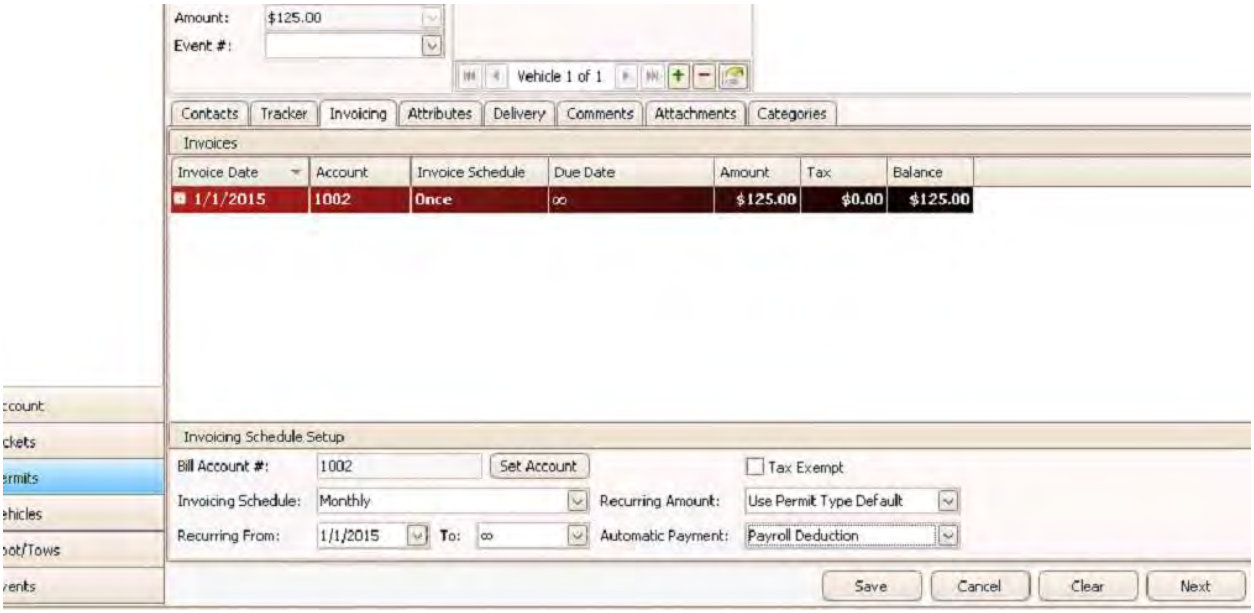
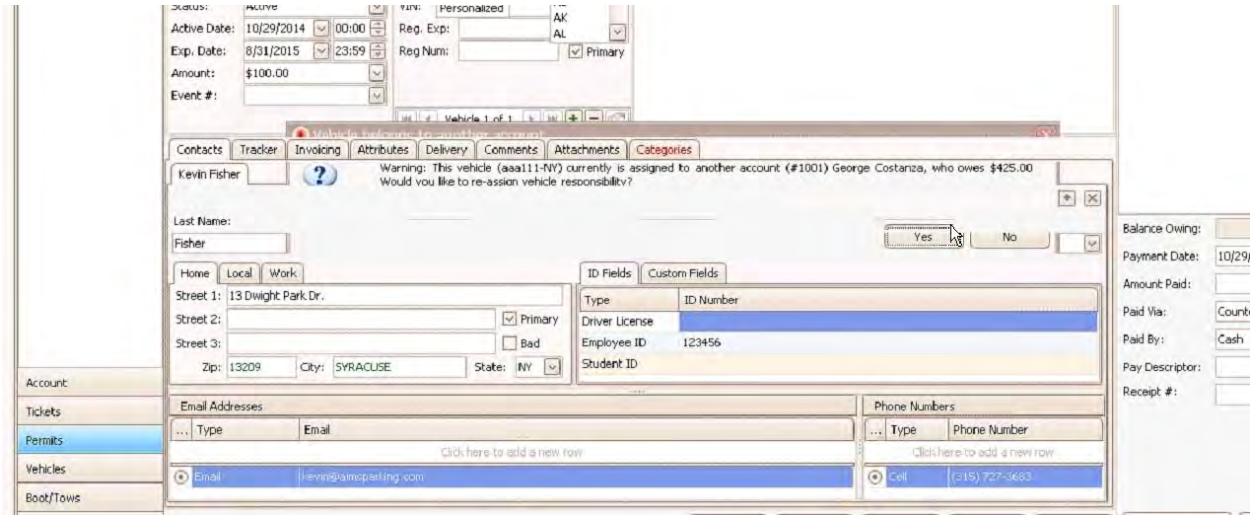
Following are notes that Cynthia Fairchild from University of Iowa took during the conference and is gracious enough to share with all of you:

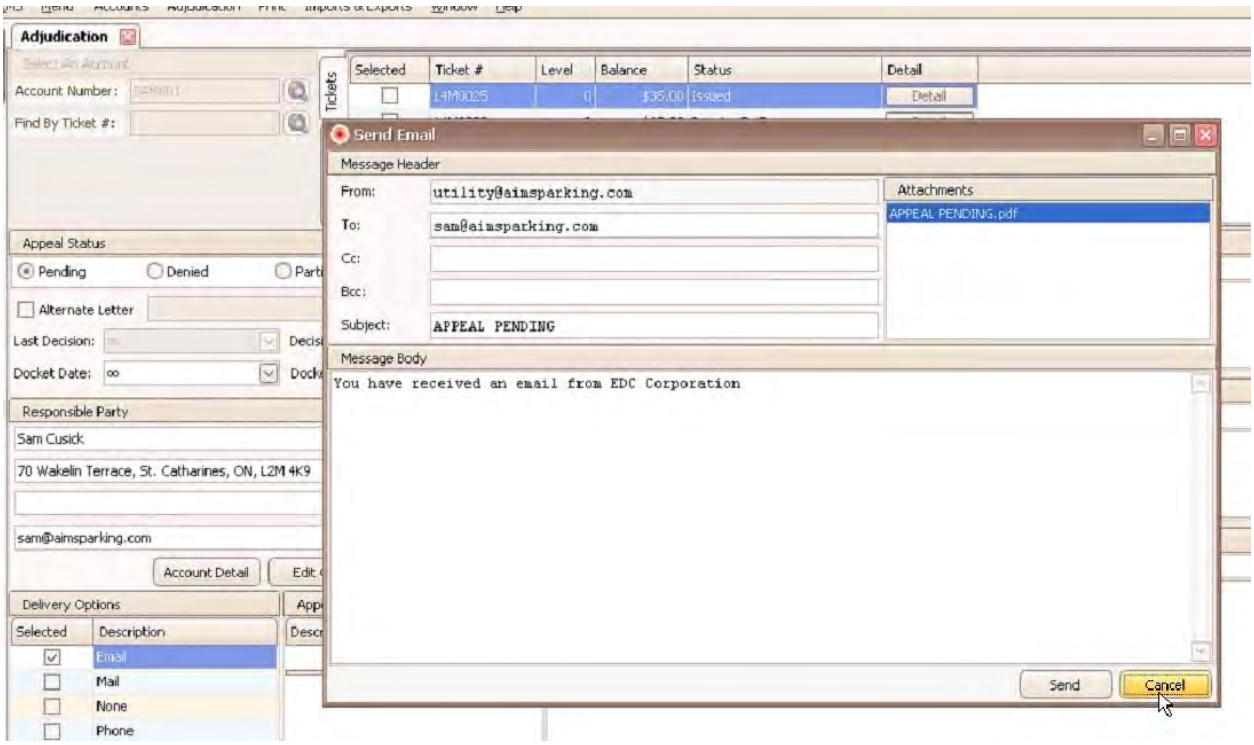
Can possibly use this for student billing to send to UBill for semester billing, could even do this monthly

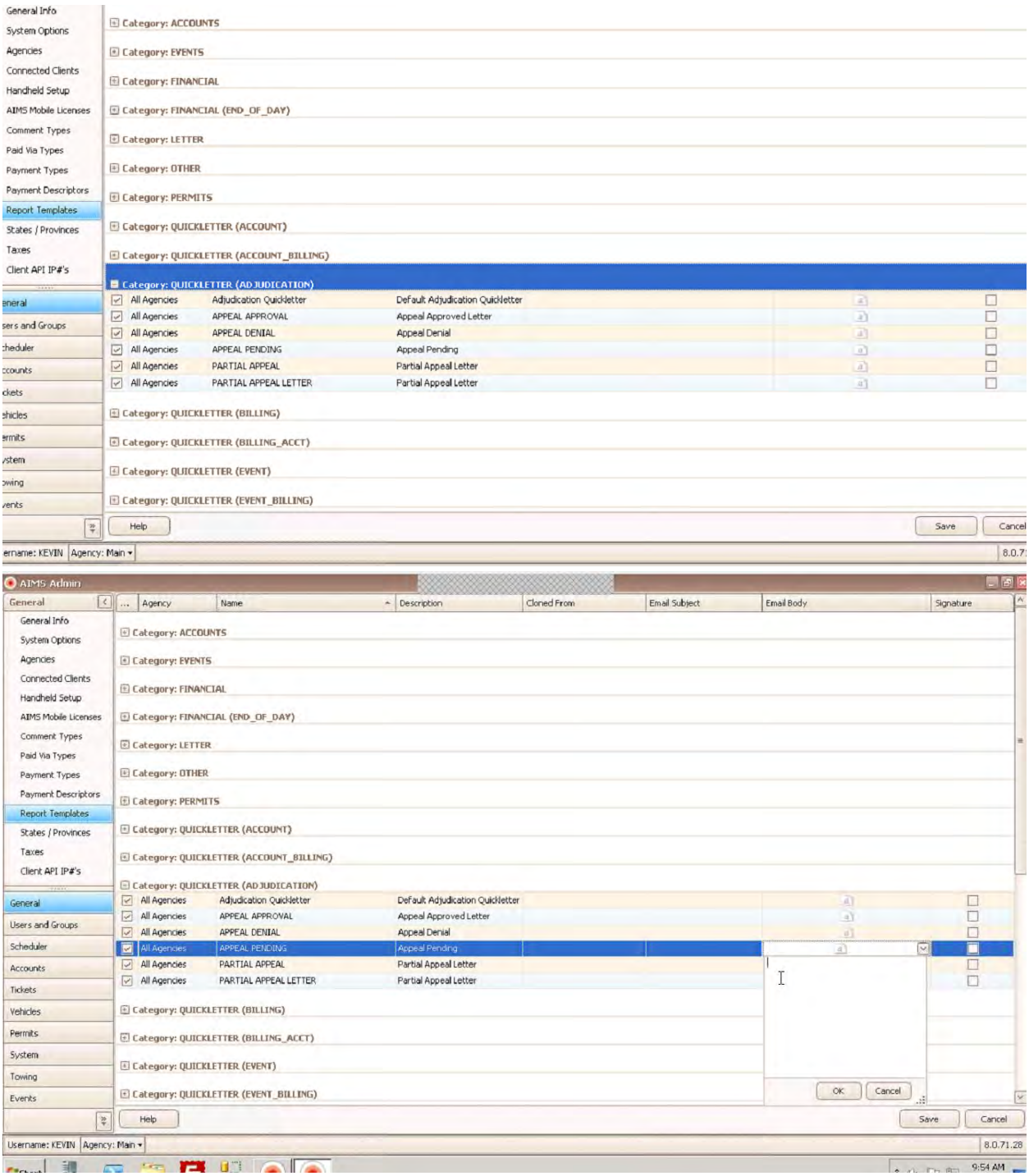


Can now reassign vehicles when attaching to the permit itself it displays a message asking if you want to reassign the vehicle now

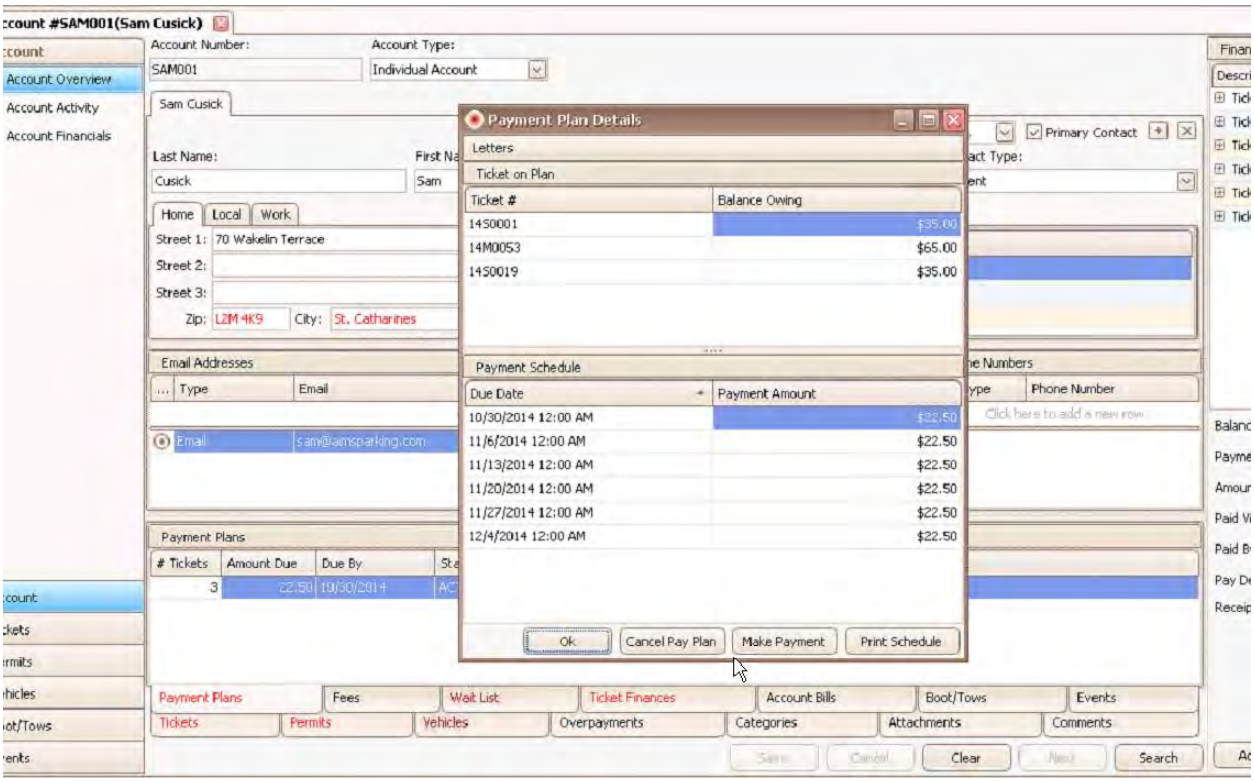


Ticket adjudications

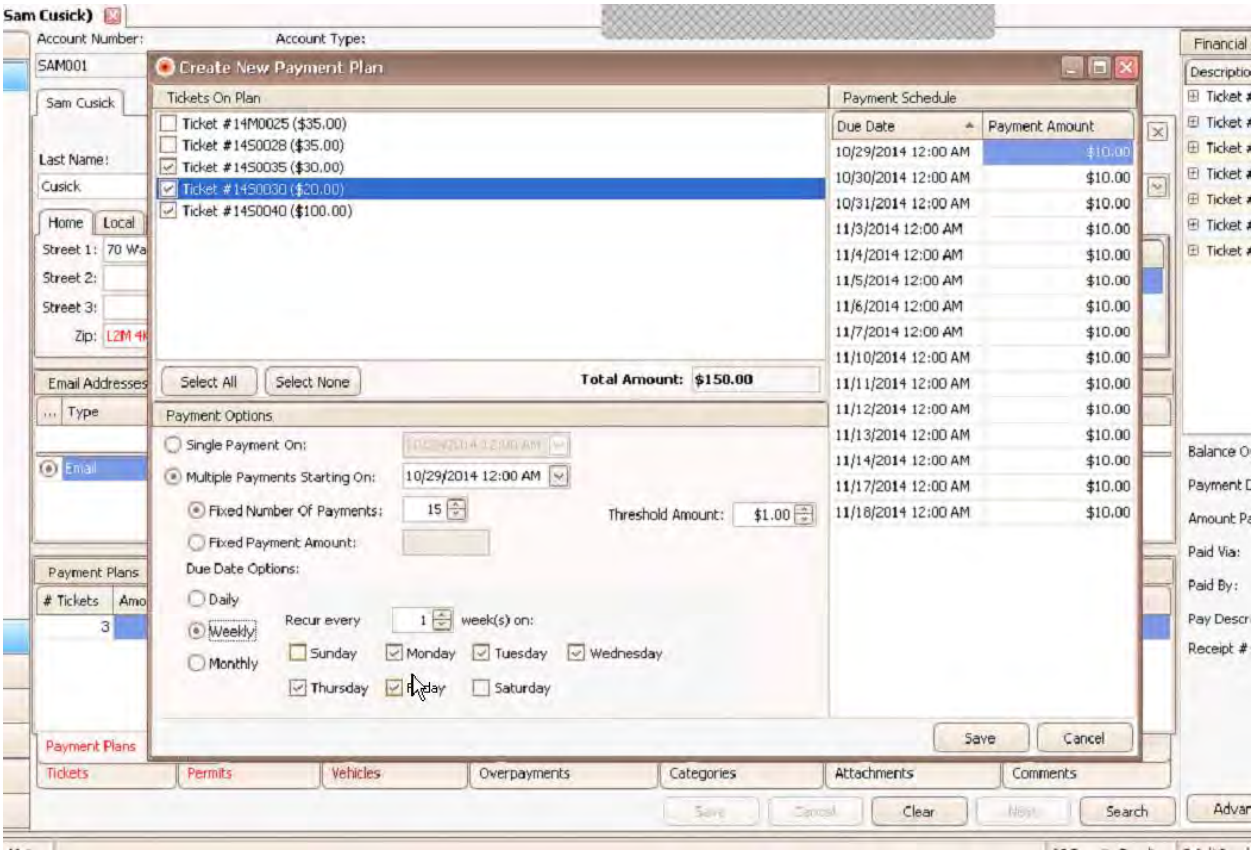


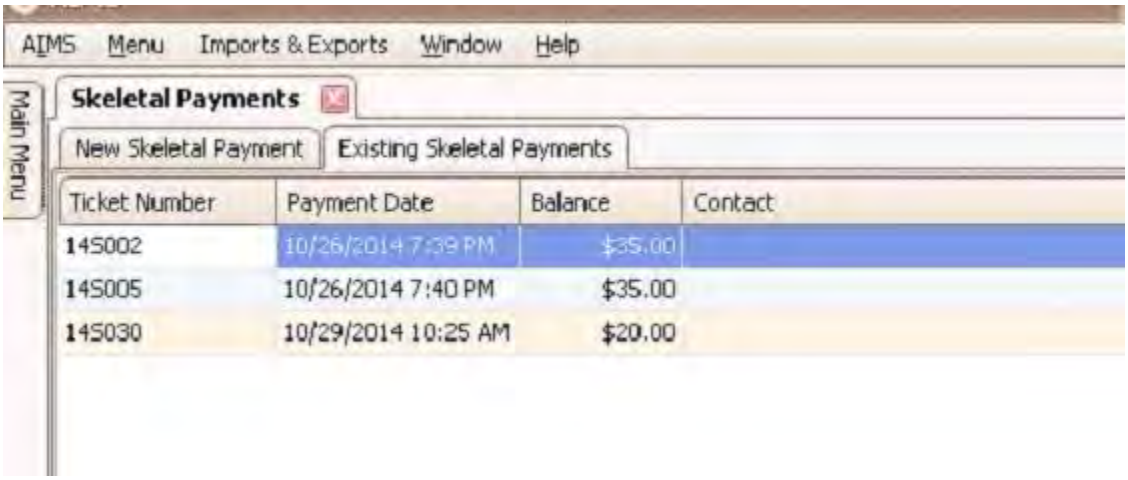


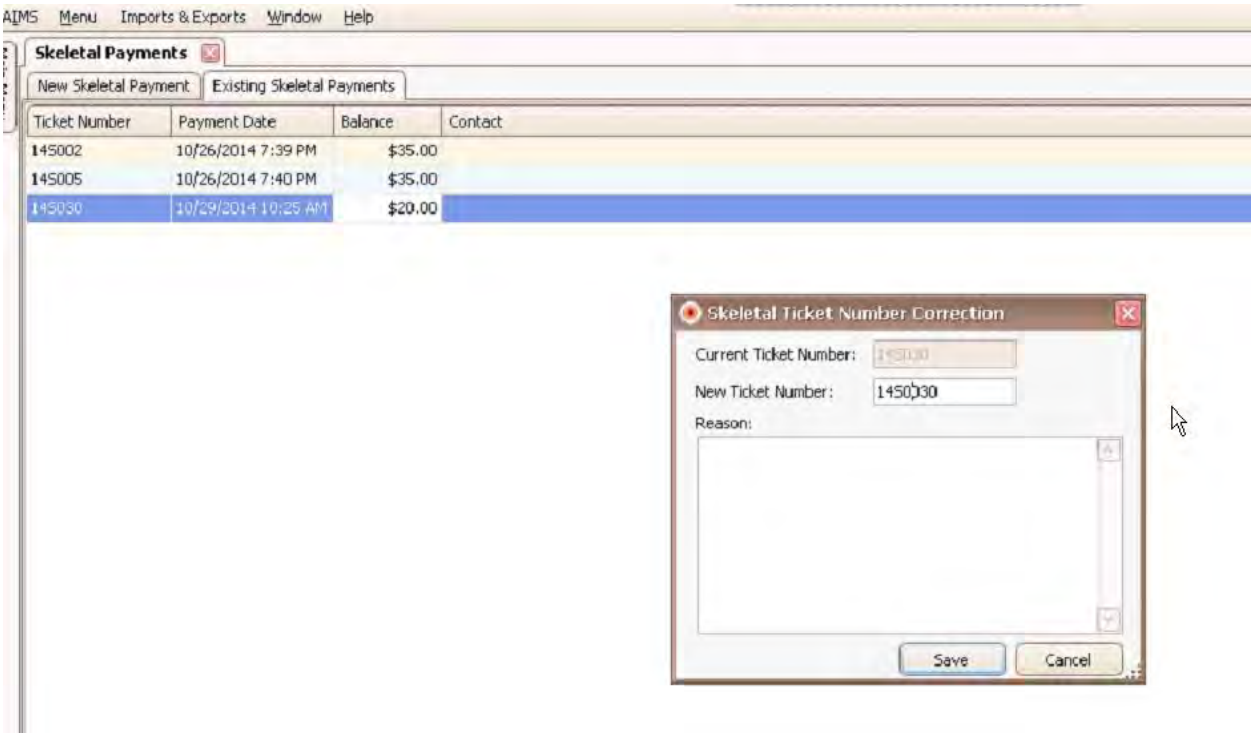
Payment plan tab

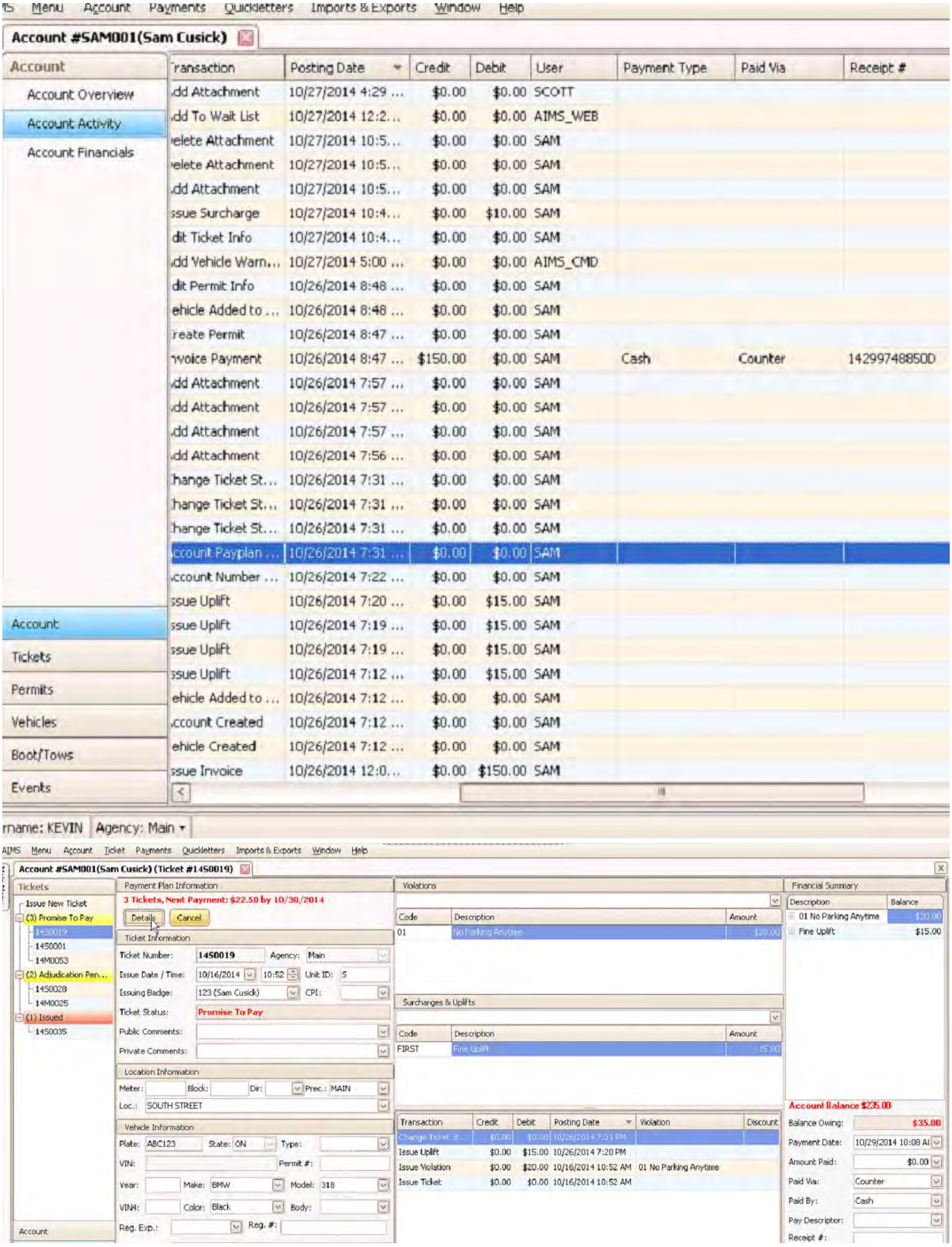


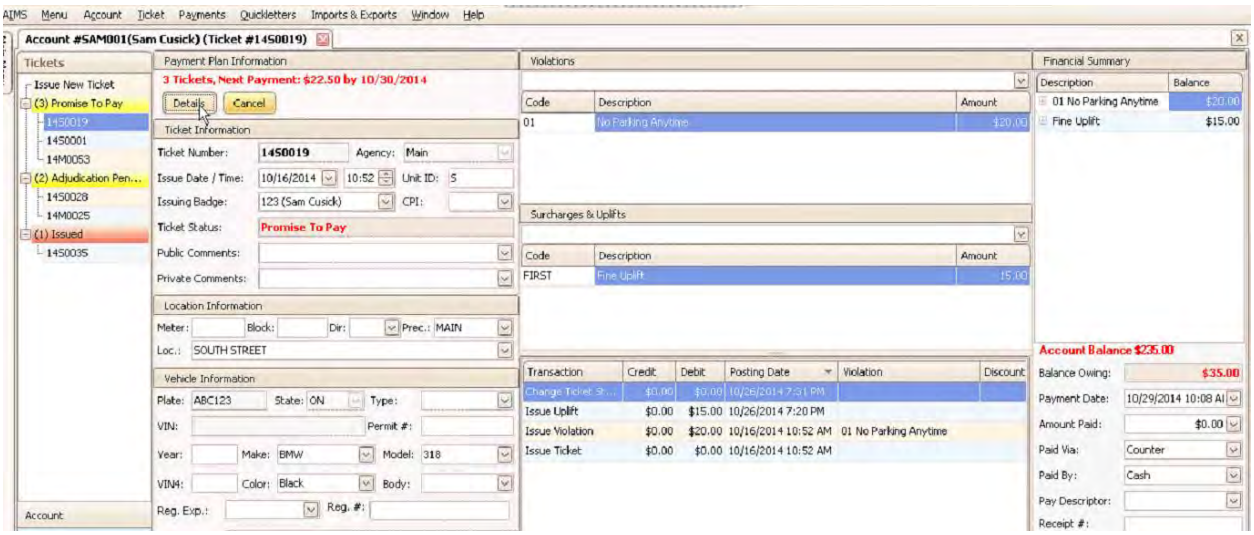
Account activity displays payment plan info




AIMS Menu Imports & Exports Window Help
Main Menu
Skeletal Payments
New Skeletal Payment
Existing Skeletal Payments
Ticket Number
Payment Date
Balance
Contact
14S002
10/26/2014 7:39 PM
$35.00
14S005
10/26/2014 7:40 PM
$35.00
14S030
10/29/2014 10:25 AM
$20.00


