Overview Account Activity Account Financials

Account Number: SAM002 Account Type: Individual Account

Jane Roper

Last Name: Roper First Name: Jane Middle Name:

Home Local Work

Street 1: 200 Main Blvd Street 2: Street 3: Zip: 13209 City: SYRACUSE State: NY

ID Fields Custom Fields

Type	Value
Building #	
Department	business
Insurance #	

Email Addresses

Type	Email
------	-------

Category

Prox cards use tracked and shows in aims web-shows database view of parks system

All Activity					
Card Number	Entrance Date	Entrance Location	Exit Date	Exit Location	Charge
2190185	10/29/2014	East Garage Entrance	10/29/2014	East Garage Exit	\$2.22
2190185	10/28/2014	East Garage Entrance	10/28/2014	East Garage Exit	\$6.15
2190185	10/27/2014	East Garage Entrance	10/27/2014	East Garage Exit	\$4.29
2190185	10/26/2014	East Garage Entrance	10/26/2014	East Garage Exit	\$7.83
2190185	10/25/2014	East Garage Entrance	10/25/2014	East Garage Exit	\$8.54
2190185	10/24/2014	East Garage Entrance	10/24/2014	East Garage Exit	\$10.44
2190185	10/23/2014	East Garage Entrance	10/23/2014	East Garage Exit	\$8.20
2190185	10/22/2014	East Garage Entrance	10/22/2014	East Garage Exit	\$3.59
2190185	10/21/2014	East Garage Entrance	10/21/2014	East Garage Exit	\$8.08
2190185	10/20/2014	East Garage Entrance	10/20/2014	East Garage Exit	\$10.00
2190185	10/19/2014	East Garage Entrance	10/19/2014	East Garage Exit	\$2.43
2190185	10/18/2014	East Garage Entrance	10/18/2014	East Garage Exit	\$8.37
2190185	10/17/2014	East Garage Entrance	10/17/2014	East Garage Exit	\$1.15
2190185	10/16/2014	East Garage Entrance	10/16/2014	East Garage Exit	\$3.02
2190185	10/15/2014	East Garage Entrance	10/15/2014	East Garage Exit	\$1.31
2190185	10/14/2014	East Garage Entrance	10/14/2014	East Garage Exit	\$6.60
2190185	10/13/2014	East Garage Entrance	10/13/2014	East Garage Exit	\$8.55
2190185	10/12/2014	East Garage Entrance	10/12/2014	East Garage Exit	\$4.48
2190185	10/11/2014	East Garage Entrance	10/11/2014	East Garage Exit	\$4.20
2190185	10/10/2014	East Garage Entrance	10/10/2014	East Garage Exit	\$10.15
2190185	10/09/2014	East Garage Entrance	10/09/2014	East Garage Exit	\$9.72
2190185	10/08/2014	East Garage Entrance	10/08/2014	East Garage Exit	\$9.23
2190185	10/07/2014	East Garage Entrance	10/07/2014	East Garage Exit	\$7.26
2190185	10/06/2014	East Garage Entrance	10/06/2014	East Garage Exit	\$10.43
2190185	10/05/2014	East Garage Entrance	10/05/2014	East Garage Exit	\$2.03

This interface is done with an Amano McGann system

Sums are actually billed through AIMS

This is what we had asked them for on the conference call

Ticket appeals online

Cusick
Last*

Address:

70 Wakelin Terrace

Street Address *

St. Catharines NY L2M 4K9
City* State* Zip Code*

Phone:

9059314085
Phone Number

Email:

sam@aimsparking.com
Email Address*

sam@aimsparking.com
Repeat Email Address*

Appeal Reason:

▼
Appeal Disc. Type*

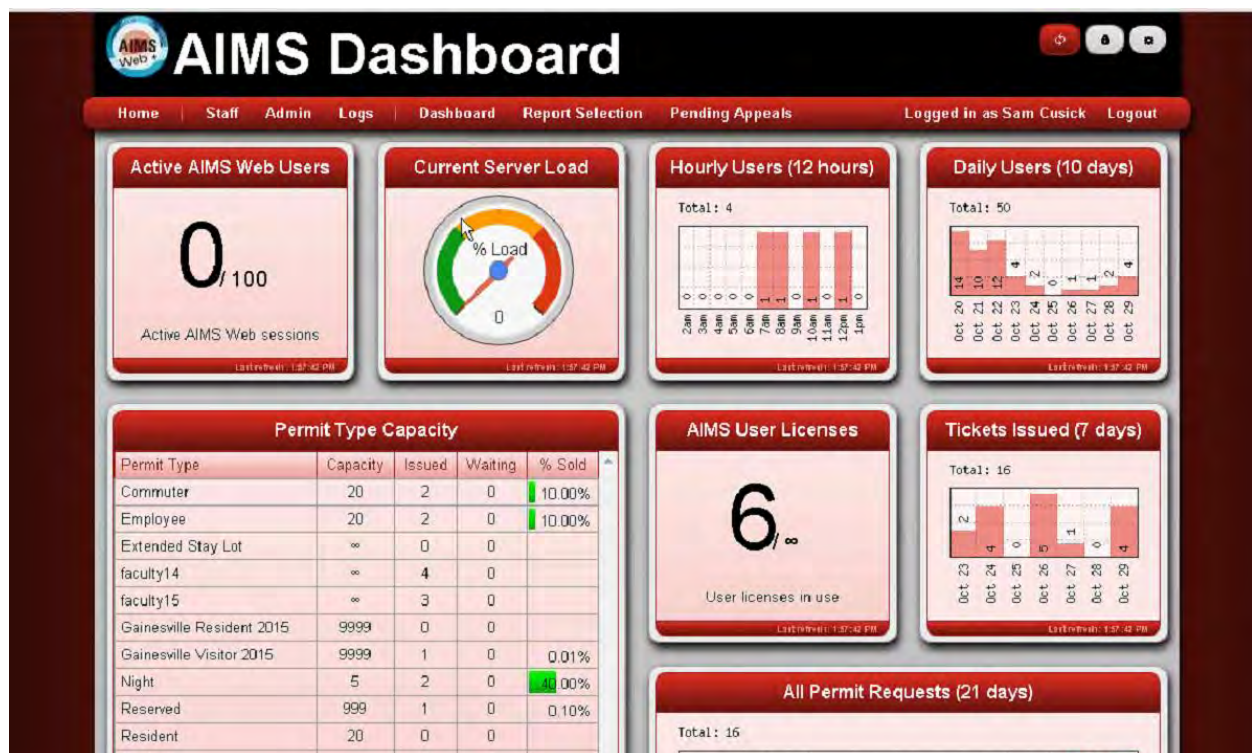
122 of 2000
Reason for appeal*

Image Attachments:

