

Following are notes that Cynthia Fairchild from University of Iowa took during the conference and is gracious enough to share with all of you:

Can possibly use this for student billing to send to UBill for semester billing, could even do this monthly

The screenshot shows a software interface with a sidebar on the left containing menu items: 'count', 'ckets', 'ermits', 'ehicles', 'ot/Tows', and 'rents'. The main window has a top section with 'Amount: \$125.00' and 'Event #:' fields. Below this is a navigation bar with 'Vehicle 1 of 1' and navigation icons. A tabbed interface includes 'Contacts', 'Tracker', 'Invoicing', 'Attributes', 'Delivery', 'Comments', 'Attachments', and 'Categories'. The 'Invoicing' tab is active, displaying an 'Invoices' table:

Invoice Date	Account	Invoice Schedule	Due Date	Amount	Tax	Balance
1/1/2015	1002	Once	∞	\$125.00	\$0.00	\$125.00

Below the table is the 'Invoicing Schedule Setup' form with the following fields:

- Bill Account #: 1002 (with a 'Set Account' button)
- Tax Exempt
- Invoicing Schedule: Monthly (dropdown)
- Recurring Amount: Use Permit Type Default (dropdown)
- Recurring From: 1/1/2015 (dropdown)
- To: ∞ (dropdown)
- Automatic Payment: Payroll Deduction (dropdown)

At the bottom right are buttons for 'Save', 'Cancel', 'Clear', and 'Next'.

Can now reassign vehicles when attaching to the permit itself it displays a message asking if you want to reassign the vehicle now

Status: Active    Reg: Personalized    Reg. Exp: AK AL  
 Active Date: 10/29/2014 00:00    Reg. Num:    Primary  
 Exp. Date: 8/31/2015 23:59  
 Amount: \$100.00  
 Event #:

Kevin Fisher    Warning: This vehicle (aaa111-NV) currently is assigned to another account (#1001) George Costanza, who owes \$425.00. Would you like to re-assign vehicle responsibility?

Last Name: Fisher    Yes No

Home Local Work    ID Fields Custom Fields

Street 1: 13 Dwight Park Dr.    Type ID Number  
 Street 2:    Driver License  
 Street 3:    Employee ID 123456  
 Zip: 13209    City: SYRACUSE    State: NY    Student ID

Account:    Balance Owing:    Payment Date: 10/29/2014  
 Tickets:    Amount Paid:    Paid Via: Count  
 Permits:    Paid By: Cash  
 Vehicles:    Pay Descriptor:    Receipt #:

Email Addresses    Phone Numbers  
 ... Type Email    ... Type Phone Number  
 Click here to add a new row    Click here to add a new row

Type	Email	Type	Phone Number
Email	kevin@aimsparking.com	Cell	(315) 727-3683

## Ticket adjudications

Adjudication    Select an Account  
 Account Number: 100001  
 Find By Ticket #:

Appeal Status  
 Pending     Denied     Partial  
 Alternate Letter

Last Decision:    Decision  
 Docket Date:    Docket

Responsible Party  
 Sam Cusick  
 70 Wakelin Terrace, St. Catharines, ON, L2M 4K9  
 sam@aimsparking.com

Account Detail    Edit

Delivery Options    App  
 Selected Description    Desc

Selected	Description
<input checked="" type="checkbox"/>	Email
<input type="checkbox"/>	Mail
<input type="checkbox"/>	None
<input type="checkbox"/>	Phone

Tickets  

Selected	Ticket #	Level	Balance	Status	Detail
<input type="checkbox"/>	1-170025	0	\$35.00	Issued	Detail

Send Email

Message Header  
 From: utility@aimsparking.com    Attachments  
 To: sam@aimsparking.com    APPEAL\_PENDING.pdf  
 Cc:  
 Bcc:  
 Subject: APPEAL PENDING

Message Body  
 You have received an email from EDC Corporation

Send    Cancel

General Info

System Options

Agencies

Connected Clients

Handheld Setup

AIMS Mobile Licenses

Comment Types

Paid Via Types

Payment Types

Payment Descriptors

Report Templates

States / Provinces

Taxes

Client API IP#'s

Category: ACCOUNTS

Category: EVENTS

Category: FINANCIAL

Category: FINANCIAL (END\_OF\_DAY)

Category: LETTER

Category: OTHER

Category: PERMITS

Category: QUICKLETTER (ACCOUNT)

Category: QUICKLETTER (ACCOUNT\_BILLING)

Category: QUICKLETTER (ADJUDICATION)

<input checked="" type="checkbox"/>	All Agencies	Adjudication Quickletter	Default Adjudication Quickletter				
<input checked="" type="checkbox"/>	All Agencies	APPEAL APPROVAL	Appeal Approved Letter				
<input checked="" type="checkbox"/>	All Agencies	APPEAL DENIAL	Appeal Denial				
<input checked="" type="checkbox"/>	All Agencies	APPEAL PENDING	Appeal Pending				
<input checked="" type="checkbox"/>	All Agencies	PARTIAL APPEAL	Partial Appeal Letter				
<input checked="" type="checkbox"/>	All Agencies	PARTIAL APPEAL LETTER	Partial Appeal Letter				

Category: QUICKLETTER (BILLING)

Category: QUICKLETTER (BILLING\_ACCT)

Category: QUICKLETTER (EVENT)

Category: QUICKLETTER (EVENT\_BILLING)

Help Save Cancel

Username: KEVIN Agency: Main 8.0.71

AIMS Admin

General	Agency	Name	Description	Cloned From	Email Subject	Email Body	Signature
General Info							
System Options							
Agencies							
Connected Clients							
Handheld Setup							
AIMS Mobile Licenses							
Comment Types							
Paid Via Types							
Payment Types							
Payment Descriptors							
Report Templates							
States / Provinces							
Taxes							
Client API IP#'s							
General	<input checked="" type="checkbox"/>	All Agencies	Adjudication Quickletter	Default Adjudication Quickletter			
Users and Groups	<input checked="" type="checkbox"/>	All Agencies	APPEAL APPROVAL	Appeal Approved Letter			
Scheduler	<input checked="" type="checkbox"/>	All Agencies	APPEAL DENIAL	Appeal Denial			
Accounts	<input checked="" type="checkbox"/>	All Agencies	APPEAL PENDING	Appeal Pending			
Tickets	<input checked="" type="checkbox"/>	All Agencies	PARTIAL APPEAL	Partial Appeal Letter			
Vehicles	<input checked="" type="checkbox"/>	All Agencies	PARTIAL APPEAL LETTER	Partial Appeal Letter			
Permits							
System							
Towing							
Events							

Category: ACCOUNTS

Category: EVENTS

Category: FINANCIAL

Category: FINANCIAL (END\_OF\_DAY)

Category: LETTER

Category: OTHER

Category: PERMITS

Category: QUICKLETTER (ACCOUNT)

Category: QUICKLETTER (ACCOUNT\_BILLING)

Category: QUICKLETTER (ADJUDICATION)

Category: QUICKLETTER (BILLING)

Category: QUICKLETTER (BILLING\_ACCT)

Category: QUICKLETTER (EVENT)

Category: QUICKLETTER (EVENT\_BILLING)

Help OK Cancel Save Cancel

Username: KEVIN Agency: Main 8.0.71.28 9:54 AM

Payment plan tab

Account #SAM001(Sam Cusick)

Account Number: SAM001 Account Type: Individual Account

Sam Cusick

Last Name: Cusick First Name: Sam

Home Local Work

Street 1: 70 Wakelin Terrace

Street 2:

Street 3:

Zip: LZM 4K9 City: St. Catharines

Email Addresses

Type	Email
Email	Sam@samsparking.com

Payment Plans

# Tickets	Amount Due	Due By	St
3	22.50	10/30/2014	AC

Payment Plan Details

Letters

Ticket on Plan

Ticket #	Balance Owning
1450001	\$35.00
14M0053	\$65.00
1450019	\$35.00

Payment Schedule

Due Date	Payment Amount
10/30/2014 12:00 AM	\$22.50
11/6/2014 12:00 AM	\$22.50
11/13/2014 12:00 AM	\$22.50
11/20/2014 12:00 AM	\$22.50
11/27/2014 12:00 AM	\$22.50
12/4/2014 12:00 AM	\$22.50

Buttons: Ok, Cancel Pay Plan, Make Payment, Print Schedule

Payment Plans Fees Wait List Ticket Finances Account Bills Boot/Tows Events

Tickets Permits Vehicles Overpayments Categories Attachments Comments

Buttons: Save, Cancel, Clear, Next, Search

Account activity displays payment plan info

Sam Cusick

Account Number: SAM001 Account Type:

Sam Cusick

Last Name: Cusick

Home Local

Street 1: 70 Wa

Street 2:

Street 3:

Zip: LZM 4K

Email Addresses

Type

Email

Payment Plans

# Tickets	Amo
3	

Create New Payment Plan

Tickets On Plan

- Ticket # 14M0025 (\$35.00)
- Ticket # 1450028 (\$35.00)
- Ticket # 1450035 (\$30.00)
- Ticket # 1450030 (\$20.00)
- Ticket # 1450040 (\$100.00)

Select All Select None Total Amount: \$150.00

Payment Options

Single Payment On: 10/29/2014 12:00 AM

Multiple Payments Starting On: 10/29/2014 12:00 AM

Fixed Number Of Payments: 15 Threshold Amount: \$1.00

Fixed Payment Amount:

Due Date Options:

Daily

Weekly Recur every 1 week(s) on:

Monday Tuesday Wednesday Thursday Friday Saturday

Payment Schedule

Due Date	Payment Amount
10/29/2014 12:00 AM	\$10.00
10/30/2014 12:00 AM	\$10.00
10/31/2014 12:00 AM	\$10.00
11/3/2014 12:00 AM	\$10.00
11/4/2014 12:00 AM	\$10.00
11/5/2014 12:00 AM	\$10.00
11/6/2014 12:00 AM	\$10.00
11/7/2014 12:00 AM	\$10.00
11/10/2014 12:00 AM	\$10.00
11/11/2014 12:00 AM	\$10.00
11/12/2014 12:00 AM	\$10.00
11/13/2014 12:00 AM	\$10.00
11/14/2014 12:00 AM	\$10.00
11/17/2014 12:00 AM	\$10.00
11/18/2014 12:00 AM	\$10.00

Buttons: Save, Cancel

Payment Plans Permits Vehicles Overpayments Categories Attachments Comments

Buttons: Save, Cancel, Clear, Next, Search

AIMS Menu Imports & Exports Window Help

Main Menu

**Skeletal Payments**

New Skeletal Payment Existing Skeletal Payments

Ticket Number	Payment Date	Balance	Contact
145002	10/26/2014 7:39 PM	\$35.00	
145005	10/26/2014 7:40 PM	\$35.00	
145030	10/29/2014 10:25 AM	\$20.00	

AIMS Menu Imports & Exports Window Help

**Skeletal Payments**

New Skeletal Payment Existing Skeletal Payments

Ticket Number	Payment Date	Balance	Contact
145002	10/26/2014 7:39 PM	\$35.00	
145005	10/26/2014 7:40 PM	\$35.00	
145030	10/29/2014 10:25 AM	\$20.00	

**Skeletal Ticket Number Correction**

Current Ticket Number: 145030

New Ticket Number: 145030

Reason:

Save Cancel

Account #SAM001(Sam Cusick)								
Account	Transaction	Posting Date	Credit	Debit	User	Payment Type	Paid Via	Receipt #
Account Overview	Add Attachment	10/27/2014 4:29 ...	\$0.00	\$0.00	SCOTT			
Account Activity	Add To Wait List	10/27/2014 12:2 ...	\$0.00	\$0.00	AIMS_WEB			
Account Financials	Delete Attachment	10/27/2014 10:5...	\$0.00	\$0.00	SAM			
	Delete Attachment	10/27/2014 10:5...	\$0.00	\$0.00	SAM			
	Add Attachment	10/27/2014 10:5...	\$0.00	\$0.00	SAM			
	Issue Surcharge	10/27/2014 10:4...	\$0.00	\$10.00	SAM			
	Edit Ticket Info	10/27/2014 10:4...	\$0.00	\$0.00	SAM			
	Add Vehicle Warn...	10/27/2014 5:00 ...	\$0.00	\$0.00	AIMS_CMD			
	Edit Permit Info	10/26/2014 8:48 ...	\$0.00	\$0.00	SAM			
	Vehicle Added to ...	10/26/2014 8:48 ...	\$0.00	\$0.00	SAM			
	Create Permit	10/26/2014 8:47 ...	\$0.00	\$0.00	SAM			
	Invoice Payment	10/26/2014 8:47 ...	\$150.00	\$0.00	SAM	Cash	Counter	14299748850D
	Add Attachment	10/26/2014 7:57 ...	\$0.00	\$0.00	SAM			
	Add Attachment	10/26/2014 7:57 ...	\$0.00	\$0.00	SAM			
	Add Attachment	10/26/2014 7:57 ...	\$0.00	\$0.00	SAM			
	Add Attachment	10/26/2014 7:56 ...	\$0.00	\$0.00	SAM			
	Change Ticket St...	10/26/2014 7:31 ...	\$0.00	\$0.00	SAM			
	Change Ticket St...	10/26/2014 7:31 ...	\$0.00	\$0.00	SAM			
	Change Ticket St...	10/26/2014 7:31 ...	\$0.00	\$0.00	SAM			
	Account Payplan ...	10/26/2014 7:31 ...	\$0.00	\$0.00	SAM			
Account Number ...	10/26/2014 7:22 ...	\$0.00	\$0.00	SAM				
Issue Uplift	10/26/2014 7:20 ...	\$0.00	\$15.00	SAM				
Issue Uplift	10/26/2014 7:19 ...	\$0.00	\$15.00	SAM				
Issue Uplift	10/26/2014 7:19 ...	\$0.00	\$15.00	SAM				
Issue Uplift	10/26/2014 7:12 ...	\$0.00	\$15.00	SAM				
Vehicle Added to ...	10/26/2014 7:12 ...	\$0.00	\$0.00	SAM				
Account Created	10/26/2014 7:12 ...	\$0.00	\$0.00	SAM				
Vehicle Created	10/26/2014 7:12 ...	\$0.00	\$0.00	SAM				
Issue Invoice	10/26/2014 12:0...	\$0.00	\$150.00	SAM				

Account Name: KEVIN Agency: Main

**Account #SAM001(Sam Cusick) (Ticket #1450019)**

<p><b>Tickets</b></p> <ul style="list-style-type: none"> <li>Issue New Ticket</li> <li>(3) Promise To Pay                             <ul style="list-style-type: none"> <li>1450019</li> <li>1450001</li> <li>14M0053</li> </ul> </li> <li>(2) Adjudication Pen...                             <ul style="list-style-type: none"> <li>1450028</li> <li>14M0025</li> </ul> </li> <li>(1) Issued                             <ul style="list-style-type: none"> <li>1450035</li> </ul> </li> </ul>	<p><b>Payment Plan Information</b></p> <p>3 Tickets, Next Payment: \$22.50 by 10/30/2014</p> <p><b>Ticket Information</b></p> <p>Ticket Number: 1450019 Agency: Main</p> <p>Issue Date / Time: 10/16/2014 10:52 Unit ID: 5</p> <p>Issuing Badge: 123 (Sam Cusick) CPI:</p> <p>Ticket Status: <b>Promise To Pay</b></p> <p>Public Comments:</p> <p>Private Comments:</p> <p><b>Location Information</b></p> <p>Meter: Block: Dir: Prec.: MAIN</p> <p>Loc.: SOUTH STREET</p> <p><b>Vehicle Information</b></p> <p>Plate: ABC123 State: ON Type:</p> <p>VIN: Permit #:</p> <p>Year: Make: BMW Model: 318</p> <p>VIN#: Color: Black Body:</p> <p>Reg. Exp.: Reg. #:</p>	<p><b>Violations</b></p> <table border="1" style="width: 100%;"> <thead> <tr> <th>Code</th> <th>Description</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td>01</td> <td>No Parking Anytime</td> <td>\$20.00</td> </tr> </tbody> </table> <p><b>Surcharges &amp; Uplifts</b></p> <table border="1" style="width: 100%;"> <thead> <tr> <th>Code</th> <th>Description</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td>FIRST</td> <td>Fine uplift</td> <td>15.00</td> </tr> </tbody> </table>	Code	Description	Amount	01	No Parking Anytime	\$20.00	Code	Description	Amount	FIRST	Fine uplift	15.00	<p><b>Financial Summary</b></p> <table border="1" style="width: 100%;"> <thead> <tr> <th>Description</th> <th>Balance</th> </tr> </thead> <tbody> <tr> <td>01 No Parking Anytime</td> <td>\$20.00</td> </tr> <tr> <td>Fine Uplift</td> <td>\$15.00</td> </tr> </tbody> </table> <p><b>Account Balance \$35.00</b></p> <p>Balance Owning: <b>\$35.00</b></p> <p>Payment Date: 10/29/2014 10:08 AM</p> <p>Amount Paid: \$0.00</p> <p>Paid Via: Counter</p> <p>Paid By: Cash</p> <p>Pay Descriptor:</p> <p>Receipt #:</p>	Description	Balance	01 No Parking Anytime	\$20.00	Fine Uplift	\$15.00
Code	Description	Amount																			
01	No Parking Anytime	\$20.00																			
Code	Description	Amount																			
FIRST	Fine uplift	15.00																			
Description	Balance																				
01 No Parking Anytime	\$20.00																				
Fine Uplift	\$15.00																				