AIMS Menu Imports & Exports Window Help
Skeletal Payments
New Skeletal Payment
Existing Skeletal Payments
Ticket Number
Payment Date
Balance
Contact
14S002
10/26/2014 7:39 PM
$35.00
14S005
10/26/2014 7:40 PM
$35.00
14S030
10/29/2014 10:25 AM
$20.00
Skeletal Ticket Number Correction
Current Ticket Number:
New Ticket Number:
14S030
Reason:
Save
Cancel

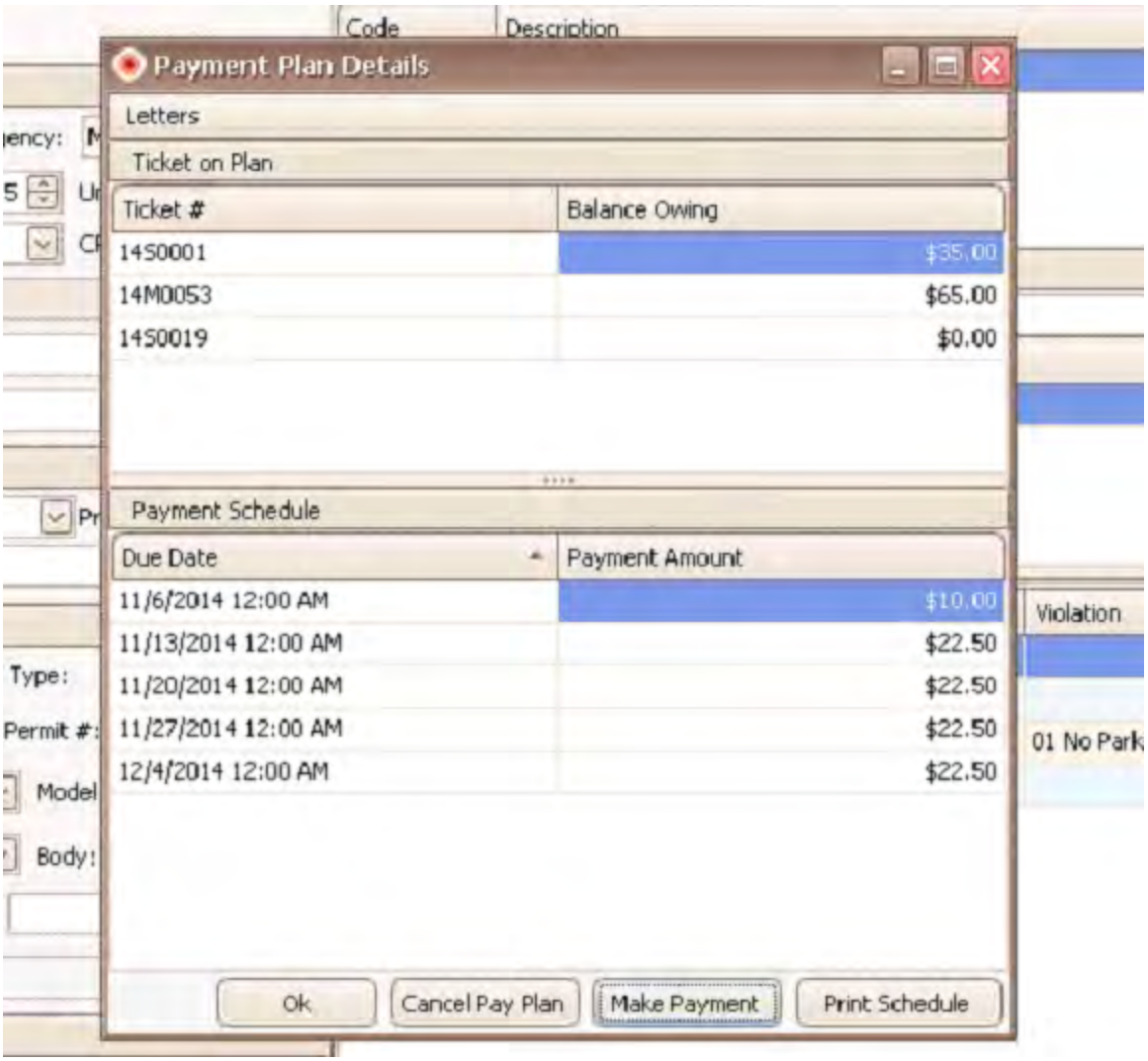

Menu Account Payments Quickletters Imports & Exports Window Help
Account #SAM001(Sam Cusick)
Account
Account Overview
Account Activity
Account Financials
Account
Tickets
Permits
Vehicles
Boot/Tows
Events
Transaction | Posting Date | Credit | Debit | User | Payment Type | Paid Via | Receipt #
dd Attachment 10/27/2014 4:29 ... $0.00 $0.00 SCOTT
dd To Wait List 10/27/2014 12:2... $0.00 $0.00 AIMS_WEB
elete Attachment 10/27/2014 10:5... $0.00 $0.00 SAM
elete Attachment 10/27/2014 10:5... $0.00 $0.00 SAM
dd Attachment 10/27/2014 10:5... $0.00 $0.00 SAM
ssue Surcharge 10/27/2014 10:4... $0.00 $10.00 SAM
dit Ticket Info 10/27/2014 10:4... $0.00 $0.00 SAM
dd Vehicle Warn... 10/27/2014 5:00 ... $0.00 $0.00 AIMS_CMD
dit Permit Info 10/26/2014 8:48 ... $0.00 $0.00 SAM
ehicle Added to ... 10/26/2014 8:48 ... $0.00 $0.00 SAM
reate Permit 10/26/2014 8:47 ... $0.00 $0.00 SAM
voice Payment 10/26/2014 8:47 ... $150.00 $0.00 SAM Cash Counter 142997488500
dd Attachment 10/26/2014 7:57 ... $0.00 $0.00 SAM
dd Attachment 10/26/2014 7:57 ... $0.00 $0.00 SAM
dd Attachment 10/26/2014 7:57 ... $0.00 $0.00 SAM
dd Attachment 10/26/2014 7:56 ... $0.00 $0.00 SAM
hange Ticket St... 10/26/2014 7:31 ... $0.00 $0.00 SAM
hange Ticket St... 10/26/2014 7:31 ... $0.00 $0.00 SAM
hange Ticket St... 10/26/2014 7:31 ... $0.00 $0.00 SAM
ccount Payplan ... 10/26/2014 7:31 ... $0.00 $0.00 SAM
ccount Number ... 10/26/2014 7:22 ... $0.00 $0.00 SAM
ssue Uplift 10/26/2014 7:20 ... $0.00 $15.00 SAM
ssue Uplift 10/26/2014 7:19 ... $0.00 $15.00 SAM
ssue Uplift 10/26/2014 7:19 ... $0.00 $15.00 SAM
ssue Uplift 10/26/2014 7:12 ... $0.00 $15.00 SAM
ehicle Added to ... 10/26/2014 7:12 ... $0.00 $0.00 SAM
ccount Created 10/26/2014 7:12 ... $0.00 $0.00 SAM
ehicle Created 10/26/2014 7:12 ... $0.00 $0.00 SAM
ssue Invoice 10/26/2014 12:0... $0.00 $150.00 SAM
rname: KEVIN
Agency: Main
AIMS Menu Account Ticket Payments Quickletters Imports & Exports Window Help
Account #SAM001(Sam Cusick) (Ticket #1450019)
Tickets
Issue New Ticket
(3) Promise To Pay
1450019
1450001
14M0053
(2) Adjudication Pen...
1450028
14M0025
(1) Issued
1450035
Payment Plan Information
3 Tickets, Next Payment: $22.50 by 10/30/2014
Details
Cancel
Ticket Information
Ticket Number: 1450019 Agency: Main
Issue Date / Time: 10/16/2014 10:52 Unit ID: S
Issuing Badge: 123 (Sam Cusick) CPI:
Ticket Status: Promise To Pay
Public Comments:
Private Comments:
Location Information
Meter: Block: Dir: Prec.: MAIN
Loc.: SOUTH STREET
Vehicle Information
Plate: ABC123 State: ON Type:
VIN: Permit #:
Year: Make: BMW Model: 318
VIN4: Color: Black Body:
Reg. Exp.: Reg. #:
Account
Violations
Code | Description | Amount
01 No Parking Anytime $20.00
Surcharges & Uplifts
Code | Description | Amount
FIRST Fine Uplift 15.00
Transaction | Credit | Debit | Posting Date | Violation | Discount
Change Ticket St... $0.00 $0.00 10/26/2014 7:31 PM
Issue Uplift $0.00 $15.00 10/26/2014 7:20 PM
Issue Violation $0.00 $20.00 10/16/2014 10:52 AM 01 No Parking Anytime
Issue Ticket $0.00 $0.00 10/16/2014 10:52 AM
Financial Summary
Description | Balance
01 No Parking Anytime $20.00
Fine Uplift $15.00
Account Balance $235.00
Balance Owing: $35.00
Payment Date: 10/29/2014 10:08 AI
Amount Paid: $0.00
Paid Via: Counter
Paid By: Cash
Pay Descriptor:
Receipt #:



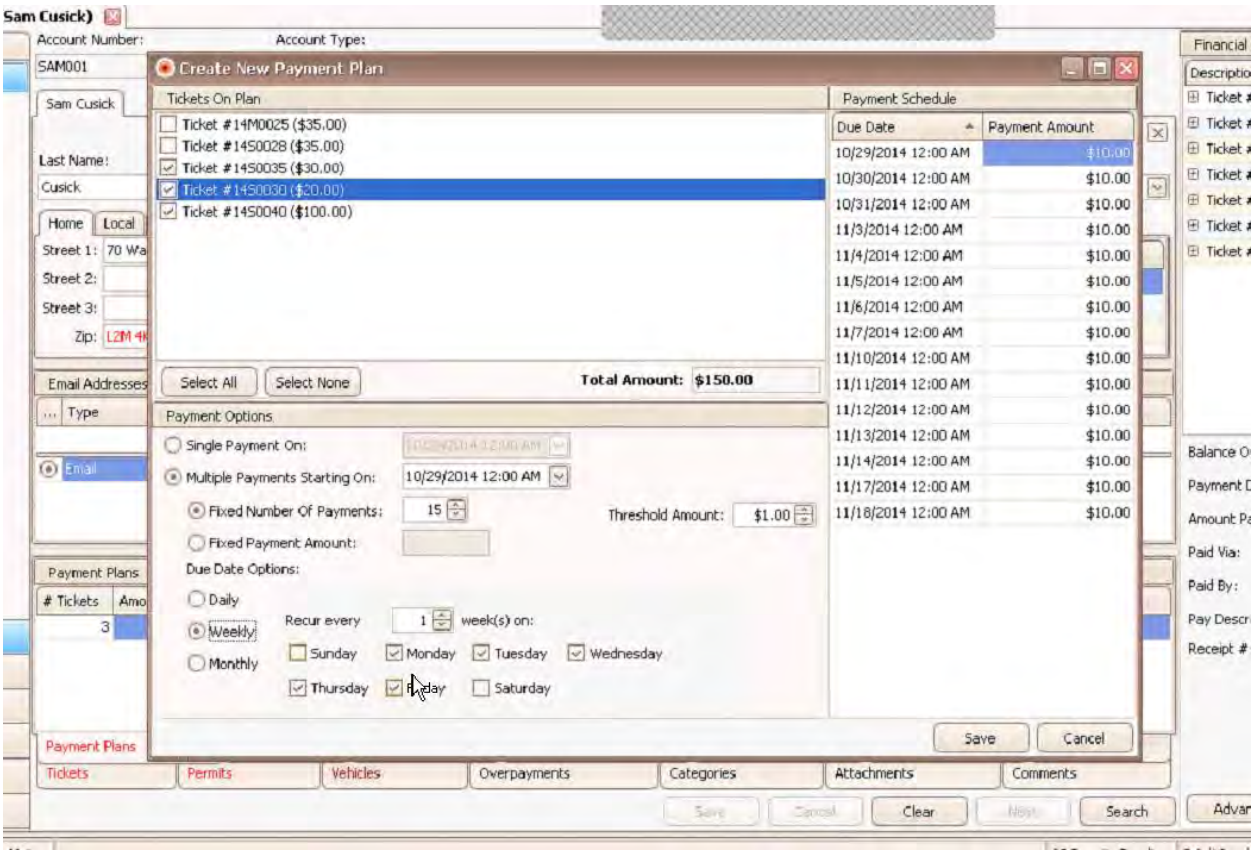
Admin quickletter templates-bar at top has all customizable display fields

Must used advanced payment or pay plan screens to apply payments from payment plan be linked correctly, aims defaults to oldest otherwise

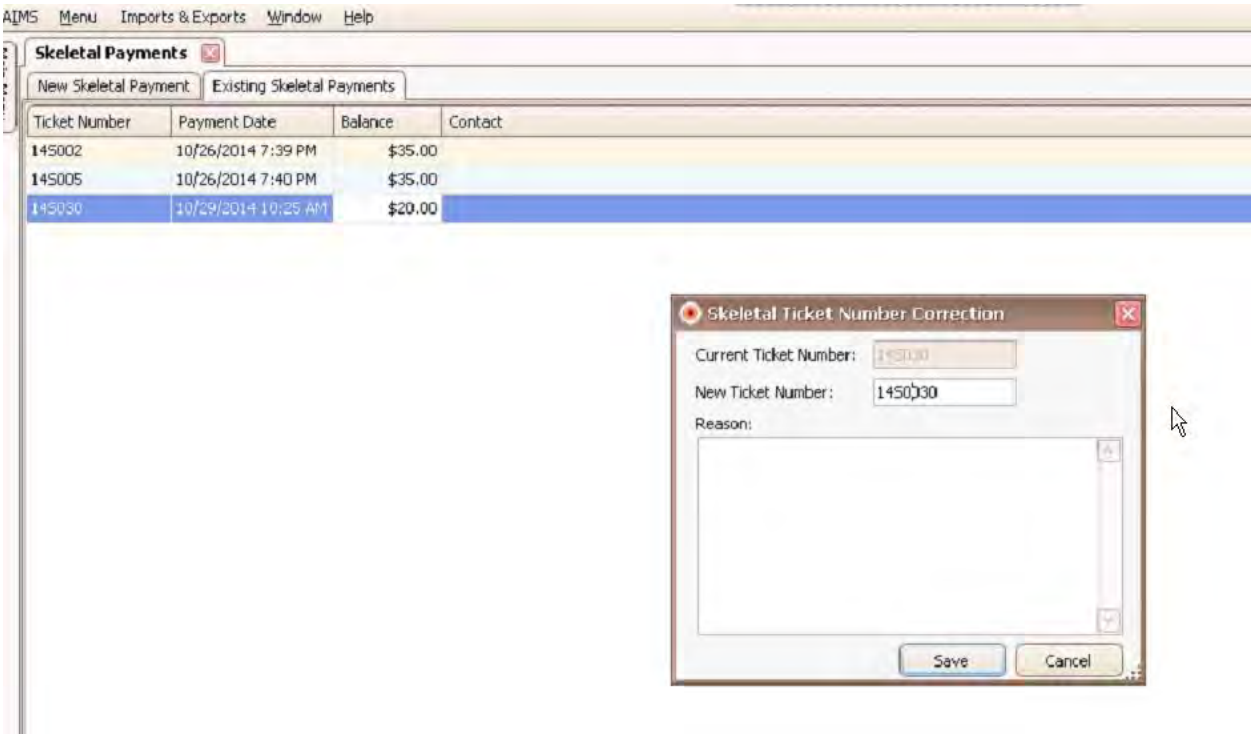
Payment plan details from the above area



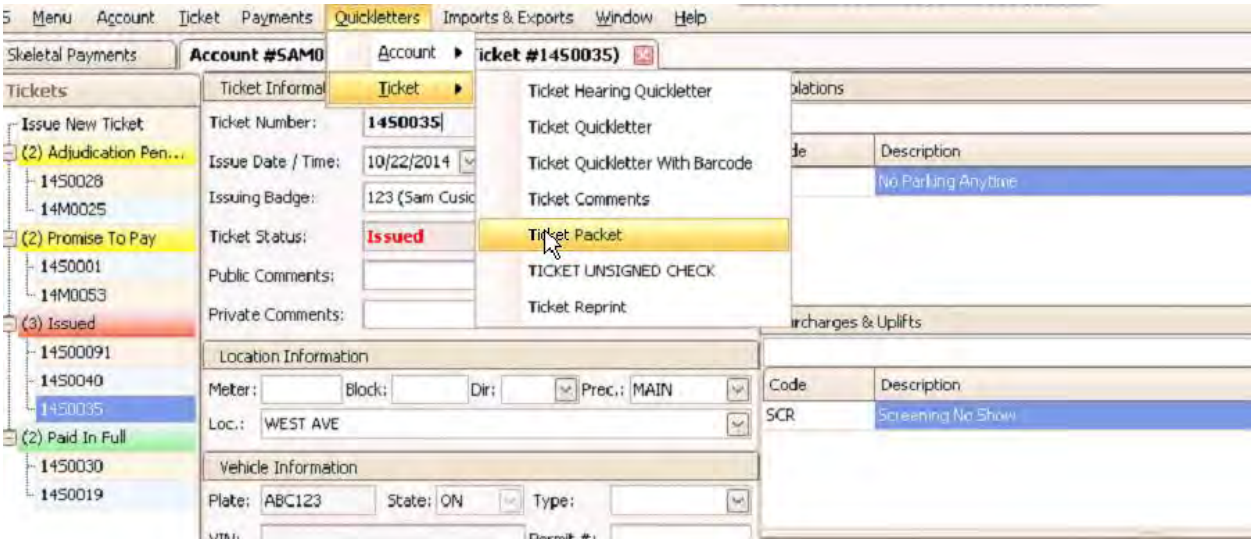
Payment plan-how to establish



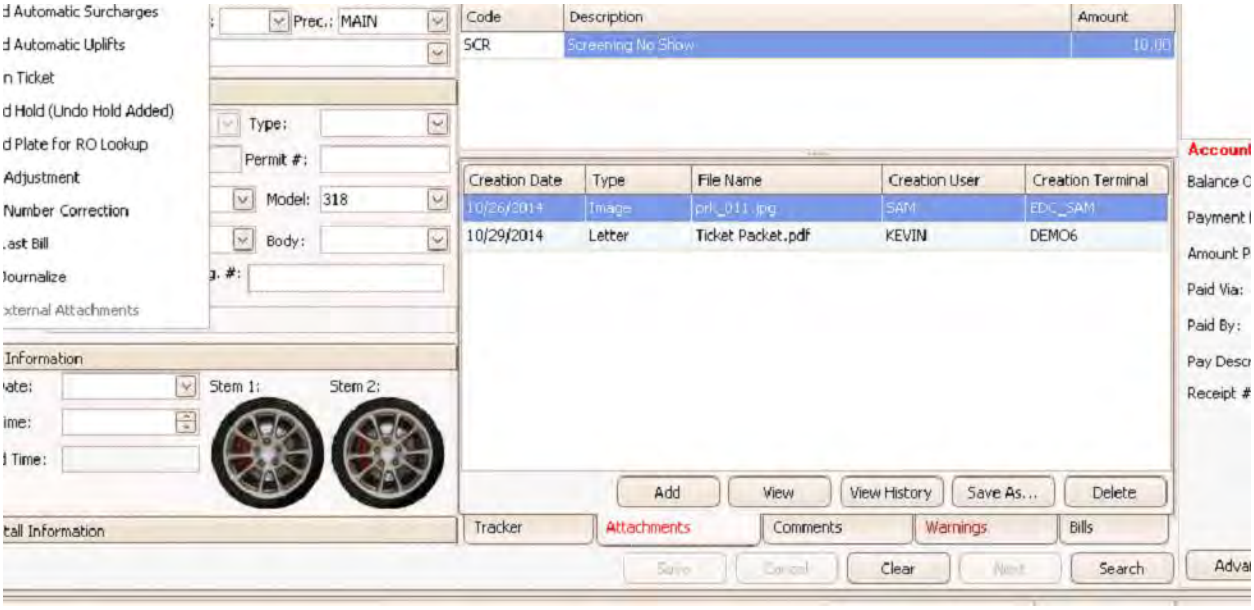
Skeletal payments can be corrected



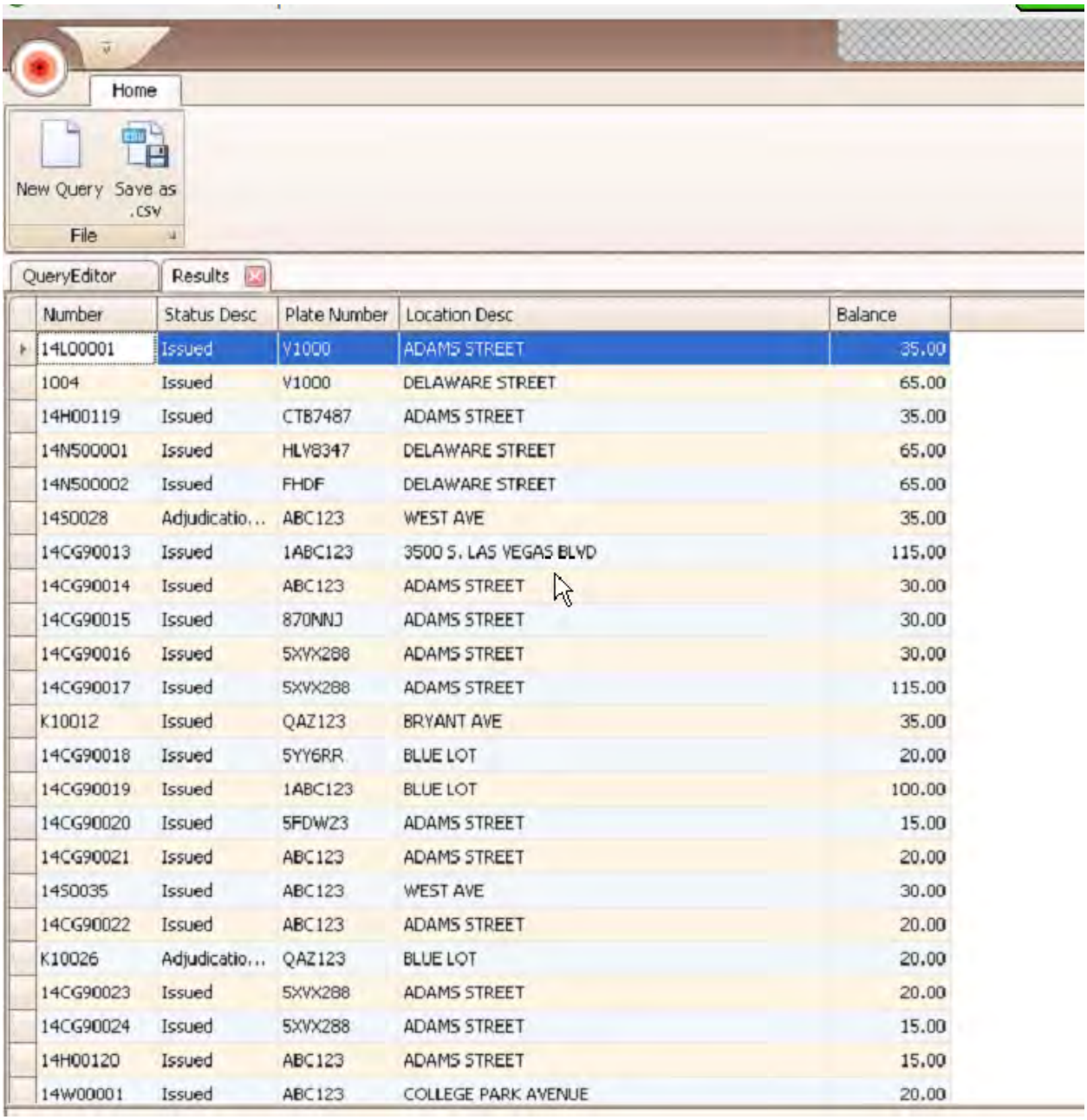
Ticket quickletter



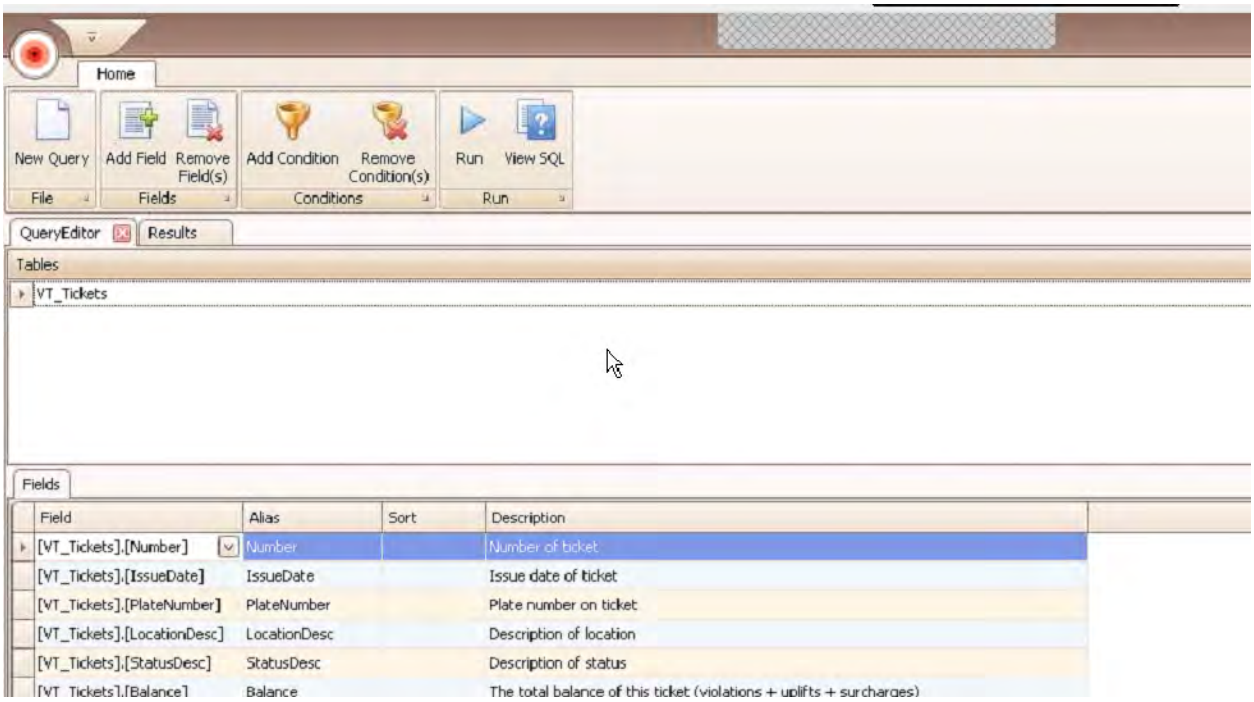
Ticket packet now shows as an attachment also shows pictures