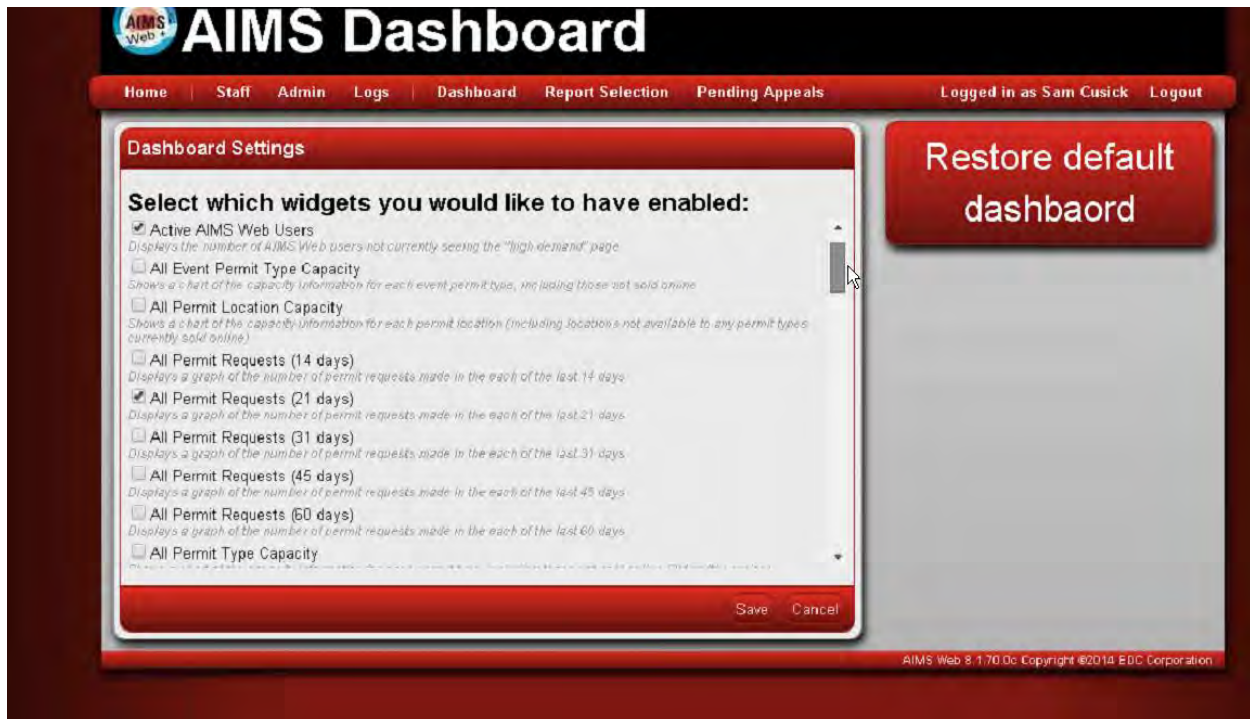
Choose File No file chosen	Choose File No file chosen
Attachment #1 Acceptable filetypes: jpg, gif, png, bmp Max filesize: 2048kB	Attachment #2 Acceptable filetypes: jpg, gif, png, bmp Max filesize: 2048kB
Choose File No file chosen	Choose File No file chosen
Attachment #3 Acceptable filetypes: jpg, gif, png, bmp Max filesize: 2048kB	Attachment #4 Acceptable filetypes: jpg, gif, png, bmp Max filesize: 2048kB

Terms of Service

- I agree to adjudication requirements
- I will familiarize myself with the parking violations and the parking map.
- I understand that parking is at my own risk
- I affirm that the information given is true



Choose which are displayed from icon on top right in the shot above. Displays these choices



Event Name	Start Date	End Date	Permit Type	Capacity	Issued	Waiting	% Sold
Football Game 1 Vs. State College	10/01/2014	11/02/2014	Football Game	200	12	0	6.00%

Above shows daily permits

Can adjudicate appeals online and automatically send

AIMS Web Staff

[Home](#) |
 [Staff](#) |
 [Admin](#) |
 [Logs](#) |
 [Dashboard](#) |
 [Report Selection](#) |
 [Pending Appeals](#)
Logged in as Sam Cusick
[Logout](#)

Appeal Information

Decision Date: 10/29/2014

Appellant

Sam Cusick

Home

Adjudication

70 Wakelin Terrace

70 Wakelin Terrace

St. Catharines, ON L2M 4K9

St. Catharines, NY L2M 4K9

Phone(s)

Email(s)

905-931-4085 (ADJ)

sam@aimsparking.com (Email)

sam@aimsparking.com (ADJ)

Appeal Reason

I didn't see the sign.

Ticket #14M0053

Ticket Information:

Adj Packet

Adjudication Summary

Ticket Appeal History

Add More Info

Process Appeal

☐ Approve
 ☐ Deny
 ☐ Partial

Invalid
 [+ Append](#)
[↔ Replace](#)

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 [Dashboard](#) |
 [Report Selection](#) |
 [Pending Appeals](#)
Logged in as Sam Cusick
[Logout](#)

Pending Appeals

Ticket #	Decision Date	Level	Status	Discretionary	More Info	Details
14S0007	10/26/2014	1	Adjudication Pending	N/A	N/A	
14S0010	10/26/2014	1	Adjudication Pending	N/A	N/A	
14S0028	10/29/2014	1	Adjudication Pending	N/A	N/A	

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Could be used for Jeff Rahn to adjudicate fee notices

Ticket #14S0028

Ticket Information:

Ticket # 14S0028
Issue Date: Monday, October 20, 2014
Issue Time: 02:22 PM
Current Status: Adjudication Pending
Location: WEST AVE

Ticket Amount: \$35.00
Ticket Balance: \$35.00

Vehicle Information:

License Plate: ABC123 - ON
Vehicle: BMW 318
Color: Black

Violation	Amount	Balance
01: No Parking Anytime	\$20.00	\$20.00

Surcharge / Late Fee	Violation	Amount	Balance
Fine Uplift		\$15.00	\$15.00

Attachment Name	Date Added	Added By	
prk_012.jpg	10/26/2014	SAM	View

Process Appeal

☐ Approve
☐ Deny
☒ Partial

Invalid
+ Append
+ Replace

just because

Decision*

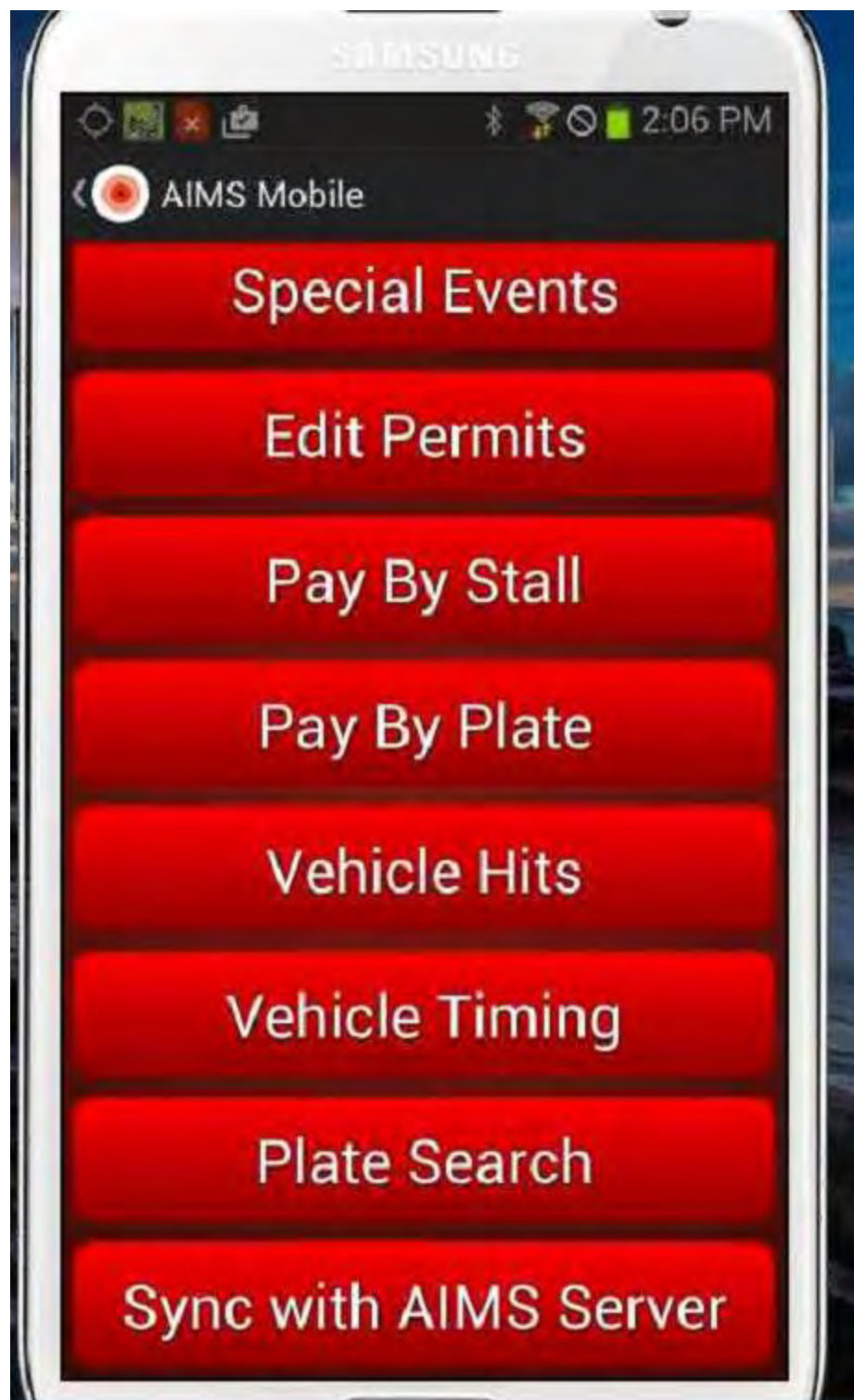
☐ None
☐ Mail
☒ Email

Partial Appeal Information

Ticket #	Item	Amounts	Adjudicate
14S0028	01: No Parking Anytime	Amt: \$20.00 Bal: \$20.00	<input type="text" value="10"/>
14S0028	Fine Uplift	Amt: \$15.00 Bal: \$15.00	<input type="text" value="0.00"/>
Total:		Amt: \$35.00 Bal: \$35.00	\$10.00

* = required field

AIMS mobil



Special Events

Edit Permits

Pay By Stall

Pay By Plate

Vehicle Hits

Vehicle Timing

Plate Search

Sync with AIMS Server

AIMS Admin

General

General Info

System Options

Agencies

Connected Clients

Handheld Setup

AIMS Mobile Licenses

Comment Types

Paid Via Types

Payment Types

Payment Descriptors

Report Templates

States / Provinces

Taxes

Client API IP#'s

General

Users and Groups

License Info

This product is licensed to:

EDC Corporation

Syracuse, NY 13209

Serial Number:

00001

20e07852-207a-453b-b949-59d3fc288c9f

Expiration Date:

1/2/2015

Database Type:

Maximum # of Agencies:

1

Maximum # of Clients:

N/A

Maximum # of Handhelds:

N/A

☒ AIS

☒ AIMS Tickets

☒ AIMS Permits

☒ AIMS Web ☒ Plus

☒ AIMS Towing

☒ AIMS API

☒ AIMS Special Events

☒ AIMS POS Special Events

☒ Enforcement API

Run Network Tests

AIMS Admin

General | General Field Selection | Print Formats | Customizations | POS Permits | Tow Module | Lot Utilization | Enforcement

General Info
System Options
Agencies
Connected Clients
Handheld Setup
AIMS Mobile Licenses
Comment Types
Paid Via Types
Payment Types
Payment Descriptors
Report Templates
States / Provinces
Taxes
Client API IP#'s

Vehicle Lookups

- ☐ Disable Vehicle Lookups
- ☐ Disable Vehicle Information Lookup
- ☐ Disable Warning Lookups
- ☐ Disable Ticket Lookups
- ☒ Include Closed Tickets issued within:
- ☐ Disable Permit Lookups
- ☐ Disable Timing Lookups
- ☐ Disable Vehicle Passes

Vehicle Stalls

- ☒ Assign Stall Number as Meter Number
- ☒ Assign Zone Description as Street
- ☒ Assign Expiration Date as Timing Information

Other

- ☐ Disable Audio Notes
- ☒ Time Stamp Photos

General
Users and Groups
Scheduler
Accounts

AIMS Admin

Tickets | Active | View Order | Code | Description | Violations | Precincts

Click here to add a new row

Enabled	Description	Amount	Code	EndDate	StartDate	Correctable
<input type="checkbox"/>	Fraudulent or Altered Permit	100.00	04			<input type="checkbox"/>
<input type="checkbox"/>	Failure to Display Handicap Plac...	100.00	05			<input type="checkbox"/>
<input type="checkbox"/>	Parked in Tow Zone	50.00	06			<input type="checkbox"/>
<input type="checkbox"/>	Overtime Parking	15.00	07			<input type="checkbox"/>
<input type="checkbox"/>	Expired Meter	15.00	08			<input type="checkbox"/>
<input type="checkbox"/>	Obstructing Fire Route	50.00	09			<input type="checkbox"/>
<input type="checkbox"/>	Parking Over Lines	20.00	10			<input type="checkbox"/>
<input type="checkbox"/>	Double Parked	20.00	11			<input type="checkbox"/>
<input type="checkbox"/>	Double Parked	20.00	11			<input type="checkbox"/>

Check All Uncheck All

General
Users and Groups
Scheduler
Accounts
Tickets
Vehicles
Permits

Aggregate tickets carry over to aims mobil in real time

First screen with officer information –request to have daily message or briefing notes. Will be added they would then have to click next to move on. Could send specific vehicle, messages?? Maybe not- under discussion.

Setting for timing information-each device has setting real time options-set to real time or wifi-



Vehicle Lookup

Vehicle Timings:

Unit S1

Badge 8

Plate Number ABC123

State: 55

Stem 1: 9

Location: WEST AVE

Chalk Time: Mon Oct 27
12:53:29 EDT 2014

Elapsed Time: 02d 01h
31m

Back

Next






Cameras can date time stamp photos as they are taken, can then zoom in on the picture as well.

Timing is also transmitted to aims

Shared Timing													
Chalk Time	Badge	Unit ID	Plate Number	Plate State	Agency	Precinct	Location	Direction	Block Number	Meter Number	Stem 1	Stem 2	GPS Point
1/27/2014 12:53 PM	123 (Sam Cusick)	S1	ABC123	ON	Main	MAIN	WEST AVE				9		43.1925N -79.2127W (+/-36m)
1/26/2014 9:26 PM	123 (Sam Cusick)	S1	TIM001	NY	Main	MAIN	WEST AVE				8		43.1925N -79.2127W (+/-36m)
1/26/2014 9:26 PM	123 (Sam Cusick)	S1			Main	MAIN	WEST AVE						43.1925N -79.2127W (+/-36m)
1/22/2014 1:01 PM	CCG (Bob Newhart)	CG	6HFE333	NY	Main	MAIN	ADAMS STREET				9		
1/22/2014 1:00 PM	CCG (Bob Newhart)	CG	5VY286	CA	Main	MAIN	ADAMS STREET				6		
1/21/2014 8:33 AM	CCG (Bob Newhart)	CG	5FDW23	CA	Main	MAIN	ADAMS STREET				1		36.1153N -115.1749W (+/-43m)
1/21/2014 8:33 AM	CCG (Bob Newhart)	CG	870NND	CA	Main	MAIN	ADAMS STREET				9		36.1153N -115.1749W (+/-43m)

