

Subject: Fwd: CPARK-L Digest - 7 Mar 2014 to 10 Mar 2014 (#2014-49)

From: "Brian O'Sullivan" <bjosulli@ncsu.edu>

Date: 3/11/2014 9:02 AM

To: Gary Bridges <gsbridge@ncsu.edu>, Gregory Cain <gecain@ncsu.edu>, Ronnie Bowen <rnbowen@ncsu.edu>

see Cathy Reeve post below, which clearly is our issue.

----- Forwarded message -----

From: **CPARK-L automatic digest system** <LISTSERV@lists.psu.edu>

Date: Mon, Mar 10, 2014 at 11:00 PM

Subject: CPARK-L Digest - 7 Mar 2014 to 10 Mar 2014 (#2014-49)

To: CPARK-L@lists.psu.edu

There are 2 messages totaling 136 lines in this issue.

Topics of the day:

1. Scheidt & Bachmann Credit Card In/Out Machines
2. Master Meters in Garages

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--> mailing list problems? -> CPARK-L-REQUEST@lists.psu.edu <--

--> WEB archives - <http://lists.psu.edu/archives/cpark-l.html> <--

Date: Mon, 10 Mar 2014 14:06:53 +0000

From: "Reeve, Catherine" <catherine.reeve@DOA.NC.GOV>

Subject: Scheidt & Bachmann Credit Card In/Out Machines

For any of you who operate visitor lots with this system, I'd appreciate you sharing your SOP's for lot operations and responsibilities with such a system and for addressing issues when a credit card appears to be "read" (accepted) upon entrance, but not is not "read" (accepted) by the system when the visitor is trying to exit. When this happens it creates a customer service nightmare since the visitor believes everything is OK when they enter the lot. Then you have the issue of fee collection (do you or don't you and how) if the person is let out without paying.

I'm not familiar with how these machines can be programmed, so I would like to know if there is a feature to "authorize" the card before the visitor enters the lot, i.e., if the card cannot be authorized at the entrance, then the visitor would not gain entry.

Thanks, Cathy

Catherine G. Reeve, CAPP
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Date: Mon, 10 Mar 2014 19:51:27 +0000
From: "Caton, Gary" <gacaton@UNCC.EDU>
Subject: Re: Master Meters in Garages

Bill,

We currently use Pay on foot in our decks with gates and SIRIT AVI readers for permits. In our surface lot we use Pay by Space due to its customer friendly atmosphere, park, pay , go. We are implementing pay by phone to allow our pay by space customers to extend their time, when necessary, without having to return to the lot. Pay by space is easier to enforce as the officer merely checks the station for spaces that are paid and issues citations to all of the spaces that are occupied and not paid. Pay and Display seems unfriendly as the customer parks goes to the meter, returns to their vehicle and then goes on with business, and if they get delayed there is no option to extend time without returning to the lot.

My 2 cents,
Gary

Gary Caton, CAPP | Director for Parking Transportation Services
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-----Original Message-----

From: Campus Parking System Administration [mailto:CPARK-L@lists.psu.edu] On Behalf Of Patrick Seward
Sent: Monday, March 03, 2014 6:43 PM
To: CPARK-L@LISTS.PSU.EDU
Subject: Re: Master Meters in Garages

Hi Bill,

We are currently constructing a 330 space garage and will be using Pay and Display to manage the spaces. We decided to go this route as it is our current system of regulating parking on campus. It would be easy to switch to pay by plate with little infrastructure change, then you can use LPR.

We prefer Pay and Display as it requires the enforcement officer to be on foot and walking through the entire facility, increasing their presence and enhancing safety. Whatever route you choose, pay stations are in my opinion, the way to go.

Hope this helps.

Thanks

Pat

Patrick Seward
Transportation & Parking Coordinator
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Follow us on Twitter : <https://twitter.com/uvicsecurity>

-----Original Message-----

From: Campus Parking System Administration [mailto:CPARK-L@LISTS.PSU.EDU] On Behalf Of Simons, William

Sent: January-23-14 7:50 AM

To: CPARK-L@LISTS.PSU.EDU

Subject: Master Meters in Garages

Hello Fellow C-Parkers.

Our city is building an unmanned 290 space, four-level garage starting this summer. Our current system downtown is Pay and Display.

I am looking for opinions about Pay and Display versus Pay by Space in garage applications.

Bill Simons

Parking Manager

Dover Police Department

46 Locust Street, Dover, NH 03820

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End of CPARK-L Digest - 7 Mar 2014 to 10 Mar 2014 (#2014-49)

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