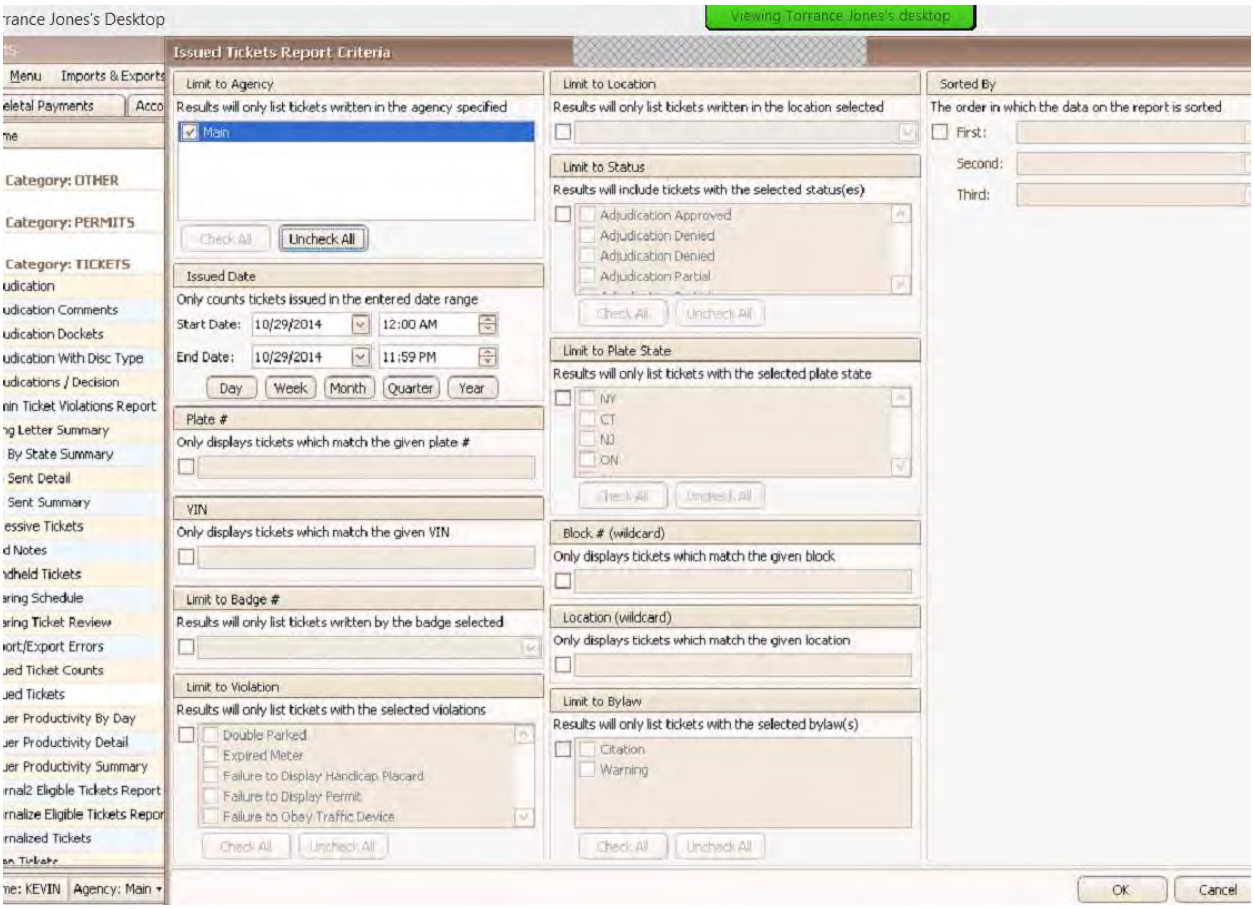
Query builder



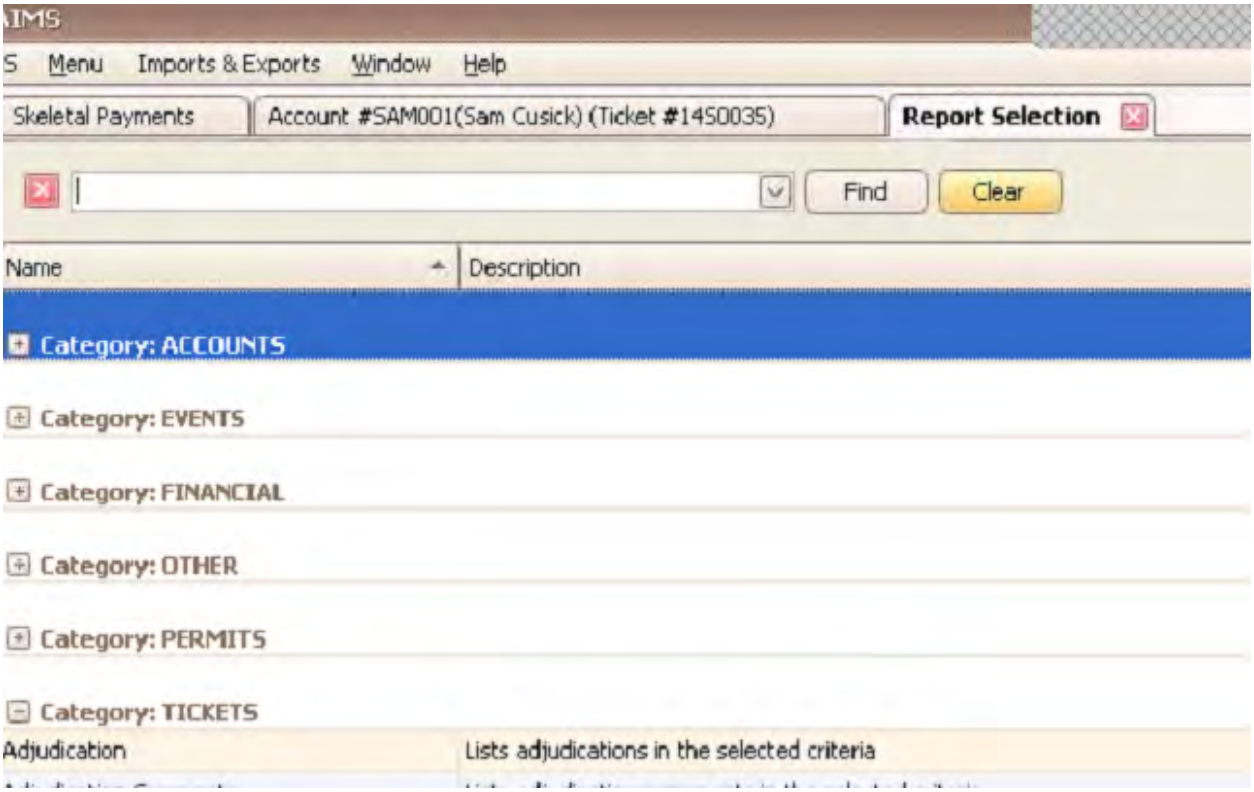
Number	Status Desc	Plate Number	Location Desc	Balance
14L00001	Issued	V1000	ADAMS STREET	35.00
1004	Issued	V1000	DELAWARE STREET	65.00
14H00119	Issued	CTB7487	ADAMS STREET	35.00
14N500001	Issued	HLV8347	DELAWARE STREET	65.00
14N500002	Issued	FHDF	DELAWARE STREET	65.00
14S0028	Adjudicatio...	ABC123	WEST AVE	35.00
14CG90013	Issued	1ABC123	3500 S. LAS VEGAS BLVD	115.00
14CG90014	Issued	ABC123	ADAMS STREET	30.00
14CG90015	Issued	870NNJ	ADAMS STREET	30.00
14CG90016	Issued	5XVX288	ADAMS STREET	30.00
14CG90017	Issued	5XVX288	ADAMS STREET	115.00
K10012	Issued	QAZ123	BRYANT AVE	35.00
14CG90018	Issued	5YY6RR	BLUE LOT	20.00
14CG90019	Issued	1ABC123	BLUE LOT	100.00
14CG90020	Issued	5FDW23	ADAMS STREET	15.00
14CG90021	Issued	ABC123	ADAMS STREET	20.00
14S0035	Issued	ABC123	WEST AVE	30.00
14CG90022	Issued	ABC123	ADAMS STREET	20.00
K10026	Adjudicatio...	QAZ123	BLUE LOT	20.00
14CG90023	Issued	5XVX288	ADAMS STREET	20.00
14CG90024	Issued	5XVX288	ADAMS STREET	15.00
14H00120	Issued	ABC123	ADAMS STREET	15.00
14W00001	Issued	ABC123	COLLEGE PARK AVENUE	20.00



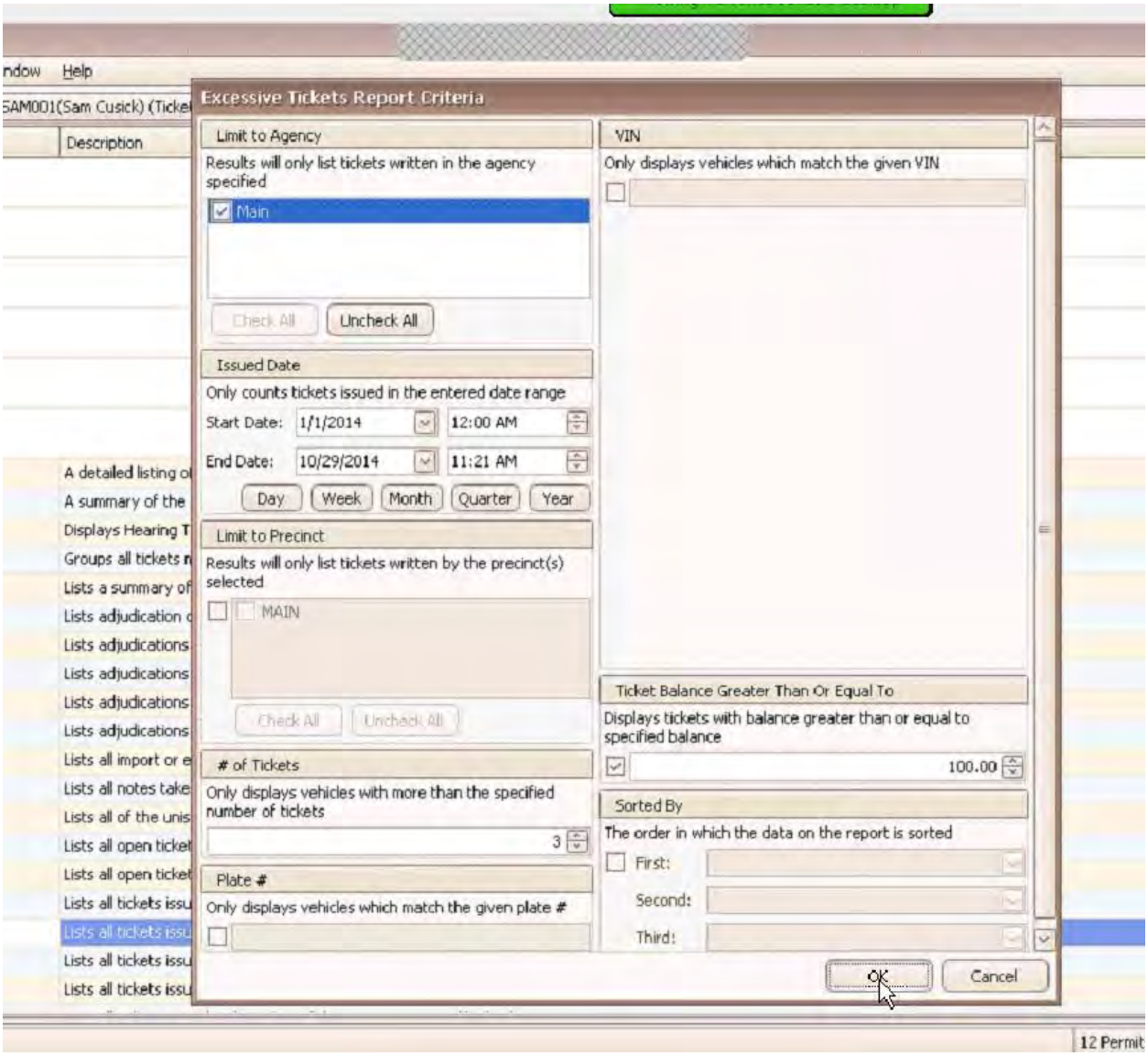
All report criteria now have a description



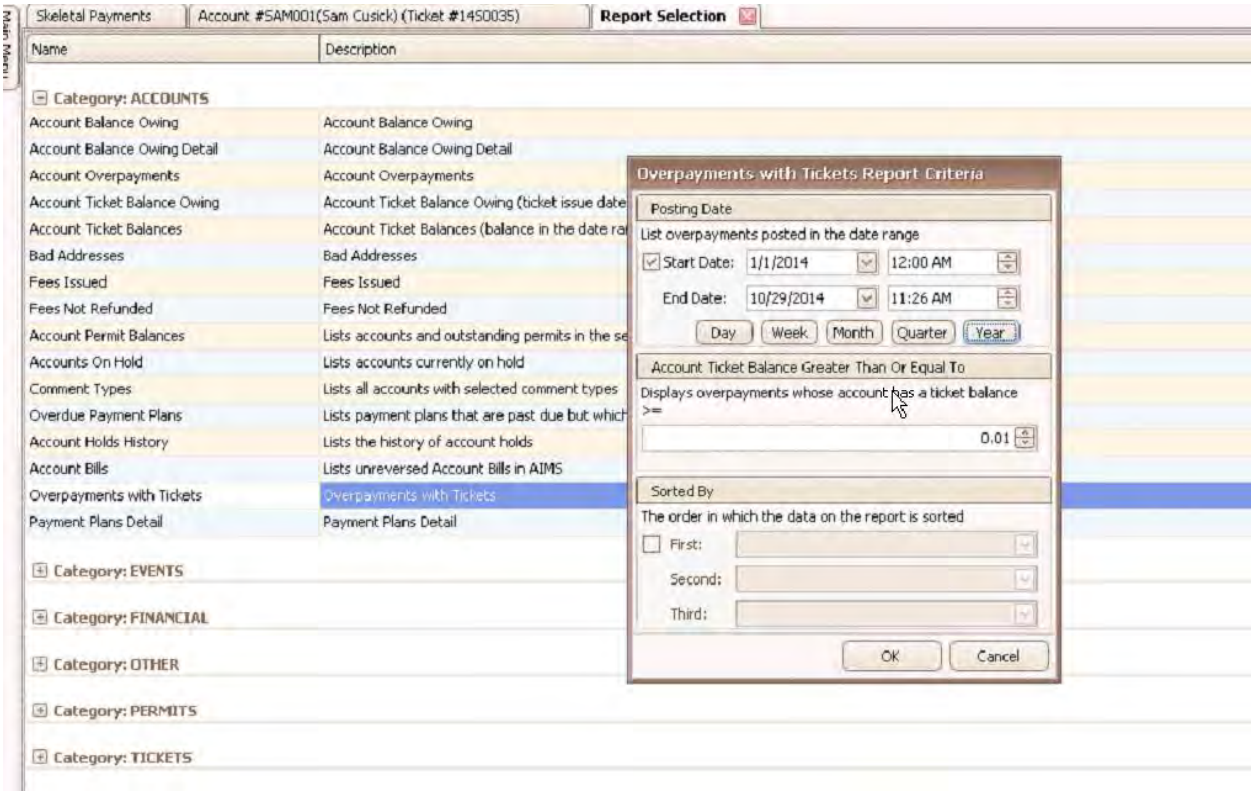
Searching for reports with control F highlights reports with key words entered



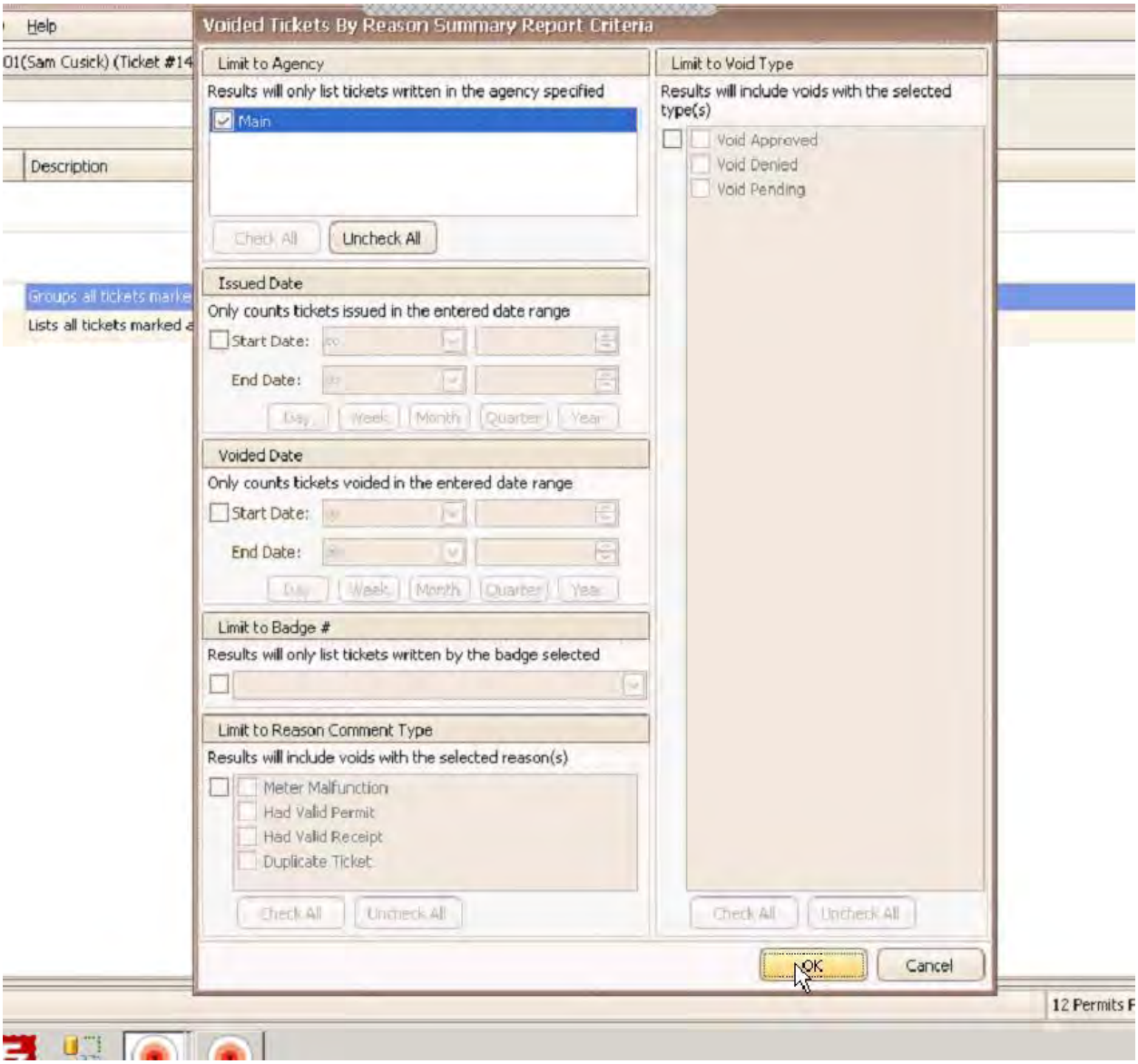
Excessive tickets report now has an amount threshold that can be added (tow list



New report-accounts overpayments with tickets

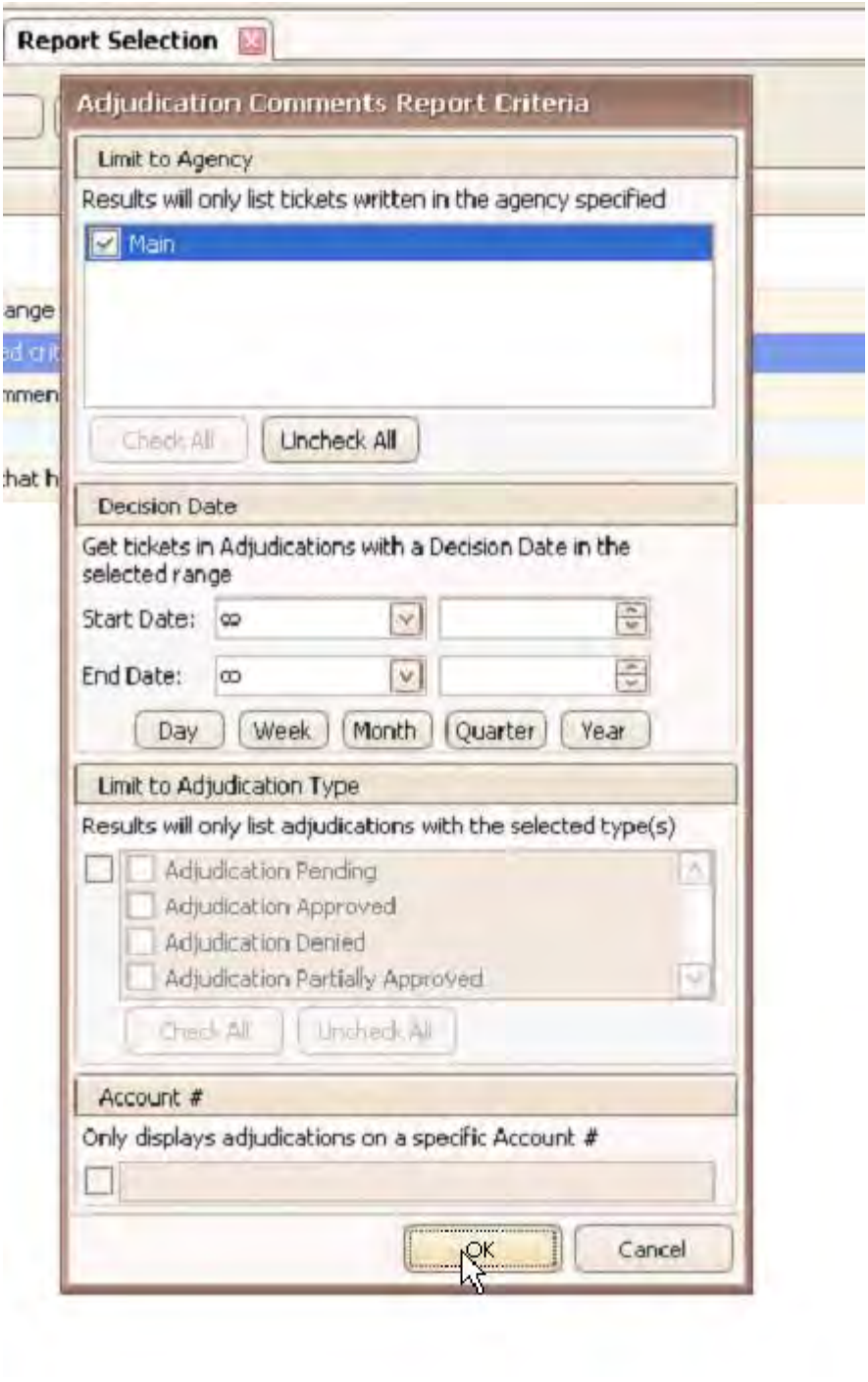


New ticket report-voided reason summary



This (above) shows balances by the ticket status

Adjudication comment report



Also has adjudication decisions report

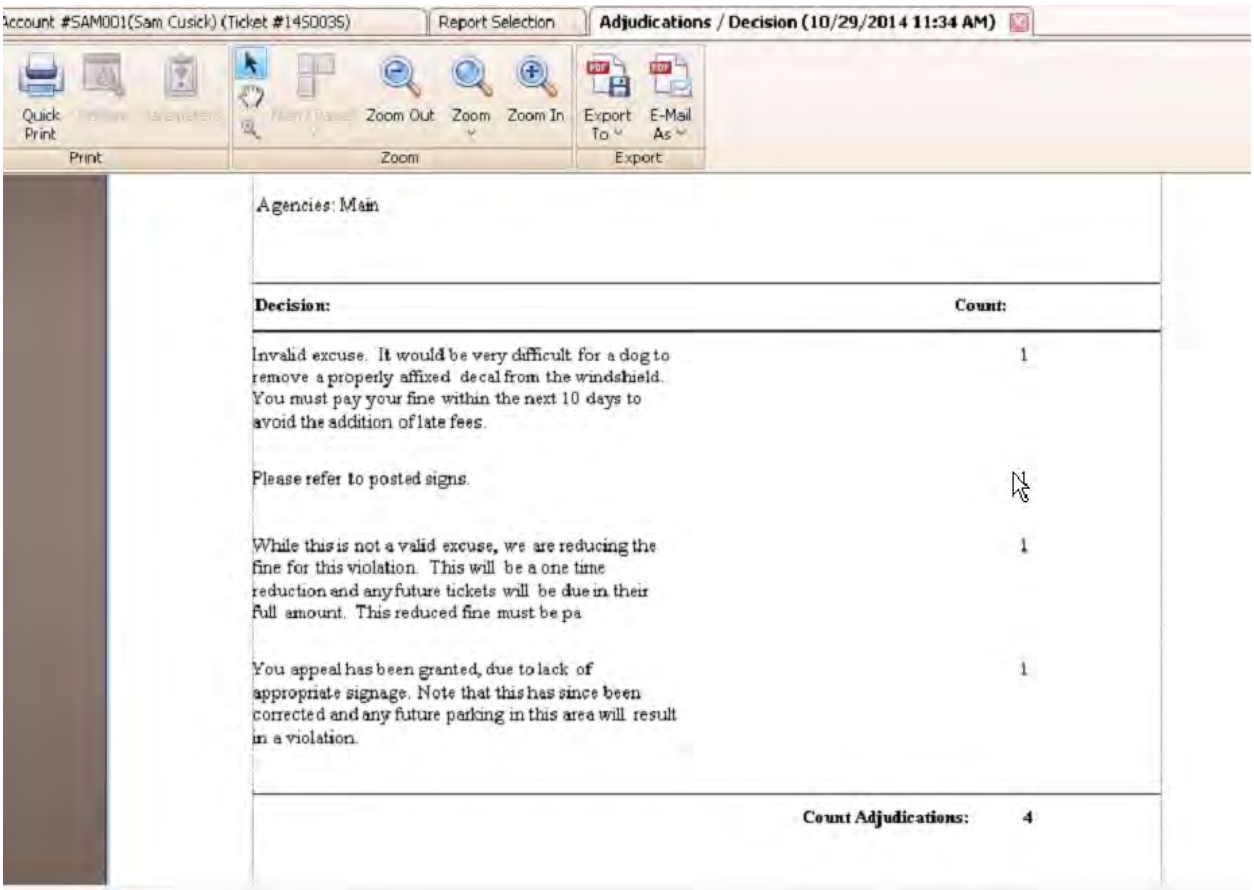
Adjudication Report

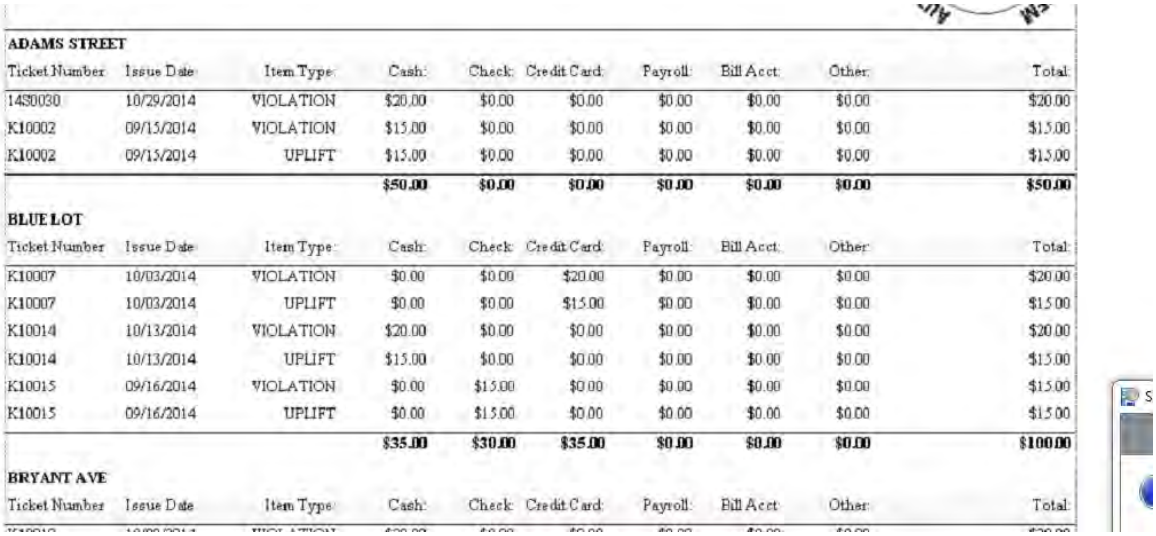
Printed On: 10/29/2014 11:34 AM

Run date from ∞ to ∞

Agencies: Main

Decision:	Count:
Invalid excuse. It would be very difficult for a dog to remove a properly affixed decal from the windshield. You must pay your fine within the next 10 days to avoid the addition of late fees.	1
Please refer to posted signs.	1





ADAMS STREET

Ticket Number	Issue Date	Item Type	Cash	Check	Credit Card	Payroll	Bill Acct	Other	Total
14S0030	10/29/2014	VIOLATION	$20.00	$0.00	$0.00	$0.00	$0.00	$0.00	$20.00
K10002	09/15/2014	VIOLATION	$15.00	$0.00	$0.00	$0.00	$0.00	$0.00	$15.00
K10002	09/15/2014	UPLIFT	$15.00	$0.00	$0.00	$0.00	$0.00	$0.00	$15.00
			$50.00	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$50.00**

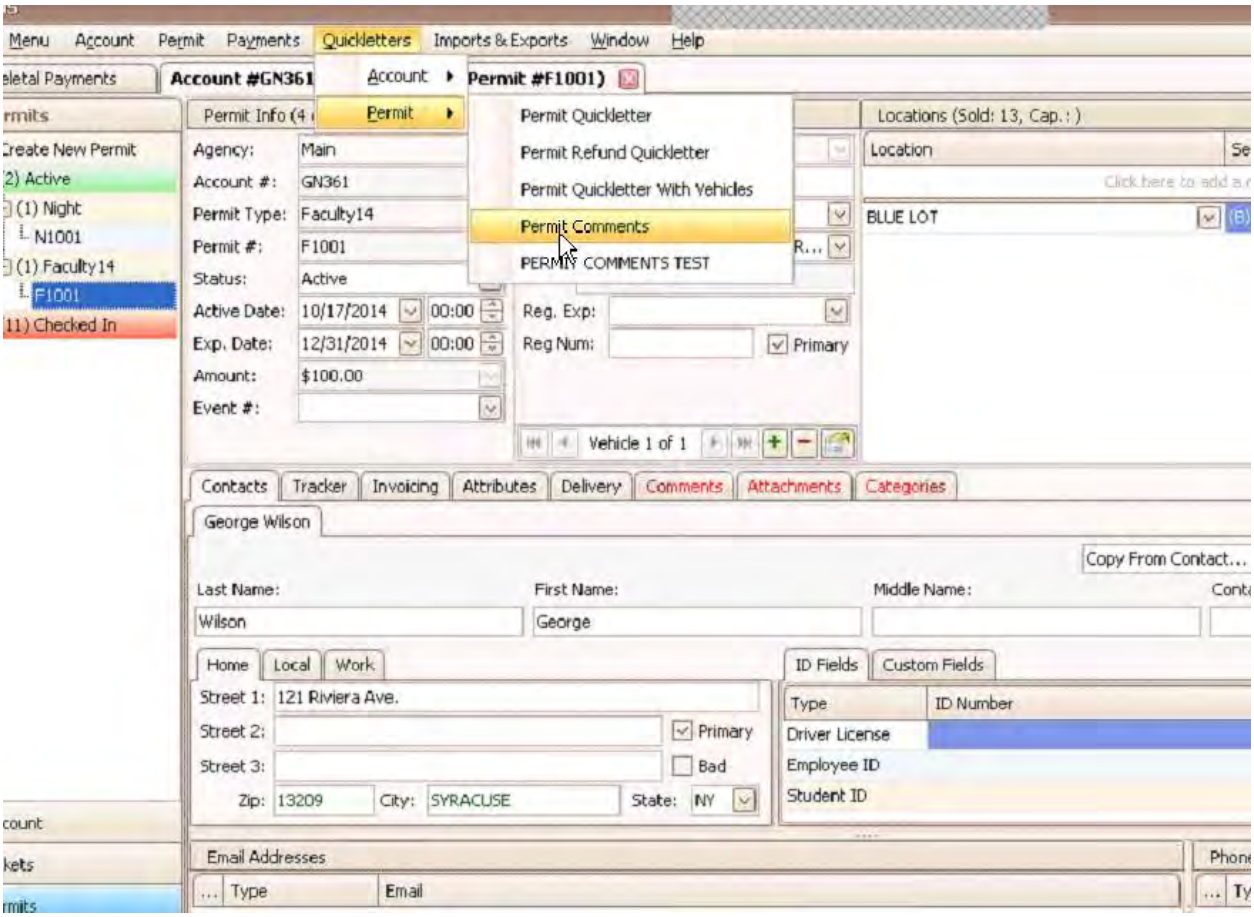
BLUE LOT

Ticket Number	Issue Date	Item Type	Cash	Check	Credit Card	Payroll	Bill Acct	Other	Total
K10007	10/03/2014	VIOLATION	$0.00	$0.00	$20.00	$0.00	$0.00	$0.00	$20.00
K10007	10/03/2014	UPLIFT	$0.00	$0.00	$15.00	$0.00	$0.00	$0.00	$15.00
K10014	10/13/2014	VIOLATION	$20.00	$0.00	$0.00	$0.00	$0.00	$0.00	$20.00
K10014	10/13/2014	UPLIFT	$15.00	$0.00	$0.00	$0.00	$0.00	$0.00	$15.00
K10015	09/16/2014	VIOLATION	$0.00	$15.00	$0.00	$0.00	$0.00	$0.00	$15.00
K10015	09/16/2014	UPLIFT	$0.00	$15.00	$0.00	$0.00	$0.00	$0.00	$15.00
			$35.00	**$30.00**	**$35.00**	**$0.00**	**$0.00**	**$0.00**	**$100.00**

BRYANT AVE

Ticket Number	Issue Date	Item Type	Cash	Check	Credit Card	Payroll	Bill Acct	Other	Total

Permit quickletter report to review the comments associated with that record,



Dear George Wilson,

This is a sample AIMS Quick Letter template file. This template was designed as a starting point for the creation of Quick Letters for use on the Permit screen of AIMS.