AIMS Menu Account Ticket Payments Quickletters Imports & Exports Window Help

Account #SAM001 (Sam Cusick) (Ticket #1450019)

Tickets

- Issue New Ticket
- (3) Promise To Pay
  - 1450019
  - 1450001
  - 14M0053
- (2) Adjudication Pen...
  - 1450028
  - 14M0025
- (1) Issued
  - 1450035

Payment Plan Information

3 Tickets, Next Payment: \$22.50 by 10/30/2014

Details Cancel

Ticket Information

Ticket Number: 1450019 Agency: Main

Issue Date / Time: 10/16/2014 10:52 AM Unit ID: 5

Issuing Badge: 123 (Sam Cusick) CPI:

Ticket Status: Promise To Pay

Public Comments:

Private Comments:

Location Information

Meter: Block: Dir: Prec.: MAIN

Loc.: SOUTH STREET

Vehicle Information

Plate: ABC123 State: ON Type:

VIN: Permit #:

Year: Make: BMW Model: 318

VIN#: Color: Black Body:

Reg. Exp.: Reg. #:

Account:

Violations

Code	Description	Amount
01	No Parking Anytime	\$20.00

Surcharges & Uplifts

Code	Description	Amount
FIRST	Fine Uplift	\$15.00

Financial Summary

Description	Balance
01 No Parking Anytime	\$20.00
Fine Uplift	\$15.00
<b>Account Balance</b>	<b>\$35.00</b>

Balance Owing: \$35.00

Payment Date: 10/29/2014 10:08 AM

Amount Paid: \$0.00

Paid Via: Counter

Paid By: Cash

Pay Descriptor:

Receipt #:

Transaction	Credit	Debit	Posting Date	Violation	Discount
Change Ticket St...	\$0.00	\$0.00	10/26/2014 7:21 PM		
Issue Uplift	\$0.00	\$15.00	10/26/2014 7:20 PM		
Issue Violation	\$0.00	\$20.00	10/16/2014 10:52 AM	01 No Parking Anytime	
Issue Ticket	\$0.00	\$0.00	10/16/2014 10:52 AM		

Admin quickletter templates-bar at top has all customizable display fields

Must used advanced payment or pay plan screens to apply payments from payment plan be linked correctly, aims defaults to oldest otherwise

Payment plan details from the above area

Agency: M  
 5  
 Pr  
 Type:  
 Permit #:  
 Model  
 Body:

Code	Description
Letters	
Ticket on Plan	
Ticket #	Balance Owing
1450001	\$35.00
14M0053	\$65.00
1450019	\$0.00

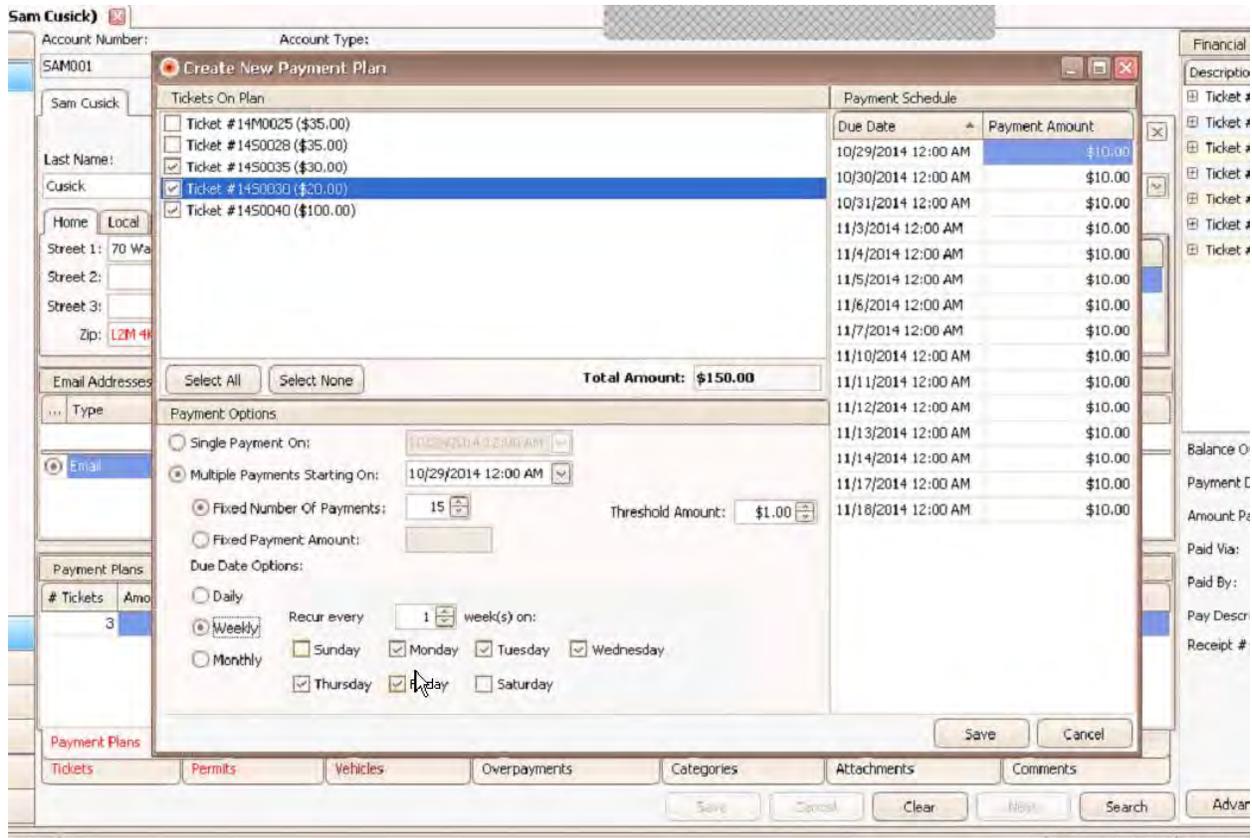
\*\*\*\*

Payment Schedule	
Due Date	Payment Amount
11/6/2014 12:00 AM	\$10.00
11/13/2014 12:00 AM	\$22.50
11/20/2014 12:00 AM	\$22.50
11/27/2014 12:00 AM	\$22.50
12/4/2014 12:00 AM	\$22.50

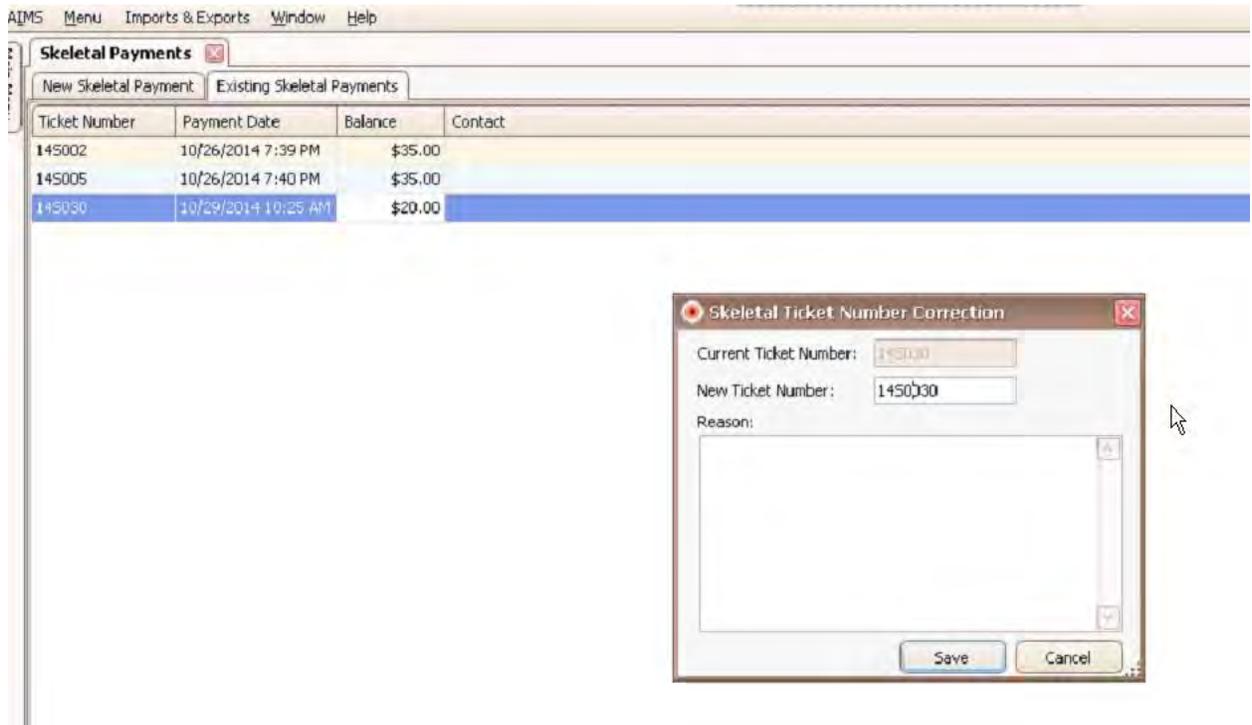
Violation  
01 No Park

Ok    Cancel Pay Plan    **Make Payment**    Print Schedule

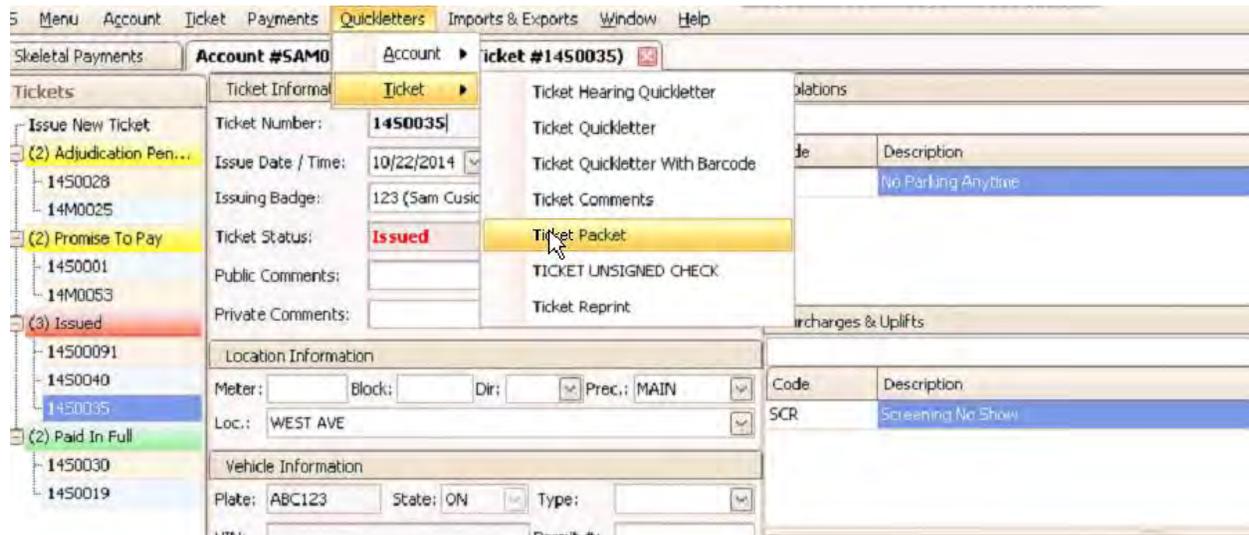
Payment plan-how to establish



Skeletal payments can be corrected



## Ticket quickletter



## Ticket packet now shows as an attachment also shows pictures



## Query builder

Home

New Query Save as .CSV

File

Number	Status Desc	Plate Number	Location Desc	Balance
14L00001	Issued	V1000	ADAMS STREET	35.00
1004	Issued	V1000	DELAWARE STREET	65.00
14H00119	Issued	CTB7487	ADAMS STREET	35.00
14N500001	Issued	HLV8347	DELAWARE STREET	65.00
14N500002	Issued	FHDF	DELAWARE STREET	65.00
14S0028	Adjudicatio...	ABC123	WEST AVE	35.00
14CG90013	Issued	1ABC123	3500 S. LAS VEGAS BLVD	115.00
14CG90014	Issued	ABC123	ADAMS STREET	30.00
14CG90015	Issued	870NNJ	ADAMS STREET	30.00
14CG90016	Issued	5XYX288	ADAMS STREET	30.00
14CG90017	Issued	5XYX288	ADAMS STREET	115.00
K10012	Issued	QAZ123	BRYANT AVE	35.00
14CG90018	Issued	5YY6RR	BLUE LOT	20.00
14CG90019	Issued	1ABC123	BLUE LOT	100.00
14CG90020	Issued	5FDW23	ADAMS STREET	15.00
14CG90021	Issued	ABC123	ADAMS STREET	20.00
14S0035	Issued	ABC123	WEST AVE	30.00
14CG90022	Issued	ABC123	ADAMS STREET	20.00
K10026	Adjudicatio...	QAZ123	BLUE LOT	20.00
14CG90023	Issued	5XYX288	ADAMS STREET	20.00
14CG90024	Issued	5XYX288	ADAMS STREET	15.00
14H00120	Issued	ABC123	ADAMS STREET	15.00
14W00001	Issued	ABC123	COLLEGE PARK AVENUE	20.00

The screenshot shows a software interface with a 'Home' tab and a 'QueryEditor' window. The 'QueryEditor' window has a 'Results' tab and a 'Tables' section showing 'VT\_Tickets'. Below this is a 'Fields' section containing a table with the following data:

Field	Alias	Sort	Description
[VT_Tickets].[Number]	Number		Number of ticket
[VT_Tickets].[IssueDate]	IssueDate		Issue date of ticket
[VT_Tickets].[PlateNumber]	PlateNumber		Plate number on ticket
[VT_Tickets].[LocationDesc]	LocationDesc		Description of location
[VT_Tickets].[StatusDesc]	StatusDesc		Description of status
[VT_Tickets].[Balance]	Balance		The total balance of this ticket (violations + uplifts + surcharges)

All report criteria now have a description

**Issued Tickets Report Criteria**

Menu Imports & Exports

Agency: KEVIN Agency: Main

**Limit to Agency**  
Results will only list tickets written in the agency specified  
 Main

**Limit to Location**  
Results will only list tickets written in the location selected

**Limit to Status**  
Results will include tickets with the selected status(es)  
 Adjudication Approved  
 Adjudication Denied  
 Adjudication Denied  
 Adjudication Partial

**Limit to Plate State**  
Results will only list tickets with the selected plate state  
 NY  
 CT  
 NJ  
 ON

**Block # (wildcard)**  
Only displays tickets which match the given block

**Location (wildcard)**  
Only displays tickets which match the given location

**Limit to Bylaw**  
Results will only list tickets with the selected bylaw(s)  
 Citation  
 Warning

**Sorted By**  
The order in which the data on the report is sorted  
First:   
Second:   
Third:

**Limit to Agency**  
Results will only list tickets written in the agency specified  
 Main

**Issued Date**  
Only counts tickets issued in the entered date range  
Start Date: 10/29/2014 12:00 AM  
End Date: 10/29/2014 11:59 PM

