

## Mission Statement

Our mission is to improve healthcare access and eliminate health disparities for uninsured, indigent residents of Catawba County by serving as their medical home and providing quality, comprehensive, culturally-proficient, primary and preventive healthcare services with respect and dignity.

## Vision Statement

To strive to provide access to quality health care that is patient-focused in delivery and maximizes all available resources.

## Our Values

- We believe every individual has the right to quality healthcare that is respectful and considerate.
- We create an atmosphere, for patients and staff, that is safe, accessible and free of discrimination.
- We believe in the training of our staff and in the continuous improvement of our health center systems to provide the highest quality care.

# Community Health Center

a program of

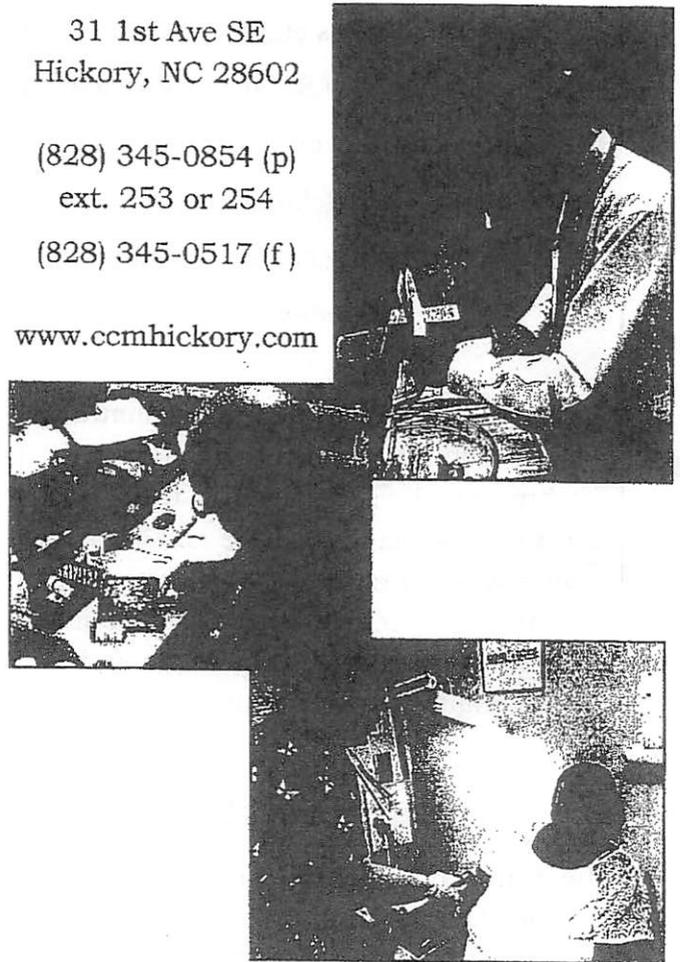


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*The Medical Home for  
Catawba & Alexander  
County's uninsured,  
indigent residents*

## Medical Services

The clinic offers primary and specialist care, lab services, imaging and diagnostics. Staffed with a combination of paid and volunteer providers, primary medical care is available Monday-Thursday and specialist appointments are available on a regular schedule, usually weekly or monthly.

Current services offered at CHC:

Gastroenterology • Surgical • Physical Therapy • Orthopedics • Ophthalmology • Optometry • Counseling • DM education class • Smoking cessation class • Dermatology

Referrals to specialists in the community are also made when there is not a volunteer physician at CHC; these are sent to the specialist's office and accepted on a case by case basis. Referrals for cardiology, urology, nephrology, major surgery, podiatry, wound care and psychiatry are currently available.

## Dental Services

The dental clinic offers care to CHC clinic patients and is staffed with volunteer dentists, hygienists and dental assistants. Services offered in-house include digital X-Ray (panoramic and bitewing), extractions and fillings. CHC works with the CVCC Dental Hygiene program for cleaning referrals.

## Pharmacy Services

CHC offers pharmacy services for clinic patients, including prescriptions written from the ER and specialist visits. There is a formulary and a therapeutic interchange available. The pharmacy does not fill narcotics, but otherwise offers a formulary that includes chronic disease management medication as well as antibiotics, etc. for acute illness.

## CHC at a glance...

The patients at the Community Health Center are residents of Catawba or Alexander County that are living below 250% of the Federal Poverty Guidelines & do not qualify for Medicare/Medicaid.

Household Size	Max income
1	\$29,175
2	\$39,325
3	\$49,475
4	\$59,625
5	\$69,775

## Hours of Operation

### Clinic

Monday - Thursday

8am - 4:30pm

Tuesday evenings

5pm - until last patient seen

### Pharmacy

Monday - Thursday

9am - 4:30pm (closed daily 1-2:30pm)

Tuesday evenings

6:30pm - 7:30pm