

From: M randa Masters <mmasters s nr se nashe e.org>
Sent: 3/ 6/2022 2:53:06 PM
To: oph e Probert <sprobert he pmateon ne.org>
Cc: e Zager s < ager s he pmateon ne.org>,eba ashe enc.go
Subject: Re: Fw: Hous ng nfo

Thank you for responding so quickly! Most folks need to keep the rent lower anyway but thought I'd ask for clarification. We're super excited about the new rates, too!

Another question.... Is your grant able to pay housing application fees? If so, are you able to pay for an online app with a credit card?

Sorry for all the annoying questions!

On Wed, Mar 16, 2022 at 9:59 AM Sophie Probert <sprobert@helpmateonline.org> wrote:

Hey M a da,

Yes we saw e ew MRs! So exc ed o ow, we w co ue ouse e o d o e fa y gc a gesw s' eac backou o you o e you k ow

T a ks!

Sophie Probert

Helpmate | Associate Coordinator of Housing Programming

she, her, hers

828-254-2968 ext 122 (Business)

828-254-0516 (Hotline)

sprobert@helpmateonline.org

PO Box 2263

Asheville, NC 28802

From: M a da Mas e s [ma o mmas e s@su se as ev e o g]
Sent: Tuesday, Ma c 5, 2022 6 50 M
To: Sop e obe <sp obe @ e pma eo e o g>
Cc: eba @as ev e c gov; ze Zage s <zage s@ e pma eo e o g>
Subject: Re w Hous g fo

Hi all!

I meant to send a thank you for sending all of these details! Another question.... did you get the new FMRs today? I was wondering if your RRH folks will be able to start using those amounts now while looking for housing? Or will they need to stick with the old FMRs (\$1099 for 1 bedroom)?

Thank you again!

On Thu, Mar 10, 2022 at 3:46 PM Sophie Probert <sprobert@helpmateonline.org> wrote:

Hey M a da,

Nop obema a , a ksfo e gmek ow w a you eed ca yo ! ease see my espo ses ed be ow

1. Can the grant pay a double security deposit or just a single? We are able to pay a security deposit and first month's rent but can not pay double deposit.
2. Is there a minimum lease term that's required or can it be month-to-month? No specifications on length of lease- preferably not longer than 12/13 months but if it is we can make it work most likely.
3. Will the grant pay the entirety of the first 3 months of rent or are clients responsible for a portion? This will be determined on a case-by-case basis once they get closer to attaining housing.
4. FMR question: \$1099 for a 1 bedroom unit, not including the utility allowance? This is correct for right now because we have a waiver but this needs to be a realistic amount for the client to pay for themselves.
5. No utility assistance is provided, even if clients have limited income for the first couple of months? Utility assistance is provided on a case-by-case basis. We understand that people moving into housing from not having a stable home have more difficulty attaining and maintaining employment so we will help the first few months depending on the case.
6. When they identify a unit &/or need someone to speak to a potential landlord, would they connect with their Case Manager or you? From your email, I assume it's the CM but wanted to double-check.

These two clients can reach out to Ilze, their case manager (they have her contact info- if you need it let me know and I'd be happy to provide it, she is also CC'd on this email) to talk to any landlords (she will request they sign an ROI) but if she is out of the office or a bigger need arises, you're always welcome to reach out to me.

T a ks!

Sophie Probert

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sprobert@helpmateonline.org

PO Box 2263

Asheville, NC 28802

From: M a da Mas e s [mailto:mmas es@su se as ev e o g]

Sent: T u sday, Ma c 0, 2022 3 25 M

To: Sophie Obe <sp.obe@epmaeo.org>
Cc: eba@as.ev.c.gov
Subject: wd w Hous g fo

Hi Sophie,

Sorry to switch emails on you but I just got my Sunrise email set up yesterday. Thank you for the info! So sorry to do this but can I ask more questions? I apologize if I overlooked any of this info if you already provided it.

1. Can the grant pay a double security deposit or just a single?
2. Is there a minimum lease term that's required or can it be month-to-month?
3. Will the grant pay the entirety of the first 3 months of rent or are clients responsible for a portion?
4. FMR question: \$1099 for a 1 bedroom unit, not including the utility allowance?
5. No utility assistance is provided, even if clients have limited income for the first couple of months?
6. When they identify a unit &/or need someone to speak to a potential landlord, would they connect with their Case Manager or you? From your email, I assume it's the CM but wanted to double-check.

Thank you & sorry for all of my questions! Just want to make sure I understand all the guidelines!

Thank you again!

Miranda Masters

----- Forwarded message -----

From: **Miranda Masters** <mirandatn@hotmail.com>
Date: Wed, Mar 9, 2022 at 10:19 PM
Subject: Fw: Housing info
To: mmasters@sunriseinasheville.org <mmasters@sunriseinasheville.org>

From: Em yBa <eba@as.ev.c.gov>
Sent: Wednesday, March 9, 2022 00 AM
To: Sophie Obe <sp.obe@epmaeo.org>
Cc: mada@oma.com <mada@oma.com>
Subject: Re: Hous g fo

Excellent info - thanks so much!

