

From: M randa Masters <mmasters@sunriseinashville.org>
Sent: 3/ 0/2022 3:24:45 PM
To: sp obe t@helpmateonline.org
Cc: eba ashe enc.go
Subject: Fwd: Fw: Housing info

Hi Sophie,

Sorry to switch emails on you but I just got my Sunrise email set up yesterday. Thank you for the info! So sorry to do this but can I ask more questions? I apologize if I overlooked any of this info if you already provided it.

1. Can the grant pay a double security deposit or just a single?
2. Is there a minimum lease term that's required or can it be month-to-month?
3. Will the grant pay the entirety of the first 3 months of rent or are clients responsible for a portion?
4. FMR question: \$1099 for a 1 bedroom unit, not including the utility allowance?
5. No utility assistance is provided, even if clients have limited income for the first couple of months?
6. When they identify a unit &/or need someone to speak to a potential landlord, would they connect with their Case Manager or you? From your email, I assume it's the CM but wanted to double-check.

Thank you & sorry for all of my questions! Just want to make sure I understand all the guidelines!
Thank you again!
Miranda Masters

----- Forwarded message -----
From: **Miranda Masters** <mirandatn@hotmail.com>
Date: Wed, Mar 9, 2022 at 10:19 PM
Subject: Fw: Housing info
To: mmasters@sunriseinashville.org <mmasters@sunriseinashville.org>

From: Emily Ball <eba@ashville.gov>
Sent: Wednesday, March 9, 2022 10:00 AM
To: Sophie Probert <spobe@helpmateonline.org>
Cc: mada@oma.com <mada@oma.com>
Subject: Re: Housing info

Excellent info - thanks so much!

Emily Ball
Homeless Services System Performance Lead
City of Asheville
O: 828.271.6129
C: 828.747.8510

On Tue, Mar 8, 2022 at 2:05 PM Sophie Probert <sprobert@helpmateonline.org> wrote:

He o,

ope you are doing we

we W RRH, e e s o come m a f s so eys ou d o be wo ed abou be gove - come

We p ov de ex e s o s o a case-by-case bas s w e e a 3mo e m s com g o a e d A u s mus be a easo ab e bed oom s ze fo e fam y (a d v dua wou d o be pe m ed o ave a 2o ee bed oom, a mo e w w so s wou d eed a wo bed oom, e c) a d mus be w e MR fo e a ea T a umbe ca befou d e e [ps //www uduse gov/po a /da ase s/fm /fm s/ Y2022 code/2022summa y od](https://www.uduse.gov/po_a/da ase s/fm /fm s/ Y2022 code/2022summa y od) yp ca y we ave o f gu e eu y cos s o e e cos bu a s me we do o ave o do s ease us keep m d a e c e s ave o be abe o affo d su 3mo sa d so s mpe a ve a ey do o s g a ease fo au a s o affo da be fo em

C e sa e cu e y wo k gw a case ma age e ea He pma e a d f you eed o eac ou o em wou d adv se a you ave you c e eac ou o e CMa d ask o come o s g a e ease of fo ma o o you o de fo e case ma age o wo kw you de fy gau / ep gw ous g sea c , a da swe g ques o s mov g fo wa d

ease eac ou w a y o e ques o s o co ce s you m g ave abou ep og am

T a ks!

Sophie Probert

Helpmate Associate Coordinator of Housing Programming

she, her, hers

828-254-2968 ext 122 (Business)

828-254-0516 (Hotline)

sprobert@helpmateonline.org

PO Box 2263

Asheville, NC 28802

From: Em y Ba [ma o eba_@as_ev_e_cgov]
Sent: Tuesday, Ma c 8, 2022 2 55 M
To: Sop e obe <sp obe_@_e_pma eo _e o g>
Cc: m_a_da_@_o_ma_com
Subject: Re Hous g fo

Perfect! Their initials are [redacted] and [redacted] - feel free to call my cell (747.8510) if that's not enough info. Thanks!

Emily Ball
Homeless Services System Performance Lead
City of Asheville
O: 828.271.6129
C: 828.747.8510

On Tue, Mar 8, 2022 at 12:43 PM Sophie Probert <sprobert@helpmateonline.org> wrote:

O ! u de sa d!Okay,cou dyou p ov de me e amesso ca ge e f esa d w wo ko w gup a ema fo M a daa dge a se ou befo e ee dof eday- a ks!

Sophie Probert
Helpmate Associate Coordinator of Housing Programming
she, her, hers
828-254-2968 ext 122 (Business)
828-254-0516 (Hotline)
sprobert@helpmateonline.org
PO Box 2263
Asheville, NC 28802

From: Em y Ba [ma o eba_@as.ev.e.c.gov]
Sent: Tuesday, Ma c 8, 2022 2 4 M
To: Sop e obe <sp obe @ e pma eo e o g>
Cc: m_a_da_@o.ma.com
Subject: Re Hous g fo

They're not currently fleeing but were when slated through coordinated entry, and my understanding is that they're still enrolled and are just waiting on/working on units.

Emily Ball
Homeless Services System Performance Lead
City of Asheville
O: 828.271.6129
C: 828.747.8510

On Tue, Mar 8, 2022 at 12:39 PM Sophie Probert <sprobert@helpmateonline.org> wrote:

Hey Em y,
Jus oco f m,bo ouse odsaeexpe e c g/fee g ma e a e Voe cecu e y?

T a ks!

Sophie Probert
Helpmate Associate Coordinator of Housing Programming

she, her, hers

828-254-2968 ext 122 (Business)

828-254-0516 (Hotline)

sprobert@helpmateonline.org

PO Box 2263

Asheville, NC 28802

From: Em y Ba [ma o eba_@as-ev-e-c.gov]
Sent: Tuesday, Ma c 8, 2022 2 7 M
To: Sop e obe <sp obe_@e-pma-eo-e-o-g>; m a da_@o-ma-com
Subject: Hous g fo

Hi Sophie,

There are 2 households at the Ramada shelter who've been slated for Helpmate's RRH program, and we're hoping to get some info from you about the parameters of that so we can see what kind of support we can offer them in housing search. I've copied Miranda Masters here who's working at the shelter and is focused on housing specifically so can help with any action steps for these two households. Could you reply with details about length of assistance, income limits, etc. so Miranda will have that info as she's working with them?

Thanks!

Emily Ball
Homeless Services System Performance Lead
City of Asheville
O: 828.271.6129
C: 828.747.8510

This message was sen from ou side of he HelpMa e mail sys em

This message was sen from ou side of he HelpMa e mail sys em

This message was sen from ou side of he HelpMa e mail sys em