Transmits tracker to AIMS

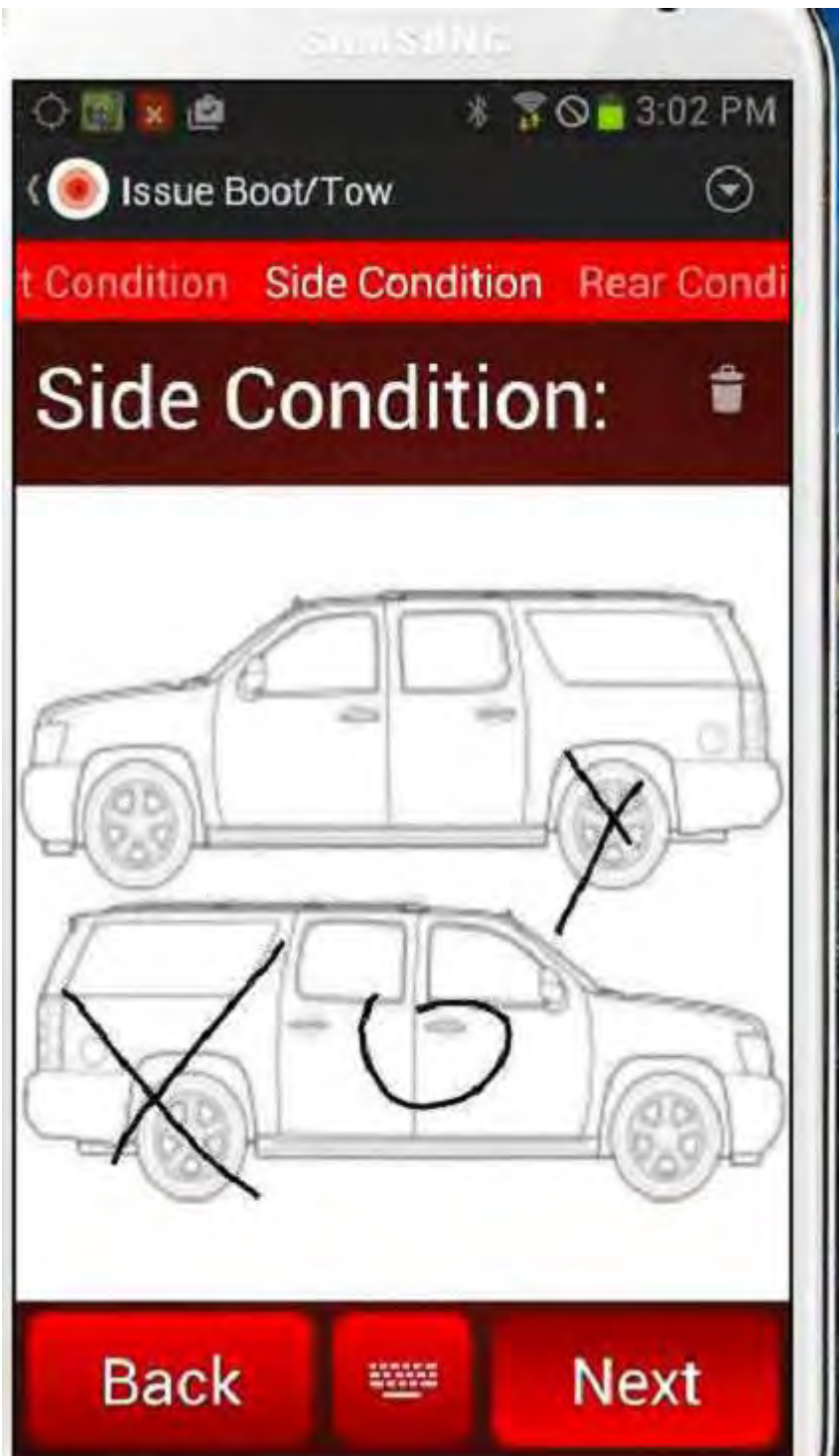
AIMS Menu Account Payments Imports & Exports Window Help																																																																																																																																							
Main Menu	Shared Timing New Ticket																																																																																																																																						
	<table border="1"> <tr> <th>Tickets</th> <th>Ticket Information</th> <th>Violations</th> <th>Financial Summary</th> </tr> <tr> <td>Issue New Ticket</td> <td> Ticket Number: <input type="text"/> Issue Date / Time: 10/29/2014 14:34 Unit ID: <input type="text"/> Issuing Badge: <input type="text"/> CPI: <input type="text"/> Ticket Status: Issued Public Comments: <input type="text"/> Private Comments: <input type="text"/> Location Information: Meter: <input type="text"/> Block: <input type="text"/> Dir: <input type="text"/> Prec.: MAIN Loc.: <input type="text"/> Vehicle Information: Plate: <input type="text"/> State: <input type="text"/> Type: <input type="text"/> VIN: <input type="text"/> Permit #: <input type="text"/> Year: <input type="text"/> Make: <input type="text"/> Model: <input type="text"/> VIN4: <input type="text"/> Color: <input type="text"/> Body: <input type="text"/> Reg. Exp.: <input type="text"/> Reg. #: <input type="text"/> DMV Name: <input type="text"/> Timing Information: Chalk Date: <input type="text"/> Stem 1: <input type="text"/> Stem 2: <input type="text"/> Chalk Time: <input type="text"/> Elapsed Time: <input type="text"/> Pass/Stall Information:  Pass/Stall Information: <input type="text"/> </td> <td> <table border="1"> <tr> <th>Code</th> <th>Description</th> <th>Amount</th> </tr> <tr> <td colspan="3"> </td> </tr> </table> <table border="1"> <tr> <th>Code</th> <th>Description</th> <th>Amount</th> </tr> <tr> <td colspan="3"> </td> </tr> </table> <table border="1"> <tr> <th>Transaction</th> <th>Credit</th> <th>Debit</th> <th>Posting Date</th> <th>Violation</th> <th>Discount</th> </tr> <tr> <td colspan="6"> </td> </tr> </table> </td> <td> Balance Owning: Payment Date: Amount Paid: Paid Via: Paid By: Pay Descriptor: Receipt #: </td> </tr> <tr> <td>Account</td> <td colspan="12"> <table border="1"> <tr> <th>Tracker</th> <th>Attachments</th> <th>Comments</th> <th>Warnings</th> <th>Bills</th> <th>Location</th> </tr> <tr> <td colspan="6"> </td> </tr> </table> </td> </tr> <tr> <td>Tickets</td> <td colspan="12"> <input type="button" value="Save"/> <input type="button" value="Cancel"/> <input type="button" value="Clear"/> <input type="button" value="Next"/> <input type="button" value="Search"/> <input type="button" value="Advanced..."/> </td> </tr> <tr> <td>Permits</td> <td colspan="12"> Username: KEVIN Agency: Main 16 Permits Pending 2 Adj Pending 0 </td> </tr> <tr> <td>Vehicles</td> <td colspan="12"> </td> </tr> <tr> <td>Boat/Tows</td> <td colspan="12"> </td> </tr> <tr> <td>Events</td> <td colspan="12"> </td> </tr> </table>													Tickets	Ticket Information	Violations	Financial Summary	Issue New Ticket	Ticket Number: <input type="text"/> Issue Date / Time: 10/29/2014 14:34 Unit ID: <input type="text"/> Issuing Badge: <input type="text"/> CPI: <input type="text"/> Ticket Status: Issued Public Comments: <input type="text"/> Private Comments: <input type="text"/> Location Information: Meter: <input type="text"/> Block: <input type="text"/> Dir: <input type="text"/> Prec.: MAIN Loc.: <input type="text"/> Vehicle Information: Plate: <input type="text"/> State: <input type="text"/> Type: <input type="text"/> VIN: <input type="text"/> Permit #: <input type="text"/> Year: <input type="text"/> Make: <input type="text"/> Model: <input type="text"/> VIN4: <input type="text"/> Color: <input type="text"/> Body: <input type="text"/> Reg. 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Events																																																																																																																																							