You can add fields as desired by using the notation [<fieldname>], where <fieldname> is the name of the field you wish to use. For instance, as you'll see above George will give you the account's first name.

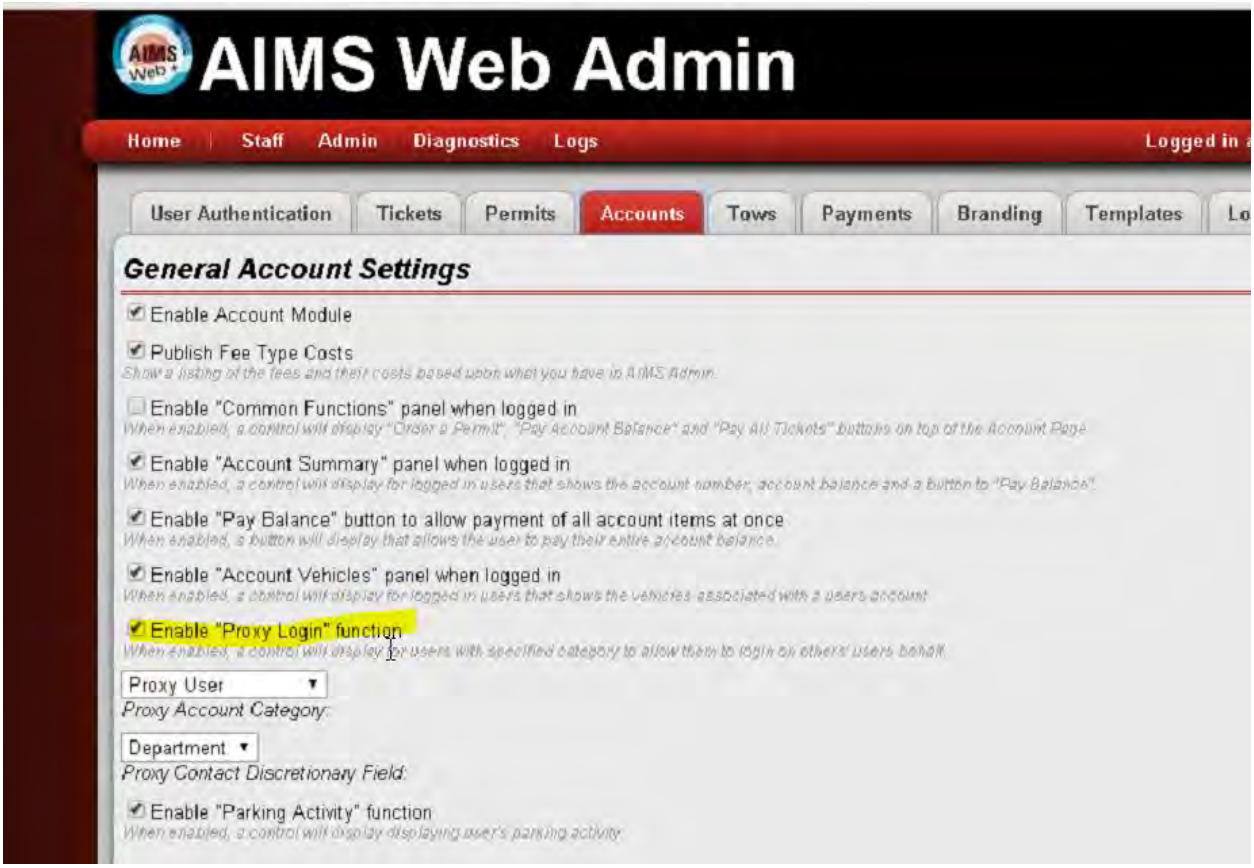
Once your quick letter is created, you will be able to access it from the Permits screen of AIMS. When you bring up the quick letter from in AIMS, the fields will be populated with the information of the current account on screen. You will then be able to modify the letter to your choosing or print the letter. The letter will then be saved as an attachment on the account, where you can then reload/edit the letter to your choosing.

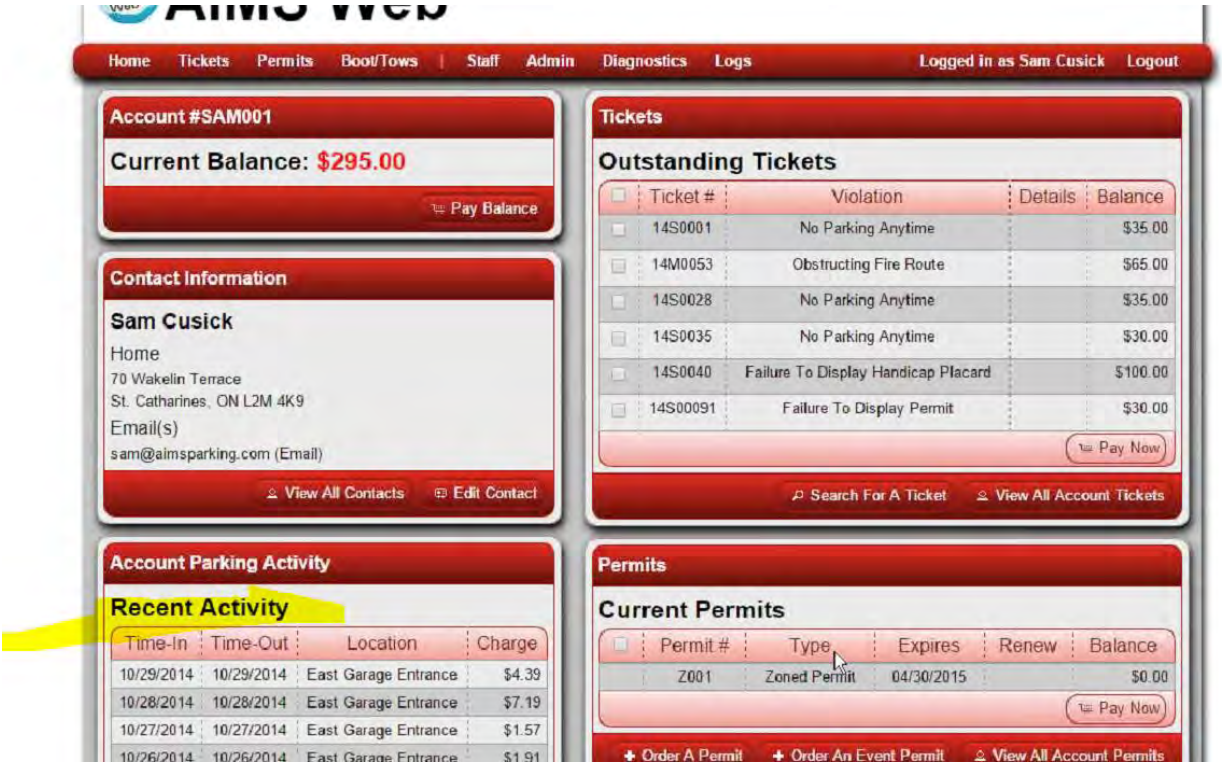
Comments:

	Type:	Created By:	Creation Date:	Edited By:	Edit Date:
Refer customer to supervisor	REFER	KEVIN	10/22/2014 12:01:10 PM		

Can generate the qucikletter to not email (produce PDF file) and do not email.

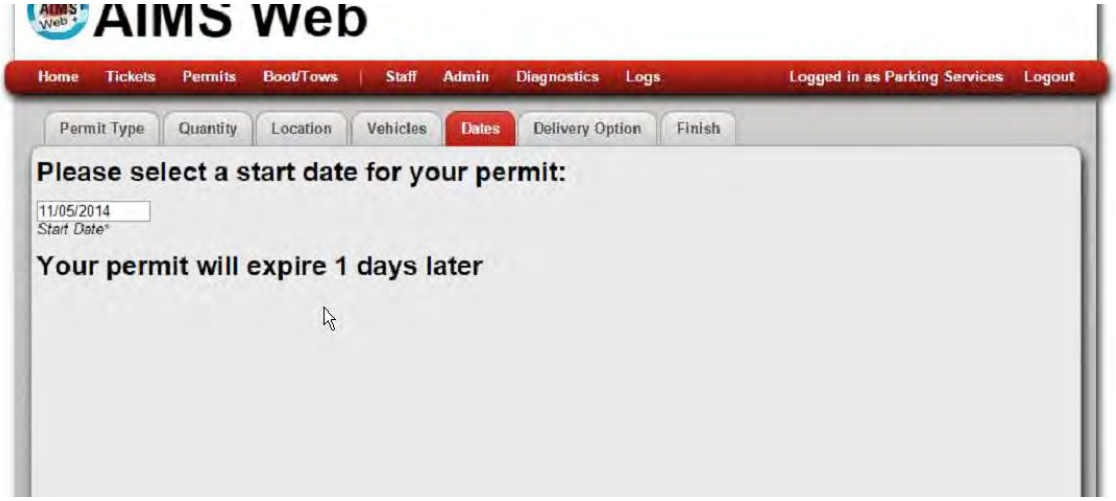
AIMS Web Admin



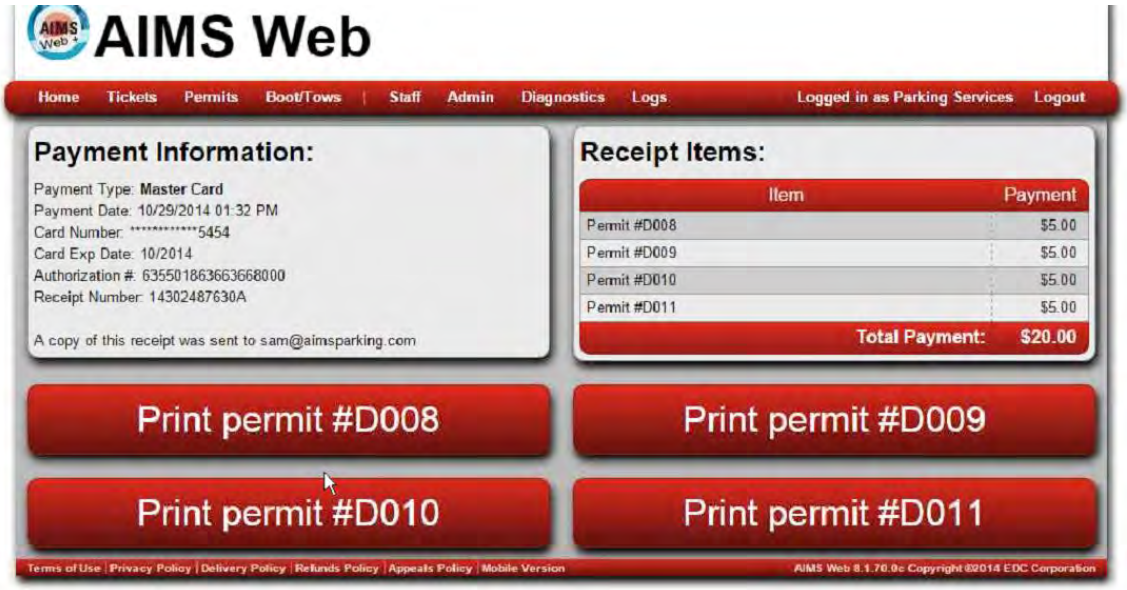


NW??

Zone permit online-do this for daily temp permit sales



Upon check out it creates a unique permit number


AIMS Web
Home
Tickets
Permits
Boot/Tows
Staff
Admin
Diagnostics
Logs
Logged in as Parking Services
Logout
Payment Information:
Payment Type: Master Card
Payment Date: 10/29/2014 01:32 PM
Card Number: **********5454
Card Exp Date: 10/2014
Authorization #: 635501863663668000
Receipt Number: 14302487630A
A copy of this receipt was sent to sam@aimsparking.com
Receipt Items:
Item
Payment
Permit #D008
$5.00
Permit #D009
$5.00
Permit #D010
$5.00
Permit #D011
$5.00
Total Payment:
$20.00
Print permit #D008
Print permit #D009
Print permit #D010
Print permit #D011
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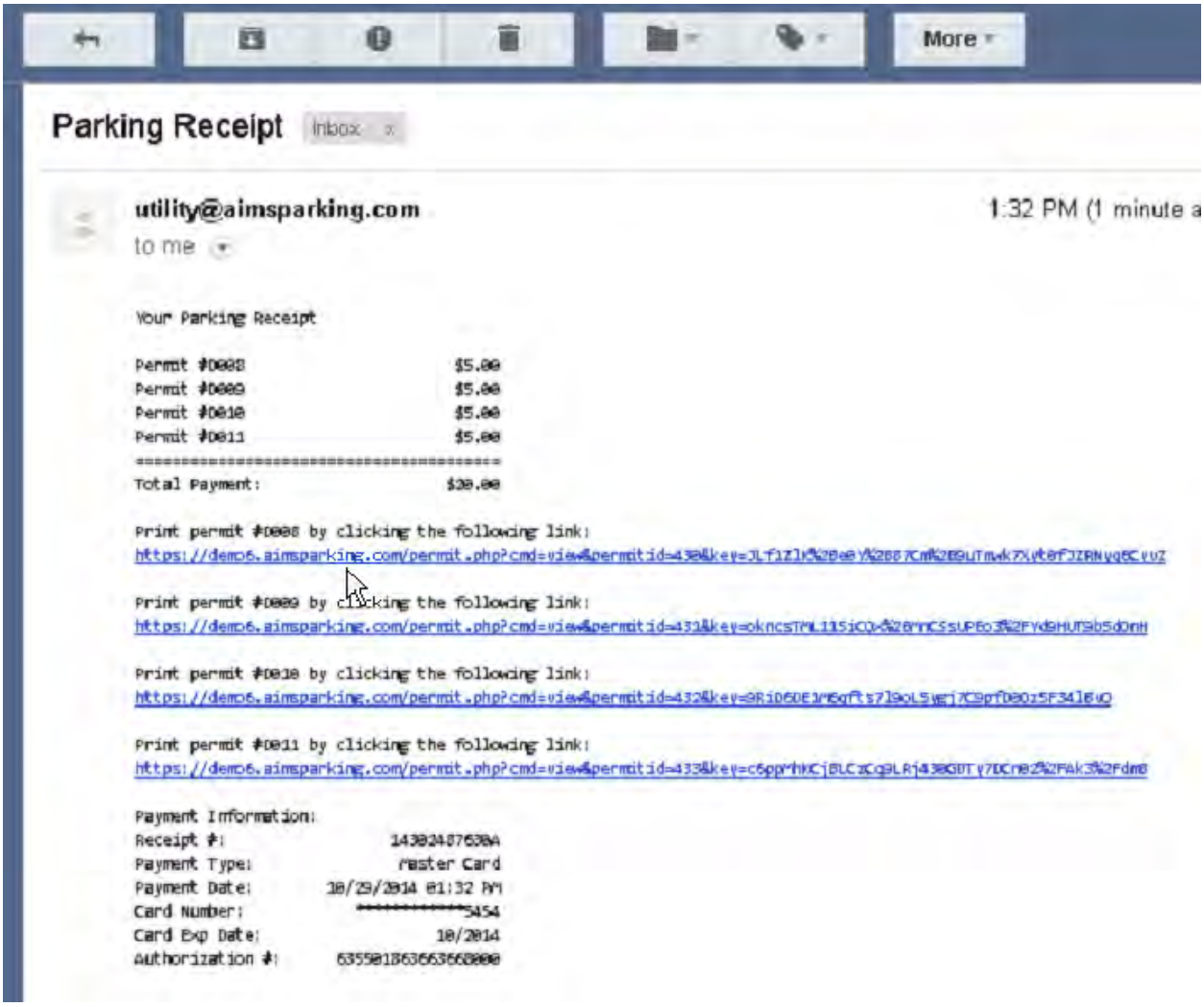
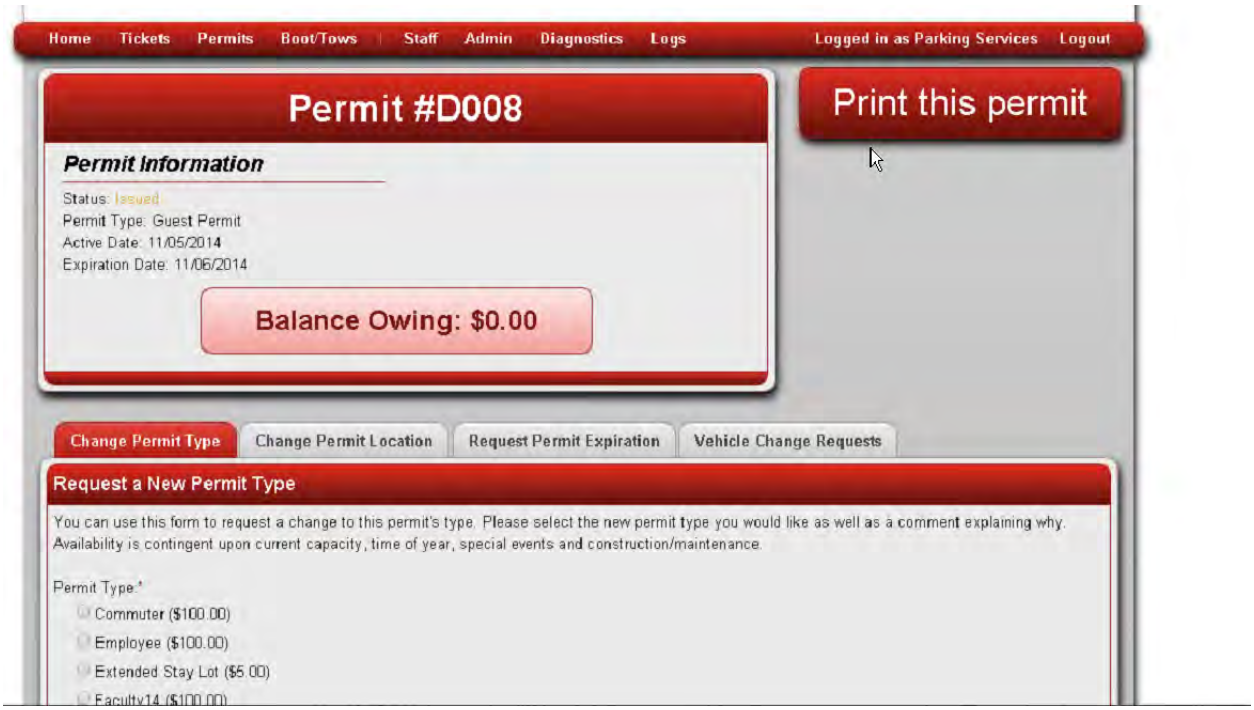


You can forward the above link to the permit holder then they can print it until it expires. The permit holder can print it themselves – similar like mychart permit for dash?

Screen shot below on what the permit looks like on the permit.



Here is the permit example:

Parking Garage
SYRACUSE, NY 13209

D008

Control's boundaries are too small for the barcode

Below you will find your temporary parking permit which is valid for the dates printed on the permit. Please detatch the permit and display this face-up on your dash.

Your visitor permit is valid in the following location:
Your visitor permit is valid on the following license plate:

Failure to properly display this visitor permit will result in your vehicle being ticketed and/or towed. Displaying this permit on a vehicle other than the plate provided will result in your vehicle being ticketed and/or towed and may be deemed as fraudulent activity.

For more information regarding parking, refer to our website at <www.ourwebsite.com>