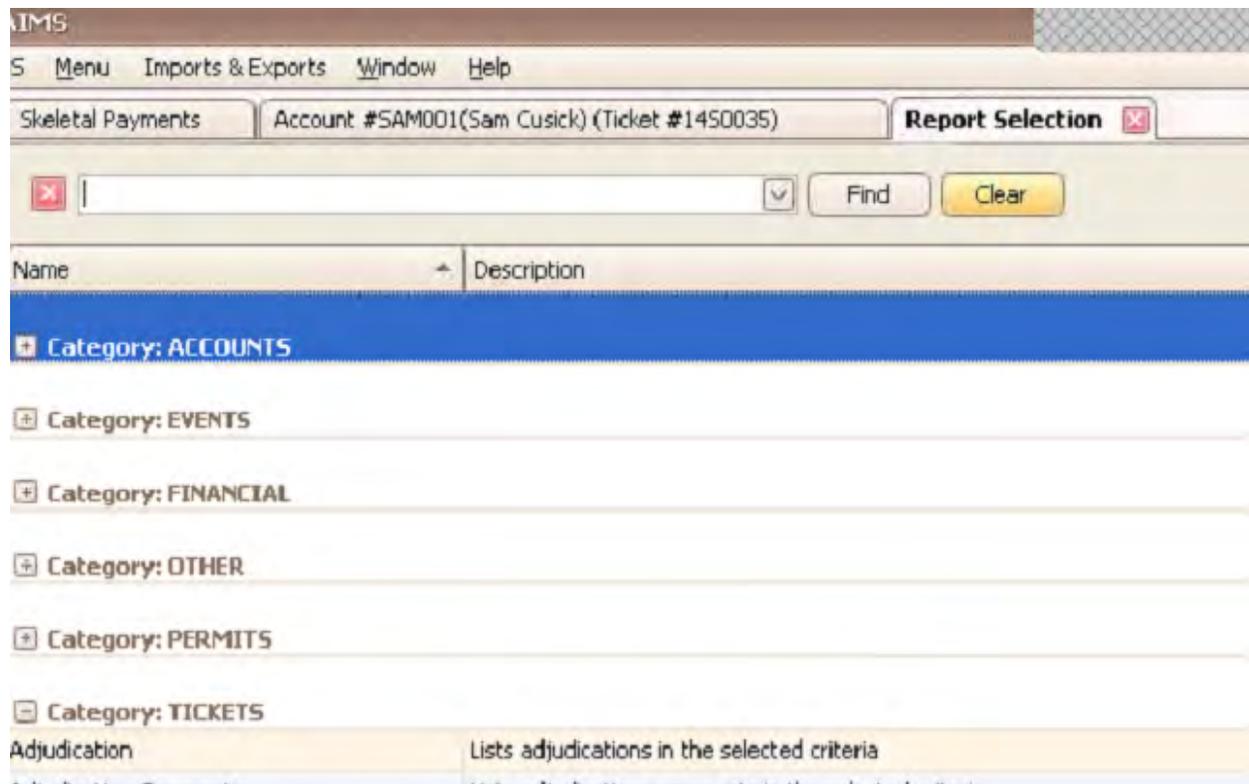
**Plate #**  
Only displays tickets which match the given plate #

**VIN**  
Only displays tickets which match the given VIN

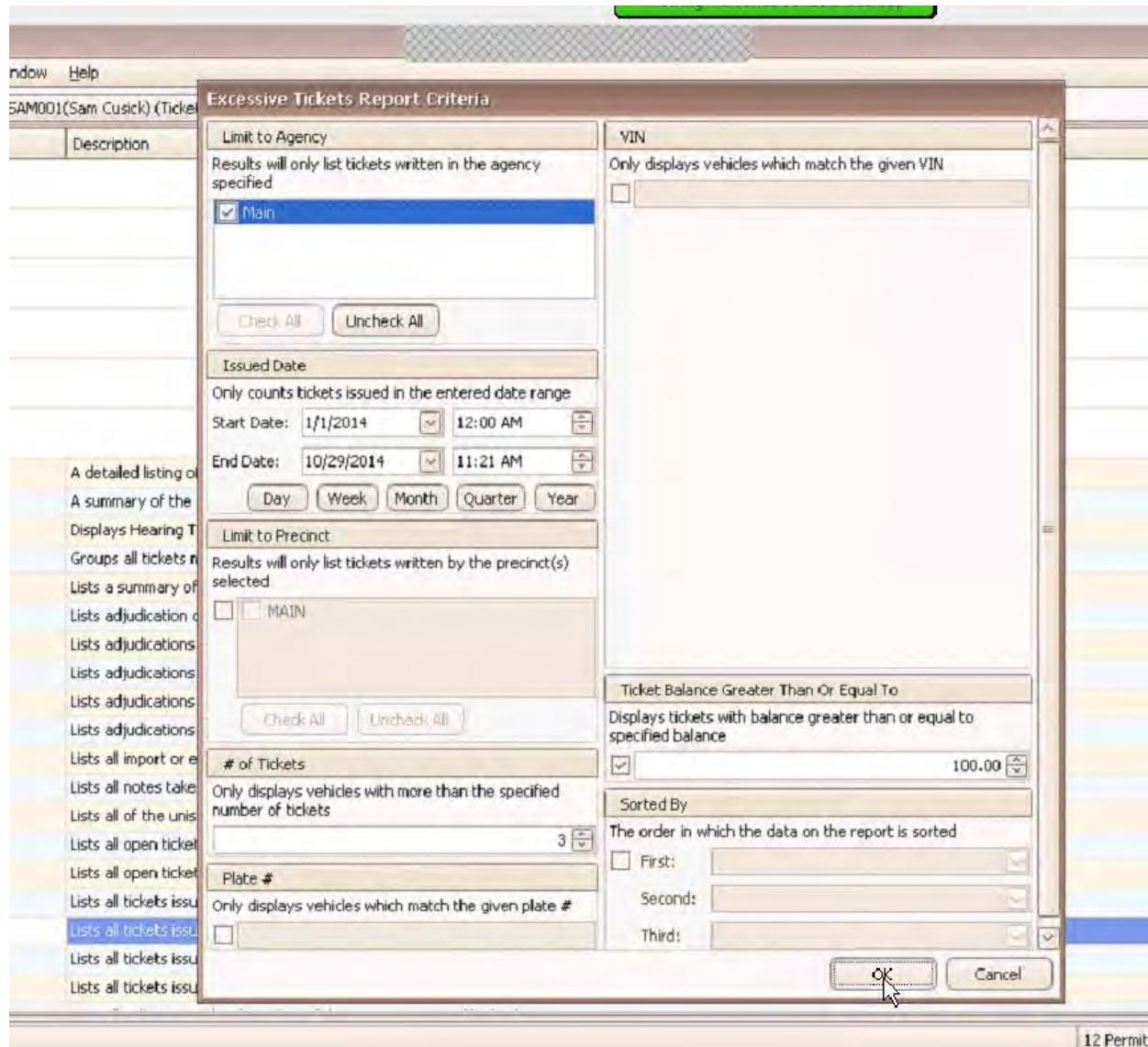
**Limit to Badge #**  
Results will only list tickets written by the badge selected

**Limit to Violation**  
Results will only list tickets with the selected violations  
 Double Parked  
 Expired Meter  
 Failure to Display Handicap Placard  
 Failure to Display Permit  
 Failure to Obey Traffic Device

Searching for reports with control F highlights reports with key words entered



Excessive tickets report now has an amount threshold that can be added (tow list



New report-accounts overpayments with tickets

Skeletal Payments | Account #SAM001(Sam Cusick) (Ticket #1450035) | Report Selection

Name	Description
Category: ACCOUNTS	
Account Balance Owing	Account Balance Owing
Account Balance Owing Detail	Account Balance Owing Detail
Account Overpayments	Account Overpayments
Account Ticket Balance Owing	Account Ticket Balance Owing (ticket issue date)
Account Ticket Balances	Account Ticket Balances (balance in the date range)
Bad Addresses	Bad Addresses
Fees Issued	Fees Issued
Fees Not Refunded	Fees Not Refunded
Account Permit Balances	Lists accounts and outstanding permits in the selected date range
Accounts On Hold	Lists accounts currently on hold
Comment Types	Lists all accounts with selected comment types
Overdue Payment Plans	Lists payment plans that are past due but which have not been voided
Account Holds History	Lists the history of account holds
Account Bills	Lists unreversed Account Bills in AIMS
Overpayments with Tickets	Overpayments with Tickets
Payment Plans Detail	Payment Plans Detail
Category: EVENTS	
Category: FINANCIAL	
Category: OTHER	
Category: PERMITS	
Category: TICKETS	

**Overpayments with Tickets Report Criteria**

Posting Date

List overpayments posted in the date range

Start Date: 1/1/2014 12:00 AM

End Date: 10/29/2014 11:26 AM

Day Week Month Quarter Year

---

Account Ticket Balance Greater Than Or Equal To

Displays overpayments whose account has a ticket balance >=

0.01

---

Sorted By

The order in which the data on the report is sorted

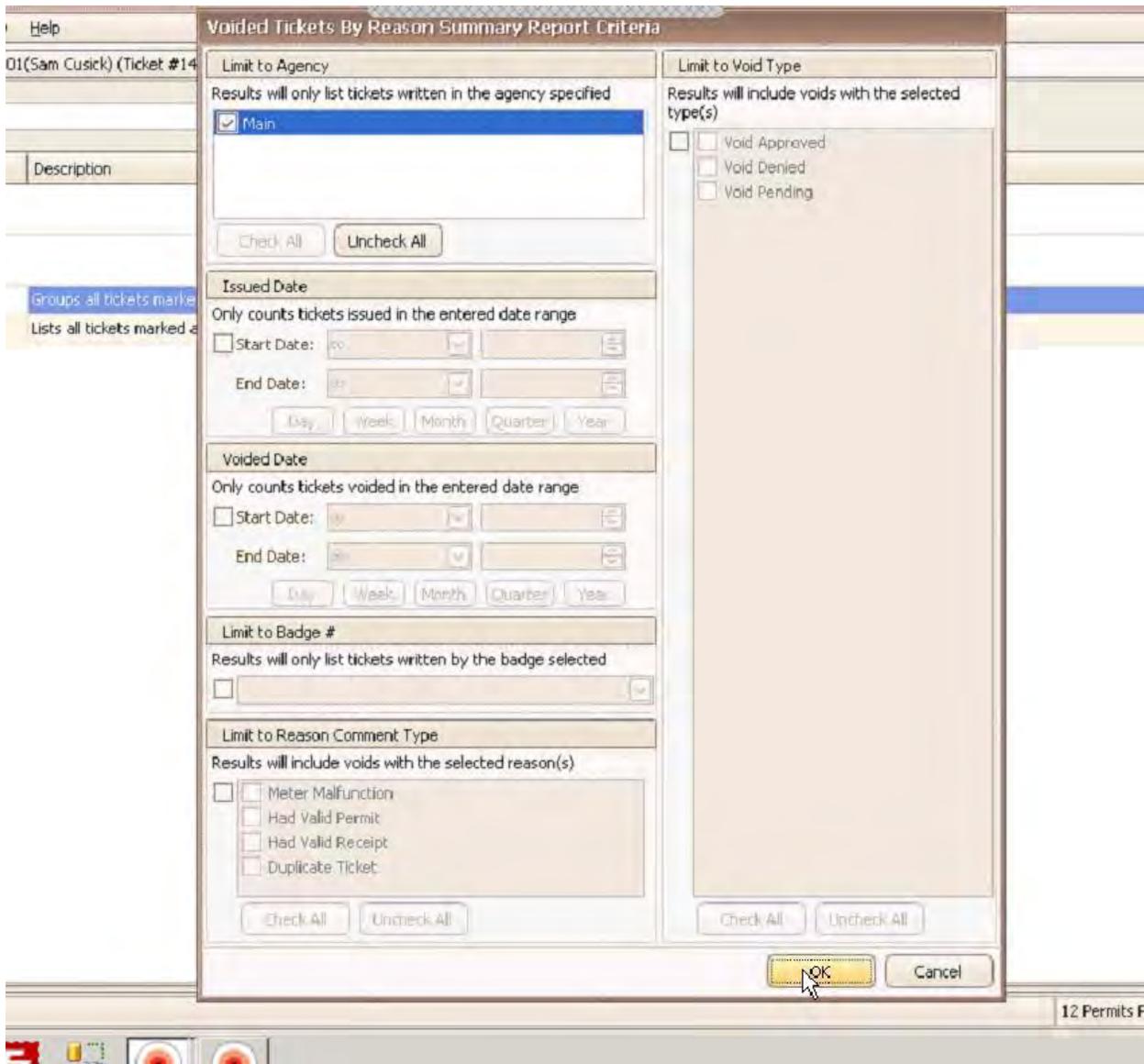
First: [ ]

Second: [ ]

Third: [ ]

OK Cancel

New ticket report-voided reason summary



This (above) shows balances by the ticket status

Adjudication comment report

**Report Selection** [X]

### Adjudication Comments Report Criteria

**Limit to Agency**  
Results will only list tickets written in the agency specified

- Main

**Decision Date**  
Get tickets in Adjudications with a Decision Date in the selected range

Start Date: ∞ [v] [ ] [v]

End Date: ∞ [v] [ ] [v]

**Limit to Adjudication Type**  
Results will only list adjudications with the selected type(s)

- Adjudication Pending [v]
- Adjudication Approved
- Adjudication Denied
- Adjudication Partially Approved [v]

**Account #**  
Only displays adjudications on a specific Account #

[ ]

Also has adjudication decisions report

# Adjudication Report



Printed On: 10/29/2014 11:34 AM

Run date from ∞ to ∞

Agencies: Main

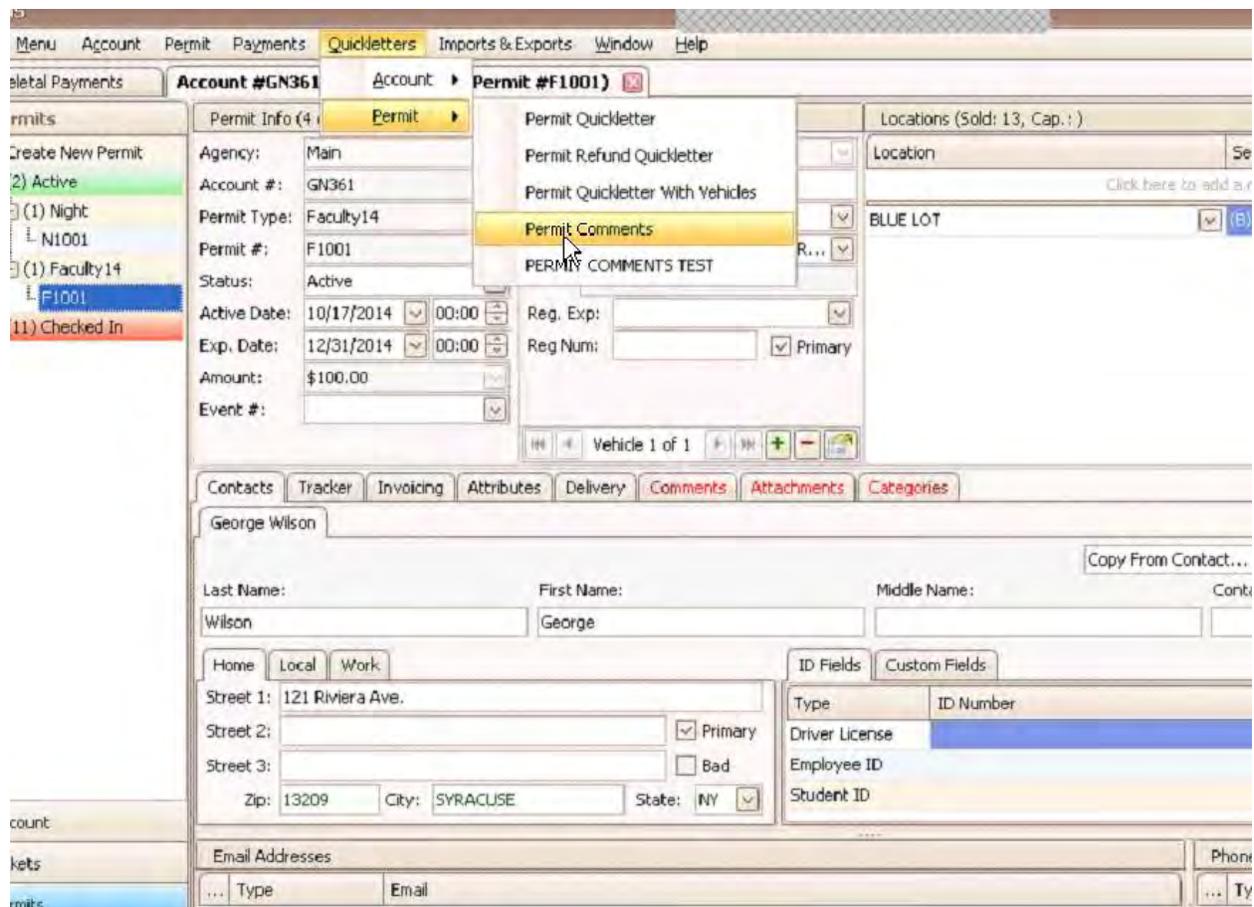
Decision:	Count:
Invalid excuse. It would be very difficult for a dog to remove a properly affixed decal from the windshield. You must pay your fine within the next 10 days to avoid the addition of late fees.	1
Please refer to posted signs.	1