Can enter tow company and fee info-select the tow company and then capture any damage



Take photo and draw the damage areas





This is then recorded and sent to aims this gives it a tow number-would be good for reporting and history

Account #900(Ellen Genuing) (Boot/Tow #14H00006)

Issue New Boot/Tow

(1) Active

14H00006

Boot/Tow Information

Number: 14H00006 Agency: Main

Date / Time: 10/20/2014 10:02 Unit ID: H

Issuing Badge: 101 (Mike Tyscha)

Status: Active

Comments: DAMAGE ON FRONT TIRE

Meter: Block: Dir: Prec.: MAIN Loc.: LANGLEY AVE

Vehicle Information


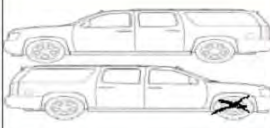

Plate: CTB7487 State: NY Type: VIN: Permit #:

Year: 2010 Make: Audi Model: Q7

VIN: Color: Silver Body: SUV

Reg. Exp.: Reg. #:

Vehicle Conditions:

Location Information

Company: ABC Tow Company

Reason: Scofflaw

Vehicle Contents

Selected Description:

- ☒ Cell Phone
- ☒ Cell Charger
- ☐ Car Seat

Transaction	Number	Credit	Debit	Posting Date	User	Text
Edit Tow Info	14H00006	\$0.00	\$0.00	10/21/2014 2:57 PM	ELLEN	ELL
Edit Tow Conditions	14H00006	\$0.00	\$0.00	10/21/2014 2:57 PM	ELLEN	ELL
Edit Tow Info	14H00006	\$0.00	\$0.00	10/20/2014 4:31 PM	ELLEN	ELL
Edit Tow Info	14H00006	\$0.00	\$0.00	10/20/2014 4:31 PM	ELLEN	ELL
Edit Tow Info	14H00006	\$0.00	\$0.00	10/20/2014 10:51 AM	ELLEN	ELL
Add Tow Conditions	14H00006	\$0.00	\$0.00	10/20/2014 10:51 AM	ELLEN	ELL

Tracker Attachments Comments

SUN Clear

Save Outlook Clear Mark Search

Financial Summary

Description	Balance
Ticket #T0001	\$35.00
Ticket #T0004	\$35.00
Ticket #T0006	\$115.00
Ticket #14H00119	\$35.00
Fee TOW	\$100.00
Permit #E21999	\$100.00
Fee TOW	\$50.00

Account Balance \$470.00

Balance Owing: \$470.00

Payment Date: 10/29/2014 2:52 PM

Amount Paid: \$0.00

Paid Via: Counter

Paid By: Cash

Pay Descriptor:

Receipt #:

☐ Print Receipt

Advanced... Save Payment

Account

Tickets

Permits

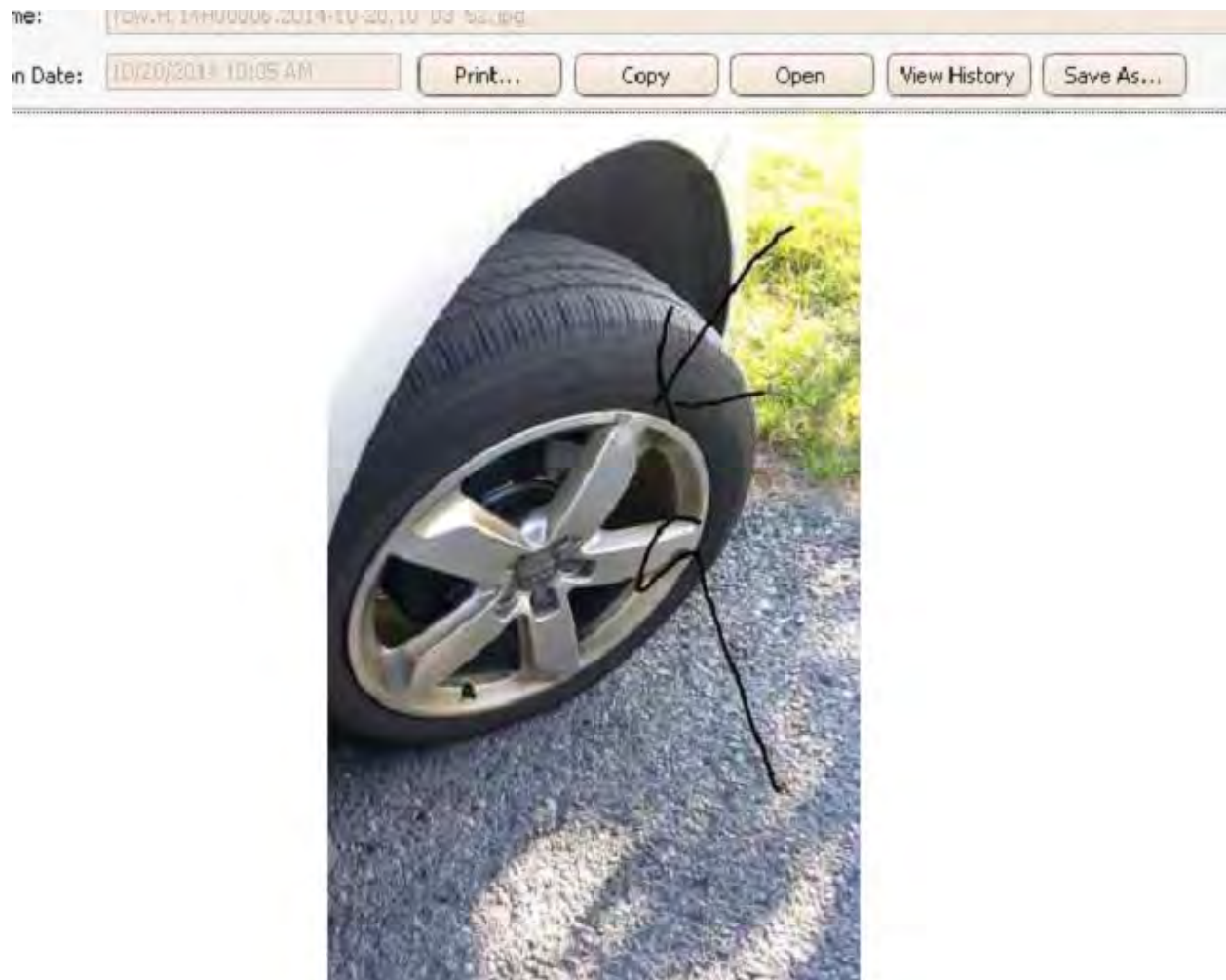
Vehicles

Boot/Tows

Events

Username: KEVIN Agency: Main 16 Permits Pending 2 Adj Pending 0 Change Reqs. 8.0.71.28