AUTOMATED ISSUANCE / MANAGEMENT SYSTEM
AIMS

Temporary Parking Permit

D008

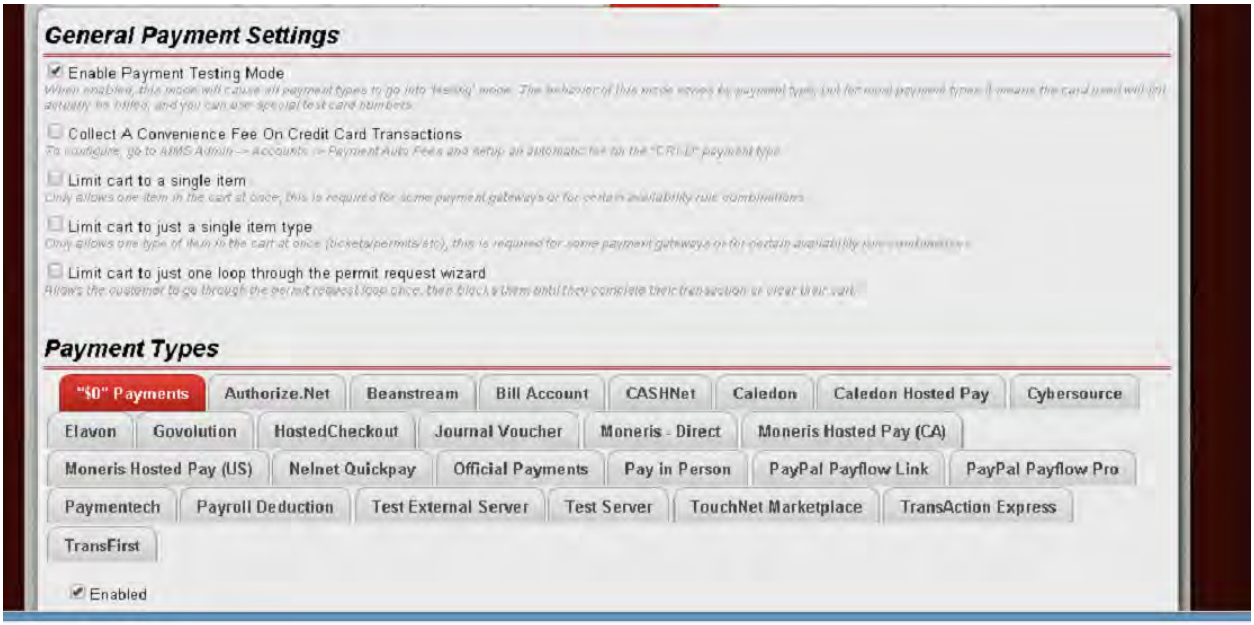
valid location

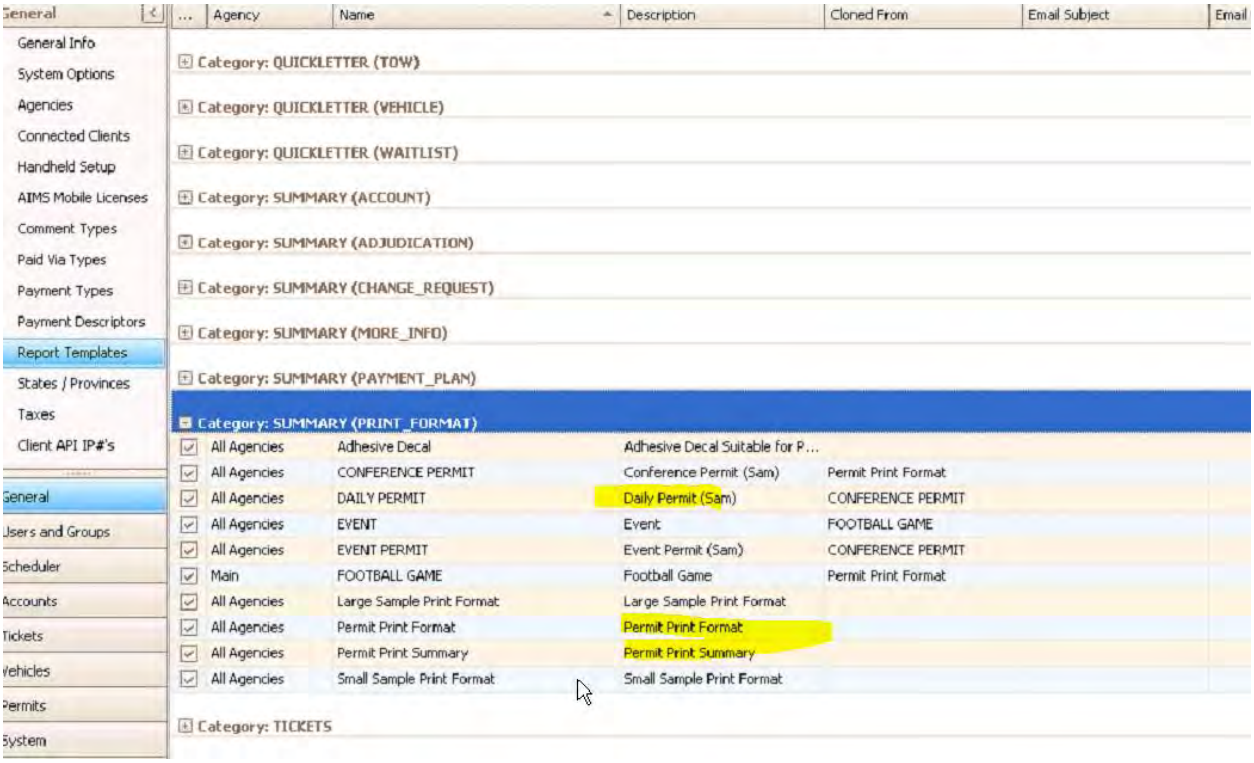
valid from

November 05, 2014 November 06, 2014

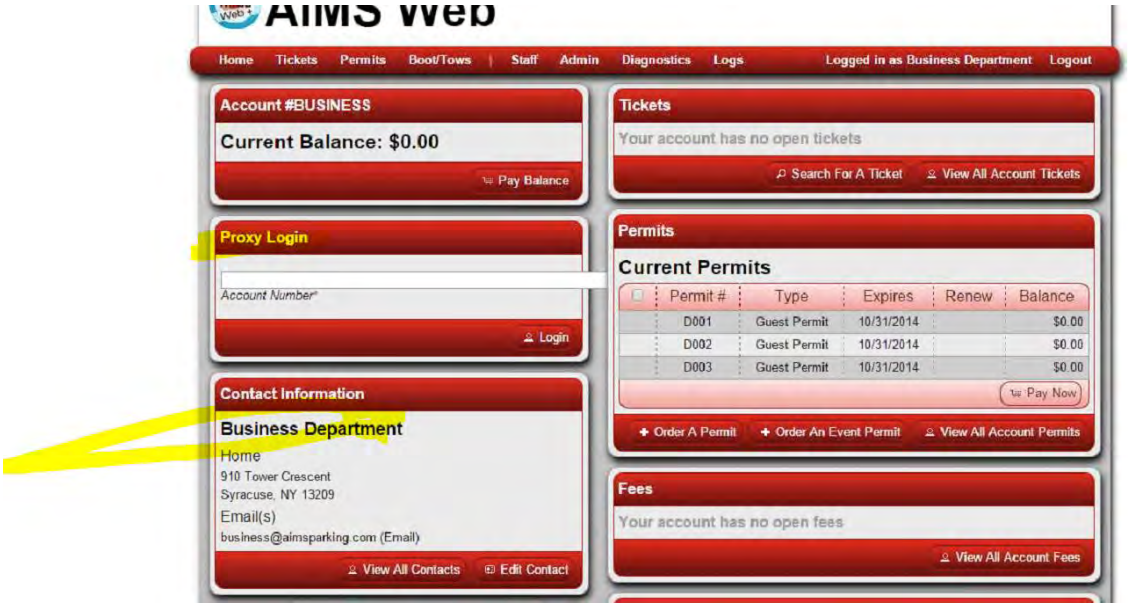
valid on license plate

TEMPORARY

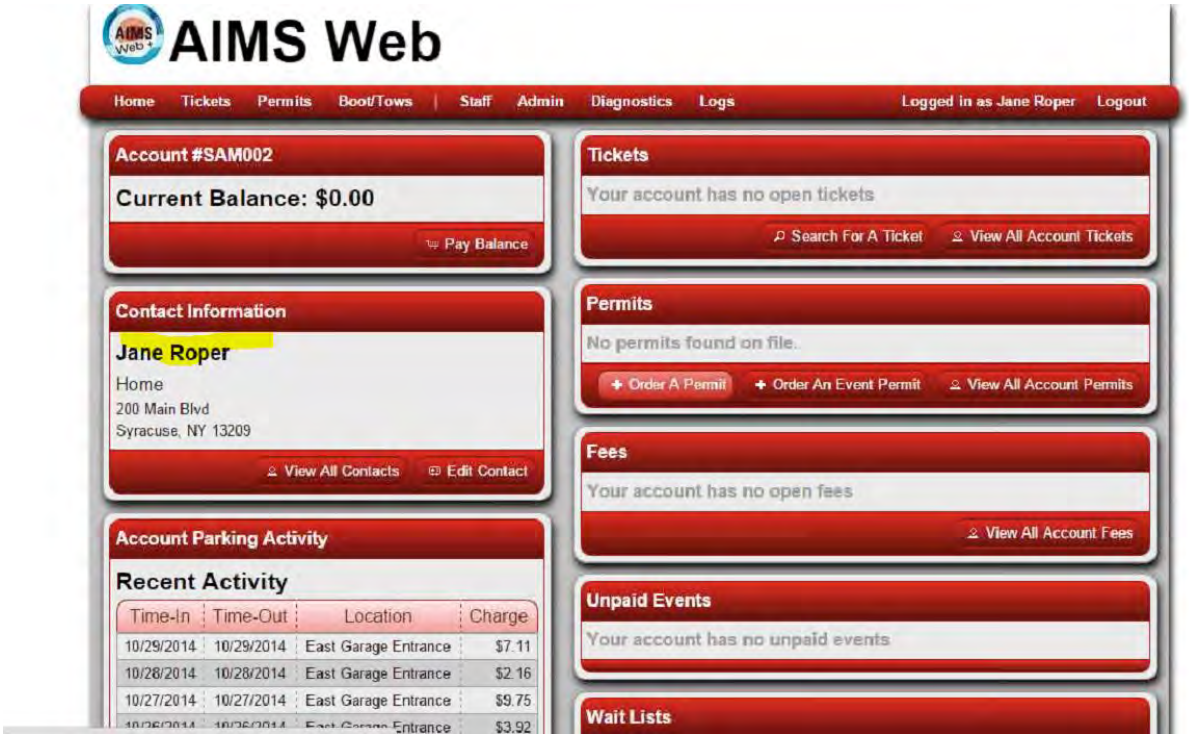


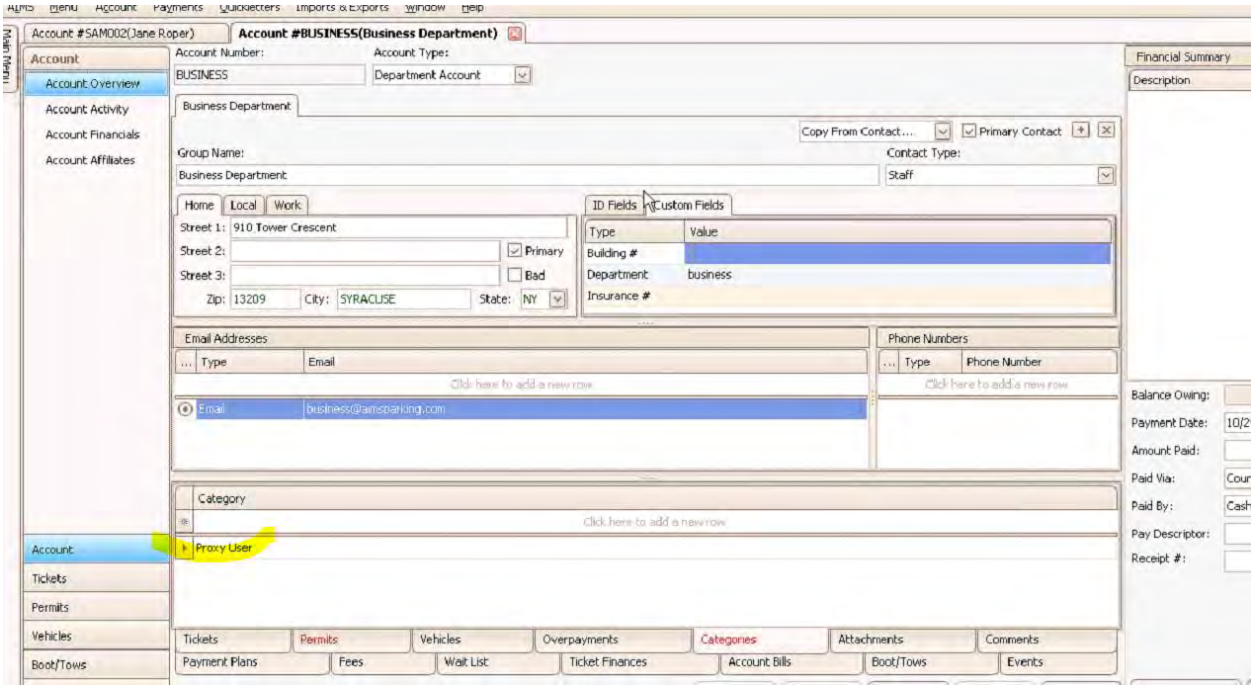

General
General Info
System Options
Agencies
Connected Clients
Handheld Setup
AIMS Mobile Licenses
Comment Types
Paid Via Types
Payment Types
Payment Descriptors
Report Templates
States / Provinces
Taxes
Client API IP#'s
General
Users and Groups
Scheduler
Accounts
Tickets
Vehicles
Permits
System
... Agency Name Description Cloned From Email Subject Email
Category: QUICKLETTER (TOW)
Category: QUICKLETTER (VEHICLE)
Category: QUICKLETTER (WAITLIST)
Category: SUMMARY (ACCOUNT)
Category: SUMMARY (ADJUDICATION)
Category: SUMMARY (CHANGE_REQUEST)
Category: SUMMARY (MORE_INFO)
Category: SUMMARY (PAYMENT_PLAN)
Category: SUMMARY (PRINT_FORMAT)
All Agencies Adhesive Decal Adhesive Decal Suitable for P...
All Agencies CONFERENCE PERMIT Conference Permit (Sam) Permit Print Format
All Agencies DAILY PERMIT Daily Permit (Sam) CONFERENCE PERMIT
All Agencies EVENT Event FOOTBALL GAME
All Agencies EVENT PERMIT Event Permit (Sam) CONFERENCE PERMIT
Main FOOTBALL GAME Football Game Permit Print Format
All Agencies Large Sample Print Format Large Sample Print Format
All Agencies Permit Print Format Permit Print Format
All Agencies Permit Print Summary Permit Print Summary
All Agencies Small Sample Print Format Small Sample Print Format
Category: TICKETS

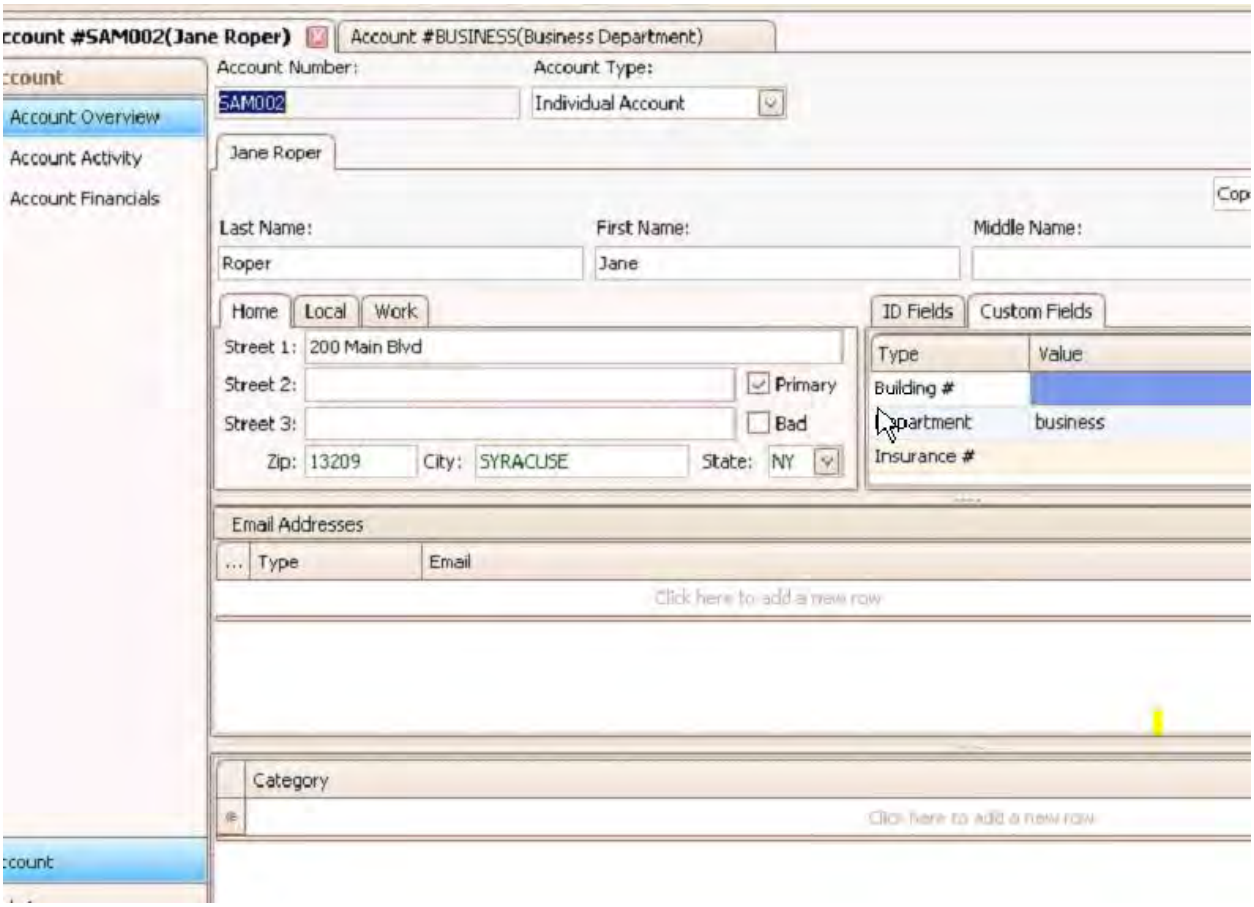
of these username / password combinations:
100/100
200/200
Scroll down for more information
Lookup A Ticket!
View, pay and appeal parking tickets
View My Parking Account
Click here to login and view your parking account
Visitor or Temporary Permits
Employee or Student Permits



Logs them in as the user then




Account #SAM002(Jane Roper)
Account #BUSINESS(Business Department)
Account
Account Overview
Account Activity
Account Financials
Account Affiliates
Account Number:
BUSINESS
Account Type:
Department Account
Business Department
Copy From Contact...
Primary Contact
Group Name:
Business Department
Contact Type:
Staff
Home
Local
Work
Street 1: 910 Tower Crescent
Street 2:
Street 3:
Primary
Bad
Zip: 13209
City: SYRACUSE
State: NY
ID Fields
Custom Fields
Type
Value
Building #
Department
business
Insurance #
Email Addresses
Type
Email
Click here to add a new row
Email
business@amsparking.com
Phone Numbers
Type
Phone Number
Click here to add a new row
Financial Summary
Description
Balance Owing:
Payment Date:
Amount Paid:
Paid Via:
Paid By:
Pay Descriptor:
Receipt #:
Category
Click here to add a new row
Proxy User
Account
Tickets
Permits
Vehicles
Boot/Tows
Tickets
Permits
Vehicles
Overpayments
Categories
Attachments
Comments
Payment Plans
Fees
Wait List
Ticket Finances
Account Bills
Boot/Tows
Events


ccount #SAM002(Jane Roper)
Account #BUSINESS(Business Department)
ccount
Account Overview
Account Activity
Account Financials
Account Number:
SAM002
Account Type:
Individual Account
Jane Roper
Last Name:
Roper
First Name:
Jane
Middle Name:
Home
Local
Work
Street 1: 200 Main Blvd
Street 2:
Street 3:
Primary
Bad
Zip: 13209
City: SYRACUSE
State: NY
ID Fields
Custom Fields
Type
Value
Building #
business
Insurance #
Email Addresses
Type
Email
Click here to add a new row
Category
Click here to add a new row
ccount

Prox cards use tracked and shows in aims web-shows database view of parks system

All Activity

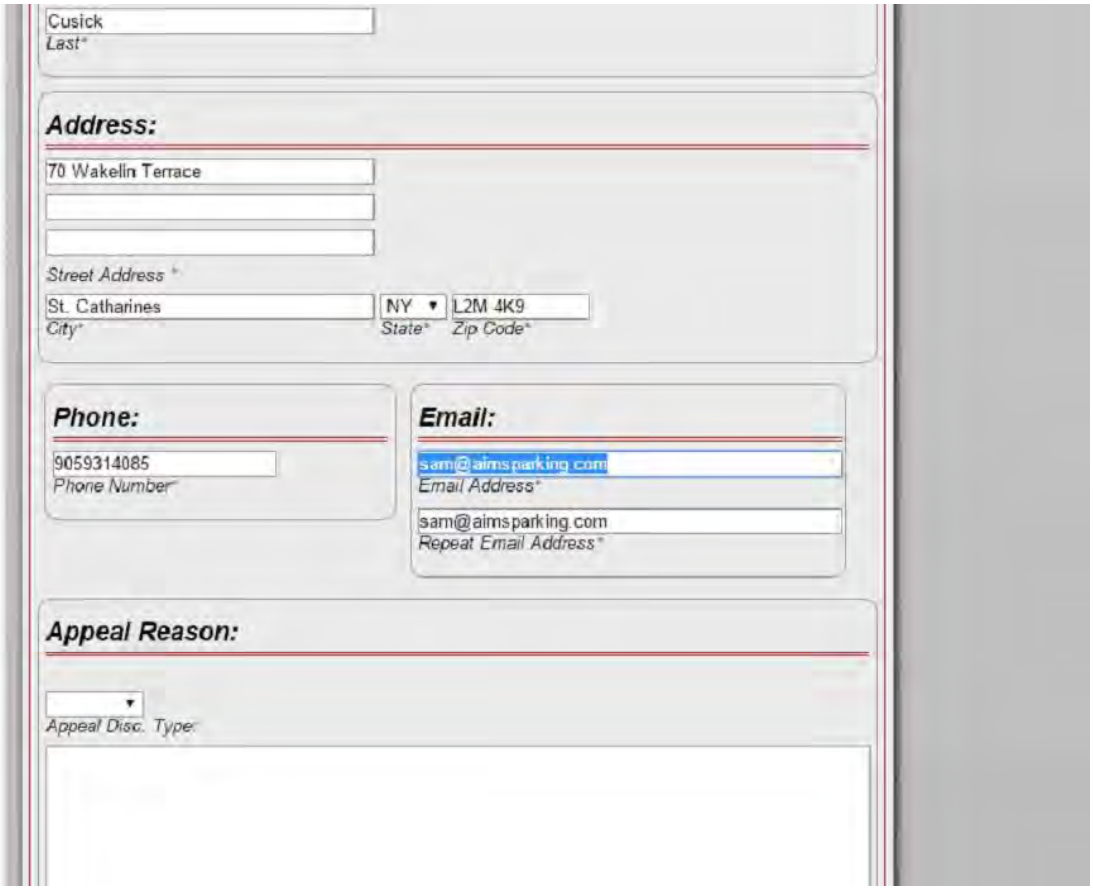
Card Number	Entrace Date	Entrance Location	Exit Date	Exit Location	Charge
2190185	10/29/2014	East Garage Entrance	10/29/2014	East Garage Exit	$2.22
2190185	10/28/2014	East Garage Entrance	10/28/2014	East Garage Exit	$6.15
2190185	10/27/2014	East Garage Entrance	10/27/2014	East Garage Exit	$4.29
2190185	10/26/2014	East Garage Entrance	10/26/2014	East Garage Exit	$7.83
2190185	10/25/2014	East Garage Entrance	10/25/2014	East Garage Exit	$8.54
2190185	10/24/2014	East Garage Entrance	10/24/2014	East Garage Exit	$10.44
2190185	10/23/2014	East Garage Entrance	10/23/2014	East Garage Exit	$8.20
2190185	10/22/2014	East Garage Entrance	10/22/2014	East Garage Exit	$3.59
2190185	10/21/2014	East Garage Entrance	10/21/2014	East Garage Exit	$8.08
2190185	10/20/2014	East Garage Entrance	10/20/2014	East Garage Exit	$10.00
2190185	10/19/2014	East Garage Entrance	10/19/2014	East Garage Exit	$2.43
2190185	10/18/2014	East Garage Entrance	10/18/2014	East Garage Exit	$8.37
2190185	10/17/2014	East Garage Entrance	10/17/2014	East Garage Exit	$1.15
2190185	10/16/2014	East Garage Entrance	10/16/2014	East Garage Exit	$3.02
2190185	10/15/2014	East Garage Entrance	10/15/2014	East Garage Exit	$1.31
2190185	10/14/2014	East Garage Entrance	10/14/2014	East Garage Exit	$6.60
2190185	10/13/2014	East Garage Entrance	10/13/2014	East Garage Exit	$8.55
2190185	10/12/2014	East Garage Entrance	10/12/2014	East Garage Exit	$4.48
2190185	10/11/2014	East Garage Entrance	10/11/2014	East Garage Exit	$4.20
2190185	10/10/2014	East Garage Entrance	10/10/2014	East Garage Exit	$10.15
2190185	10/09/2014	East Garage Entrance	10/09/2014	East Garage Exit	$9.72
2190185	10/08/2014	East Garage Entrance	10/08/2014	East Garage Exit	$9.23
2190185	10/07/2014	East Garage Entrance	10/07/2014	East Garage Exit	$7.26
2190185	10/06/2014	East Garage Entrance	10/06/2014	East Garage Exit	$10.43
2190185	10/05/2014	East Garage Entrance	10/05/2014	East Garage Exit	$2.03

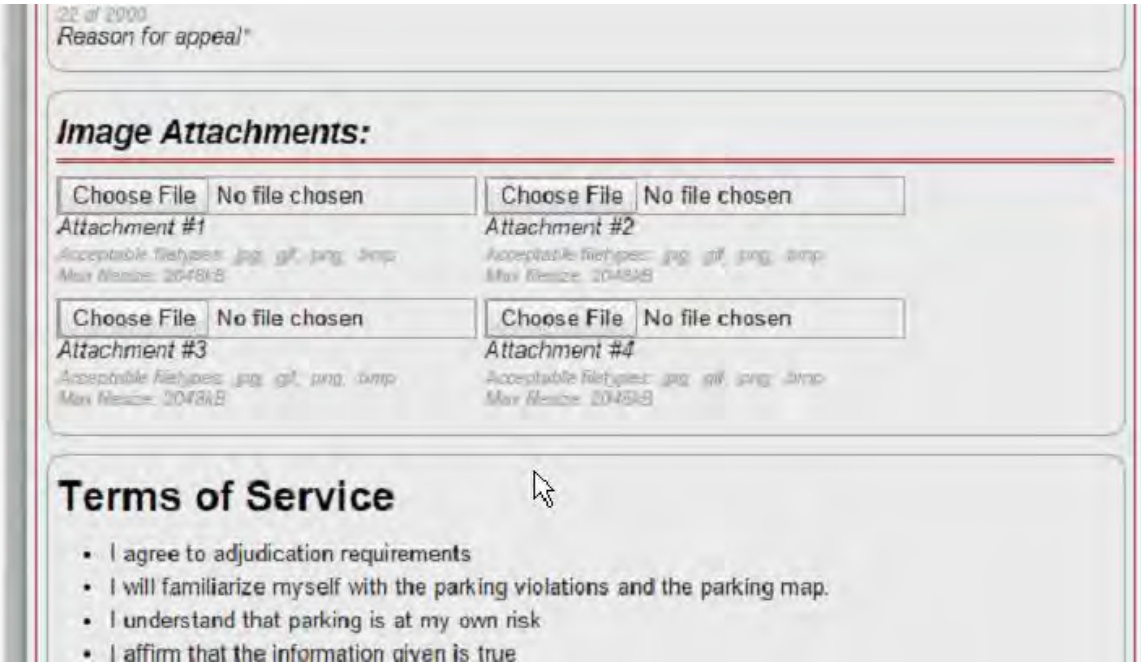
This interface is done with an Amano McGann system

Sums are actually billed through AIMS

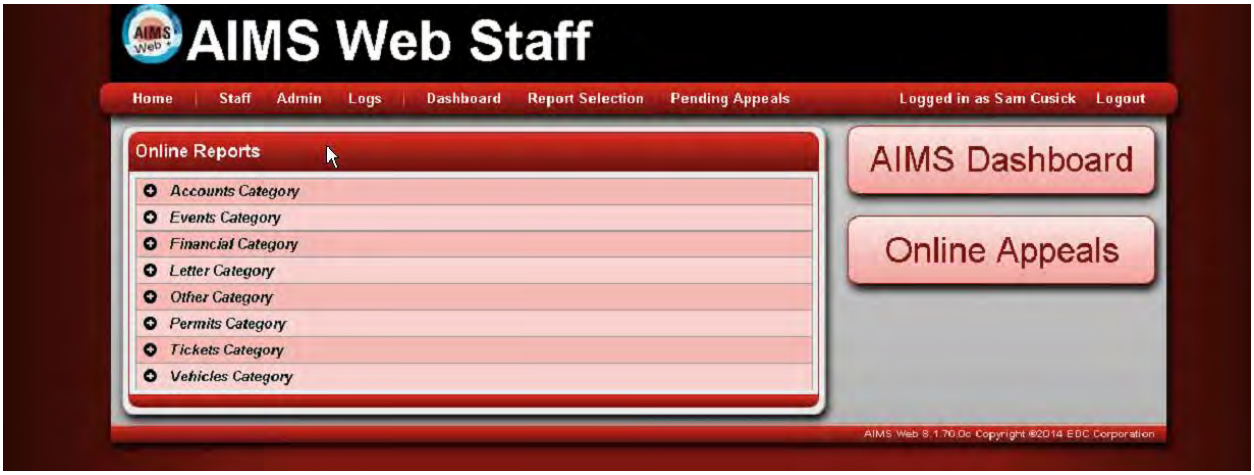
This is what we had asked them for on the conference call