Quick Print | Print | Zoom Out | Zoom | Zoom In | Export To | E-Mail As

Agencies: Man	
Decision:	Count:
Invalid excuse. It would be very difficult for a dog to remove a properly affixed decal from the windshield. You must pay your fine within the next 10 days to avoid the addition of late fees.	1
Please refer to posted signs.	2
While this is not a valid excuse, we are reducing the fine for this violation. This will be a one time reduction and any future tickets will be due in their full amount. This reduced fine must be pa	1
You appeal has been granted, due to lack of appropriate signage. Note that this has since been corrected and any future parking in this area will result in a violation.	1
<b>Count Adjudications:</b>	<b>4</b>

ADAMS STREET									
Ticket Number	Issue Date	Item Type	Cash	Check	Credit Card	Payroll	Bill Acct	Other	Total
1450030	10/29/2014	VIOLATION	\$20.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$20.00
K10002	09/15/2014	VIOLATION	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$15.00
K10002	09/15/2014	UPLIFT	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$15.00
			<b>\$50.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$50.00</b>
BLUE LOT									
Ticket Number	Issue Date	Item Type	Cash	Check	Credit Card	Payroll	Bill Acct	Other	Total
K10007	10/03/2014	VIOLATION	\$0.00	\$0.00	\$20.00	\$0.00	\$0.00	\$0.00	\$20.00
K10007	10/03/2014	UPLIFT	\$0.00	\$0.00	\$15.00	\$0.00	\$0.00	\$0.00	\$15.00
K10014	10/13/2014	VIOLATION	\$20.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$20.00
K10014	10/13/2014	UPLIFT	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$15.00
K10015	09/16/2014	VIOLATION	\$0.00	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$15.00
K10015	09/16/2014	UPLIFT	\$0.00	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$15.00
			<b>\$35.00</b>	<b>\$30.00</b>	<b>\$35.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$100.00</b>
BRYANT AVE									
Ticket Number	Issue Date	Item Type	Cash	Check	Credit Card	Payroll	Bill Acct	Other	Total

Permit quickletter to review the comments associated with that record,



Dear George Wilson,

This is a sample AIMS Quick Letter template file. This template was designed as a starting point for the creation of Quick Letters for use on the **Permit** screen of AIMS.

You can add fields as desired by using the notation [**<fieldname>**], where **<fieldname>** is the name of the field you wish to use. For instance, as you'll see above George will give you the account's first name.

Once your quick letter is created, you will be able to access it from the Permits screen of AIMS. When you bring up the quick letter from in AIMS, the fields will be populated with the information of the current account on screen. You will then be able to modify the letter to your choosing or print the letter. The letter will then be saved as an attachment on the account, where you can then reload/edit the letter to your choosing.

**Comments:**

	Type:	Created By:	Creation Date:	Edited By:	Edit Date:
Refer customer to supervisor	REFER	KEVIN	10/22/2014 12:01:10 PM		

Can generate the quickletter to not email (produce PDF file) and do not email.

AIMS Web Admin

The screenshot shows the AIMS Web Admin interface. At the top, there is a navigation bar with links for Home, Staff, Admin, Diagnostics, and Logs. The user is logged in. Below the navigation bar is a secondary menu with tabs for User Authentication, Tickets, Permits, Accounts (highlighted), Tows, Payments, Branding, and Templates. The main content area is titled "General Account Settings" and contains several configuration options:

- Enable Account Module
- Publish Fee Type Costs  
*Show a listing of the fees and their costs based upon what you have in AIMS Admin.*
- Enable "Common Functions" panel when logged in  
*When enabled, a control will display "Order a Permit", "Pay Account Balance" and "Pay All Tickets" buttons on top of the Account Page*
- Enable "Account Summary" panel when logged in  
*When enabled, a control will display for logged in users that shows the account number, account balance and a button to "Pay Balance"*
- Enable "Pay Balance" button to allow payment of all account items at once  
*When enabled, a button will display that allows the user to pay their entire account balance.*
- Enable "Account Vehicles" panel when logged in  
*When enabled, a control will display for logged in users that shows the vehicles associated with a users account*
- Enable "Proxy Login" function  
*When enabled, a control will display for users with specified category to allow them to login on others' users behalf.*

Below these options are two dropdown menus: "Proxy User" and "Proxy Account Category". Below that is a "Department" dropdown menu and a "Proxy Contact Discretionary Field" section. At the bottom of the settings is an option:

- Enable "Parking Activity" function  
*When enabled, a control will display displaying user's parking activity.*

The screenshot shows the "Payment Types" configuration page in AIMS Web Admin. It features a grid of payment method buttons:

- Row 1: "50" Payments (highlighted), Authorize.Net, Beanstream, Bill Account, CASHNet, Caledon, Caledon Hosted Pay, Cybersource
- Row 2: Elavon, Govolution, HostedCheckout, Journal Voucher (highlighted), Moneris - Direct, Moneris Hosted Pay (CA)
- Row 3: Moneris Hosted Pay (US), Nelnet Quickpay, Official Payments, Pay in Person, PayPal Payflow Link, PayPal Payflow Pro
- Row 4: Paymentech, Payroll Deduction, Test External Server, Test Server, TouchNet Marketplace, TransAction Express
- Row 5: TransFirst

Below the grid, there is a section for enabling the payment type:

- Enabled
- Require an account category:
  - Department
  - Faculty
  - Proxy User
  - Student
  - Parking Coordinator

**AIMS Web**

Home Tickets Permits Boot/Tows Staff Admin Diagnostics Logs Logged in as Sam Cusick Logout

**Account #SAM001**

**Current Balance: \$295.00**

[Pay Balance](#)

---

**Contact Information**

**Sam Cusick**  
 Home  
 70 Wakelin Terrace  
 St. Catharines, ON L2M 4K9  
 Email(s)  
 sam@aimsparking.com (Email)

[View All Contacts](#) [Edit Contact](#)

**Tickets**

**Outstanding Tickets**

Ticket #	Violation	Details	Balance
14S0001	No Parking Anytime		\$35.00
14M0053	Obstructing Fire Route		\$65.00
14S0028	No Parking Anytime		\$35.00
14S0035	No Parking Anytime		\$30.00
14S0040	Failure To Display Handicap Placard		\$100.00
14S00091	Failure To Display Permit		\$30.00

[Pay Now](#)

[Search For A Ticket](#) [View All Account Tickets](#)

**Account Parking Activity**

**Recent Activity**

Time-In	Time-Out	Location	Charge
10/29/2014	10/29/2014	East Garage Entrance	\$4.39
10/28/2014	10/28/2014	East Garage Entrance	\$7.19
10/27/2014	10/27/2014	East Garage Entrance	\$1.57
10/26/2014	10/26/2014	East Garage Entrance	\$1.91

**Permits**

**Current Permits**

Permit #	Type	Expires	Renew	Balance
Z001	Zoned Permit	04/30/2015		\$0.00

[Pay Now](#)

[Order A Permit](#) [Order An Event Permit](#) [View All Account Permits](#)

NW??

Zone permit online-do this for daily temp permit sales

**AIMS Web**

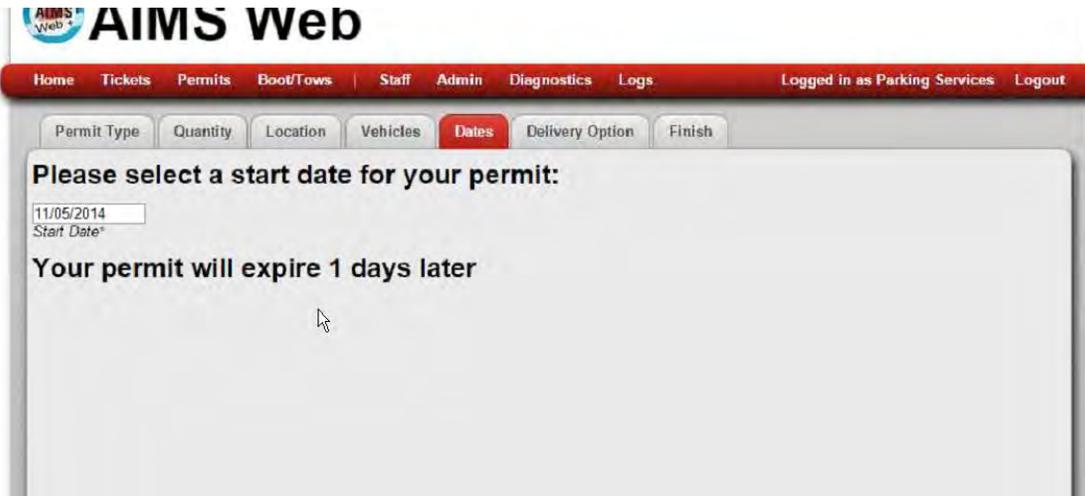
Home Tickets Permits Boot/Tows Staff Admin Diagnostics Logs Logged in as Sam Cusick Logout

Permit Type Quantity **Location** Vehicles Dates Delivery Option Finish

Selected Location\*

[Back](#) [Next](#)

Terms of Use | Privacy Policy | Delivery Policy | Refunds Policy | Appeals Policy | Mobile Version AIMS Web 8.1.70.0c Copyright ©2014 EDC Corporation



Upon check out it creates a unique permit number



### Payment Information:

Payment Type: **Master Card**  
Payment Date: 10/29/2014 01:32 PM  
Card Number: \*\*\*\*\*5454  
Card Exp Date: 10/2014  
Authorization #: 635501863663668000  
Receipt Number: 14302487630A

A copy of this receipt was sent to sam@aimsparking.com

### Receipt Items:

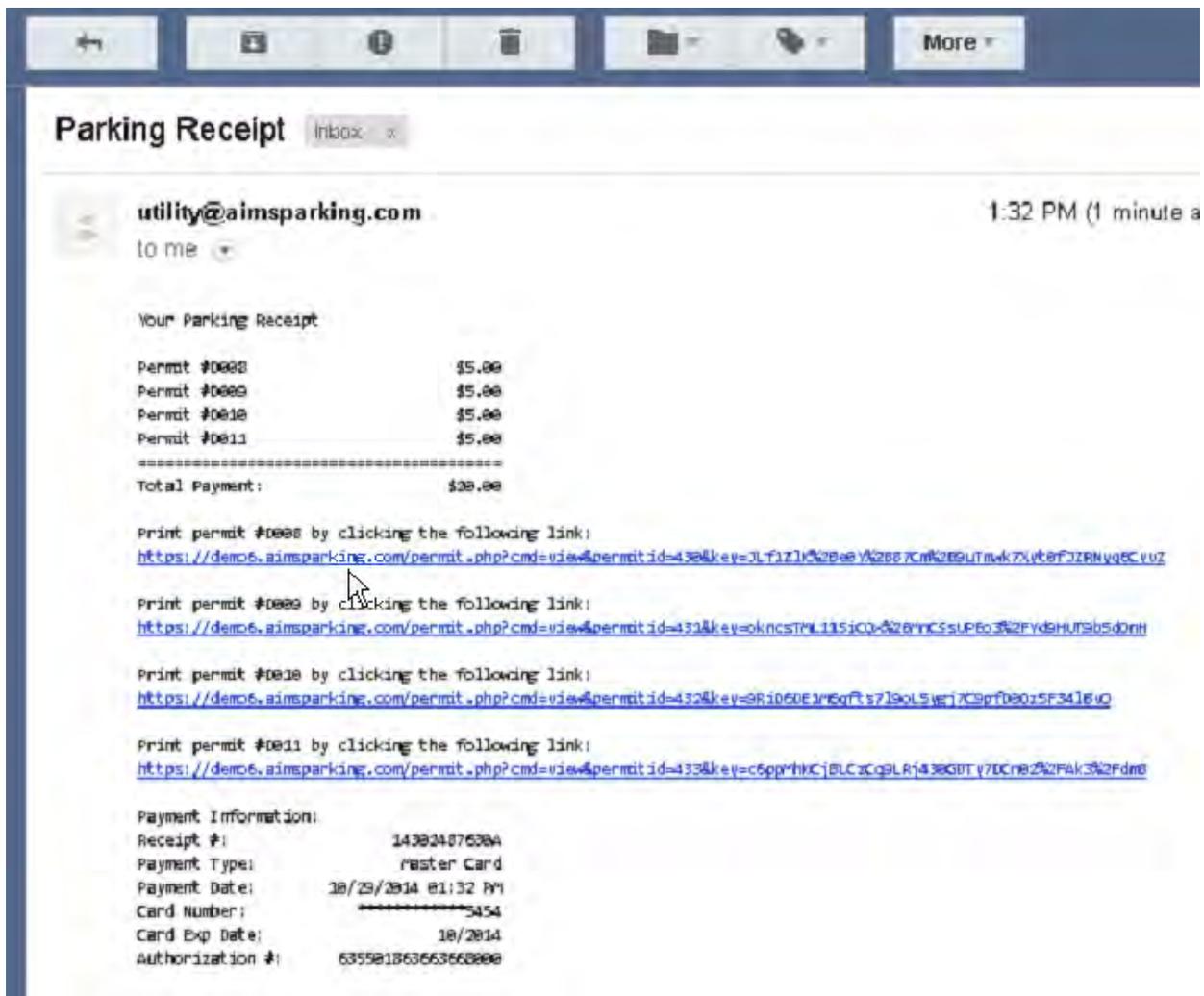
Item	Payment
Permit #D008	\$5.00
Permit #D009	\$5.00
Permit #D010	\$5.00
Permit #D011	\$5.00
<b>Total Payment:</b>	<b>\$20.00</b>

[Print permit #D008](#)

[Print permit #D009](#)

[Print permit #D010](#)

[Print permit #D011](#)



You can forward the above link to the permit holder then they can print it until it expires. The permit holder can print it themselves – similar like mychart permit for dash?

Screen shot below on what the permit looks like on the permit.

Home Tickets Permits Boot/Tows Staff Admin Diagnostics Logs Logged in as Parking Services Logout

## Permit #D008

**Print this permit**

**Permit Information**

Status: *Issued*  
Permit Type: Guest Permit  
Active Date: 11/05/2014  
Expiration Date: 11/06/2014

**Balance Owing: \$0.00**

**Change Permit Type** Change Permit Location Request Permit Expiration Vehicle Change Requests

### Request a New Permit Type

You can use this form to request a change to this permit's type. Please select the new permit type you would like as well as a comment explaining why. Availability is contingent upon current capacity, time of year, special events and construction/maintenance.