Requesting a second signature place for tow company to sign off



Can mark vehicles in AIMS as released after they paid for the tickets

AIMS Menu Boot/Tow Account Payments Quickletters Imports & Exports Window Help

Account #900(Ellen Genung) (Boot/Tow #14H00008)

Boot/Tows		Boot/Tow Information		Location Information										
Issue New Boot/Tow (2) Released 14H00008 14H00006		Number: 14H00008 Date / Time: 10/29/2014 14:58 Issuing Badge: 100 (Tor Jones) Status: Released Comments: DAMAGE Meter: Block: Dir: Prec.: MAIN Loc.: ADAMS STREET	Agency: Main Unit ID: H Company: ABC Tow Company Reason: Scofflaw	Vehicle Contents Selected Description <input type="checkbox"/> Cell Phone <input type="checkbox"/> Cell Charger <input type="checkbox"/> Car Seat										
		Vehicle Information Plate: CTR7487 State: NY Type:		<table border="1"> <thead> <tr> <th>Creation Date</th> <th>Type</th> <th>File N</th> </tr> </thead> <tbody> <tr> <td>10/29/2014</td> <td>Image</td> <td>TOW.H</td> </tr> <tr> <td>10/29/2014</td> <td>Tow</td> <td>Tow E</td> </tr> </tbody> </table>		Creation Date	Type	File N	10/29/2014	Image	TOW.H	10/29/2014	Tow	Tow E
Creation Date	Type	File N												
10/29/2014	Image	TOW.H												
10/29/2014	Tow	Tow E												

People can log into the portal and see the tow information



AIMS Web

[Home](#) [Tickets](#) [Permits](#) [Boot/Tows](#)

Logged in as Ellen Genung [Logout](#)

Boot / Tow #14H00006

Boot / Tow Information

Issue Date: Monday, October 20, 2014
Issue Time: 10:02 AM
Current Status: Released
Location: LANGLEY AVE

Vehicle Information

License Plate: CTB7487 - NY
Vehicle: 2010 Audi Q7
Body Type: SUV
Color: Silver

Tow Company Information

13 Dwight Park Drive
Syracuse, NY 13209
800-886-6316

Closed Tickets on Vehicle

Ticket #	Details	Balance
T0001		\$0.00
T0004		\$0.00
T0006		\$0.00
14H00119		\$0.00

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Public can log in and enter date and plate number and it will link the account.

<https://ucm00.aimsportal.org/ticket.php?ticket=VIEW&ticket=14H00119>



AIMS Web

[Home](#) [Tickets](#) [Permits](#) [Boot/Tows](#)

[Click here to login](#)

Ticket #14H00119

Ticket Information:

Issue Date: Monday, October 20, 2014
Issue Time: 10:01 AM
Current Status: Paid In Full
Location: ADAMS STREET
Comment: PICTURE TAKEN WITH HANDHELD

Vehicle Information:

License Plate: CTB7487 - NY
Vehicle: Audi Q7
Body Type: SUV
Color: Silver

Balance Owing: \$0.00

Violations & Surcharges

Violation		Amount	
03: Failure to Display Permit		\$20.00	
Surcharge / Late Fee		Violation	Amount
Fine Uplift		03	\$15.00

[Appeal Ticket](#)

[View Ticket](#) ^o

Closed Tickets on Vehicle

Ticket #	Details	Balance
T0001		\$0.00
T0004		\$0.00
T0006		\$0.00
14H00119		\$0.00

Attachments

Filename	Date	View
		

Boot/Tows

CL

Lookup a boot or tow

October 2014

Su	Mo	Tu	We	Th	Fr	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

10/29/2014

Boot or Tow Date*

CTB7487

Plate # or VIN*

Do not enter any spaces or dashes

*= required field

Search

Refunds Policy | Appeals Policy | Mobile Version

AIMS Web 2.1.20 Do Copyright

New-AIMS Plus-as part of your support package



Login

Username:

Password:

Login

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AIMS Plus Support and Knowledgebase

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Account

Open/Create Account
Account Search

Tickets

Open/Issue Ticket
Ticket Search

Permits

Open/Create Permit
Permit Search

Vehicles

Open/Add Vehicle
Vehicle Search



← → ↻ 🏠 https://demo6.aimsparking.com/plus/af/account/index.php?cmd=open_cr

Account Tickets Permits Vehicles Reports Tools

Account

- Open/Create Account
- Account Search

Tickets

- Open/Issue Ticket
- Ticket Search

Permits

- Open/Create Permit
- Permit Search

Vehicles

- Open/Add Vehicle
- Vehicle Search

Open or Create New Account

Account #:

Search

AIMS Web Account #3447 (Christoph... https://demo6.aimsparking.com/plus/af/account/index.php?cmd=account_overview_view&accountid=398

Account Tickets Permits Vehicles Payments Quickletters Reports Tools Chris Genung

Account Activity
Account Financials

Tickets

Open/Issue Ticket
Ticket Search

(4) Issued
(1) Warning
14CG90012

Permits

Open/Create Permit
Permit Search

(1) Active
(1) Commuter
A1234
(2) Expired
(1) Conference
C0001
(1) Event General
R.100

Vehicles

Open/Add Vehicle
Vehicle Search

5XVX288 CA

Account Information

Account #: 3447 Account Type: Individual Account

(1) Contacts

Christopher Genung + Add Contact

Last Name: Genung First Name: Christopher Middle Name:

Contact Type:

Home Local Work

Street Address: 42196 Reanoake Street Primary Bad

Zip: 92591 City: TEMECULA State: CA

ID Fields

Custom Fields

Email Addresses

Email: chris@aimsparking.com + Add Email Address

Financial Summary

Description	Balance
Ticket #14CG90016	\$30.00
Ticket #14CG90017	\$115.00
Ticket #14CG90023	\$20.00
Ticket #14CG90024	\$15.00

Balance Owning: 180.00

Payment Date: 10/29/2014

Amount Paid: 0.00

Paid Via: Counter

Paid By: Cash

Pay Descriptor:

Receipt #:

Print Receipt

Save Payment Advanced...

Clear

https://demo6.aimsparking.com/plus/af/account/index.php?cmd=account_overview_view&accountid=398

Account Tickets Permits Vehicles Payments Quickletters Reports Tools Chris Genung

Account
Open/Create Account
Account Search
Account Overview
Account Activity
Account Financials
Tickets
Open/Issue Ticket
Ticket Search
(4) Issued
(1) Warning
14CG90012
Permits
Open/Create Permit
Permit Search
(1) Active
(1) Commuter
A1234
(2) Expired
(1) Conference
C0001
(1) Event General
R100

Account Information (1) Contacts (0) Comments (5) Tickets
(5) Permits (1) Vehicles (0) Overpayments (0) Categories
(0) Attachments (0) Payment Plans (0) Fees (0) Wait List
Ticket Financials (0) Account Bills (0) Boot / Tows (0) Events

Account Information
Account #: 3447 Account Type: Individual Account

(1) Contacts
Christopher Genung + Add Contact
Last Name: Genung First Name: Christopher Middle Name:
Contact Type:
Home Local Work
Street Address: 42196 Roanoke Street Primary Bad
Zip: 92581 City: TEMECULA State: CA
ID Fields

Financial Summary

Description	Balance
Ticket #14CG90016	\$30.00
Ticket #14CG90017	\$115.00
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Balance Owing: 180.00
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Paid By: Cash
Pay Descriptor:
Receipt #:
Print Receipt
Save Payment Advanced
Clear

https://demo6.aimsparking.com/plus/af/account/index.php?cmd=open_crea...