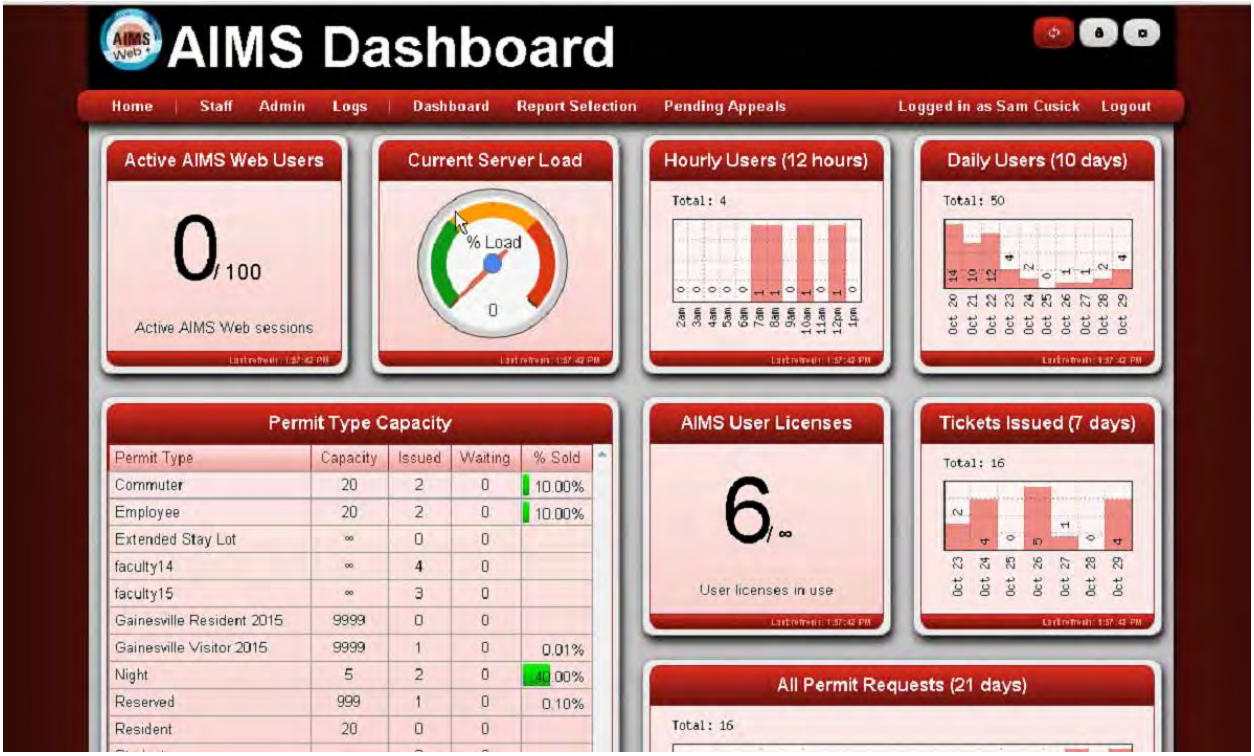
Ticket appeals online



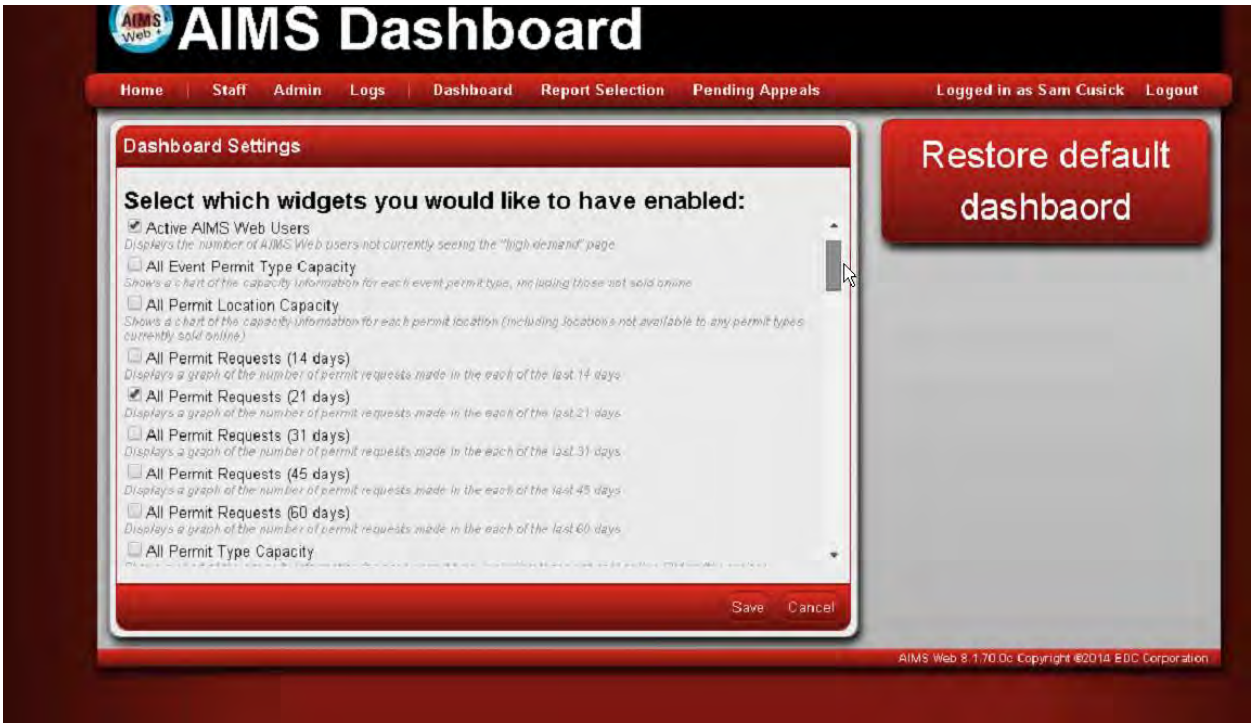


AIMS web reports



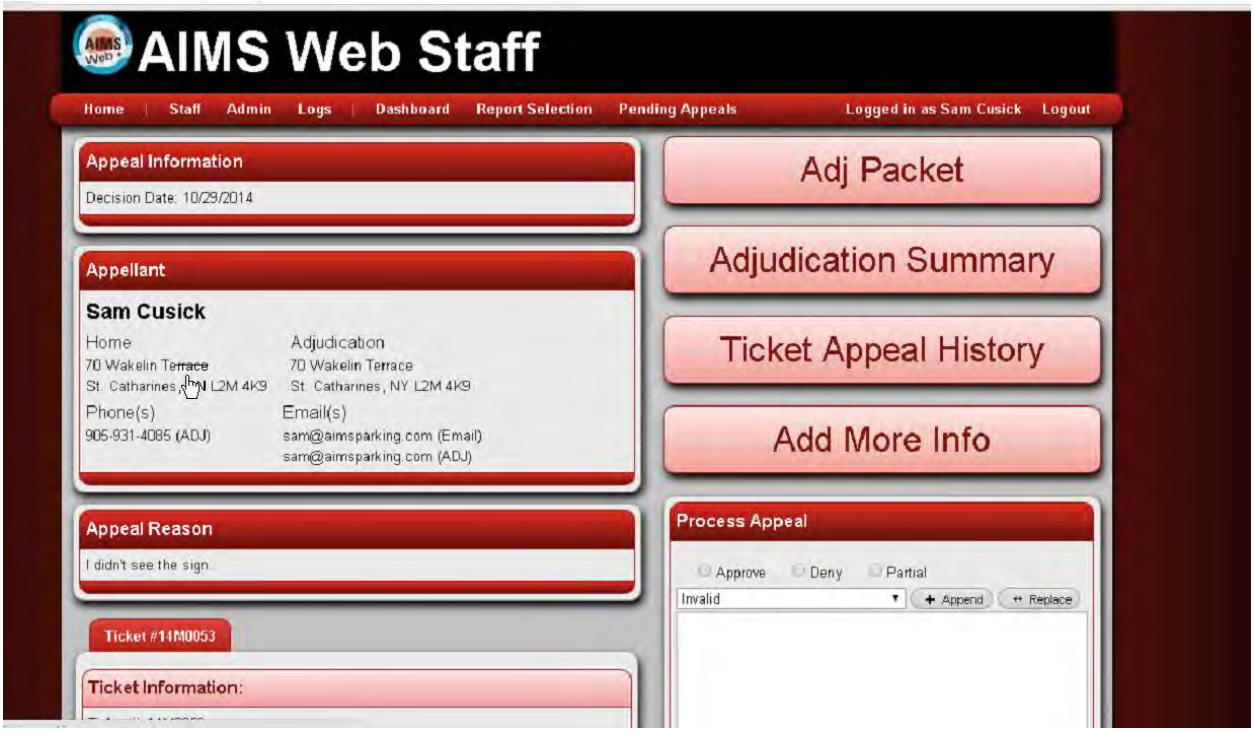


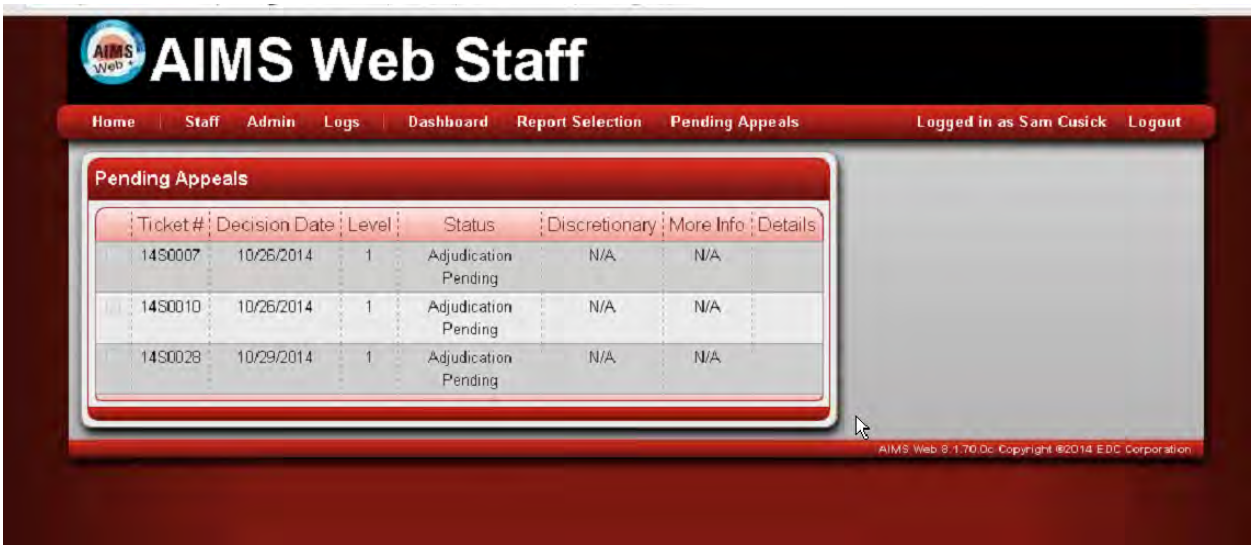
Choose which are displayed from icon on top right in the shot above. Displays these choices



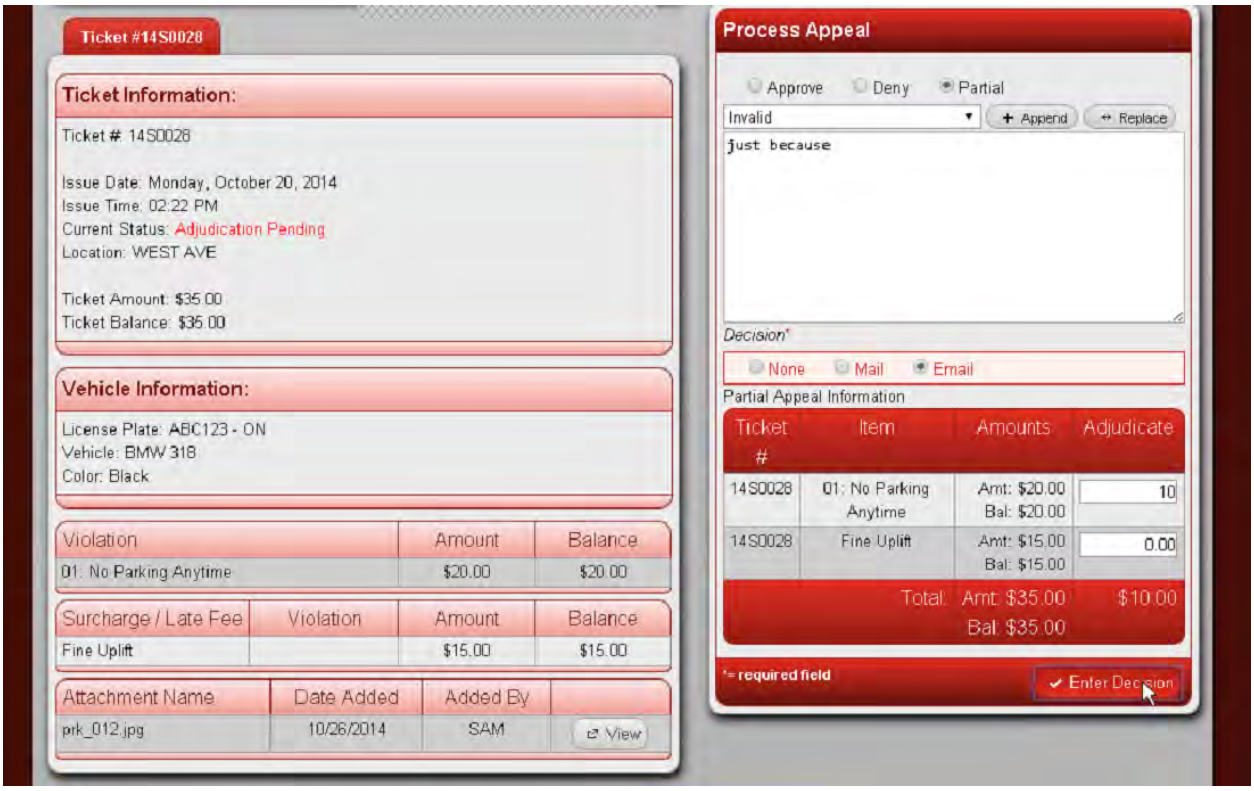
Above shows daily permits

Can adjudicate appeals online and automatically send

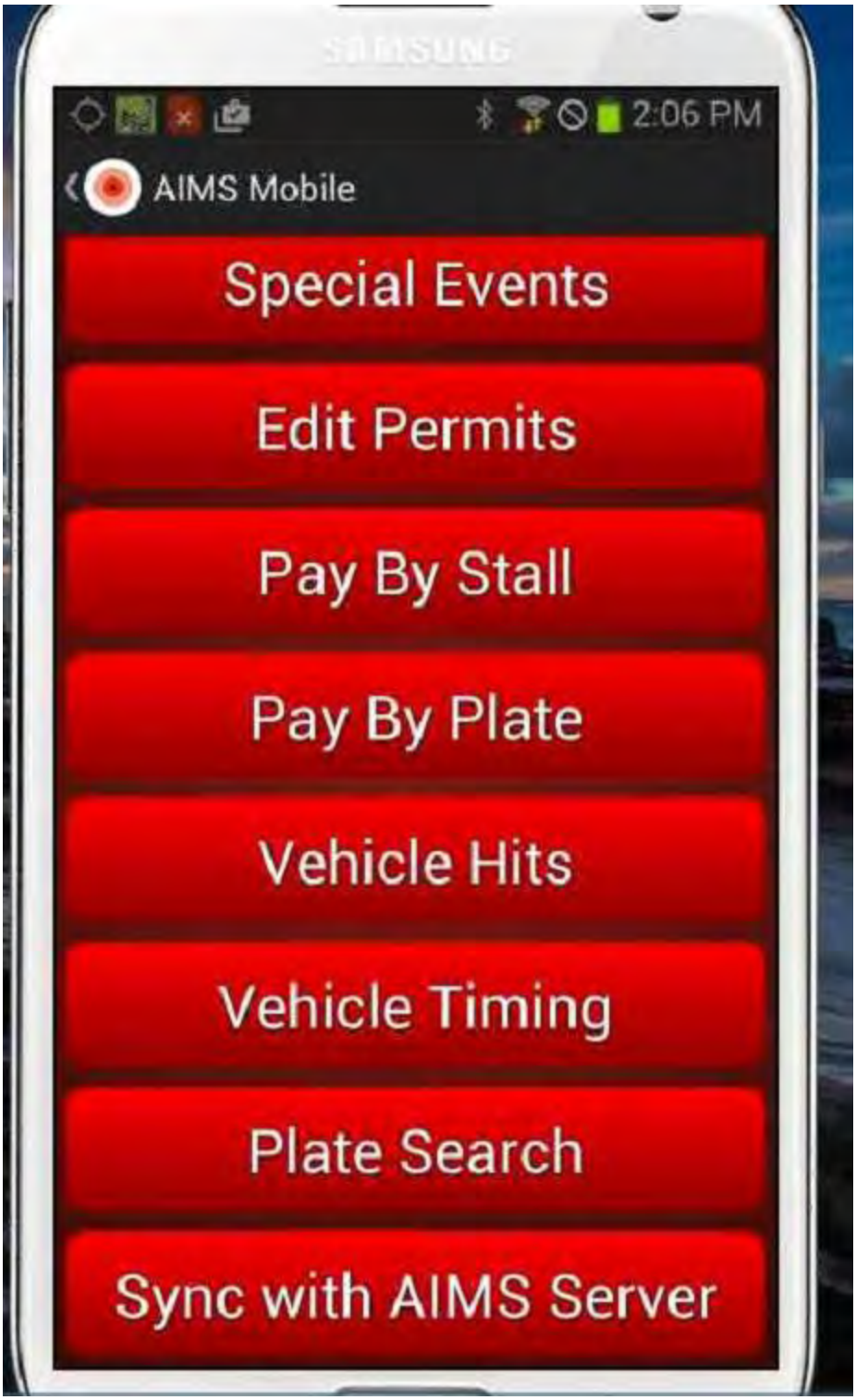


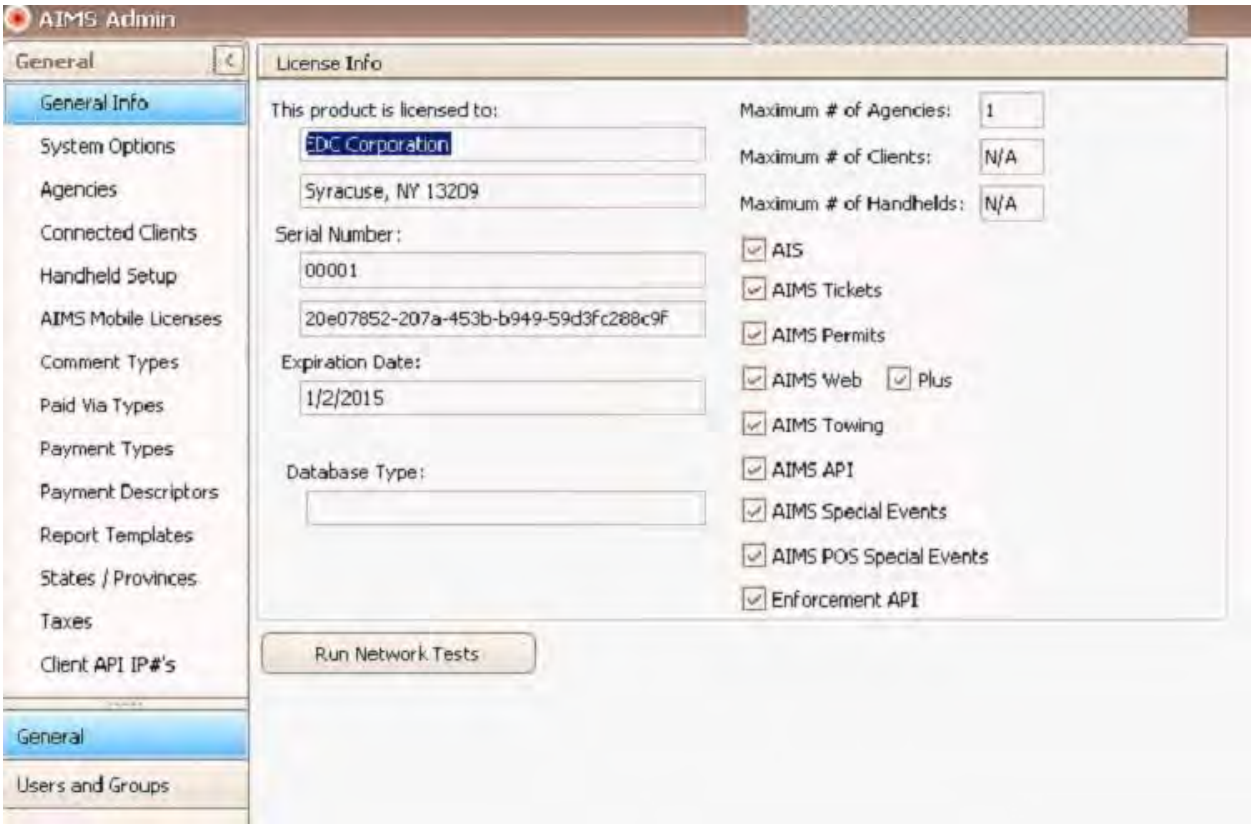


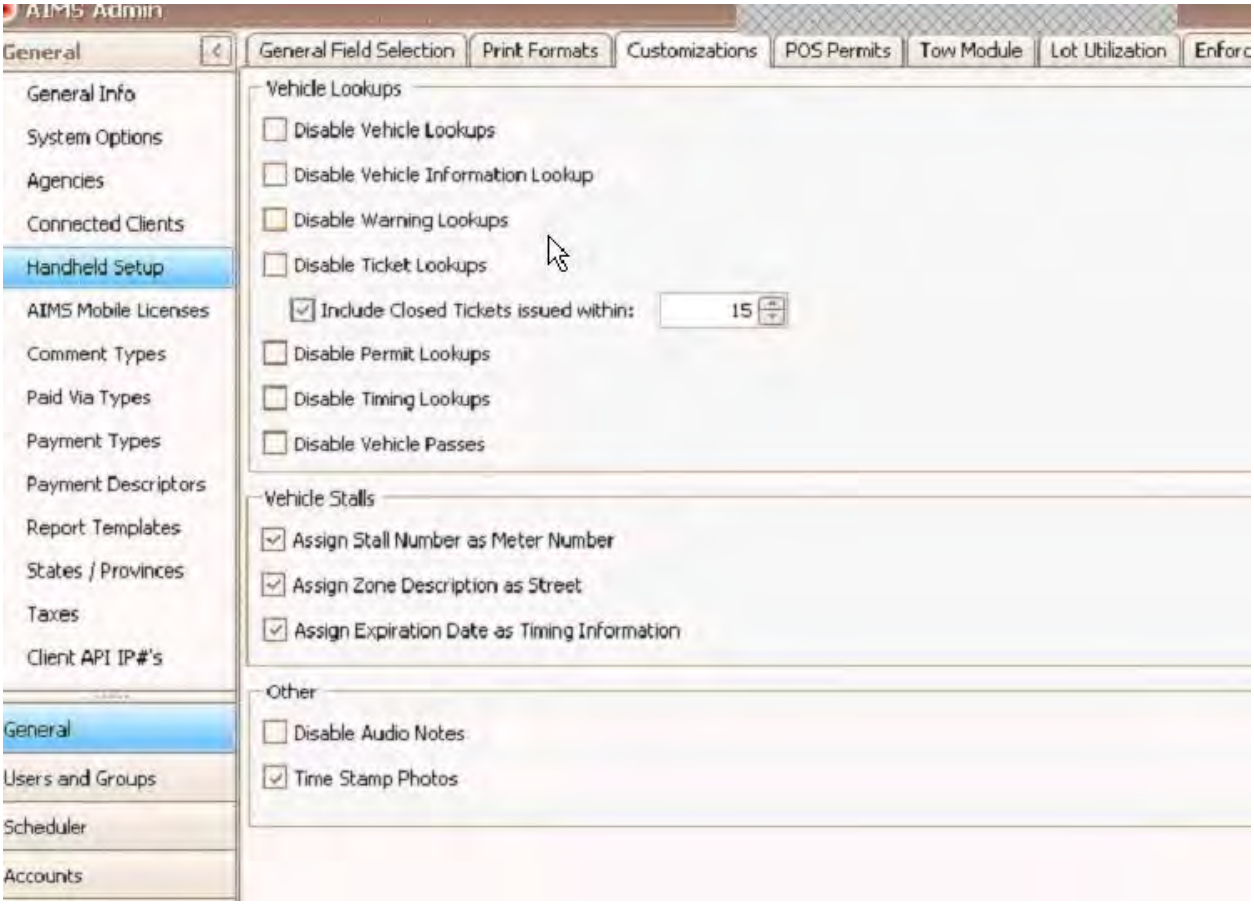
Could be used for Jeff Rahn to adjudicate fee notices

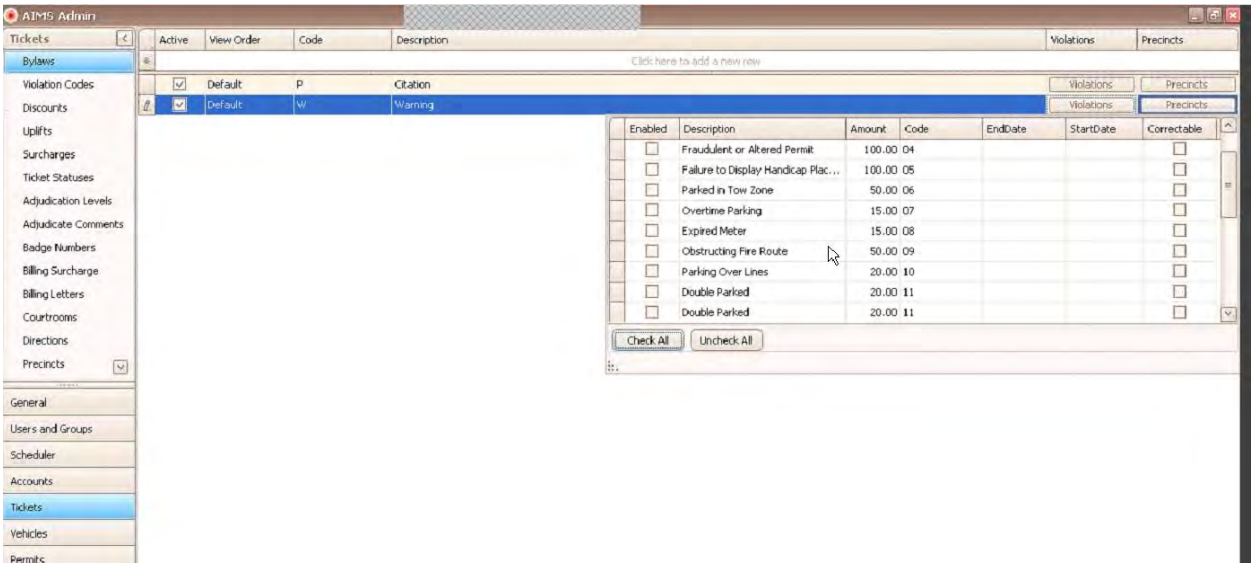

Ticket #14S0028
Ticket Information:
Ticket # 14S0028
Issue Date: Monday, October 20, 2014
Issue Time: 02:22 PM
Current Status: Adjudication Pending
Location: WEST AVE
Ticket Amount: $35.00
Ticket Balance: $35.00
Vehicle Information:
License Plate: ABC123 - ON
Vehicle: BMW 318
Color: Black
Violation
Amount
Balance
01: No Parking Anytime
$20.00
$20.00
Surcharge / Late Fee
Violation
Amount
Balance
Fine Uplift
$15.00
$15.00
Attachment Name
Date Added
Added By
prk_012.jpg
10/26/2014
SAM
View
Process Appeal
Approve
Deny
Partial
Invalid
+ Append
↔ Replace
just because
Decision*
None
Mail
Email
Partial Appeal Information
Ticket #
Item
Amounts
Adjudicate
14S0028
01: No Parking Anytime
Amt: $20.00
Bal: $20.00
10
14S0028
Fine Uplift
Amt: $15.00
Bal: $15.00
0.00
Total:
Amt: $35.00
Bal: $35.00
$10.00
* = required field
✔ Enter Decision

AIMS mobil


2:06 PM
AIMS Mobile
Special Events
Edit Permits
Pay By Stall
Pay By Plate
Vehicle Hits
Vehicle Timing
Plate Search
Sync with AIMS Server


AIMS Admin
General
General Info
System Options
Agencies
Connected Clients
Handheld Setup
AIMS Mobile Licenses
Comment Types
Paid Via Types
Payment Types
Payment Descriptors
Report Templates
States / Provinces
Taxes
Client API IP#'s
General
Users and Groups
License Info
This product is licensed to:
EDC Corporation
Syracuse, NY 13209
Serial Number:
00001
20e07852-207a-453b-b949-59d3fc288c9f
Expiration Date:
1/2/2015
Database Type:
Maximum # of Agencies: 1
Maximum # of Clients: N/A
Maximum # of Handhelds: N/A
AIS
AIMS Tickets
AIMS Permits
AIMS Web
Plus
AIMS Towing
AIMS API
AIMS Special Events
AIMS POS Special Events
Enforcement API
Run Network Tests

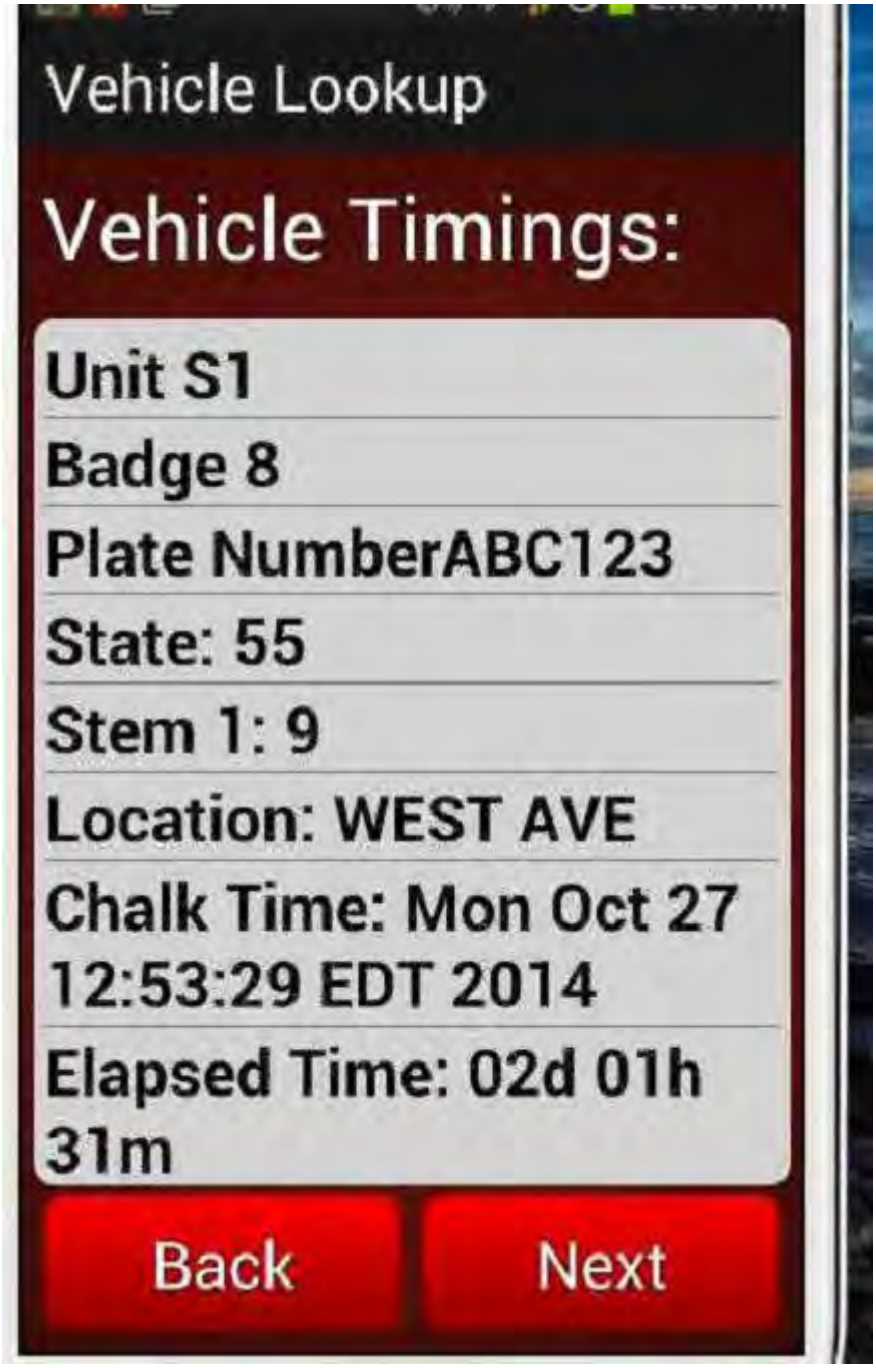




Aggregate tickets carry over to aims mobil in real time

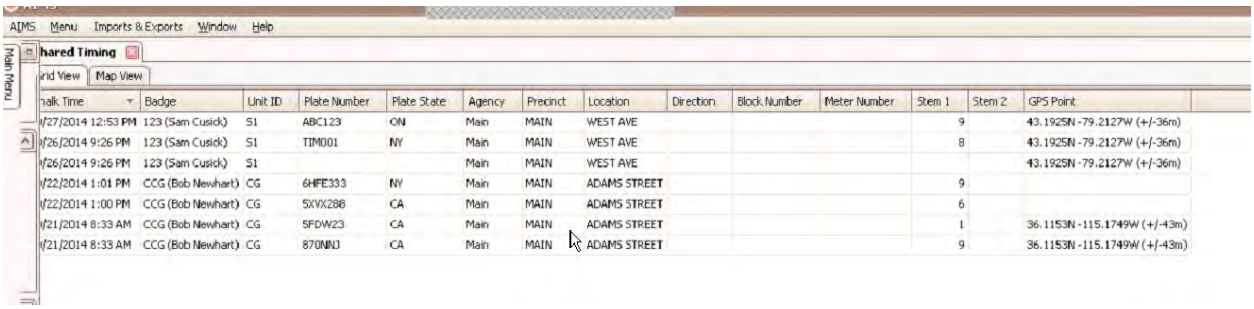
First screen with officer information –request to have daily message or briefing notes. Will be added they would then have to click next to move on. Could send specific vehicle, messages?? Maybe not-under discussion.

