

**Subject:** Re: "I forgot my permit"

**From:** Julia Gassman <Julia.Gassman@WWU.EDU>

**Date:** 10/23/2014 10:58 AM

**To:** CPARK-L@LISTS.PSU.EDU

We ask them to get a one day replacement at no charge. They have to appeal a ticket if received and we only give them one warning per year. We reduce the second one to \$10 (which is our rate for a day permit), after that \$30. We hope to go to LPR to help avoid all of this at some point 😊

Julia Gassman  
Western Washington University  
Manager-Parking Services  
360-650-7402

-----Original Message-----

From: Campus Parking System Administration [<mailto:CPARK-L@lists.psu.edu>] On Behalf Of Jo-Ann Sciampacone

Sent: Thursday, October 23, 2014 7:27 AM

To: [CPARK-L@LISTS.PSU.EDU](mailto:CPARK-L@LISTS.PSU.EDU)

Subject: "I forgot my permit"

Hello all,

We seem to be having a rash of "I forgot my permit, it's in my other car".

Our policy is to refund twice, but after there are no refunds. The staff who do this frequently feel this is an unreasonable policy and they should be able to be carefree about having the permit in the vehicle.

Are we being unreasonable? What else are people doing?

Jo-Ann Sciampacone | Manager - Parking & Transportation Services / Coördinatrice - Service de Stationnement & Transport | Université McGill University | University Services / Services universitaires | 3465 Durocher | Montréal (Quebec) H2X 0A8 | T. 514-398-8437 F. 514-398-2144 | [jo-ann.sciampacone@mcgill.ca](mailto:jo-ann.sciampacone@mcgill.ca) | [www.mcgill.ca/transport/parking](http://www.mcgill.ca/transport/parking) | <http://www.mcgill.ca/transport/parking>

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