Permit Type:

- Commuter (\$100.00)
- Employee (\$100.00)
- Extended Stay Lot (\$5.00)
- Faculty14 (\$100.00)

Here is the permit example:

Parking Garage  
SYRACUSE, NY 13209

CONTROL CENTER  
D008

Control's boundaries are too small for  
the barcode

Below you will find your temporary parking permit which is valid for the dates printed on the permit.  
Please detach the permit and display this face-up on your dash.

Your visitor permit is valid in the following location:  
Your visitor permit is valid on the following license plate:

Failure to properly display this visitor permit will result in your vehicle being ticketed and/or towed.  
Displaying this permit on a vehicle other than the plate provided will result in your vehicle being ticketed  
and/or towed and may be deemed as fraudulent activity.

For more information regarding parking, refer to our website at <www.ourwebsite.com>



### Temporary Parking Permit

D008



valid location

valid from

November 05, 2014 November 06, 2014

valid on license plate

#### General Payment Settings

Enable Payment Testing Mode

When enabled, this option will cause all payment types to go into 'testing' mode. The behavior of this mode varies by payment type (i.e. for most payment types it omits the card used and will not attempt to bill), and you can use special test card numbers.

Collect A Convenience Fee On Credit Card Transactions

To configure, go to AIMS Admin -> accounts -> Payment Auto Fees and setup an automatic fee to the "CREDIT" payment type.

Limit cart to a single item

Only allows one item in the cart at once, this is required for some payment gateways or for certain availability rule combinations.

Limit cart to just a single item type

Only allows one type of item in the cart at once (tickets/permits/etc), this is required for some payment gateways or for certain availability rule combinations.

Limit cart to just one loop through the permit request wizard

Allows the customer to go through the permit request loop once, then blocks them until they complete their transaction or visit their van.

#### Payment Types

"50" Payments

Authorize.Net

Beanstream

Bill Account

CASHNet

Caledon

Caledon Hosted Pay

Cybersource

Elavon

Govolution

HostedCheckout

Journal Voucher

Moneris - Direct

Moneris Hosted Pay (CA)

Moneris Hosted Pay (US)

Nelnet Quickpay

Official Payments

Pay in Person

PayPal Payflow Link

PayPal Payflow Pro

Paymentech

Payroll Deduction

Test External Server

Test Server

TouchNet Marketplace

TransAction Express

TransFirst

Enabled

General	Agency	Name	Description	Cloned From	Email Subject	Email
General Info						
System Options						
Agencies						
Connected Clients						
Handheld Setup						
AIMS Mobile Licenses						
Comment Types						
Paid Via Types						
Payment Types						
Payment Descriptors						
Report Templates						
States / Provinces						
Taxes						
Client API IP#'s						
General						
Users and Groups						
Scheduler						
Accounts						
Tickets						
Vehicles						
Permits						
System						

of these username / password combinations:  
100/100  
200/200

Scroll down for more information

**Lookup A Ticket!**  
View, pay and appeal parking tickets

**View My Parking Account**  
Click here to login and view your parking account

**Visitor or Temporary Permits**  
Purchase temporary, daily or single use permits

**Employee or Student Permits**  
Purchase term permits for employees or students

**AIMS Web**

Home Tickets Permits Boot/Tows Staff Admin Diagnostics Logs Logged in as Business Department Logout

**Account #BUSINESS**

**Current Balance: \$0.00**

[Pay Balance](#)

---

**Proxy Login**

Account Number

[Login](#)

---

**Contact Information**

**Business Department**

Home  
910 Tower Crescent  
Syracuse, NY 13209  
Email(s)  
business@aimsparking.com (Email)

[View All Contacts](#) [Edit Contact](#)

**Tickets**

Your account has no open tickets

[Search For A Ticket](#) [View All Account Tickets](#)

---

**Permits**

**Current Permits**

Permit #	Type	Expires	Renew	Balance
D001	Guest Permit	10/31/2014		\$0.00
D002	Guest Permit	10/31/2014		\$0.00
D003	Guest Permit	10/31/2014		\$0.00

[Pay Now](#)

[Order A Permit](#) [Order An Event Permit](#) [View All Account Permits](#)

---

**Fees**

Your account has no open fees

[View All Account Fees](#)

Logs them in as the user then

**AIMS Web**

Home Tickets Permits Boot/Tows Staff Admin Diagnostics Logs Logged in as Jane Roper Logout

**Account #SAM002**

**Current Balance: \$0.00**

[Pay Balance](#)

---

**Contact Information**

**Jane Roper**

Home  
200 Main Blvd  
Syracuse, NY 13209

[View All Contacts](#) [Edit Contact](#)

---

**Account Parking Activity**

**Recent Activity**

Time-In	Time-Out	Location	Charge
10/29/2014	10/29/2014	East Garage Entrance	\$7.11
10/28/2014	10/28/2014	East Garage Entrance	\$2.16
10/27/2014	10/27/2014	East Garage Entrance	\$9.75
10/26/2014	10/26/2014	East Garage Entrance	\$3.92

**Tickets**

Your account has no open tickets

[Search For A Ticket](#) [View All Account Tickets](#)

---

**Permits**

No permits found on file.

[Order A Permit](#) [Order An Event Permit](#) [View All Account Permits](#)

---

**Fees**

Your account has no open fees

[View All Account Fees](#)

---

**Unpaid Events**

Your account has no unpaid events

---

**Wait Lists**

File Menu Account Payments Quickcorders Imports & Exports Window Help

Account #SAM002(Jane Roper) Account #BUSINESS(Business Department)

Account Number: BUSINESS Account Type: Department Account

Business Department

Group Name: Business Department Contact Type: Staff

Home Local Work ID Fields Custom Fields

Street 1: 910 Tower Crescent

Street 2:  Primary

Street 3:  Bad

Zip: 13209 City: SYRACUSE State: NY

Type	Value
Building #	
Department	business
Insurance #	

Email Addresses

Type	Email
Email	business@aimsparking.com

Phone Numbers

Type	Phone Number

Category

Tickets Permits Vehicles Overpayments Categories Attachments Comments

Payment Plans Fees Wait List Ticket Finances Account Bills Boot/Tows Events

Financial Summary

Description

Balance Owing:

Payment Date: 10/2

Amount Paid:

Paid Via:  Cour

Paid By:  Cash

Pay Descriptor:

Receipt #:

Account Overview

Account Activity

Account Financials

Account Affiliates

Account

Tickets

Permits

Vehicles

Boot/Tows

Proxy User

Account #SAM002(Jane Roper) Account #BUSINESS(Business Department)

Account Number: SAM002 Account Type: Individual Account

Jane Roper

Last Name: Roper First Name: Jane Middle Name:

Home Local Work ID Fields Custom Fields

Street 1: 200 Main Blvd

Street 2:  Primary

Street 3:  Bad

Zip: 13209 City: SYRACUSE State: NY

Type	Value
Building #	
Department	business
Insurance #	

Email Addresses

Type	Email

Category

Account Overview

Account Activity

Account Financials

Prox cards use tracked and shows in aims web-shows database view of parks system

<b>All Activity</b>					
Card Number	Entrance Date	Entrance Location	Exit Date	Exit Location	Charge
2190185	10/29/2014	East Garage Entrance	10/29/2014	East Garage Exit	\$2.22
2190185	10/28/2014	East Garage Entrance	10/28/2014	East Garage Exit	\$6.15
2190185	10/27/2014	East Garage Entrance	10/27/2014	East Garage Exit	\$4.29
2190185	10/26/2014	East Garage Entrance	10/26/2014	East Garage Exit	\$7.83
2190185	10/25/2014	East Garage Entrance	10/25/2014	East Garage Exit	\$8.54
2190185	10/24/2014	East Garage Entrance	10/24/2014	East Garage Exit	\$10.44
2190185	10/23/2014	East Garage Entrance	10/23/2014	East Garage Exit	\$8.20
2190185	10/22/2014	East Garage Entrance	10/22/2014	East Garage Exit	\$3.59
2190185	10/21/2014	East Garage Entrance	10/21/2014	East Garage Exit	\$8.08
2190185	10/20/2014	East Garage Entrance	10/20/2014	East Garage Exit	\$10.00
2190185	10/19/2014	East Garage Entrance	10/19/2014	East Garage Exit	\$2.43
2190185	10/18/2014	East Garage Entrance	10/18/2014	East Garage Exit	\$8.37
2190185	10/17/2014	East Garage Entrance	10/17/2014	East Garage Exit	\$1.15
2190185	10/16/2014	East Garage Entrance	10/16/2014	East Garage Exit	\$3.02
2190185	10/15/2014	East Garage Entrance	10/15/2014	East Garage Exit	\$1.31
2190185	10/14/2014	East Garage Entrance	10/14/2014	East Garage Exit	\$6.60
2190185	10/13/2014	East Garage Entrance	10/13/2014	East Garage Exit	\$8.55
2190185	10/12/2014	East Garage Entrance	10/12/2014	East Garage Exit	\$4.48
2190185	10/11/2014	East Garage Entrance	10/11/2014	East Garage Exit	\$4.20
2190185	10/10/2014	East Garage Entrance	10/10/2014	East Garage Exit	\$10.15
2190185	10/09/2014	East Garage Entrance	10/09/2014	East Garage Exit	\$9.72
2190185	10/08/2014	East Garage Entrance	10/08/2014	East Garage Exit	\$9.23
2190185	10/07/2014	East Garage Entrance	10/07/2014	East Garage Exit	\$7.26
2190185	10/06/2014	East Garage Entrance	10/06/2014	East Garage Exit	\$10.43
2190185	10/05/2014	East Garage Entrance	10/05/2014	East Garage Exit	\$2.03

This interface is done with an Amano McGann system

Sums are actually billed through AIMS

This is what we had asked them for on the conference call

Ticket appeals online

Cusick  
Last\*

**Address:**

70 Wakelin Terrace

Street Address \*

St. Catharines NY L2M 4K9  
City\* State\* Zip Code\*

**Phone:**

9059314085  
Phone Number

**Email:**

sam@aims parking.com  
Email Address\*

sam@aims parking.com  
Repeat Email Address\*

**Appeal Reason:**

Appeal Disc. Type\*

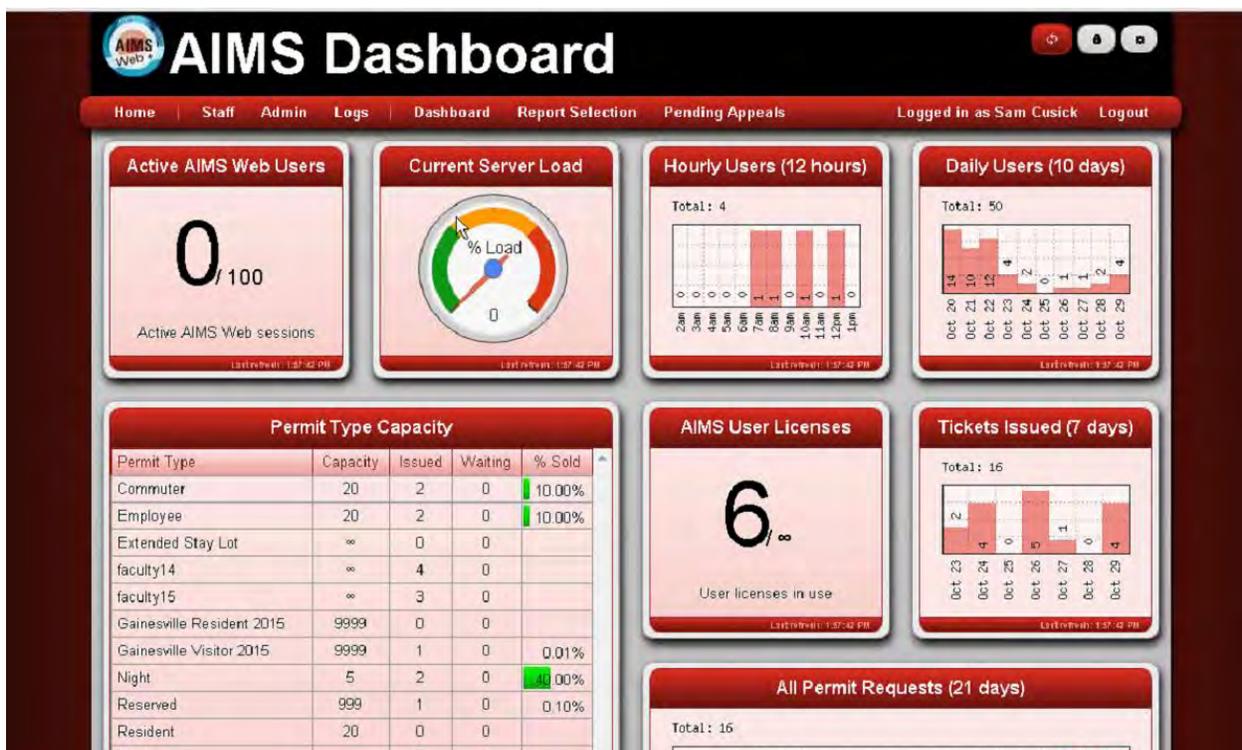
22 of 2000  
Reason for appeal\*

**Image Attachments:**

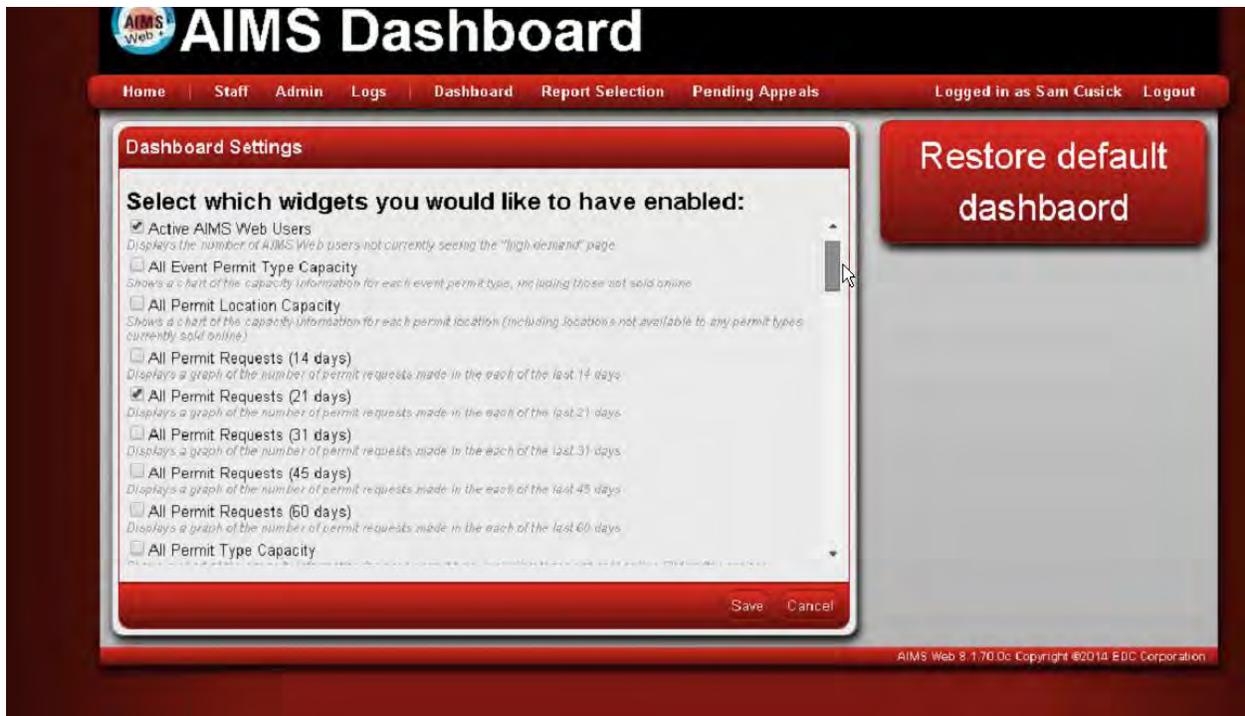
Choose File No file chosen	Choose File No file chosen
Attachment #1 Acceptable filetypes: .jpg, .gif, .png, .bmp Max file size: 2048kB	Attachment #2 Acceptable filetypes: .jpg, .gif, .png, .bmp Max file size: 2048kB
Choose File No file chosen	Choose File No file chosen
Attachment #3 Acceptable filetypes: .jpg, .gif, .png, .bmp Max file size: 2048kB	Attachment #4 Acceptable filetypes: .jpg, .gif, .png, .bmp Max file size: 2048kB