Setting for timing information-each device has setting real time options-set to real time or wifi-

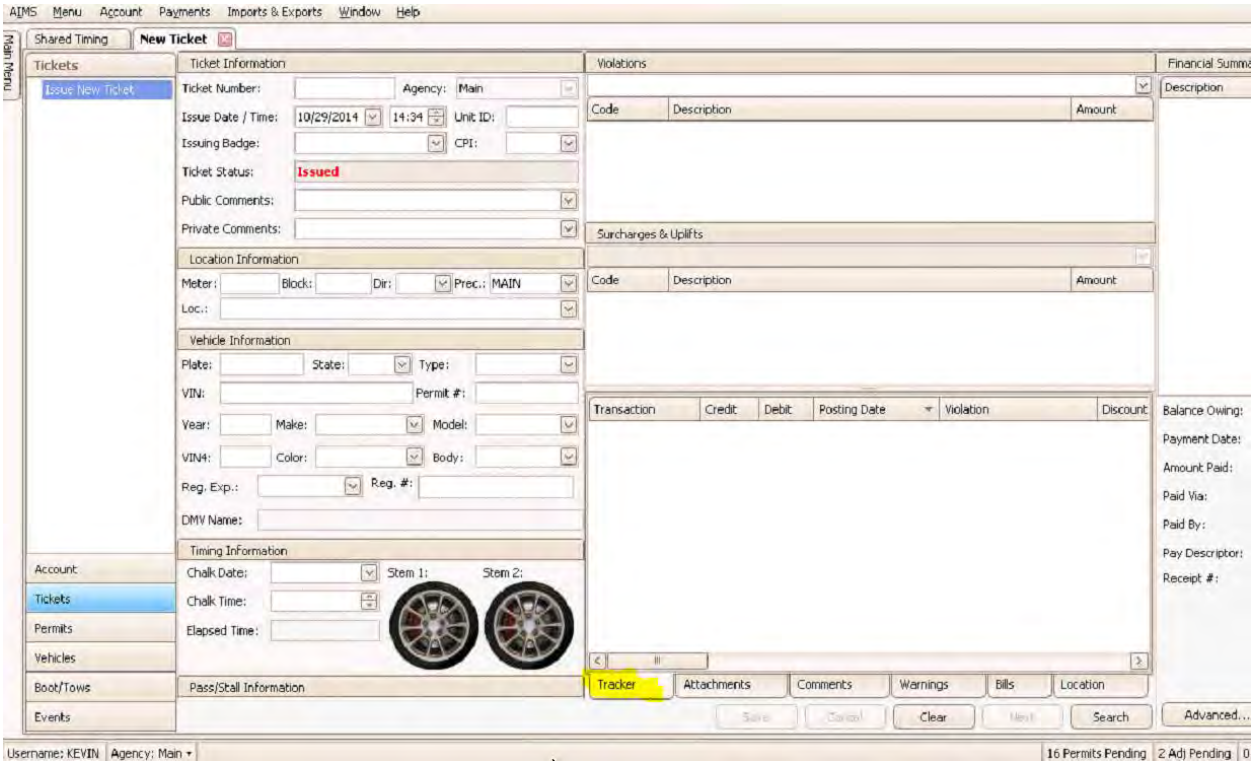

Vehicle Lookup
Vehicle Timings:
Unit S1
Badge 8
Plate NumberABC123
State: 55
Stem 1: 9
Location: WEST AVE
Chalk Time: Mon Oct 27 12:53:29 EDT 2014
Elapsed Time: 02d 01h 31m
Back
Next

Cameras can date time stamp photos as they are taken, can then zoom in on the picture as well.

Timing is also transmitted to aims



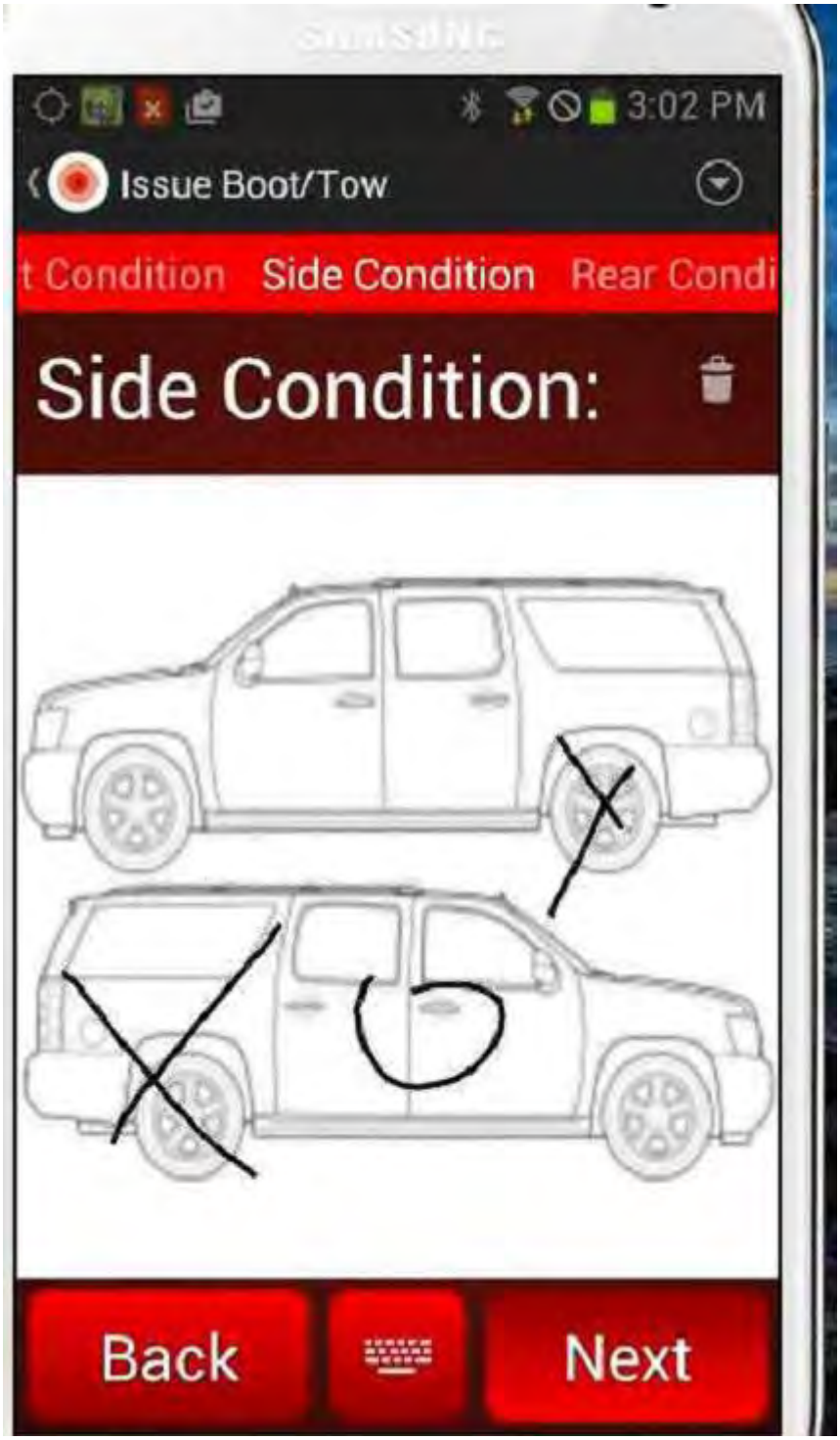
Transmits tracker to AIMS



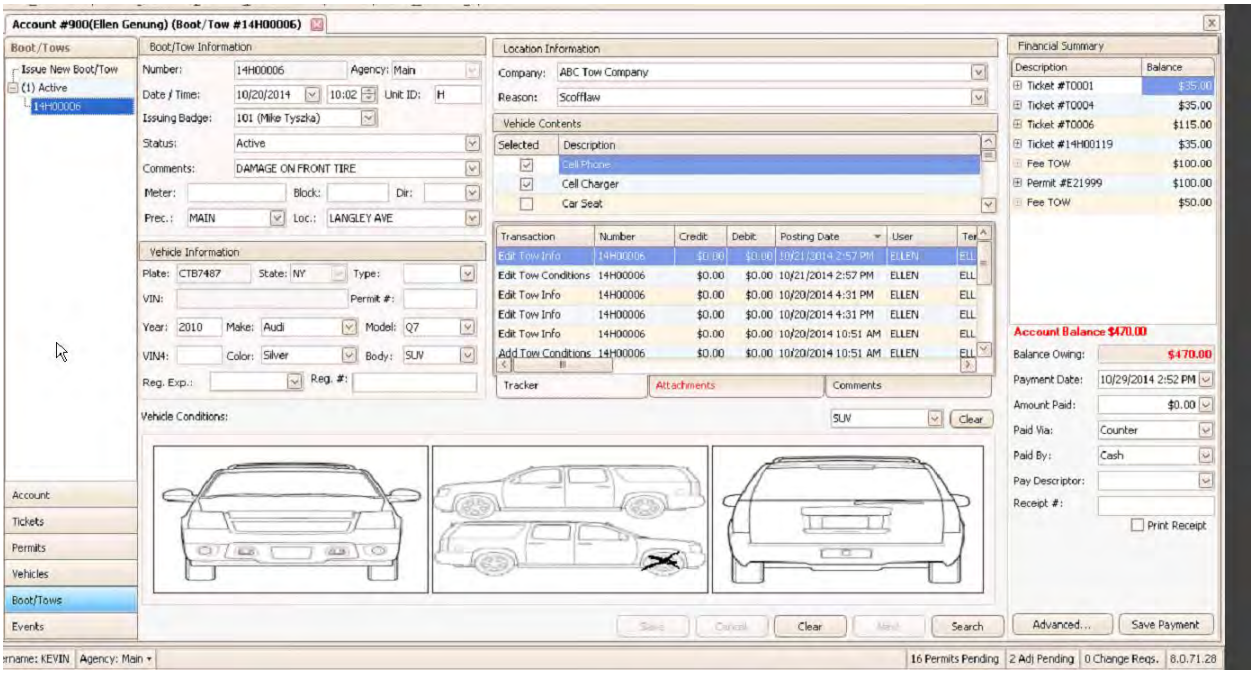
Can enter tow company and fee info-select the tow company and then capture any damage

Take photo and draw the damage areas

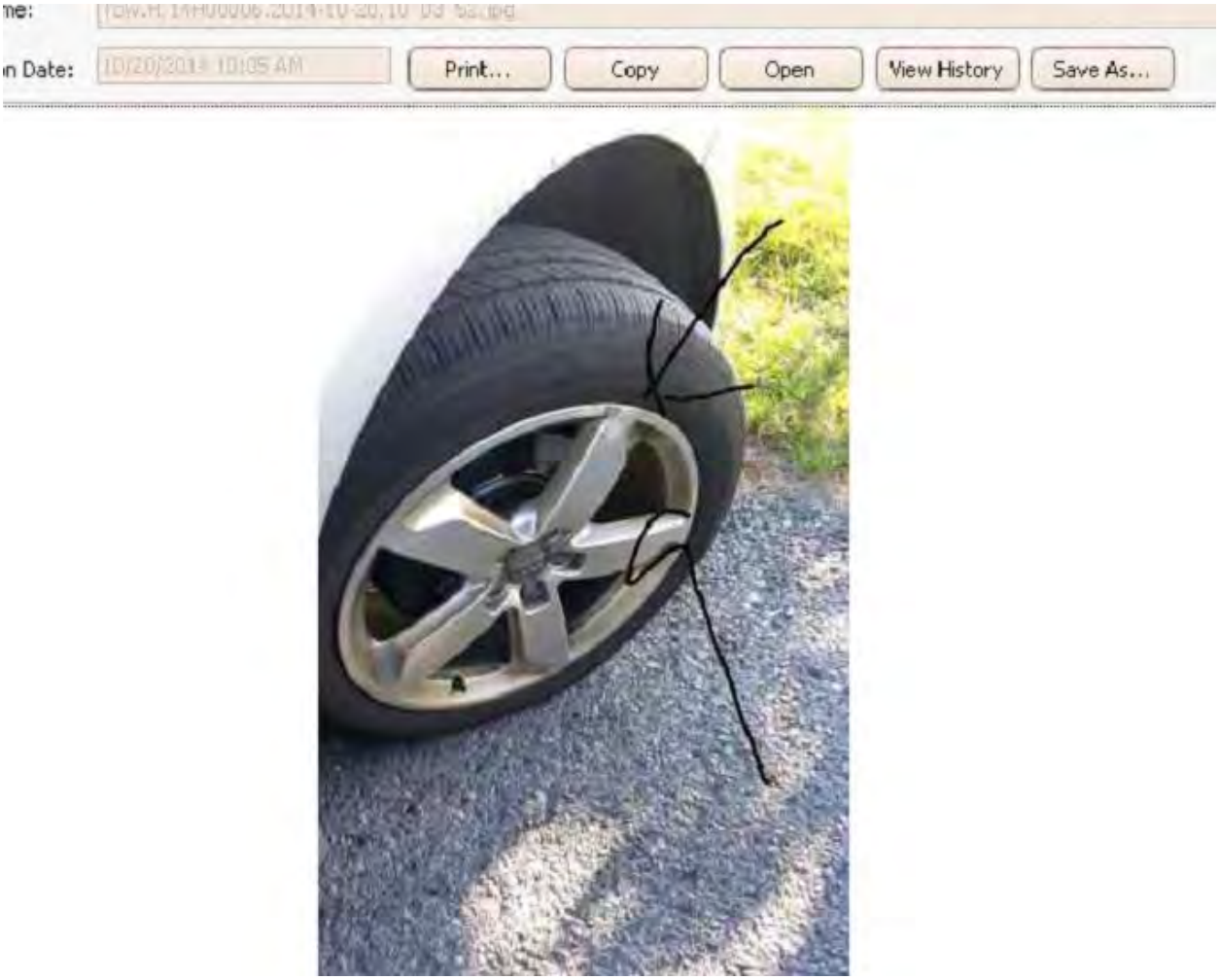
3:01 PM
Camera
Discard
Save



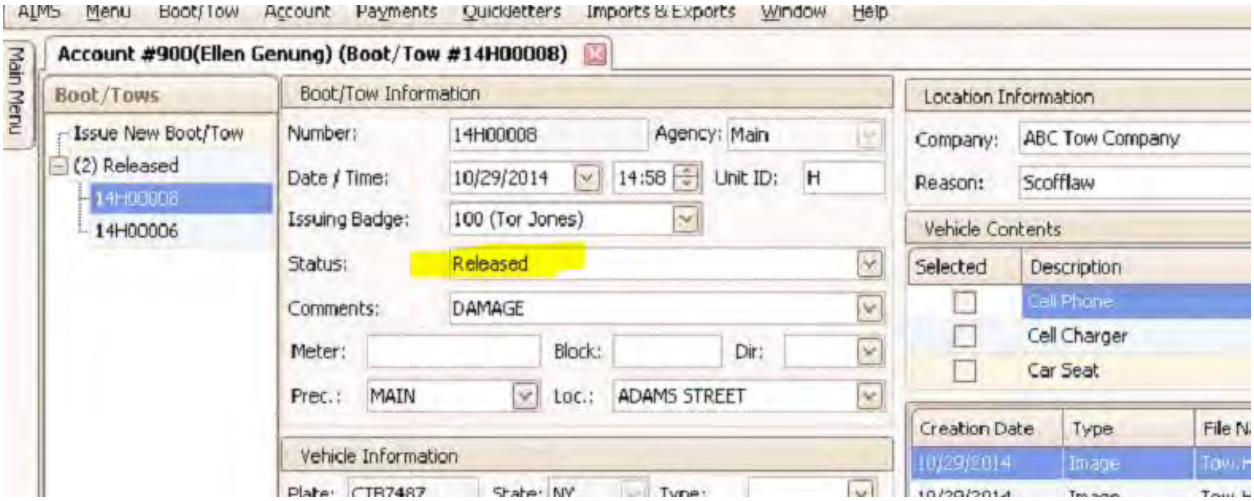
This is then recorded and sent to aims this gives it a tow number-would be good for reporting and history



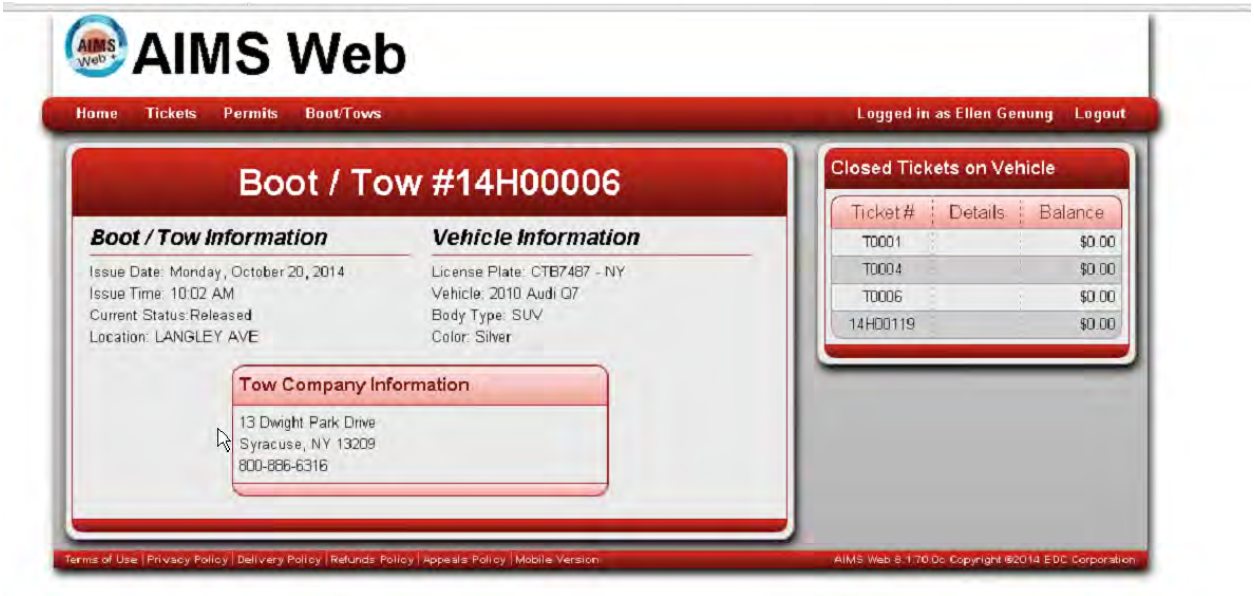
Requesting a second signature place for tow company to sign off



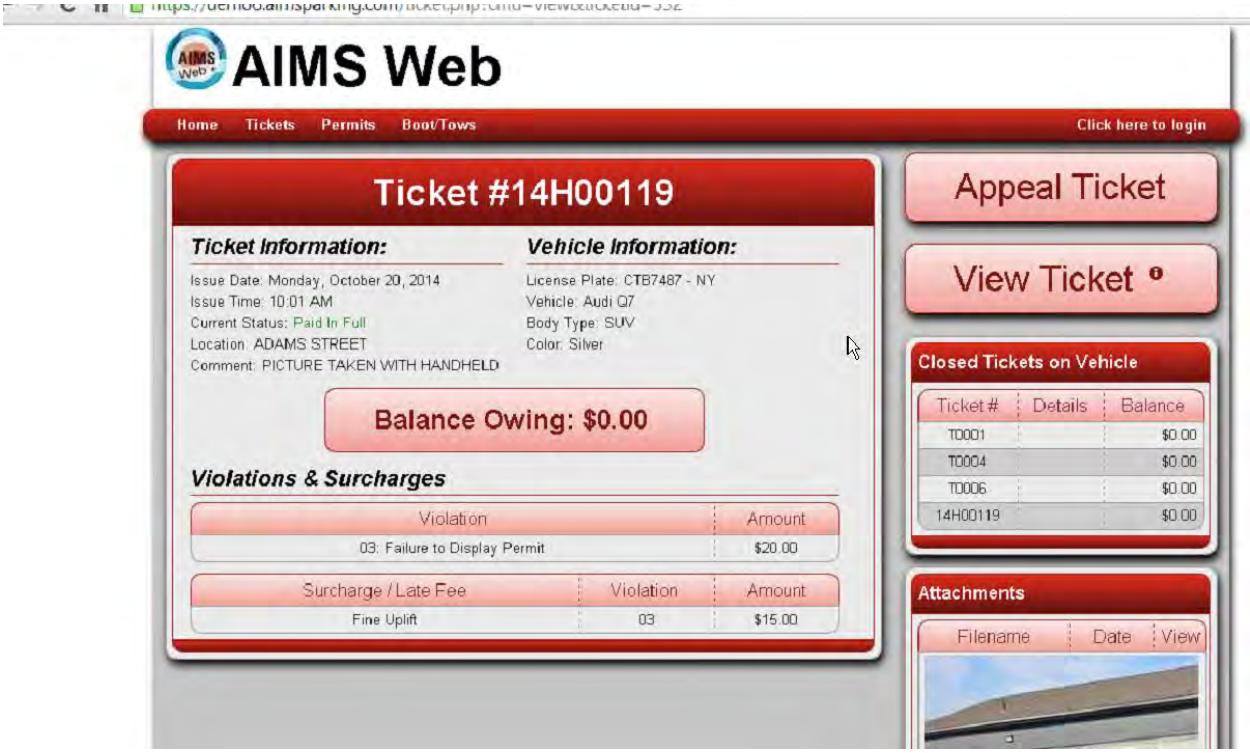
Can mark vehicles in AIMS as released after they paid for the tickets



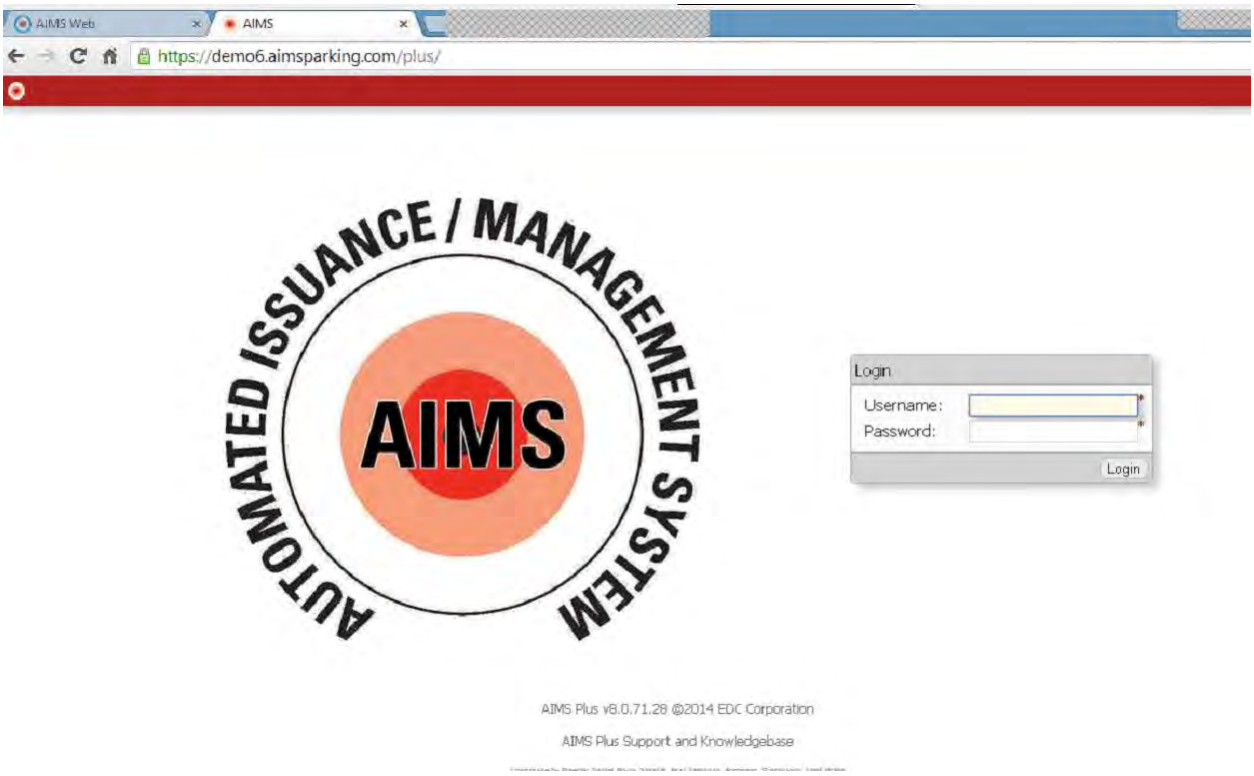
People can log into the portal and see the tow information

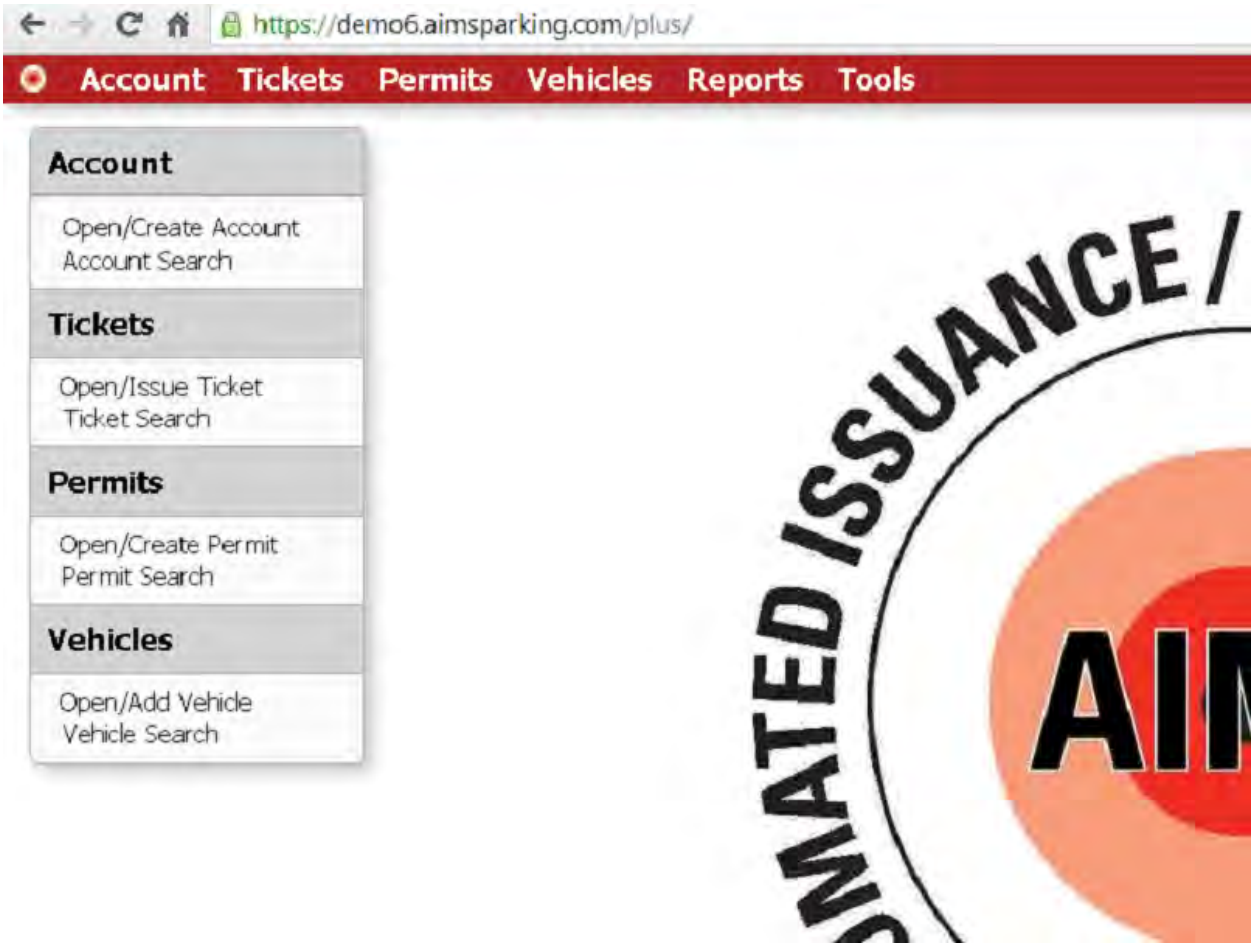


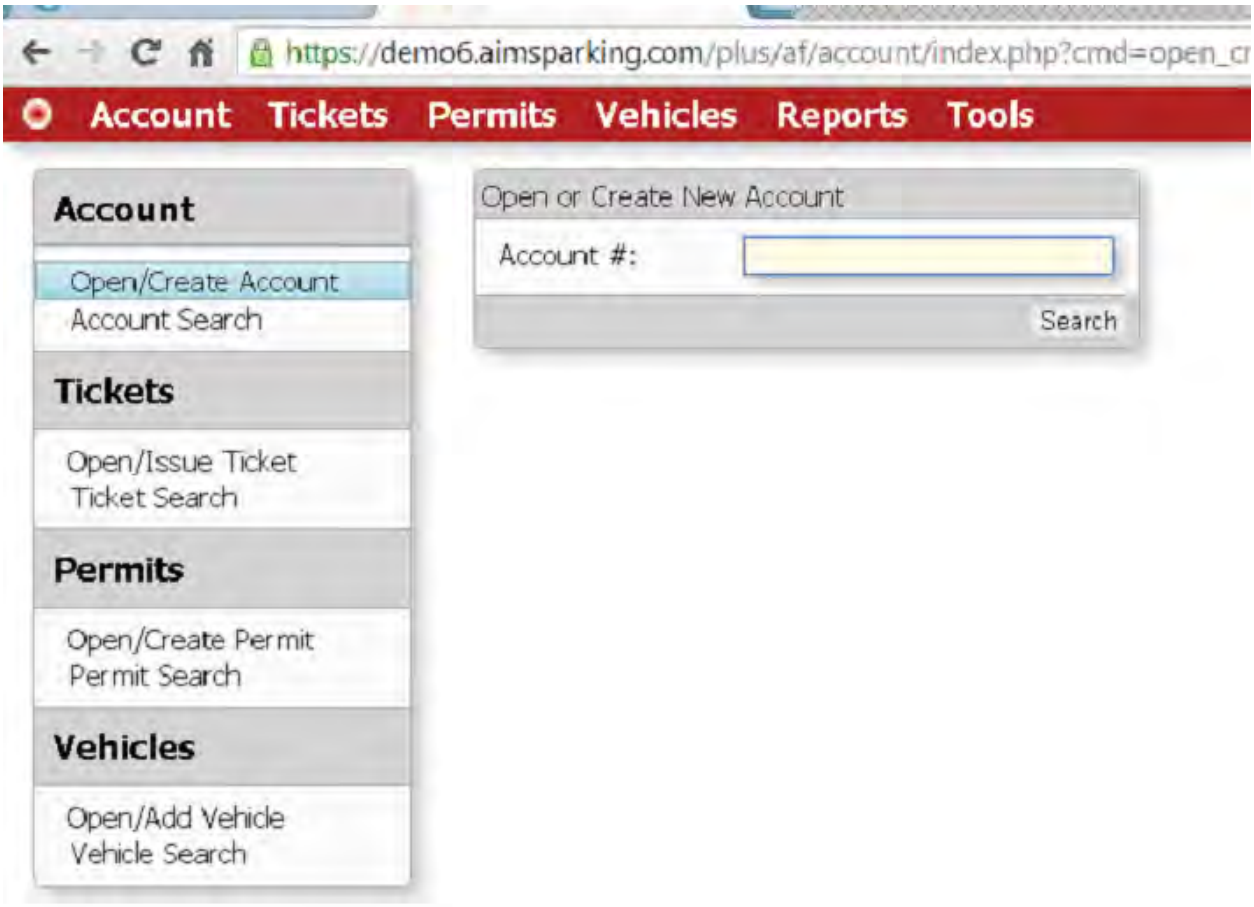
Public can log in and enter date and plate number and it will link the account.