This involves out IT department to allow for accessibility, especially if remote access but also for initial setup.

Updates are applied to server and this would update AIMS plus as well. AIMS server becomes your webserver.

This would be good when we went onsite to places.

Unified search field to enter name, account etc-multiple searches based on the one data entry

tickets/index.php?cmd=ticket_overview_view&ticketid=574

Payments Quickletters Reports Tools Chris Genung

Location Vehicle V

ss (0) Comments

Vehicle Information

Search

(2) Warnings

Description	Balance
07 Overtime Parking	\$15.00

Vehicle Information

Agency Main

UnitID CG

CPI

WEBSITE

Plate Number 5XVX288 State CA Plate Type

VIN

Permit # A1234 Reg. Exp.

Reg. #

VIN4 Year Status

DMV Name

Make Ford Model

Balance Owing: 15.00

Payment Date: 10/29/2014

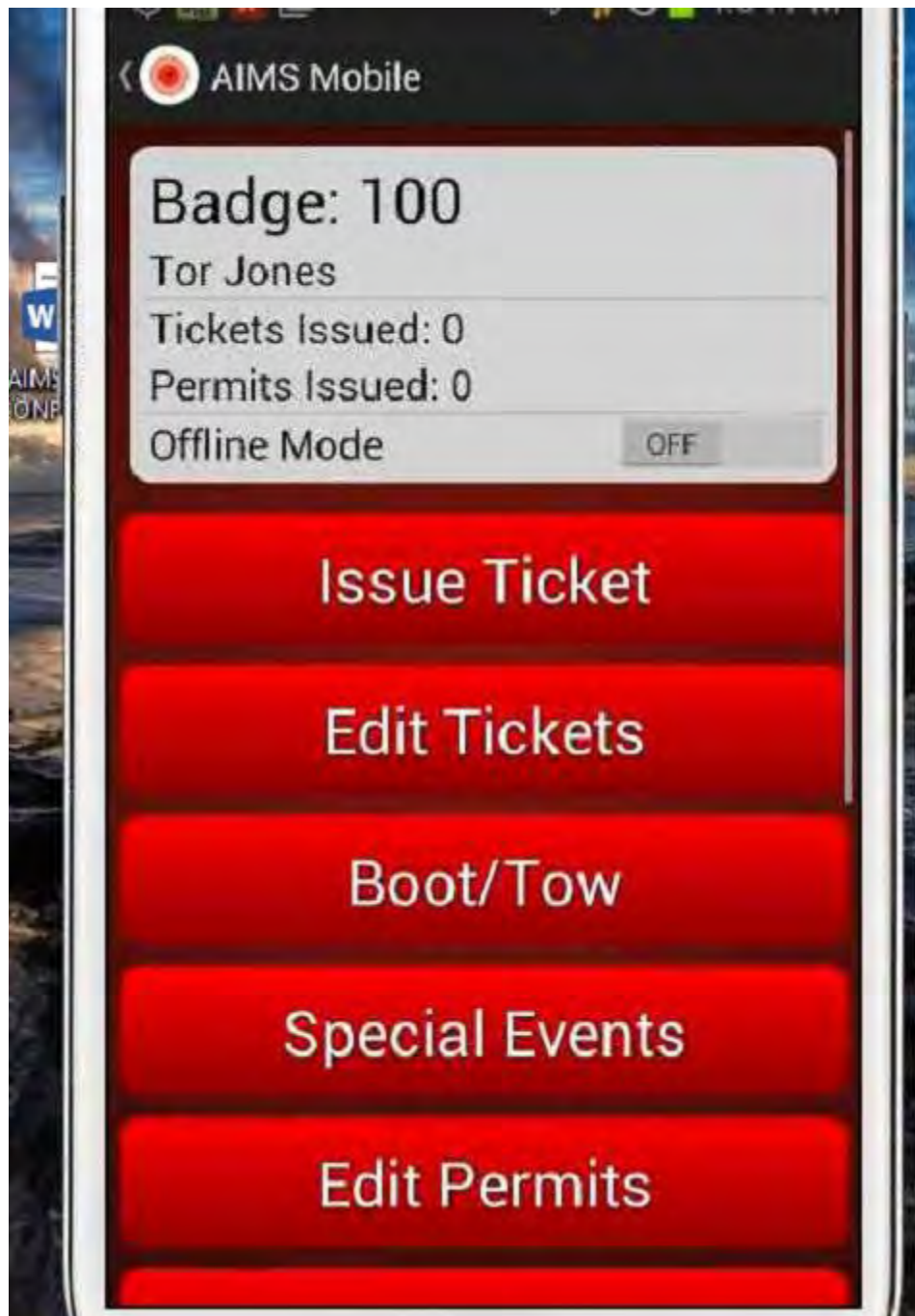
Amount Paid: 0.00

Paid Via: Counter

Paid By: Book

4 main screens are completed in a read only mode currently

Pay by phone, place etc they listed the companies in the book they link with



Pick the zone



Then it shows the plates that have paid by phone or by plate

Vehicle Lookup

Vehicle Passes:

Zone: Demo Zone 01

Plate #: TCU5556

**Purchase Date: 10/29/14
1:00 PM**

**Expiration Date:
10/29/14 3:59 PM**

Time Remaining: - 8m

Status: Expired

Back

Next



City of Las Vegas is currently using this technology-good to contact her

Data updates automatically for payments every 30 seconds, do not need to sync,

Links to AIMS

AIMS						
AIMS Menu Imports & Exports Window Help						
Pay By Plate Overview Pay By Space Overview						
Pay By Space Listing						
Space Number	Purchase Date	Expiration Date	Status Code	Zone Desc	Zone Type Desc	
1013	10/29/2014 4:00 PM	10/29/2014 4:59 PM	Valid	Demo Zone 01	Demo	
1014	10/29/2014 3:00 PM	10/29/2014 5:59 PM	Valid	Demo Zone 01	Demo	
1015	10/29/2014 3:00 PM	10/29/2014 3:59 PM	Expired	Demo Zone 01	Demo	
1016	10/29/2014 2:00 PM	10/29/2014 4:59 PM	Valid	Demo Zone 01	Demo	
1017	10/29/2014 2:00 PM	10/29/2014 4:59 PM	Valid	Demo Zone 01	Demo	
1018	10/29/2014 4:00 PM	10/29/2014 6:59 PM	Valid	Demo Zone 01	Demo	
1019	10/29/2014 4:00 PM	10/29/2014 6:59 PM	Valid	Demo Zone 01	Demo	
1020	10/29/2014 3:00 PM	10/29/2014 5:59 PM	Valid	Demo Zone 01	Demo	
2001	10/29/2014 4:00 PM	10/29/2014 6:59 PM	Valid	Demo Zone 02	Demo	
2002	10/29/2014 2:00 PM	10/29/2014 2:59 PM	Expired	Demo Zone 02	Demo	
2003	10/29/2014 3:00 PM	10/29/2014 5:59 PM	Valid	Demo Zone 02	Demo	
2004	10/29/2014 3:00 PM	10/29/2014 5:59 PM	Valid	Demo Zone 02	Demo	
2005	10/29/2014 2:00 PM	10/29/2014 2:59 PM	Expired	Demo Zone 02	Demo	
2006	10/29/2014 3:00 PM	10/29/2014 5:59 PM	Valid	Demo Zone 02	Demo	
2007	10/29/2014 3:00 PM	10/29/2014 3:59 PM	Expired	Demo Zone 02	Demo	
2008	10/29/2014 4:00 PM	10/29/2014 6:59 PM	Valid	Demo Zone 02	Demo	
2009	10/29/2014 3:00 PM	10/29/2014 5:59 PM	Valid	Demo Zone 02	Demo	
2010	10/29/2014 3:00 PM	10/29/2014 3:59 PM	Expired	Demo Zone 02	Demo	
2011	10/29/2014 3:00 PM	10/29/2014 5:59 PM	Valid	Demo Zone 02	Demo	
2012	10/29/2014 2:00 PM	10/29/2014 4:59 PM	Valid	Demo Zone 02	Demo	
2013	10/29/2014 4:00 PM	10/29/2014 6:59 PM	Valid	Demo Zone 02	Demo	
2014	10/29/2014 2:00 PM	10/29/2014 2:59 PM	Expired	Demo Zone 02	Demo	
2015	10/29/2014 2:00 PM	10/29/2014 4:59 PM	Valid	Demo Zone 02	Demo	
2013	10/29/2014 4:00 PM	10/29/2014 6:59 PM	Valid	Demo Zone 02	Demo	
2014	10/29/2014 2:00 PM	10/29/2014 2:59 PM	Expired	Demo Zone 02	Demo	
2015	10/29/2014 2:00 PM	10/29/2014 4:59 PM	Valid	Demo Zone 02	Demo	