**Terms of Service**

- I agree to adjudication requirements
- I will familiarize myself with the parking violations and the parking map.
- I understand that parking is at my own risk
- I affirm that the information given is true



Choose which are displayed from icon on top right in the shot above. Displays these choices



Event Name	Start Date	End Date	Permit Type	Capacity	Issued	Waiting	% Sold
Football Game 1 Vs. State College	10/01/2014	11/02/2014	Football Game	200	12	0	6.00%

Above shows daily permits

Can adjudicate appeals online and automatically send

**AIMS Web Staff**

Home | Staff | Admin | Logs | Dashboard | Report Selection | Pending Appeals | Logged in as Sam Cusick | Logout

**Appeal Information**  
Decision Date: 10/29/2014

**Appellant**  
**Sam Cusick**  
Home: 70 Wakelin Terrace, St. Catharines, ON L2M 4K9  
Phone(s): 905-931-4085 (ADJ)  
Adjudication: 70 Wakelin Terrace, St. Catharines, NY L2M 4K9  
Email(s): sam@aimsparking.com (Email), sam@aimsparking.com (ADJ)

**Appeal Reason**  
I didn't see the sign.

**Ticket #14M0053**

**Ticket Information:**

**Process Appeal**  
 Approve  Deny  Partial  
 Invalid [v] [Append] [Replace]

Buttons: Adj Packet, Adjudication Summary, Ticket Appeal History, Add More Info

**AIMS Web Staff**

Home | Staff | Admin | Logs | Dashboard | Report Selection | Pending Appeals | Logged in as Sam Cusick | Logout

**Pending Appeals**

Ticket #	Decision Date	Level	Status	Discretionary	More Info	Details
14S0007	10/26/2014	1	Adjudication Pending	N/A	N/A	
14S0010	10/26/2014	1	Adjudication Pending	N/A	N/A	
14S0028	10/29/2014	1	Adjudication Pending	N/A	N/A	

AIMS Web 8.170.0c Copyright ©2014 EDC Corporation

Could be used for Jeff Rahn to adjudicate fee notices

Ticket #14S0028

**Ticket Information:**

Ticket # 14S0028

Issue Date: Monday, October 20, 2014  
 Issue Time: 02:22 PM  
 Current Status: Adjudication Pending  
 Location: WEST AVE

Ticket Amount: \$35.00  
 Ticket Balance: \$35.00

**Vehicle Information:**

License Plate: ABC123 - ON  
 Vehicle: BMW 318  
 Color: Black

Violation	Amount	Balance
01: No Parking Anytime	\$20.00	\$20.00

Surcharge / Late Fee	Violation	Amount	Balance
Fine Uplift		\$15.00	\$15.00

Attachment Name	Date Added	Added By	
prk_012.jpg	10/26/2014	SAM	<a href="#">View</a>

Process Appeal

Approve  
  Deny  
  Partial

Invalid + Append   ← Replace

just because

*Decision\**

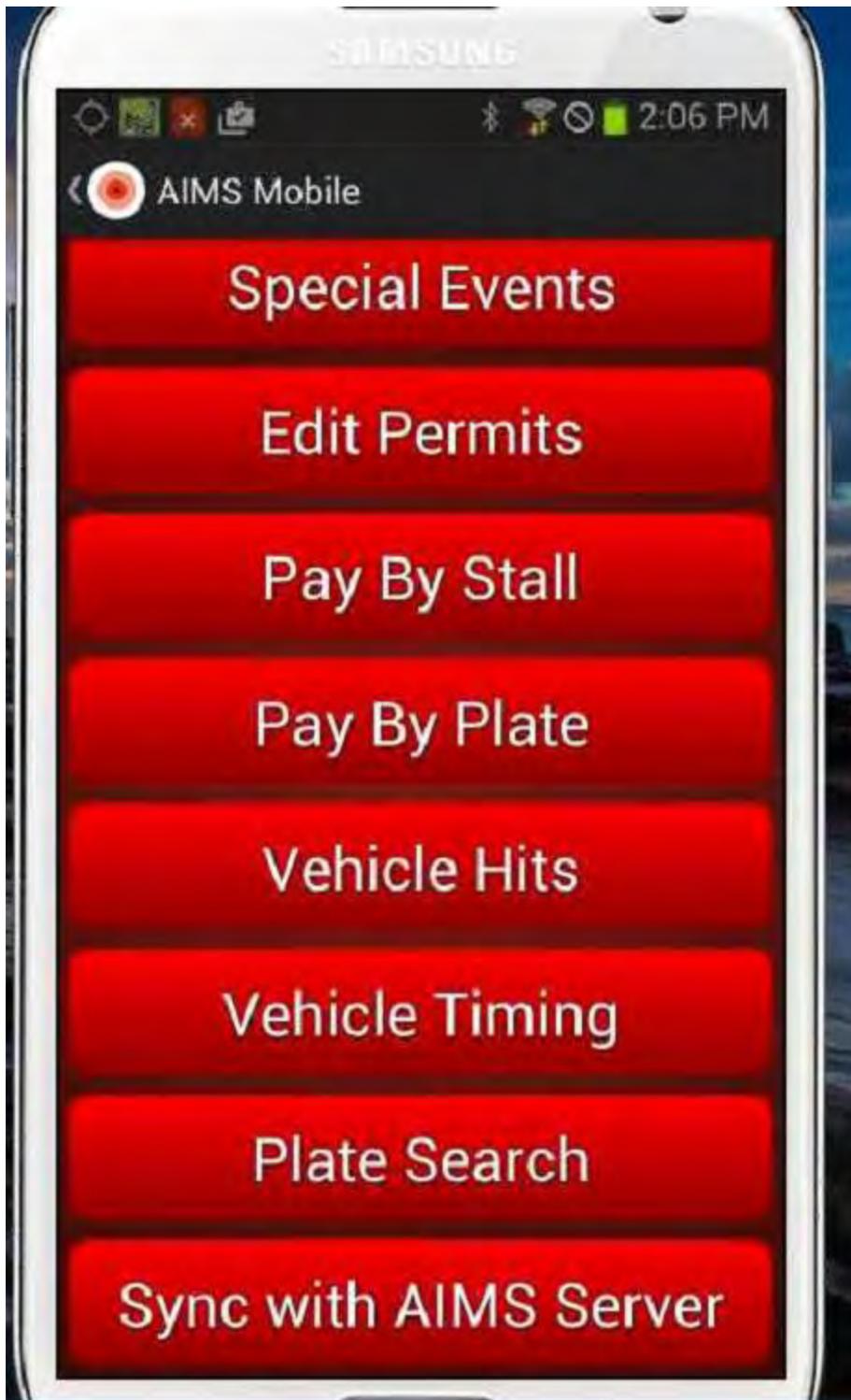
None  
  Mail  
  Email

Partial Appeal Information

Ticket #	Item	Amounts	Adjudicate
14S0028	01: No Parking Anytime	Amt: \$20.00 Bal: \$20.00	<input type="text" value="10"/>
14S0028	Fine Uplift	Amt: \$15.00 Bal: \$15.00	<input type="text" value="0.00"/>
Total:		Amt: \$35.00 Bal: \$35.00	\$10.00

\* = required field ✓ Enter Decision

AIMS mobil



AIMS Admin

General <

License Info

General Info

System Options

Agencies

Connected Clients

Handheld Setup

AIMS Mobile Licenses

Comment Types

Paid Via Types

Payment Types

Payment Descriptors

Report Templates

States / Provinces

Taxes

Client API IP#'s

General

Users and Groups

This product is licensed to:

EDC Corporation

Syracuse, NY 13209

Serial Number:

00001

20e07852-207a-453b-b949-59d3fc288c9f

Expiration Date:

1/2/2015

Database Type:

Run Network Tests

Maximum # of Agencies: 1

Maximum # of Clients: N/A

Maximum # of Handhelds: N/A

AIS

AIMS Tickets

AIMS Permits

AIMS Web  Plus

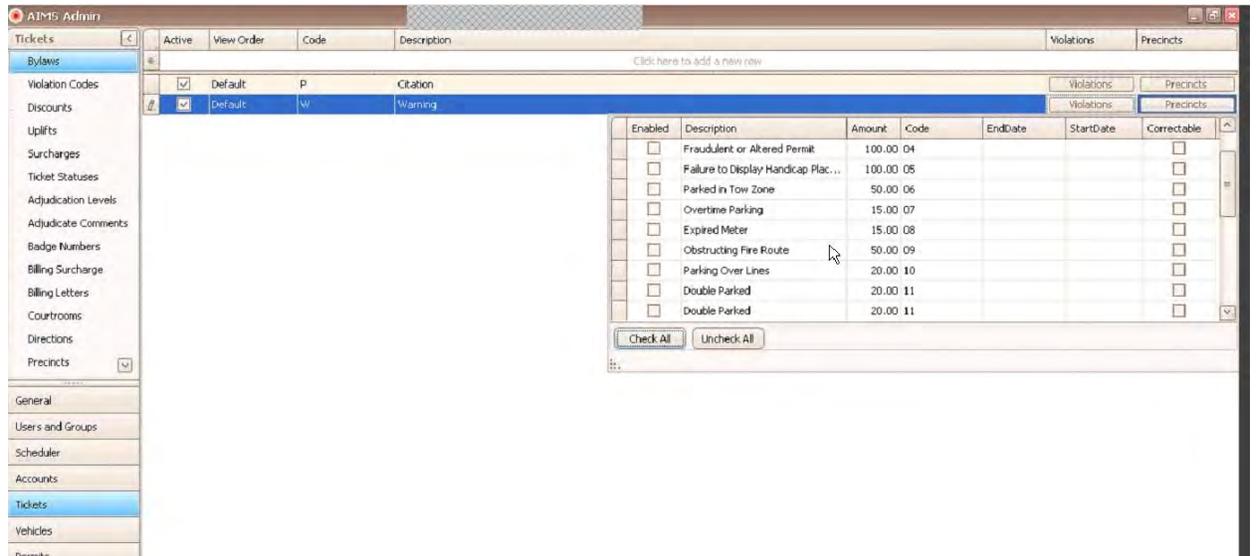
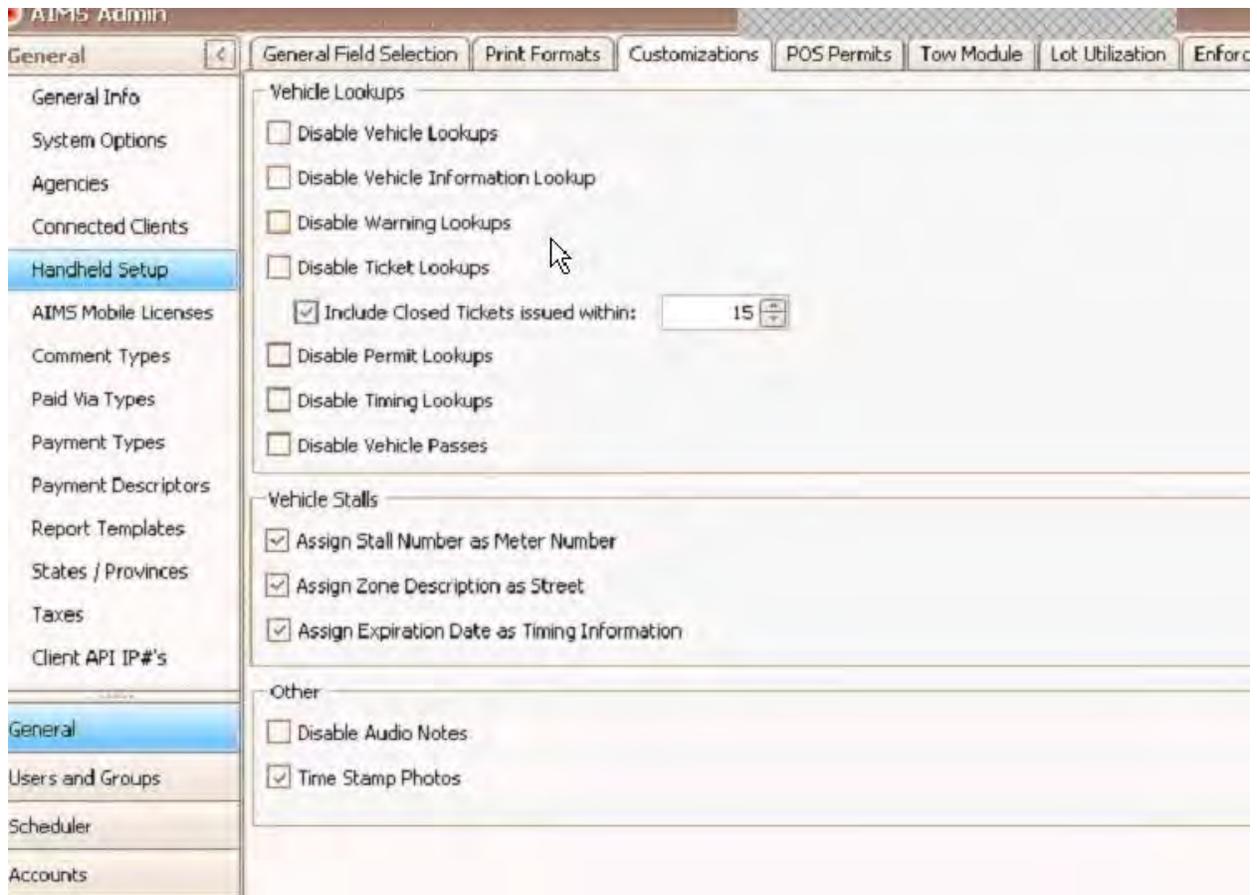
AIMS Towing

AIMS API

AIMS Special Events

AIMS POS Special Events

Enforcement API



Aggregate tickets carry over to aims mobil in real time

First screen with officer information –request to have daily message or briefing notes. Will be added they would then have to click next to move on. Could send specific vehicle, messages?? Maybe not-under discussion.

Setting for timing information-each device has setting real time options-set to real time or wifi-



## Vehicle Lookup

### Vehicle Timings:

Unit S1

Badge 8

Plate Number ABC123

State: 55

Stem 1: 9

Location: WEST AVE

Chalk Time: Mon Oct 27  
12:53:29 EDT 2014

Elapsed Time: 02d 01h  
31m

Back

Next



Cameras can date time stamp photos as they are taken, can then zoom in on the picture as well.

Timing is also transmitted to aims

Chalk Time	Badge	Unit ID	Plate Number	Plate State	Agency	Precinct	Location	Direction	Block Number	Meter Number	Stem 1	Stem 2	GPS Point
10/27/2014 12:53 PM	123 (Sam Cusick)	S1	ABC123	ON	Main	MAIN	WEST AVE				9		43.1925N -79.2127W (+/-36m)
10/26/2014 9:26 PM	123 (Sam Cusick)	S1	TIM001	NY	Main	MAIN	WEST AVE				8		43.1925N -79.2127W (+/-36m)
10/26/2014 9:26 PM	123 (Sam Cusick)	S1			Main	MAIN	WEST AVE						43.1925N -79.2127W (+/-36m)
10/22/2014 1:01 PM	CCG (Bob Newhart)	CG	6HFE333	NY	Main	MAIN	ADAMS STREET				9		
10/22/2014 1:00 PM	CCG (Bob Newhart)	CG	5VY286	CA	Main	MAIN	ADAMS STREET				6		
10/21/2014 8:33 AM	CCG (Bob Newhart)	CG	5FDW23	CA	Main	MAIN	ADAMS STREET				1		36.1153N -115.1749W (+/-43m)
10/21/2014 8:33 AM	CCG (Bob Newhart)	CG	870NUJ	CA	Main	MAIN	ADAMS STREET				9		36.1153N -115.1749W (+/-43m)

Transmits tracker to AIMS

AIMS Menu Account Payments Imports & Exports Window Help

Shared Timing **New Ticket**

Tickets **Issue New Ticket**

Ticket Information

Ticket Number:  Agency: Main

Issue Date / Time: 10/29/2014 14:34 Unit ID:

Issuing Badge:  CPI:

Ticket Status: **Issued**

Public Comments:

Private Comments:

Location Information

Meter:  Block:  Dir:  Prec.: MAIN

Loc.:

Vehicle Information

Plate:  State:  Type:

VIN:  Permit #:

Year:  Make:  Model:

VIN4:  Color:  Body:

Reg. Exp.:  Reg. #:

DMV Name:

Timing Information

Chalk Date:  Stem 1:  Stem 2:

Chalk Time:

Elapsed Time:

Pass/Stall Information

Tracker Attachments Comments Warnings Bills Location

Save Cancel Clear Next Search Advanced...