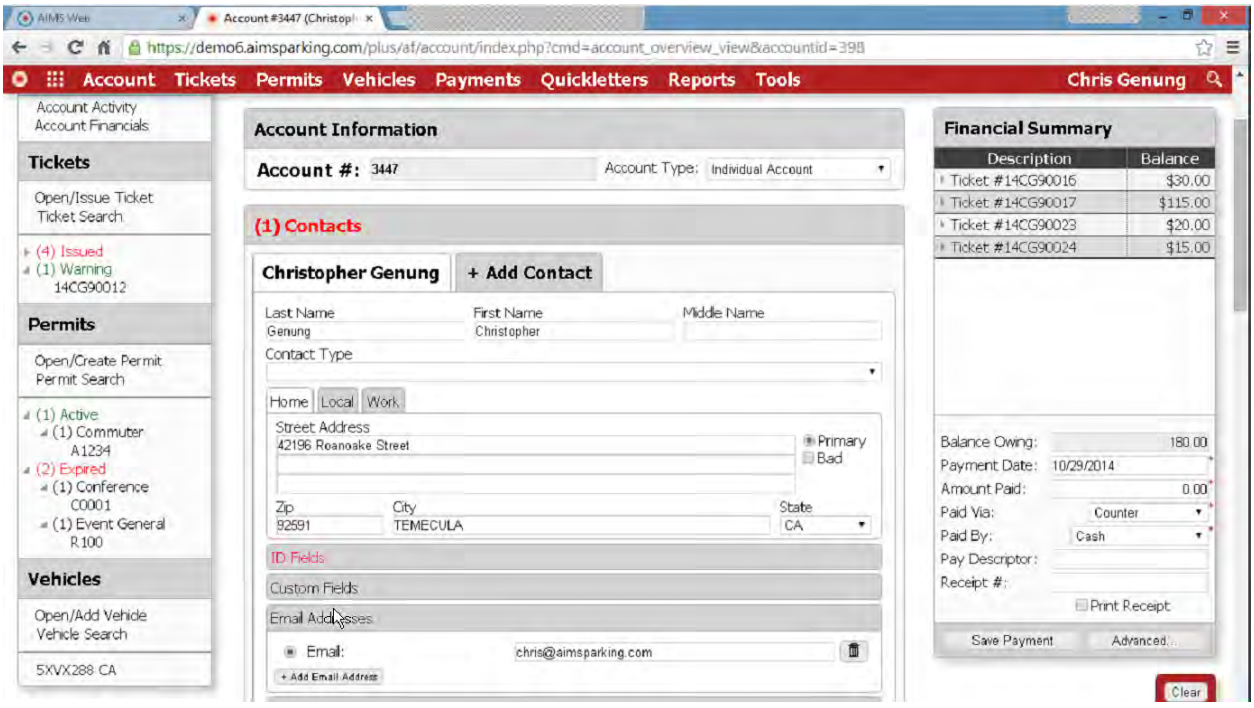


New-AIMS Plus-as part of your support package


AIMS Web
AIMS
https://demo6.aimsparking.com/plus/
AUTOMATED ISSUANCE / MANAGEMENT SYSTEM
AIMS
Login
Username:
Password:
Login
AIMS Plus v8.0.71.28 ©2014 EDC Corporation
AIMS Plus Support and Knowledgebase


https://demo6.aimsparking.com/plus/
Account
Tickets
Permits
Vehicles
Reports
Tools
Account
Open/Create Account
Account Search
Tickets
Open/Issue Ticket
Ticket Search
Permits
Open/Create Permit
Permit Search
Vehicles
Open/Add Vehicle
Vehicle Search
AUTOMATED ISSUANCE /
AIM


https://demo6.aimsparking.com/plus/af/account/index.php?cmd=open_cr
Account
Tickets
Permits
Vehicles
Reports
Tools
Account
Open/Create Account
Account Search
Tickets
Open/Issue Ticket
Ticket Search
Permits
Open/Create Permit
Permit Search
Vehicles
Open/Add Vehicle
Vehicle Search
Open or Create New Account
Account #:
Search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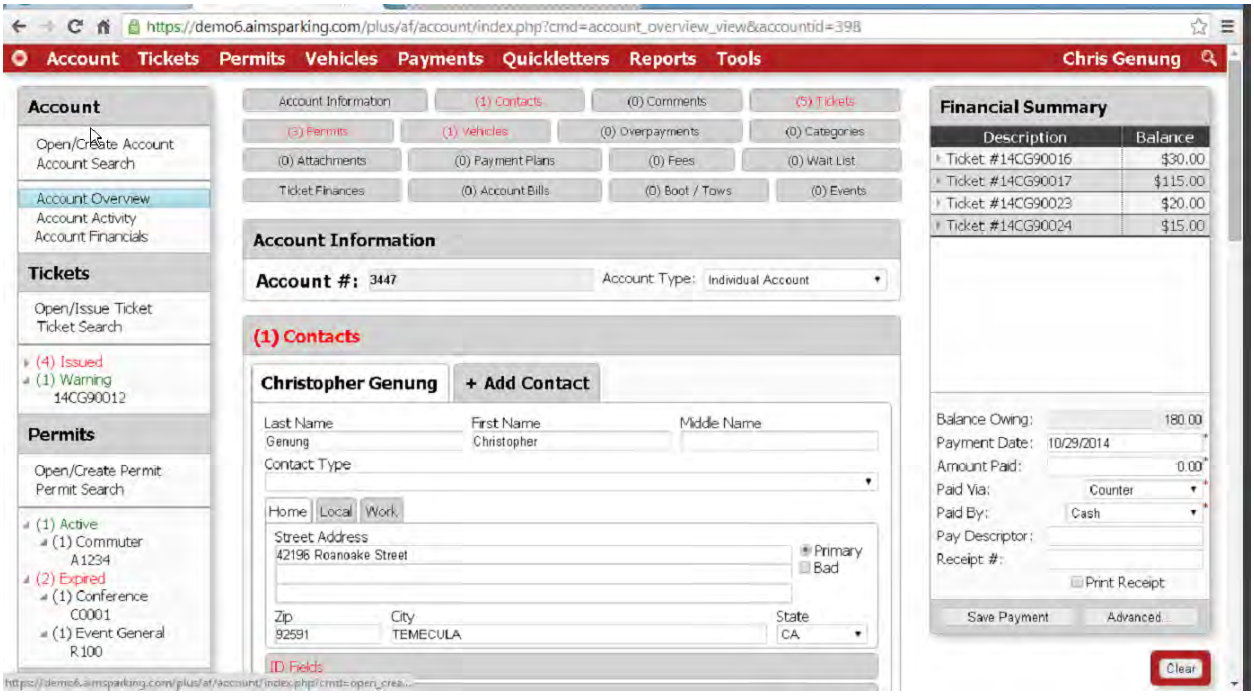
Account
Tickets
Permits
Vehicles
Payments
Quickletters
Reports
Tools
Chris Genung
Account Activity
Account Financials
Tickets
Open/Issue Ticket
Ticket Search
(4) Issued
(1) Warning
14CG90012
Permits
Open/Create Permit
Permit Search
(1) Active
(1) Commuter
A1234
(2) Expired
(1) Conference
C0001
(1) Event General
R100
Vehicles
Open/Add Vehicle
Vehicle Search
5XVX288 CA
Account Information
Account #: 3447
Account Type: Individual Account
(1) Contacts
Christopher Genung
+ Add Contact
Last Name
Genung
First Name
Christopher
Middle Name
Contact Type
Home
Local
Work
Street Address
42196 Roanoke Street
Primary
Bad
Zip
92591
City
TEMECULA
State
CA
ID Fields
Custom Fields
Email Addresses
Email:
chris@aimsparking.com
+ Add Email Address
Financial Summary
Description
Balance
Ticket #14CG90016
$30.00
Ticket #14CG90017
$115.00
Ticket #14CG90023
$20.00
Ticket #14CG90024
$15.00
Balance Owing:
180.00
Payment Date:
10/29/2014
Amount Paid:
0.00
Paid Via:
Counter
Paid By:
Cash
Pay Descriptor:
Receipt #:
Print Receipt
Save Payment
Advanced...
Clear

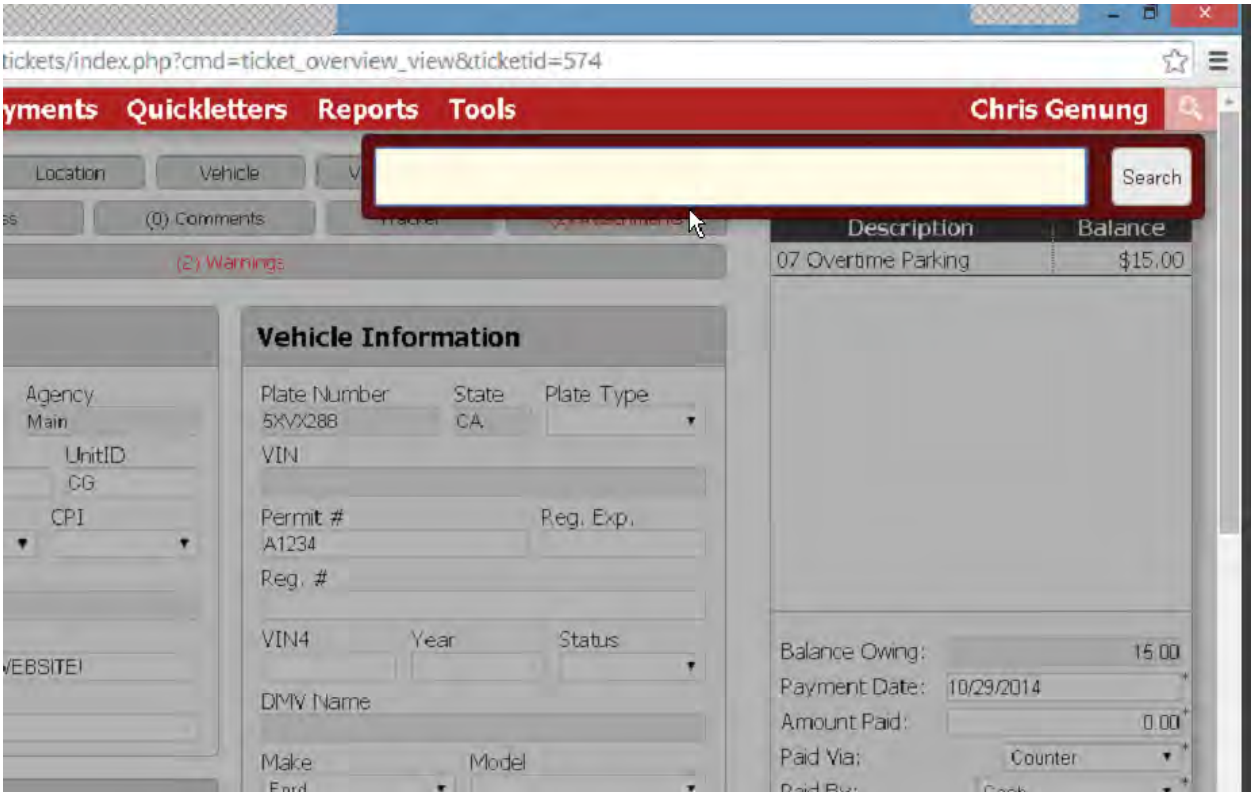


This involves out IT department to allow for accessibility, especially if remote access but also for initial setup.

Updates are applied to server and this would update AIMS plus as well. AIMS server becomes your webserver.

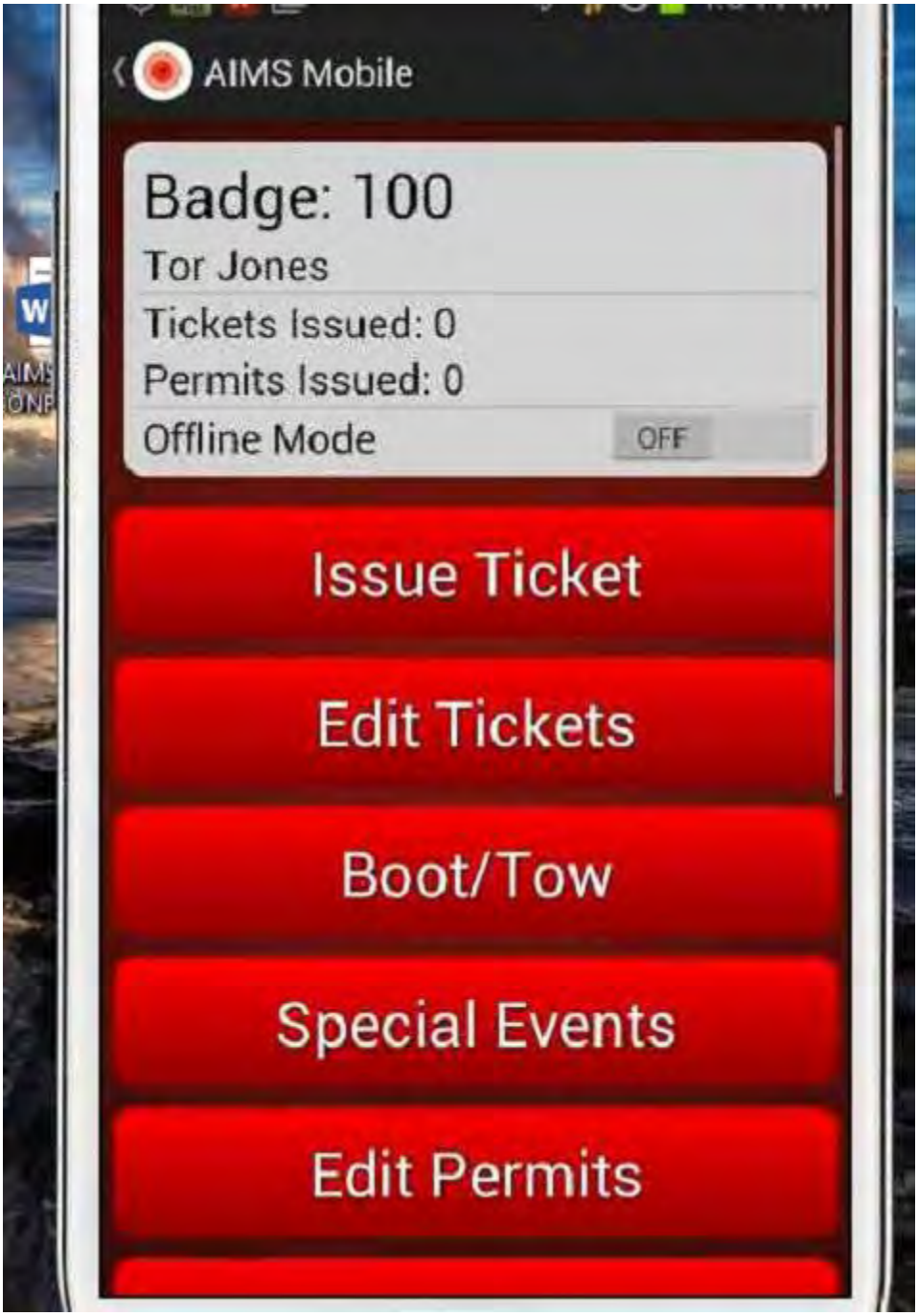
This would be good when we went onsite to places.

Unified search field to enter name, account etc-multiple searches based on the one data entry



4 main screens are completed in a read only mode currently

Pay by phone, place etc they listed the companies in the book they link with



Pick the zone

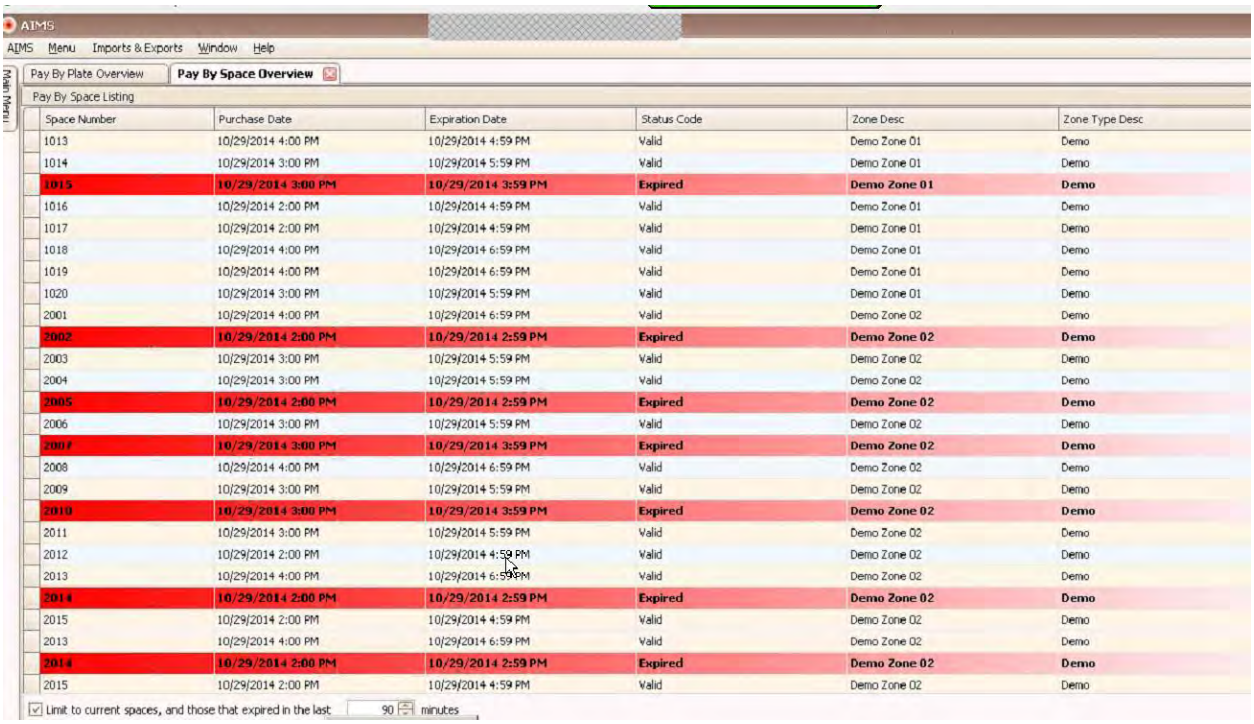
Then it shows the plates that have paid by phone or by plate

Vehicle Lookup
Vehicle Passes:
Zone: Demo Zone 01
Plate #: TCU5556
Purchase Date: 10/29/14 1:00 PM
Expiration Date: 10/29/14 3:59 PM
Time Remaining: - 8m
Status: Expired

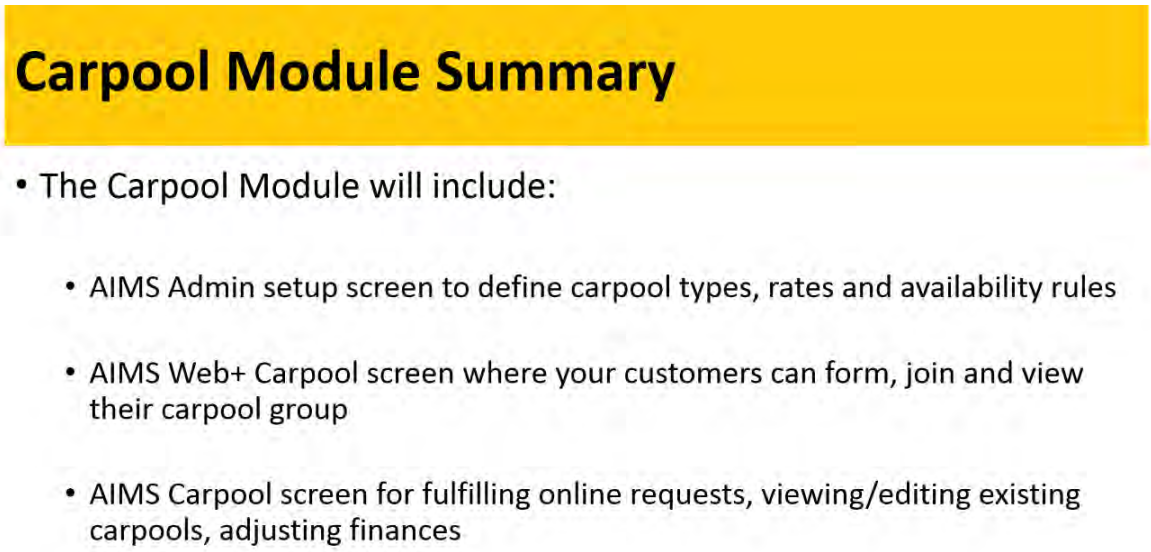
City of Las Vegas is currently using this technology-good to contact her

Data updates automatically for payments every 30 seconds, do not need to sync,

Links to AIMS



Carpool



Would come into a grid like what we have currently. Billing is like the trip pool was with cost tied to sticker and not the permit that is shared.

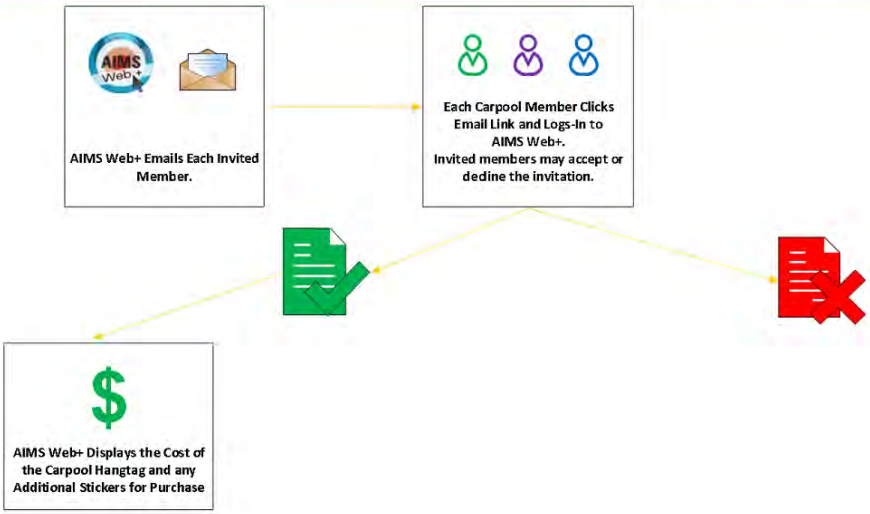
AIMS Admin Carpool Configuration

- AIMS Administration Menu:
  - Define Carpool Types
  - Link Permit Types/Rates to Distinct Carpool Types
  - Define permit rate per Number of Carpool Members
  - Define the Permit Type that will be tied to the Carpool Group Account (shared among all members)

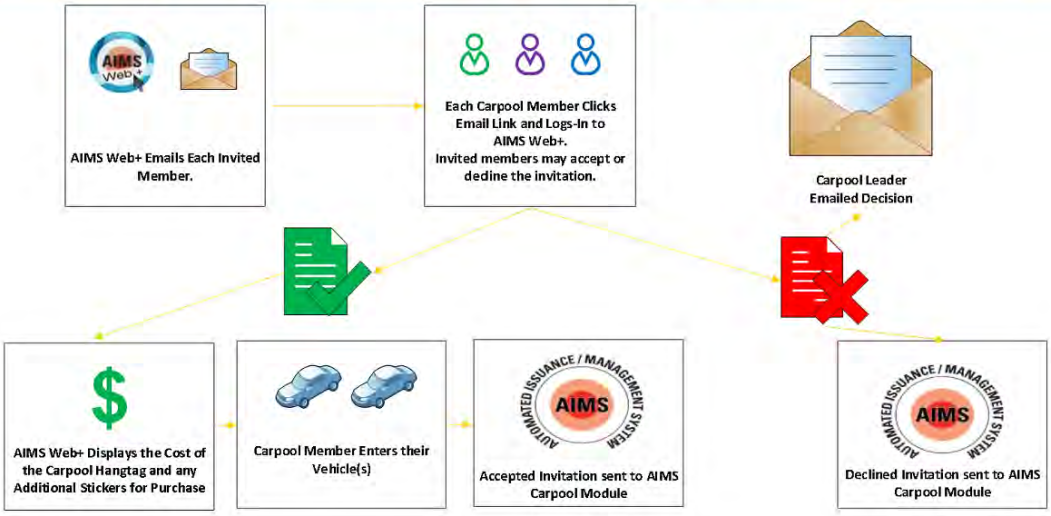
AIMS Web+ Functionality

- A "Carpool Leader" can login to AIMS Web+ to form a carpool
- The Leader will indicate the number of additional members they would like to invite and enter their email addresses
- AIMS Web+ will send them a link to the carpool invitation
- Invited members can accept or deny the carpool invitation
- Availability rules are supported throughout the online process
- All members can view the status of those invited

Carpool Member Online Confirmation



Carpool Member Online Confirmation



AIMS Carpool Management

- Carpool requests are sent to AIMS in real-time and displayed in a grid pending approval
- Carpool permits can only be assigned when all members have accepted their invitation
- A Carpool Group Account is created in AIMS after approval by an AIMS User
- The AIMS User assigns a permit number to the carpool group account
- The AIMS User assigns permit numbers to each individual member's accounts
- AIMS adds the carpool leader and all members to the group account
- AIMS splits the cost of the carpool permit among users, per your Admin rules
- AIMS emails a custom Quickletter to all members with instructions for finalizing payment and pick-up

Customer Feedback

- We welcome all comments.
- Does this module suit your needs?
- What have we missed?

Question asked about opportunity to approve the carpool based on reviewing addresses, etc.

Like trip pool rates would recalculate if someone left the carpool. Discussed ways to still have a "leader" designated due to seniority and lot assignments. This would allow all members of a carpool to contribute financailly and pay by payroll deduction.

There other clients had discounts for a 4 member carpool and had people gaming the system to get the discount by having other people on the carpool that never were picked up but they still received a discount. The sticker process/money tied to this would prevent that from happening.

LPR now is starting to include “shared” permits, sent info to enforcement handhelds with coordinates as to where both cars are located in the parking lot. This could be a way to reduce the abuse of these types of permits.

Several of the schools mentioned the scratch off permits and benefits for carpool/vanpool members. Some charged for them and others did not. Bus pass permit holders and even people that walked/biked were eligible for these (NC State). They complete a form stating the alternative transportation and do not have a parking permit. Bike registration was required for these folks.