Carpool

Carpool Module Summary

- The Carpool Module will include:
 - AIMS Admin setup screen to define carpool types, rates and availability rules
 - AIMS Web+ Carpool screen where your customers can form, join and view their carpool group
 - AIMS Carpool screen for fulfilling online requests, viewing/editing existing carpools, adjusting finances

Would come into a grid like what we have currently. Billing is like the trip pool was with cost tied to sticker and not the permit that is shared.

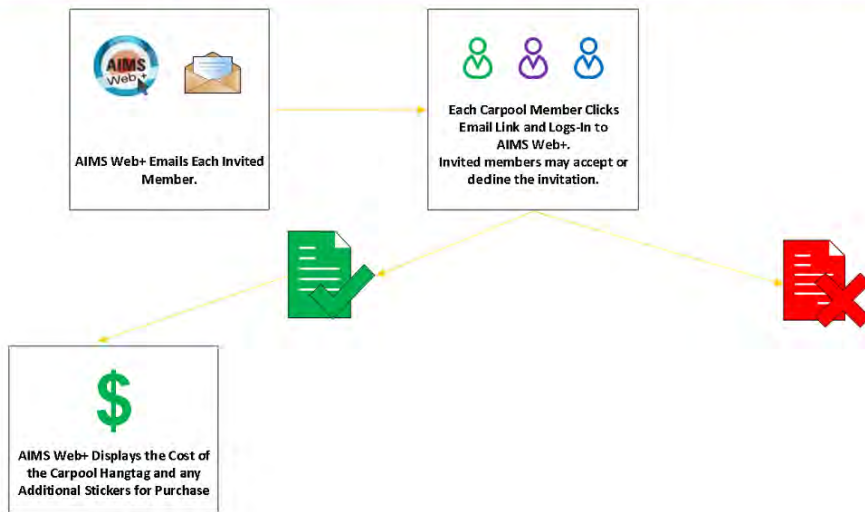
AIMS Admin Carpool Configuration

- AIMS Administration Menu:
 - Define Carpool Types
 - Link Permit Types/Rates to Distinct Carpool Types
 - Define permit rate per Number of Carpool Members
 - Define the Permit Type that will be tied to the Carpool Group Account (shared among all members)

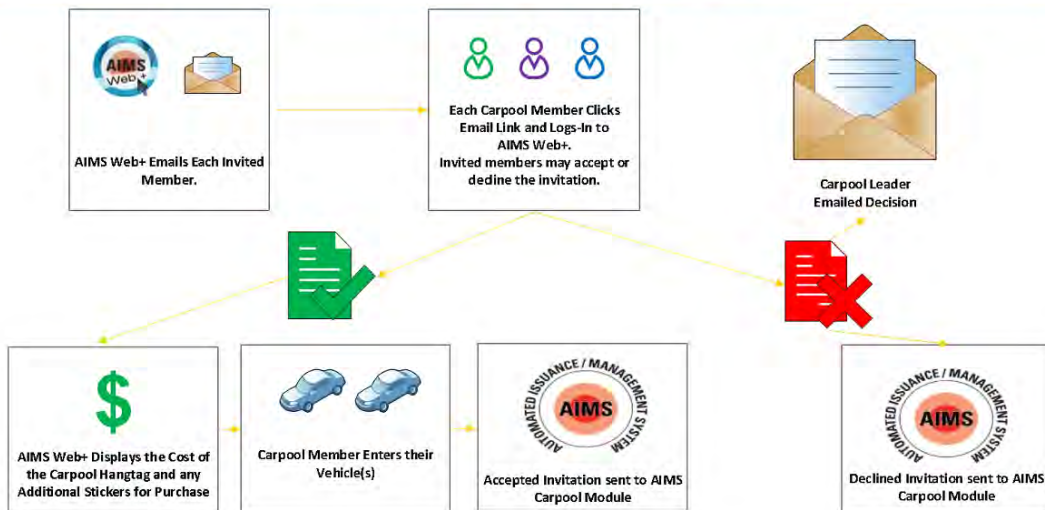
AIMS Web+ Functionality

- A “Carpool Leader” can login to AIMS Web+ to form a carpool
- The Leader will indicate the number of additional members they would like to invite and enter their email addresses
- AIMS Web+ will send them a link to the carpool invitation
- Invited members can accept or deny the carpool invitation
- Availability rules are supported throughout the online process
- All members can view the status of those invited

Carpool Member Online Confirmation



Carpool Member Online Confirmation



AIMS Carpool Management

- Carpool requests are sent to AIMS in real-time and displayed in a grid pending approval
- Carpool permits can only be assigned when all members have accepted their invitation
- A Carpool Group Account is created in AIMS after approval by an AIMS User
- The AIMS User assigns a permit number to the carpool group account
- The AIMS User assigns permit numbers to each individual member's accounts
- AIMS adds the carpool leader and all members to the group account
- AIMS splits the cost of the carpool permit among users, per your Admin rules
- AIMS emails a custom Quickletter to all members with instructions for finalizing payment and pick-up

Customer Feedback

- We welcome all comments.
- Does this module suit your needs?
- What have we missed?

Question asked about opportunity to approve the carpool based on reviewing addresses, etc.

Like trip pool rates would recalculate if someone left the carpool. Discussed ways to still have a "leader" designated due to seniority and lot assignments. This would allow all members of a carpool to contribute financially and pay by payroll deduction.

There other clients had discounts for a 4 member carpool and had people gaming the system to get the discount by having other people on the carpool that never were picked up but they still received a discount. The sticker process/money tied to this would prevent that from happening.

LPR now is starting to include “shared” permits, sent info to enforcement handhelds with coordinates as to where both cars are located in the parking lot. This could be a way to reduce the abuse of these types of permits.

Several of the schools mentioned the scratch off permits and benefits for carpool/vanpool members. Some charged for them and others did not. Bus pass permit holders and even people that walked/biked were eligible for these (NC State). They complete a form stating the alternative transportation and do not have a parking permit. Bike registration was required for these folks.