Financial Summary

Code	Description	Amount
Violations		
Surcharges & Upfits		
Transaction	Credit	Debit
Posting Date	Violation	Discount

Balance Owning:

Payment Date:

Amount Paid:

Paid Via:

Paid By:

Pay Descriptor:

Receipt #:

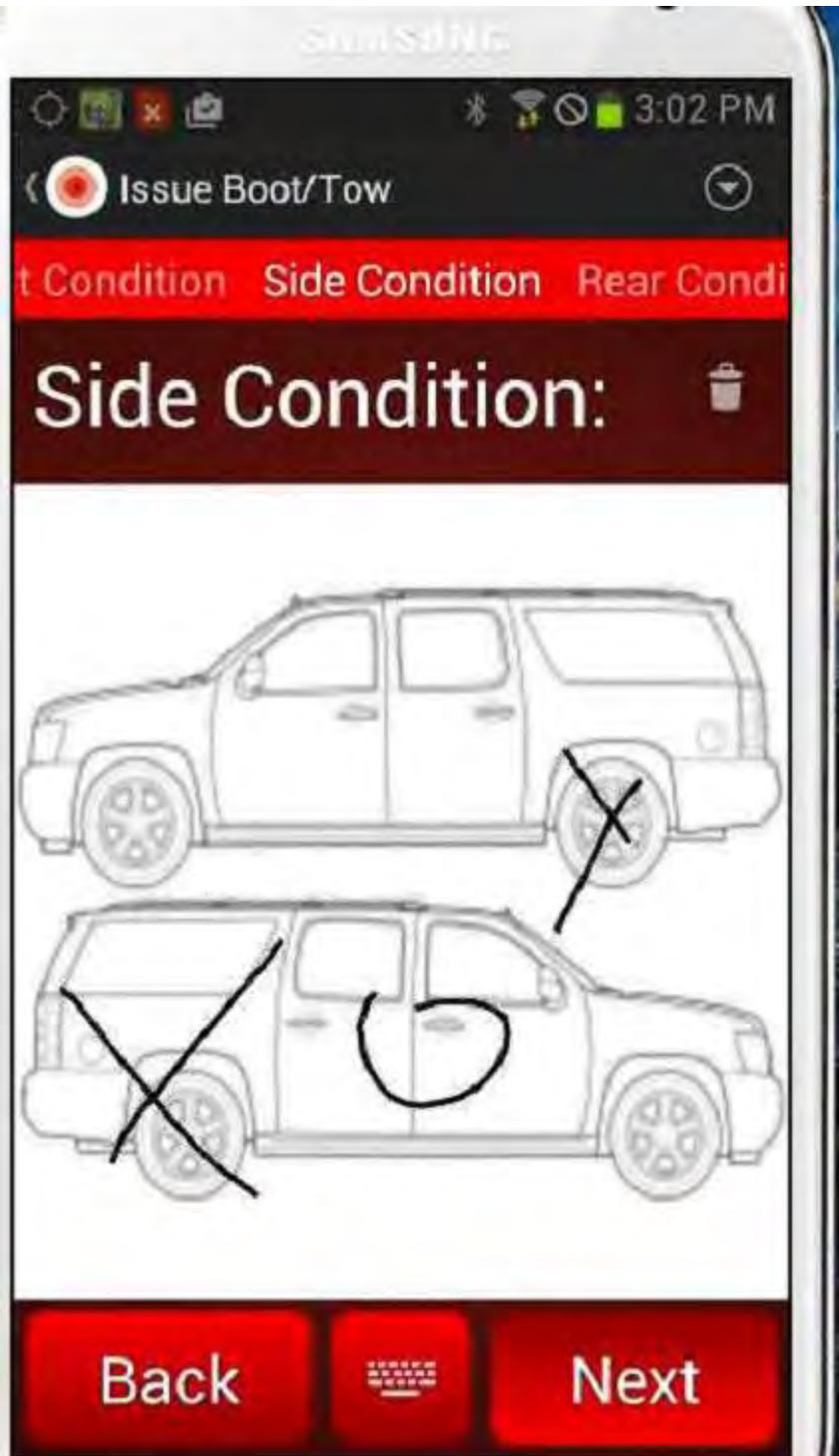
Username: KEVIN Agency: Main 16 Permits Pending 2 Adj Pending 0

Can enter tow company and fee info-select the tow company and then capture any damage



Take photo and draw the damage areas





This is then recorded and sent to aims this gives it a tow number-would be good for reporting and history

**Account #900(Ellen Genung) (Boot/Tow #14H00006)**

**Boot/Tows**

- Issue New Boot/Tow
- (1) Active
  - 14H00006

**Boot/Tow Information**

Number: 14H00006 Agency: Main

Date / Time: 10/20/2014 10:02 Unit ID: H

Issuing Badge: 101 (Mike Tyscha)

Status: Active

Comments: DAMAGE ON FRONT TIRE

Meter: Block: Dir: Prec.: MAIN Loc.: LANGLEY AVE

**Location Information**

Company: ABC Tow Company

Reason: Scofflaw

**Vehicle Contents**

Selected

- Cell Phone
- Cell Charger
- Car Seat

**Vehicle Information**

Plate: CTB7487 State: NY Type:

VIN: Permit #:

Year: 2010 Make: Audi Model: Q7

VIN: Color: Silver Body: SUV

Reg. Exp.: Reg. #:

Vehicle Conditions: SUV

Transaction	Number	Credit	Debit	Posting Date	User	Text
Edit Tow Info	14H00006	\$0.00	\$0.00	10/21/2014 2:57 PM	ELLEN	ELL
Edit Tow Conditions	14H00006	\$0.00	\$0.00	10/21/2014 2:57 PM	ELLEN	ELL
Edit Tow Info	14H00006	\$0.00	\$0.00	10/20/2014 4:31 PM	ELLEN	ELL
Edit Tow Info	14H00006	\$0.00	\$0.00	10/20/2014 4:31 PM	ELLEN	ELL
Edit Tow Info	14H00006	\$0.00	\$0.00	10/20/2014 10:51 AM	ELLEN	ELL
Add Tow Conditions	14H00006	\$0.00	\$0.00	10/20/2014 10:51 AM	ELLEN	ELL

**Financial Summary**

Description	Balance
Ticket #T0001	\$35.00
Ticket #T0004	\$35.00
Ticket #T0006	\$115.00
Ticket #14H00119	\$35.00
Fee TOW	\$100.00
Permit #E21999	\$100.00
Fee TOW	\$50.00

**Account Balance \$470.00**

Balance Owing: **\$470.00**

Payment Date: 10/29/2014 2:52 PM

Amount Paid: \$0.00

Paid Via: Counter

Paid By: Cash

Pay Descriptor:

Receipt #:

Print Receipt

**Account**

- Tickets
- Permits
- Vehicles
- Boot/Tows**
- Events

Requesting a second signature place for tow company to sign off

File: [Tow.H, 14H00008, 2014-10-20, 10:05 AM] | Print... | Copy | Open | View History | Save As...



Can mark vehicles in AIMS as released after they paid for the tickets

AIMS Menu Boot/Tow Account Payments Quickletters Imports & Exports Window Help

**Account #900(Ellen Genung) (Boot/Tow #14H00008)**

Main Menu	<b>Boot/Tows</b> Issue New Boot/Tow (2) Released 14H00008 14H00006	<b>Boot/Tow Information</b> Number: 14H00008 Agency: Main Date / Time: 10/29/2014 14:58 Unit ID: H Issuing Badge: 100 (Tor Jones) Status: Released Comments: DAMAGE Meter: Block: Dir: Prec.: MAIN Loc.: ADAMS STREET <b>Vehicle Information</b> Plate: CTB7487 State: NY Type:	<b>Location Information</b> Company: ABC Tow Company Reason: Scofflaw <b>Vehicle Contents</b> <table border="1"> <thead> <tr> <th>Selected</th> <th>Description</th> </tr> </thead> <tbody> <tr> <td><input type="checkbox"/></td> <td>Cell Phone</td> </tr> <tr> <td><input type="checkbox"/></td> <td>Cell Charger</td> </tr> <tr> <td><input type="checkbox"/></td> <td>Car Seat</td> </tr> </tbody> </table> <table border="1"> <thead> <tr> <th>Creation Date</th> <th>Type</th> <th>File N</th> </tr> </thead> <tbody> <tr> <td>10/29/2014</td> <td>Image</td> <td>Tow.H</td> </tr> <tr> <td>10/29/2014</td> <td>Tow</td> <td>Tow.H</td> </tr> </tbody> </table>	Selected	Description	<input type="checkbox"/>	Cell Phone	<input type="checkbox"/>	Cell Charger	<input type="checkbox"/>	Car Seat	Creation Date	Type	File N	10/29/2014	Image	Tow.H	10/29/2014	Tow	Tow.H
	Selected	Description																		
<input type="checkbox"/>	Cell Phone																			
<input type="checkbox"/>	Cell Charger																			
<input type="checkbox"/>	Car Seat																			
Creation Date	Type	File N																		
10/29/2014	Image	Tow.H																		
10/29/2014	Tow	Tow.H																		

People can log into the portal and see the tow information



# AIMS Web

[Home](#) [Tickets](#) [Permits](#) [Boot/Tows](#)

Logged in as Ellen Genung [Logout](#)

## Boot / Tow #14H00006

### Boot / Tow Information

Issue Date: Monday, October 20, 2014  
Issue Time: 10:02 AM  
Current Status: Released  
Location: LANGLEY AVE

### Vehicle Information

License Plate: CTB7487 - NY  
Vehicle: 2010 Audi Q7  
Body Type: SUV  
Color: Silver

### Tow Company Information

13 Dwight Park Drive  
Syracuse, NY 13209  
800-886-6316

### Closed Tickets on Vehicle

Ticket #	Details	Balance
T0001		\$0.00
T0004		\$0.00
T0006		\$0.00
14H00119		\$0.00

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AIMS Web 8.170.00 Copyright ©2014 EDC Corporation

Public can log in and enter date and plate number and it will link the account.

<https://www.aimsweb.com/ticket.php?date=10/20/2014&plate=CTB7487>



# AIMS Web

[Home](#) [Tickets](#) [Permits](#) [Boot/Tows](#)

[Click here to login](#)

## Ticket #14H00119

### Ticket Information:

Issue Date: Monday, October 20, 2014  
Issue Time: 10:01 AM  
Current Status: Paid In Full  
Location: ADAMS STREET  
Comment: PICTURE TAKEN WITH HANDHELD

### Vehicle Information:

License Plate: CTB7487 - NY  
Vehicle: Audi Q7  
Body Type: SUV  
Color: Silver

**Balance Owing: \$0.00**

### Violations & Surcharges

Violation	Amount
03: Failure to Display Permit	\$20.00

Surcharge / Late Fee	Violation	Amount
Fine Uplift	03	\$15.00

[Appeal Ticket](#)

[View Ticket](#)

### Closed Tickets on Vehicle

Ticket #	Details	Balance
T0001		\$0.00
T0004		\$0.00
T0006		\$0.00
14H00119		\$0.00

### Attachments

Filename	Date	View

### Lookup a boot or tow

October 2014

Su	Mo	Tu	We	Th	Fr	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

10/29/2014  
*Boot or Tow Date\**

CTB7487  
*Plate # or VIN\**  
*Do not enter any spaces or dashes*

\*= required field

Search

New-AIMS Plus-as part of your support package



Login

Username:

Password:

Login

<b>Account</b>
Open/Create Account Account Search
<b>Tickets</b>
Open/Issue Ticket Ticket Search
<b>Permits</b>
Open/Create Permit Permit Search
<b>Vehicles</b>
Open/Add Vehicle Vehicle Search



**Account**

- Open/Create Account
- Account Search

**Tickets**

- Open/Issue Ticket
- Ticket Search

**Permits**

- Open/Create Permit
- Permit Search

**Vehicles**

- Open/Add Vehicle
- Vehicle Search

Open or Create New Account

Account #:

Search

Account Activity  
Account Financials

**Tickets**

- Open/Issue Ticket
- Ticket Search
- (4) Issued
  - (1) Warning 14CG90012

**Permits**

- Open/Create Permit
- Permit Search
- (1) Active
  - (1) Commuter A1234
- (2) Expired
  - (1) Conference C0001
  - (1) Event General R.100

**Vehicles**

- Open/Add Vehicle
- Vehicle Search
- 5VX288 CA

**Account Information**

Account #: 3447 Account Type: Individual Account

**(1) Contacts**

**Christopher Genung** + Add Contact

Last Name: Genung First Name: Christopher Middle Name:

Contact Type:

Home Local Work

Street Address: 42196 Reanoake Street Primary Bad

Zip: 92691 City: TEMECULA State: CA

ID Fields

Custom Fields

Email Addresses

Email: chris@aimsparking.com

+ Add Email Address

**Financial Summary**

Description	Balance
Ticket #14CG90016	\$30.00
Ticket #14CG90017	\$115.00
Ticket #14CG90023	\$20.00
Ticket #14CG90024	\$15.00

Balance Owing: 180.00

Payment Date: 10/29/2014

Amount Paid: 0.00

Paid Via: Counter

Paid By: Cash

Pay Descriptor:

Receipt #:

Print Receipt

Save Payment Advanced...

