tytocare™

TytoCare 4.0

Release Notes

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TytoCare 4.0 Release Notes

What's New in TytoCare 4.0

TytoCare 4.0 version release introduces improvements and new features for the TytoCare App, TytoCare Device, TytoCare Clinician Dashboard and backend infrastructure.

With the introduction of TytoCare 4.0, we introduce multiple user experience enhancements, language localization for the TytoCare Device and the TytoCare App, and new consumer-oriented features.

How to upgrade your TytoCare App to 4.0

If your mobile device is configured to automatically receive updates from the Apple App Store or Google Play, the new app version will be pushed to your device (you may still need to approve or initiate the update). To manually update the app to the new version, access the App Store/Google Play app on your mobile device.

How to upgrade your TytoCare Device to 4.0

The TytoCare Device will check for an available software upgrade the next time it is turned on and connected to a wireless network. Once available, the device will request permission to download, and then install, the new version.

The installation process may take a few minutes. Please make sure the device is plugged into the charger throughout this process.

Once the upgrade process is completed, the device will restart automatically and will now be configured with the new version.

Backward Compatibility

The TytoCare 4.0 backend infrastructure and TytoCare Clinician Dashboard are fully backward compatible with device version 3.0 and app version 3.0 and above.

It is recommended to always keep the device and app upgraded to the latest version.

Platform-wide Features and Improvements

New Features

TytoCare App & Device Localization

- The TytoCare App, Device and accompanying content (Quick Start Guide, Safety Leaflet, User Manuals and tutorial videos) now support the following languages:
  - ❖ Spanish
  - ❖ French
  - ❖ Hebrew
  - ❖ German
  - ❖ Russian
  - ❖ Ukrainian
  - ❖ Arabic, Italian (printed materials only, not the Device and App)

- Localization/language selection is turned off by default. Customers can contact TytoCare to enable language support.

- User will be able to set any available language and can also set separate languages for the device and app.

Epic Integration

- Added support for OAuth 2.0 for Single Sign On (in addition to SAML 2.0).

Digital Thermometer Update

- The Tyto Device thermometer has been enhanced to a body IR thermometer – please refer to the TytoCare 4.0 User Guide for additional details.

TytoCare App

Improvements

Login & Signup flow UX improvements

- The user experience of the login is improved:
    - ❖ Users are now encouraged to login and signup with their email address
    - ❖ Users can toggle to see the password while typing to reduce the chance of wrong password
- As an alternative to their username, users may now also login using the email address associated with their account. This feature can also be used to request password resets if the username cannot be recalled.
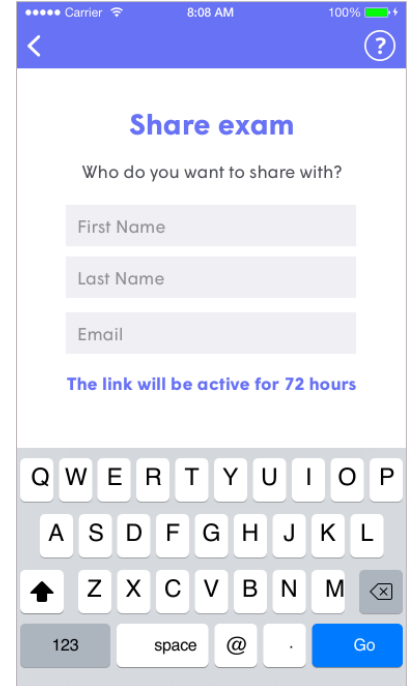
New Features

Support Multiple Cloud Environments

- TytoCare maintains multiple cloud environments in the US, Canada and Europe for data privacy compliance and redundancy. Users who login or register will be automatically connected to the correct environment (as determined by where their telehealth service provider is located).

Optional User Workflow: Share Exams

- Users can share their Tyto exams as a time-limited link by invitation to an e-mail address.
- Users will be able to initiate the share from their exam's history page: "My Exams"
- Customers/Health Systems can decide whether to enable this feature – it is disabled by default.

TytoCare Device

Improvements

Tyto Device User Experience

- The device's main navigation menu was improved for easier navigation between exams.
- Important functions are now in a more prominent location.
- In guided exam mode, the short videos have been improved to better explain and emphasize aspects in the process.
- A new language selection screen automatically shows upon first use. This screen can also be accessed at a later time via Settings.

Thermometer Calibration

- Guided exam mode: Added an additional short video for thermometer calibration.

Device Power Button: Added Functionality

- It is now easier to reach the user menu: simply perform a short press on the device's physical power button (located at the top of the device).
- Users can now take snapshots during the skin exam with a short press of the device's physical power button.

New Features

Exam-and Forward: Direction Guidance during Ear Exam

- Uses TytoCare's smart algorithm to guide the user towards the eardrum via the ear canal.
- This feature is optional and disabled by default.

TytoCare Clinician Dashboard & Web Viewer

Improvements

Clinician Dashboard Rebrand

- The clinician web application has a new look and aligns to the current TytoCare branding scheme.

Visit Requests: Additional Information

- Added patient's date of birth.
- Added initial service line.

New Features

Reassignment of Pending Visits

- Clinicians now have the ability to monitor and manage visit requests/queue directly from within the Clinician Dashboard:
  - Pull a visit request from a service queue and assign it to their personal queue
  - Transfer a visit request from their personal queue back to a service queue or to another available clinician within the organization
  - This feature is optional and disabled by default.

Exam Recording Feedback

- The clinician can leave a clinical feedback per exam recording for the Tyto team to learn and improve the data quality in different clinical scenarios.

Post-Visit Survey (Online Workflow)

- A new survey mechanism to solicit provider feedback once a visit is completed.
- Questions can be customized.
- The survey is optional and can be dismissed by the user.

Contact Information

For any questions or feedback about this document, please contact us at
866-971-TYTO (8986) or support@tytocare.com.