Emily Ball

Homeless Services System Performance Lead

City of Asheville

O: 828.271.6129

C: 828.747.8510

On Tue, Mar 8, 2022 at 2:05 PM Sophie Probert <sprobert@helpmateonline.org> wrote:

He o,

ope you a e do g we

Bo c e s Rap d Re- ous ga e p ovd ded w secu y depos ass s a ce a da a 3mo s of e a ass s a ce T ey a e expect ed o paymo yu eso e ow , bu f ey eed e p w u y depos s we ca ce a y e p w a as we W RRH, e e s o come m a f s so eys ou d o be wo ed abou be gove - come

We p ov de ex e s o s o a case-by-case bas s w e e a 3mo e m s com g o a e d A u s mus be a easo ab e bed oom s ze fo e fam y (a d v dua wou d o be pe m ed o ave a 2o ee bed oom, a mo e w w so s wou d eed a wo bed oom, e c) a d mus be w e MR fo e a ea T a umbe ca be fou d e e [ps://www.uduse.gov/po_a/daase/s/fm/fm/s/Y2022_code/2022summa_yod](https://www.uduse.gov/po_a/daase/s/fm/fm/s/Y2022_code/2022summa_yod) yp ca y we ave of gu e e u y cos s o e e cos bu a s me we do o ave o do s ease us keep m d a e c e s ave o be abe o affo d su 3mo sa d so s mpe a ve a ey do o sg a ease fo au a s o affo da be fo em

C e sa e cu e y wo k gw a case ma age e ea He pma e a d f you eed o eac ou o em wou d adv se a you ave you c e eac ou o e CM a d ask o come o sg a e ease of fo ma o o you o de fo e case ma age o wo kw you de fy gau / ep gw ous g sea c , a da swe g ques o s mov g fo wa d

ease eac ou w a yo e ques o so co ce s you m g ave abou e p og am

T a ks!

Sophie Probert

Helpmate | Associate Coordinator of Housing Programming

she, her, hers

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sprobert@helpmateonline.org

PO Box 2263

Asheville, NC 28802

From: Em y Ba [ma o eba_@as_ev_e_c.gov]

Sent: Tuesday, Ma c 8, 2022 2:55 M

To: Sop e obe <sp obe_@ e pma eo e o g>

Cc: m_a_da_@_o_ma_com

Subject: Re Hous g fo

Perfect! Their initials are [REDACTED] and [REDACTED] - feel free to call my cell (747.8510) if that's not enough info. Thanks!

Emily Ball

Homeless Services System Performance Lead

City of Asheville

O: 828.271.6129

C: 828.747.8510

On Tue, Mar 8, 2022 at 12:43 PM Sophie Probert <sprobert@helpmateonline.org> wrote:

O ! u de s a d! Okay, cou d you p ov de me e amesso ca ge e f esa d w wo ko w gup a ema fo M a daa dge a se ou befo e ee d of eday- a ks!

Sophie Probert

Helpmate | Associate Coordinator of Housing Programming

she, her, hers

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828-254-0516 (Hotline)

sprobert@helpmateonline.org

PO Box 2263

Asheville, NC 28802

From: Em y Ba [ma o eba_@as_ev_e_c.gov]

Sent: Tuesday, Ma c 8, 2022 2 4 M

To: Sop e obe <sp obe_@_e_pma_eo_e_o_g>

Cc: m_a_da_@_o_ma_com

Subject: Re Hous g fo

They're not currently fleeing but were when slated through coordinated entry, and my understanding is that they're still enrolled and are just waiting on/working on units.

Emily Ball

Homeless Services System Performance Lead

City of Asheville

O: 828.271.6129

C: 828.747.8510

On Tue, Mar 8, 2022 at 12:39 PM Sophie Probert <sprobert@helpmateonline.org> wrote:

Hey Em y,

Jus oco f m,bo ouse odsaeexpe e c g/fee g mae a e Voe cecu e y?

T a ks!

Sophie Probert

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From: Em y Ba [ma o eba@as-ev-e-c.gov]

Sent: Tuesday, Ma c 8, 2022 2 7 M

To: Sop e obe <sp obe @ e pma eo e o g>; m a da @ o ma com

Subject: Hous g fo

Hi Sophie,

There are 2 households at the Ramada shelter who've been slated for Helpmate's RRH program, and we're hoping to get some info from you about the parameters of that so we can see what kind of support we can offer them in housing search. I've copied Miranda Masters here who's working at the shelter and is focused on housing specifically so can help with any action steps for these two households. Could you reply with details about length of assistance, income limits, etc. so Miranda will have that info as she's working with them?

Thanks!

Emily Ball

Homeless Services System Performance Lead

City of Asheville

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C: 828.747.8510

This message was sent from our side of the HelpMa e-mail system

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Miranda Masters
Sunrise Housing Support