Clear

The screenshot displays the AIMS Plus web application interface. At the top, there is a navigation bar with tabs for Account, Tickets, Permits, Vehicles, Payments, Quickletters, Reports, and Tools. The user's name, Chris Genung, is visible in the top right corner. The main content area is divided into several sections:

- Account Overview:** A sidebar menu on the left with options like "Open/Create Account", "Account Search", "Account Overview", "Account Activity", and "Account Financials".
- Account Information:** A central section showing "Account #: 3447" and "Account Type: Individual Account".
- (1) Contacts:** A section for managing contacts, currently showing "Christopher Genung" with fields for Last Name, First Name, Middle Name, Contact Type, Home/Local/Work, Street Address, Zip, City, and State. There are also checkboxes for "Primary" and "Bad".
- Financial Summary:** A table on the right showing a list of tickets and their balances:
 

Description	Balance
Ticket #14CG90016	\$30.00
Ticket #14CG90017	\$115.00
Ticket #14CG90023	\$20.00
Ticket #14CG90024	\$15.00

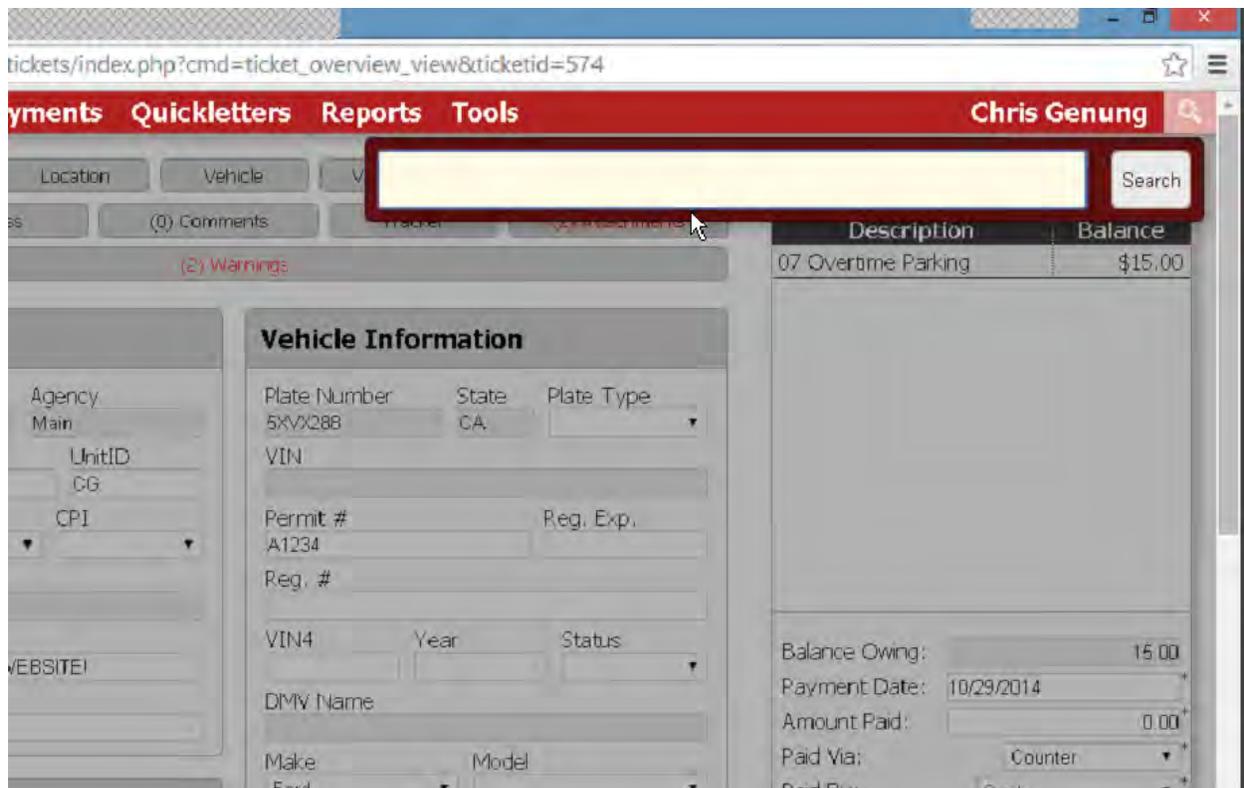
 Below the table, there are fields for "Balance Owing: 180.00", "Payment Date: 10/29/2014", "Amount Paid: 0.00", "Paid Via: Counter", "Paid By: Cash", and "Pay Descriptor". There is also a "Print Receipt" button and a "Save Payment" button.

This involves out IT department to allow for accessibility, especially if remote access but also for initial setup.

Updates are applied to server and this would update AIMS plus as well. AIMS server becomes your webserver.

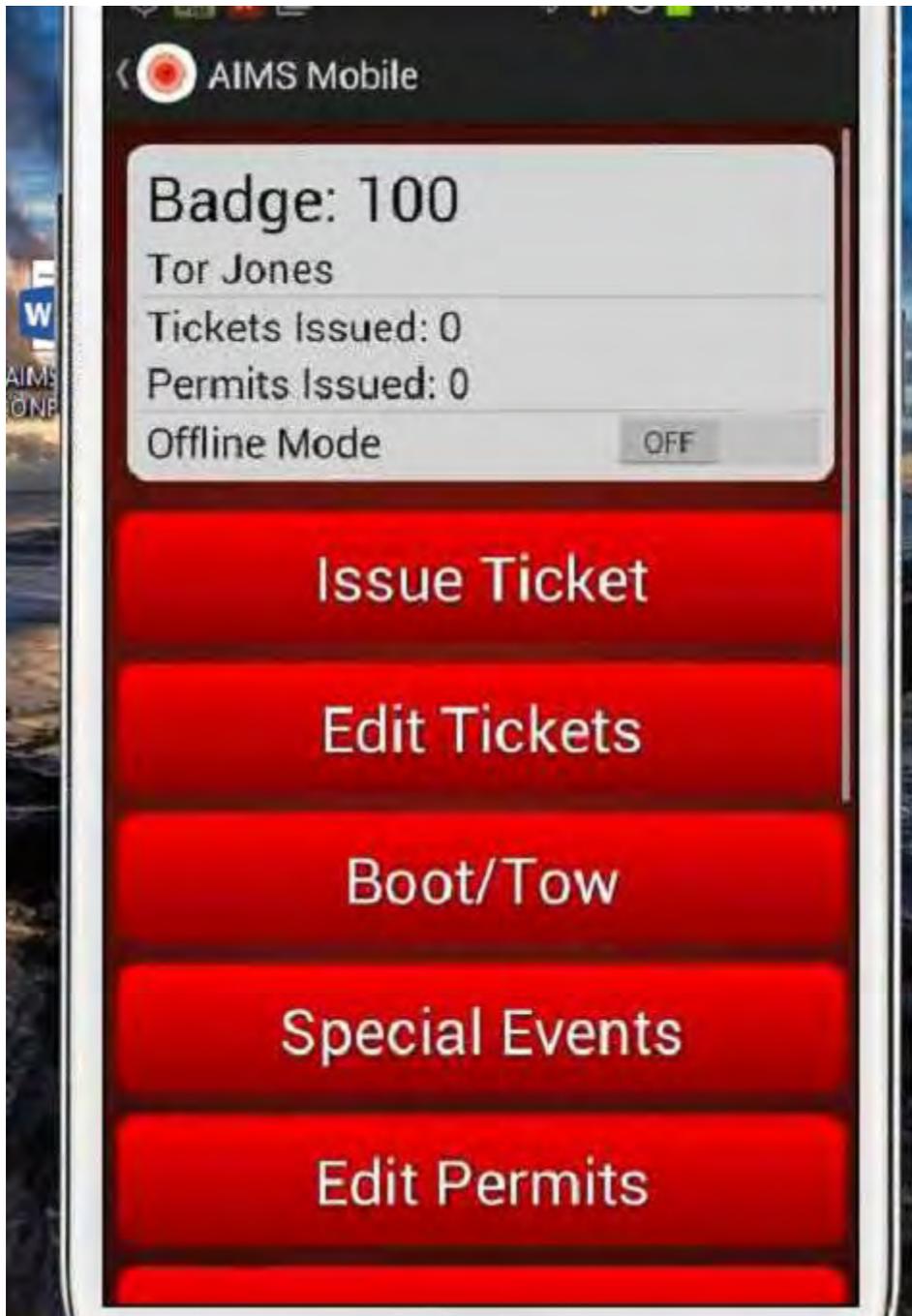
This would be good when we went onsite to places.

Unified search field to enter name, account etc-multiple searches based on the one data entry



4 main screens are completed in a read only mode currently

Pay by phone, place etc they listed the companies in the book they link with



Pick the zone



Then it shows the plates that have paid by phone or by plate

## Vehicle Lookup

### Vehicle Passes:

**Zone: Demo Zone 01**

**Plate #: TCU5556**

**Purchase Date: 10/29/14  
1:00 PM**

**Expiration Date:  
10/29/14 3:59 PM**

**Time Remaining: - 8m**

**Status: Expired**

Back

Next



City of Las Vegas is currently using this technology-good to contact her

Data updates automatically for payments every 30 seconds, do not need to sync,

Links to AIMS

Space Number	Purchase Date	Expiration Date	Status Code	Zone Desc	Zone Type Desc
1013	10/29/2014 4:00 PM	10/29/2014 4:59 PM	Valid	Demo Zone 01	Demo
1014	10/29/2014 3:00 PM	10/29/2014 5:59 PM	Valid	Demo Zone 01	Demo
1015	10/29/2014 3:00 PM	10/29/2014 3:59 PM	Expired	Demo Zone 01	Demo
1016	10/29/2014 2:00 PM	10/29/2014 4:59 PM	Valid	Demo Zone 01	Demo
1017	10/29/2014 2:00 PM	10/29/2014 4:59 PM	Valid	Demo Zone 01	Demo
1018	10/29/2014 4:00 PM	10/29/2014 6:59 PM	Valid	Demo Zone 01	Demo
1019	10/29/2014 4:00 PM	10/29/2014 6:59 PM	Valid	Demo Zone 01	Demo
1020	10/29/2014 3:00 PM	10/29/2014 5:59 PM	Valid	Demo Zone 01	Demo
2001	10/29/2014 4:00 PM	10/29/2014 6:59 PM	Valid	Demo Zone 02	Demo
2002	10/29/2014 2:00 PM	10/29/2014 2:59 PM	Expired	Demo Zone 02	Demo
2003	10/29/2014 3:00 PM	10/29/2014 5:59 PM	Valid	Demo Zone 02	Demo
2004	10/29/2014 3:00 PM	10/29/2014 5:59 PM	Valid	Demo Zone 02	Demo
2005	10/29/2014 2:00 PM	10/29/2014 2:59 PM	Expired	Demo Zone 02	Demo
2006	10/29/2014 3:00 PM	10/29/2014 5:59 PM	Valid	Demo Zone 02	Demo
2007	10/29/2014 3:00 PM	10/29/2014 3:59 PM	Expired	Demo Zone 02	Demo
2008	10/29/2014 4:00 PM	10/29/2014 6:59 PM	Valid	Demo Zone 02	Demo
2009	10/29/2014 3:00 PM	10/29/2014 5:59 PM	Valid	Demo Zone 02	Demo
2010	10/29/2014 3:00 PM	10/29/2014 3:59 PM	Expired	Demo Zone 02	Demo
2011	10/29/2014 3:00 PM	10/29/2014 5:59 PM	Valid	Demo Zone 02	Demo
2012	10/29/2014 2:00 PM	10/29/2014 4:59 PM	Valid	Demo Zone 02	Demo
2013	10/29/2014 4:00 PM	10/29/2014 6:59 PM	Valid	Demo Zone 02	Demo
2014	10/29/2014 2:00 PM	10/29/2014 2:59 PM	Expired	Demo Zone 02	Demo
2015	10/29/2014 2:00 PM	10/29/2014 4:59 PM	Valid	Demo Zone 02	Demo
2013	10/29/2014 4:00 PM	10/29/2014 6:59 PM	Valid	Demo Zone 02	Demo
2014	10/29/2014 2:00 PM	10/29/2014 2:59 PM	Expired	Demo Zone 02	Demo
2015	10/29/2014 2:00 PM	10/29/2014 4:59 PM	Valid	Demo Zone 02	Demo

Limit to current spaces, and those that expired in the last 90 minutes

## Carpool

# Carpool Module Summary

- The Carpool Module will include:
  - AIMS Admin setup screen to define carpool types, rates and availability rules
  - AIMS Web+ Carpool screen where your customers can form, join and view their carpool group
  - AIMS Carpool screen for fulfilling online requests, viewing/editing existing carpools, adjusting finances

Would come into a grid like what we have currently. Billing is like the trip pool was with cost tied to sticker and not the permit that is shared.

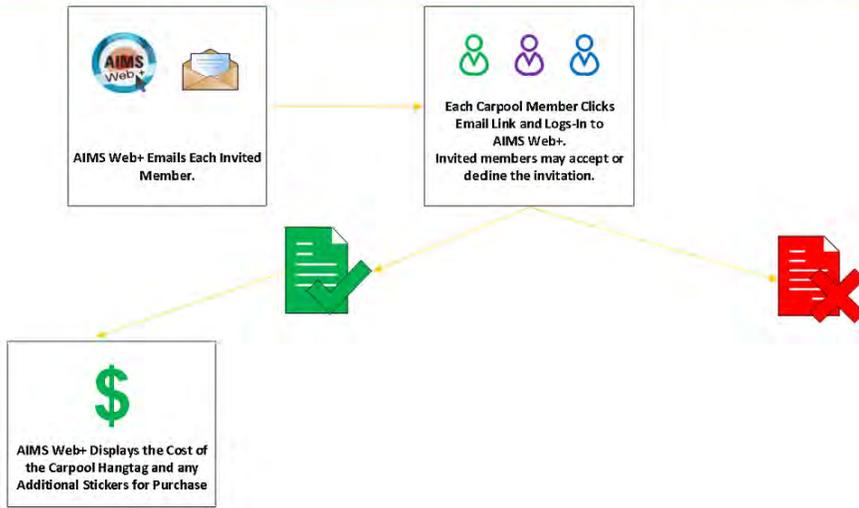
## **AIMS Admin Carpool Configuration**

- AIMS Administration Menu:
  - Define Carpool Types
  - Link Permit Types/Rates to Distinct Carpool Types
  - Define permit rate per Number of Carpool Members
  - Define the Permit Type that will be tied to the Carpool Group Account (shared among all members)

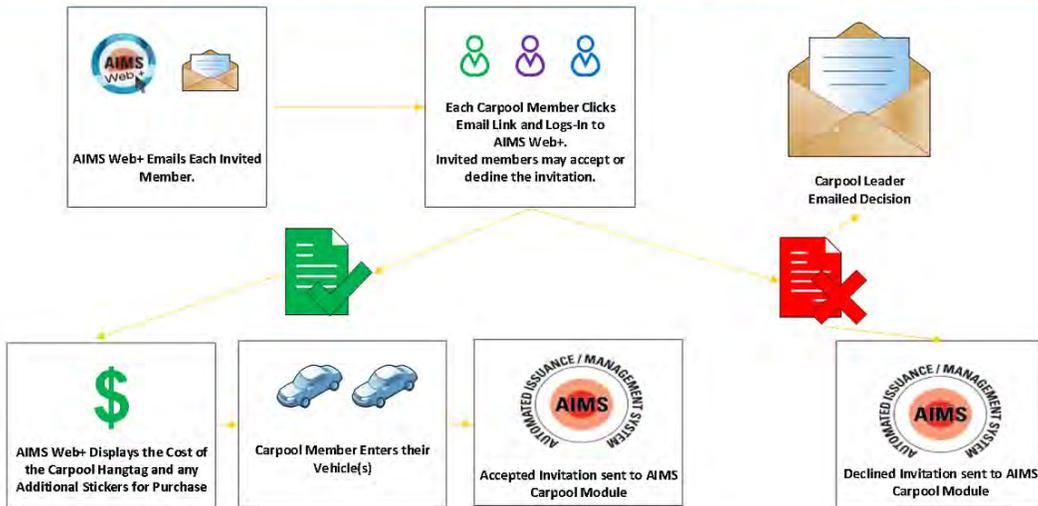
## **AIMS Web+ Functionality**

- A “Carpool Leader” can login to AIMS Web+ to form a carpool
- The Leader will indicate the number of additional members they would like to invite and enter their email addresses
- AIMS Web+ will send them a link to the carpool invitation
- Invited members can accept or deny the carpool invitation
- Availability rules are supported throughout the online process
- All members can view the status of those invited

# Carpool Member Online Confirmation



# Carpool Member Online Confirmation



## AIMS Carpool Management

- Carpool requests are sent to AIMS in real-time and displayed in a grid pending approval
- Carpool permits can only be assigned when all members have accepted their invitation
- A Carpool Group Account is created in AIMS after approval by an AIMS User
- The AIMS User assigns a permit number to the carpool group account
- The AIMS User assigns permit numbers to each individual member's accounts
- AIMS adds the carpool leader and all members to the group account
- AIMS splits the cost of the carpool permit among users, per your Admin rules
- AIMS emails a custom Quickletter to all members with instructions for finalizing payment and pick-up

## Customer Feedback

- We welcome all comments.
- Does this module suit your needs?
- What have we missed?

Question asked about opportunity to approve the carpool based on reviewing addresses, etc.

Like trip pool rates would recalculate if someone left the carpool. Discussed ways to still have a "leader" designated due to seniority and lot assignments. This would allow all members of a carpool to contribute financially and pay by payroll deduction.

There other clients had discounts for a 4 member carpool and had people gaming the system to get the discount by having other people on the carpool that never were picked up but they still received a discount. The sticker process/money tied to this would prevent that from happening.

LPR now is starting to include “shared” permits, sent info to enforcement handhelds with coordinates as to where both cars are located in the parking lot. This could be a way to reduce the abuse of these types of permits.

Several of the schools mentioned the scratch off permits and benefits for carpool/vanpool members. Some charged for them and others did not. Bus pass permit holders and even people that walked/biked were eligible for these (NC State). They complete a form stating the alternative transportation and do not have a parking permit. Bike registration was required for these folks.